PARKING IMPROVEMENTS TASK FORCE
Meeting Agenda
April 7, 2026, 3:00 p.m.

This is an in-person meeting at Saugatuck City Hall, 102 Butler St, Saugatuck, MI 49453.
The meeting will also be available live, virtually on Zoom

NOTICE:
Join online by visiting:
https://us02web.zoom.us/j/2698572603

Join by phone by dialing:
(312) 626-6799 -or-
(646) 518-9805

Then enter "Meeting ID":
2698572603

Please send questions or comments regarding meeting agenda items prior to meeting to:
rcummins@saugatuckcity.com

Requests for accommodations or interpretive services must be made 48 hours prior to this meeting. Please contact Saugatuck City Clerk at 269-857-2603 or jwotlers@saugatuckcity.com for further information.

Participants

Name	Company	Email Address
John Dorsett	Walker Consultants	jdorsett@walkerconsultants.com
Julie Kroll	Fleis & Vandenbrink	jkroll@fveng.com
Gregory Muncey	Saugatuck City Council	gregory@saugatuckcity.com
Auston Marineau	Saugatuck Planning Commission	auston.j.marineau@gmail.com
Cathy Brockington	Saugatuck Resident	cabrocking68@gmail.com
Wendy Colsen	Saugatuck Resident	saugatuckparkingstudy@gmail.com
Alec Payleitner	Saugatuck Restaurant Owner	alec@saugataco.com
Michael Gustaitis	Saugatuck Retail Business Owner	winesellersofsaugatuck@gmail.com
Gary Kott	Saugatuck/Douglas Area Convention and Visitors Bureau	indakott@aol.com
Becky Carten-Crandell	Interurban Transit Authority	beckycc@saugatuckinterurban.org
Ryan Cummins	City of Saugatuck	rcummins@saugatuckcity.com

1. Call to Order
2. Roll Call
3. Agenda Changes
4. Public Comment on Agenda Items
5. Approval of Minutes
6. Topics for Discussion

   A. Parking Inventory Field Work and Initial Mapping – results
   B. Online Survey – current responses and results
   C. Results of Stakeholder Interviews – see attachment
   D. Cost to Build and Operate a Parking Structure in Saugatuck – two-page informational provided by Walker for review and comment
   E. Paid Parking Considerations for Saugatuck – four-page informational provided by Walker for review and comment
   F. Signage and Wayfinding Assessment – briefing provided by Walker for review and comment
   G. Remote Parking Options – report outs from task force members who agreed to investigate specific options
   H. Framing the Parking Challenges in Saugatuck – see attachment
   I. Discussion of Field Data Collection Details
      a. Off-season field data collection dates – week of May 2 (May 9 backup if May 2 weather is a bust)
      b. Peak season field data collection dates – week of July 13 (after July 4th, before Venetian Festival)
   J. Remaining Task Force meeting dates – May 12, June 30, July 28, August 18
   K. Other items
   L. Next steps

7. Correspondence

   A. Lauren Stanton

8. Public Comments
9. Task Force Member Comments
10. Adjourn

PARKING IMPROVEMENTS TASK FORCE
Meeting Minutes
February 17, 2026, 3:00 p.m.
Saugatuck City Hall

Participants

Name	Company	Email Address
John Dorsett	Walker Consultants	jdorsett@walkerconsultants.com
Julie Kroll	Fleis & Vandenbrink	jkroll@fveng.com
John Moxey	Fleis & Vandenbrink	jmoxey@fveng.com
Gregory Muncey	Saugatuck City Council	gregory@saugatuckcity.com
Auston Marineau	Saugatuck Planning Commission	auston.j.marineau@gmail.com
Cathy Brockington	Saugatuck Resident	cabrocking68@gmail.com
Wendy Colsen	Saugatuck Resident	saugatuckparkingstudy@gmail.com
Alec Payleitner	Saugatuck Restaurant Owner	alec@saugataco.com
Michael Gustaitis	Saugatuck Retail Business Owner	winesellersofsaugatuck@gmail.com
Gary Kott	Saugatuck/Douglas Area Convention and Visitors Bureau	indakott@aol.com
Becky Carten-Crandell	Interurban Transit Authority	beckycc@saugatuckinterurban.org
Ryan Cummins	City of Saugatuck	rcummins@saugatuckcity.com

1. Call to Order

- Meeting called to order by Chair Gregory Muncey.

2. Roll Call

3. Agenda Changes

- No changes or additions to the agenda.

4. Public Comment on Agenda Items

- No public comments received in person or online.

5. Approval of Minutes

- A motion was made to approve the minutes of the Parking Improvements Task Force Meeting held on December 9, 2025.
- The motion was carried by a voice vote.

6. Topics for Discussion

6A. Project Manager Change & Reintroduction

Walker Consultants introduced John Dorsett as the new project manager, replacing Eric Haggett. John previously participated in the initial interview and now returns as senior vice president, overseeing the project. Task Force members expressed appreciation for Walker's familiarity with the downtown.

6B. Parking Inventory Field Work & Initial Mapping

Julie Kroll, a senior associate with Walker Consultants' subconsultant Fleis & Vandenbrink, presented updated parking inventory maps. All fieldwork is complete, and updates reflect city staff input, Task Force feedback, and January email submissions. Key changes include removing fractional spaces, distinguishing public vs. private lots, and updating parking designations. Remaining tasks include clarifying rules on "the hill," reviewing congestion on Mary Street, and exploring opportunities on Mill Street. Updated maps and a summary will be sent before the next meeting.

6C. Online Survey – Current Results

The online survey has received over 500 responses, primarily from residents. Major findings: strong opposition to paid parking, agreement that peak-season parking is challenging, and willingness among most respondents to walk 1–2 blocks. The survey closes February 25. The Task Force discussed running a second survey in the summer but noted concerns about duplicate participation. Final-week outreach will target renters and visitors. Full comments and results will be shared after closing.

6D. Confirmation of Field Data Collection Dates

Spring data collection is now scheduled for May 2 (with a backup on May 9) to capture higher "tulip time" activity. Tasks include block-by-block counts, lot monitoring, identifying use patterns, and generating a heat map. Summer counts will include one weekday and one weekend, paired with turnover studies on key blocks such as Butler Street.

6E. Remaining Meeting Dates

Upcoming meetings: April 7, May 12, June 30, July 28, and August 18 (planned final meeting). Most members prefer maintaining the 3 PM meeting time.

6F. Land Use, Vacancy & Future Development Planning

Walker Consultants reviewed development information received from the city. Discussion emphasized incorporating major upcoming projects in Douglas and Saugatuck Township — such as the 200-unit Auto Camp and new housing developments — due to their potential impact on downtown parking demand.

6G. Other Items – Remote & Employee Parking

The Task Force discussed long-term remote parking options, potentially along Blue Star Highway, including amenities like timed shuttles and food trucks. Employee parking challenges persist due to behavioral patterns, late-night safety concerns, and enforcement limitations. Paid parking was discussed conceptually, with considerations including equity between residents and non-residents, permit options,

enforcement costs, and the role of pricing as a management tool rather than a revenue generator. Outdoor dining was noted as a future agenda item, with approximately 10–13 spaces currently allocated.

6H. Next Steps

Walker Consultants will finalize survey results for the April 7 meeting, continue refining mapping, prepare the baseline conditions analysis, and begin modeling future parking demand.

7. Public Comments

Speaker: Sandra Randolph, former Saugatuck business owner for 35 years, and resident of Saugatuck Township. Key points raised:

- Include Business Owners in the Process. Encouraged the Task Force to more actively engage business owners, noting the value of their experience and her long service on previous parking committees.
- Visitor Experience. Emphasized the need to maintain a positive visitor experience through convenient access and user-friendly parking and expressed concern that frustration or confusion could discourage return visits.
- Concerns About Paid Parking. Noted that pay-to-park systems in other communities often cause visitor frustration and may offer limited benefits. Cited Holland as an example of a successful non-paid system supported by backlot parking, which Saugatuck lacks.
- Support for Remote Parking + Shuttle System. Highlighted the past success of remote parking with shuttle service and expressed support for a long-term solution involving a remote lot, regular shuttle operations, and visitor-friendly features.
- Large Incoming Developments. Expressed concern that new developments, including the proposed 200-unit Auto Camp, Water Street projects, and additional vacation rentals, may substantially increase parking demand.
- Downtown Capacity. Observed that last summer's visitor volumes appeared to exceed downtown capacity, placing a strain on local businesses and public spaces.
- Outdoor Dining Spaces. Noted that outdoor dining areas are typically unused during daytime hours and may displace parking needed for daytime shoppers. Suggested evaluating whether current allocations appropriately balance dining and parking needs.
- Street Use and Space Allocation. Encouraged a closer review of parking behavior and circulation on certain streets, referencing previously shared photos of Mill Street and the Mildred Peters Preserve area.

8. Adjournment

A motion was made to adjourn the meeting, and this motion carried by a voice vote. Greg Muncey adjourned the meeting.

FLEIS&VANDENBRINK
DESIGN. BUILD. OPERATE.

MEMO

To:	**City of Saugatuck**
From:	**Fleis & VandenBrink**
Date:	**March 13, 2026**
Re:	**City of Saugatuck – Parking Study** **Parking Supply Summary**

1 INTRODUCTION

This memorandum presents the results of the parking supply data collection performed by Fleis and VandenBrink (F&V) for the City of Saugatuck, Michigan. F&V collected information regarding the existing parking supply throughout the City within the limits identified for this project. The study limits of the project are shown on the attached exhibits.

The initial data collection and field reviews were performed on November 19-20, 2025. Data reviews and refinements were performed between December 2025-February 2026, including input from the City staff, the Parking Improvements Task Force, and other project team members. The resulting parking supply data is summarized herein.

2 PARKING SUPPLY

The parking supply information included numerous details regarding the type, location, and operations of various other characteristics regarding the parking spaces provided. The project limits were separated into zones to further define the areas evaluated in the study, in addition to providing a summary of the overall parking available. The parking supply is summarized in **Table 1**.

Table 1: City of Saugatuck Parking Supply Summary (Spaces)

	Off-Street	On-Street	Total
Zone 1: CBD	**145**	**761**	**906**
Outdoor Dining		13	13
Timed Parking Restrictions		561	561
Unrestricted Parking		187	187
Pay Parking	25		25
Public Lot	120		120
Zone 2: The Hill	**197**	**514**	**711**
School Parking Restrictions		37	37
Unrestricted Parking		477	477
High School	61		61
Pay Parking	24		24
Public Lot	112		112
Zone 3: North Residential		**128**	**128**
Unrestricted Parking		128	128
Zone 4: South Residential	**24**	**99**	**123**
Private	24		24
Unrestricted Parking		99	99
Total	**366**	**1502**	**1868**

2960 Lucerne Drive SE
Grand Rapids, MI 49546
P: 616.977.1000
F: 616.977.1005
www.fveng.com

The accessible parking was further reviewed and showed that there are 28 dedicated accessible parking spaces for public use. These spaces are only located in Zones 1 and 2.

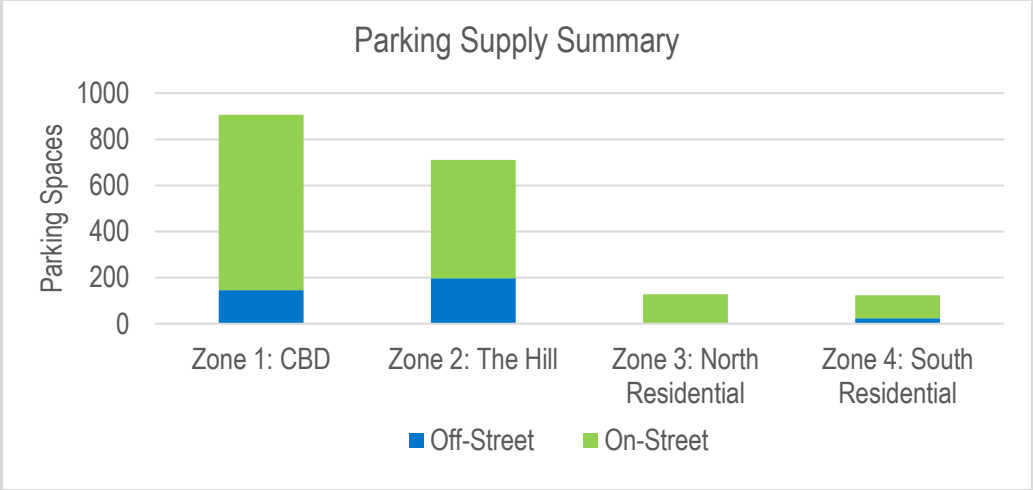
Table 2: City of Saugatuck Accessible Parking Supply Summary (Spaces)

Accessible Spaces	Off-Street	On-Street	Total
Zone 1: CBD	**8**	**13**	**21**
Private	3		3
Timed Parking Restrictions		13	13
Pay Parking	2		2
Public Lot	3		3
Zone 2: The Hill	**7**		**7**
High School	3		3
Public Lot	4		4
Total	**15**	**13**	**28**

3 PARKING SUPPLY SUMMARY

Key findings of the parking occupancy analysis are summarized below.

- The majority of the parking supply is located within Zone 1, which is 84% on-street parking, with the second highest in Zone 2 with 72% on-street parking.



- There are 28 accessible parking spaces available to the public in the entire City; with 21 spaces available (2.3%) in Zone 1 and 7 spaces available (0.9%) in Zone 2. Overall, only 1.5% of the available parking includes accessible parking spaces.

Any questions related to this memorandum, study, analyses, and results should be addressed to Fleis & VandenBrink.

Attached: Parking Data Summaries

JMK:jmk

N

0 200
SCALE IN FEET

Sources: F&V, Walker Consultants, City of Saugatuck, and Allegan County
Map Date: 03/06/2026

PARKING INVENTORY

CITY OF SAUGATUCK
ALLEGAN COUNTY, MICHIGAN

F&V

Zone

- Zone 1: CBD
- Zone 2: The Hill
- Zone 3: North Residential
- Zone 4: South Residential

Parking Description

- Unrestricted Parking
- Accessible Parking
- Timed Parking Restrictions
- School Parking Restrictions
- Outdoor Dining
- No Parking
- Parking Lot

= Parking count based on painted markings, posted signage, or estimated using 22' per open parking space
[#:#] = Standard Spaces:Accessible Spaces

Survey Response Summary

The City of Saugatuck Parking Study 2026

3/3/26



WALKER CONSULTANTS

Survey Results

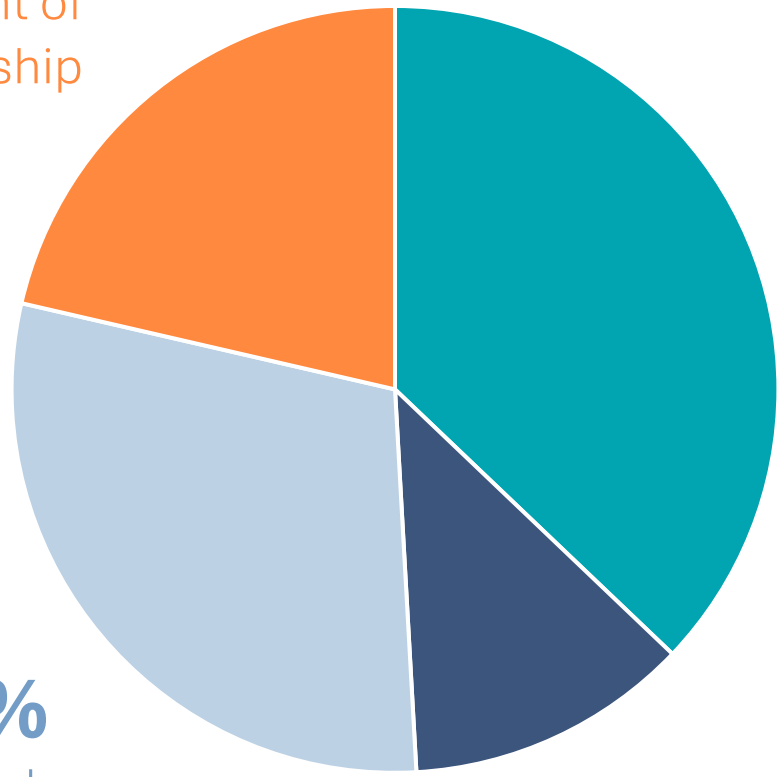
Survey Window: 1/28/26 – 2/27/26

Total Responses: 618

Key Takeaways

1. Most survey respondents visit downtown Saugatuck up to multiple times per week and report dining and shopping as their primary reason for visiting downtown.
2. Over 80% of respondents use their personal vehicle and about the same amount report using on-street parking.
3. Over 70% of respondents report it taking over 5 minutes, some stating over 20 min, to find parking during peak season.
4. 56% of respondents report they are willing to walk 3+ blocks to reach their destination during peak season.
5. 54% of respondents report they would not pay to park in Saugatuck.
6. Ease of finding parking and distance from destination are reported as the most important factors.

Q1: Which of the following best describes you? Please select only one option.



30%
Full- or part-time resident of Saugatuck Township

37%
Full- or part-time resident of the City of Saugatuck

21%
Visitor to Saugatuck

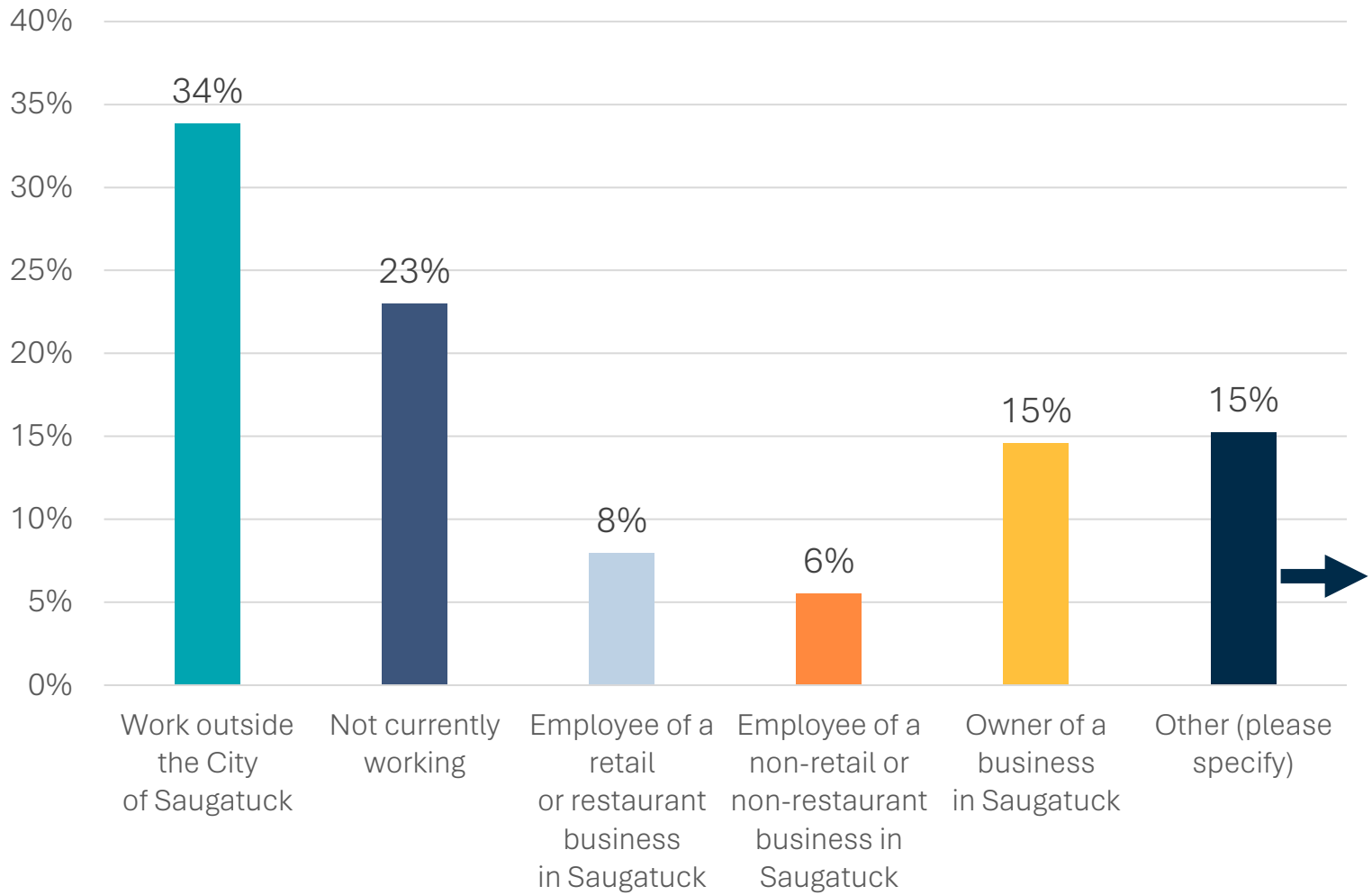
12%
Full- or part-time resident of the City of Douglas

Q2: Which of the following best describes where you work? Please select only 1 option.

34%
Work outside City of Saugatuck

30%
Not Currently Working / Retired

15%
Owner of a business in Saugatuck



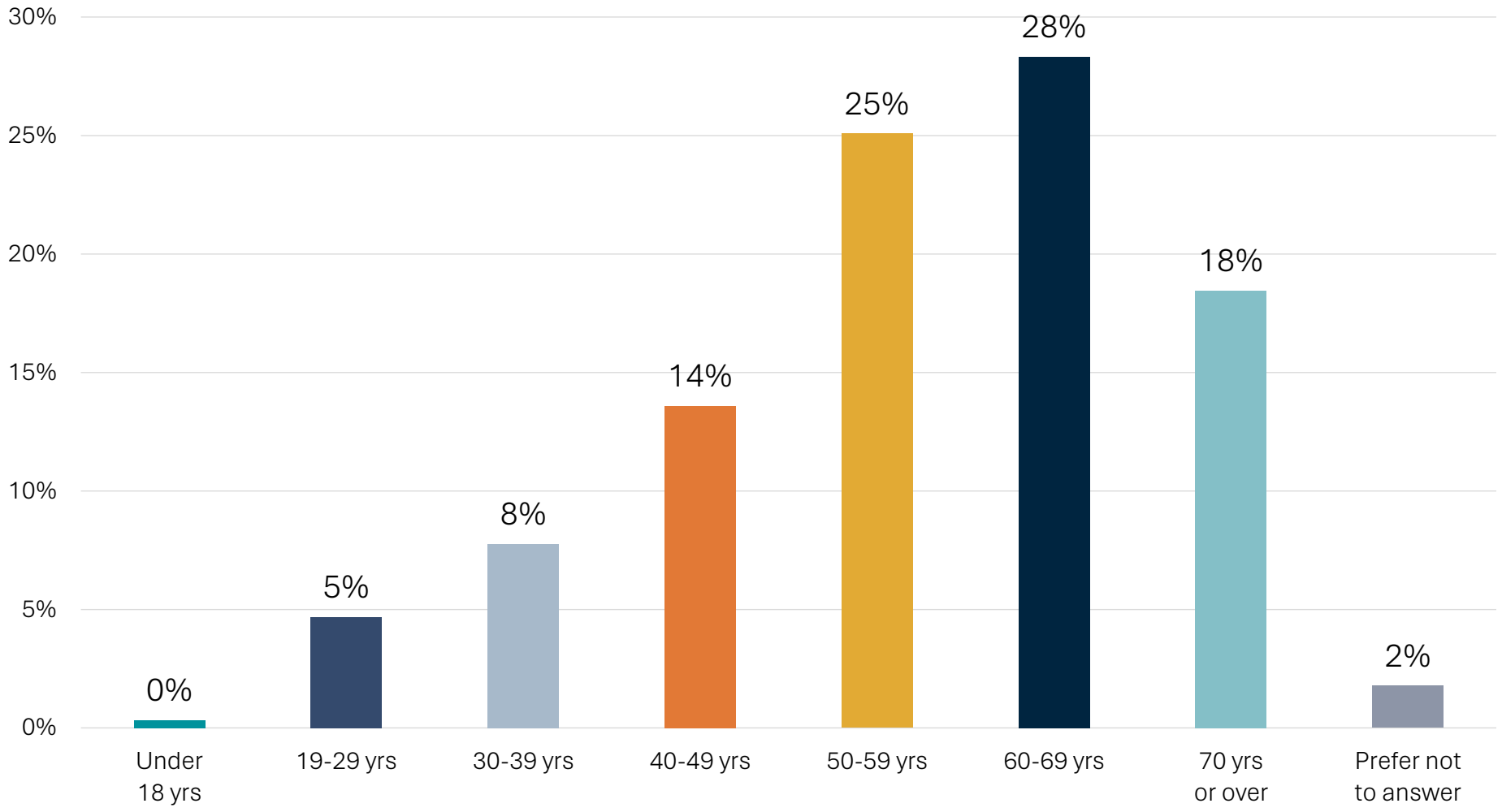
WFH	5%
Retired	7.4%
Douglas/Saugatuck Township Business Owner	1.6%
Visitor	.8%
Other	.3%

Q3: What is your age?

46%
> 60 Years

25%
50 – 59 years

14%
40 – 49 years



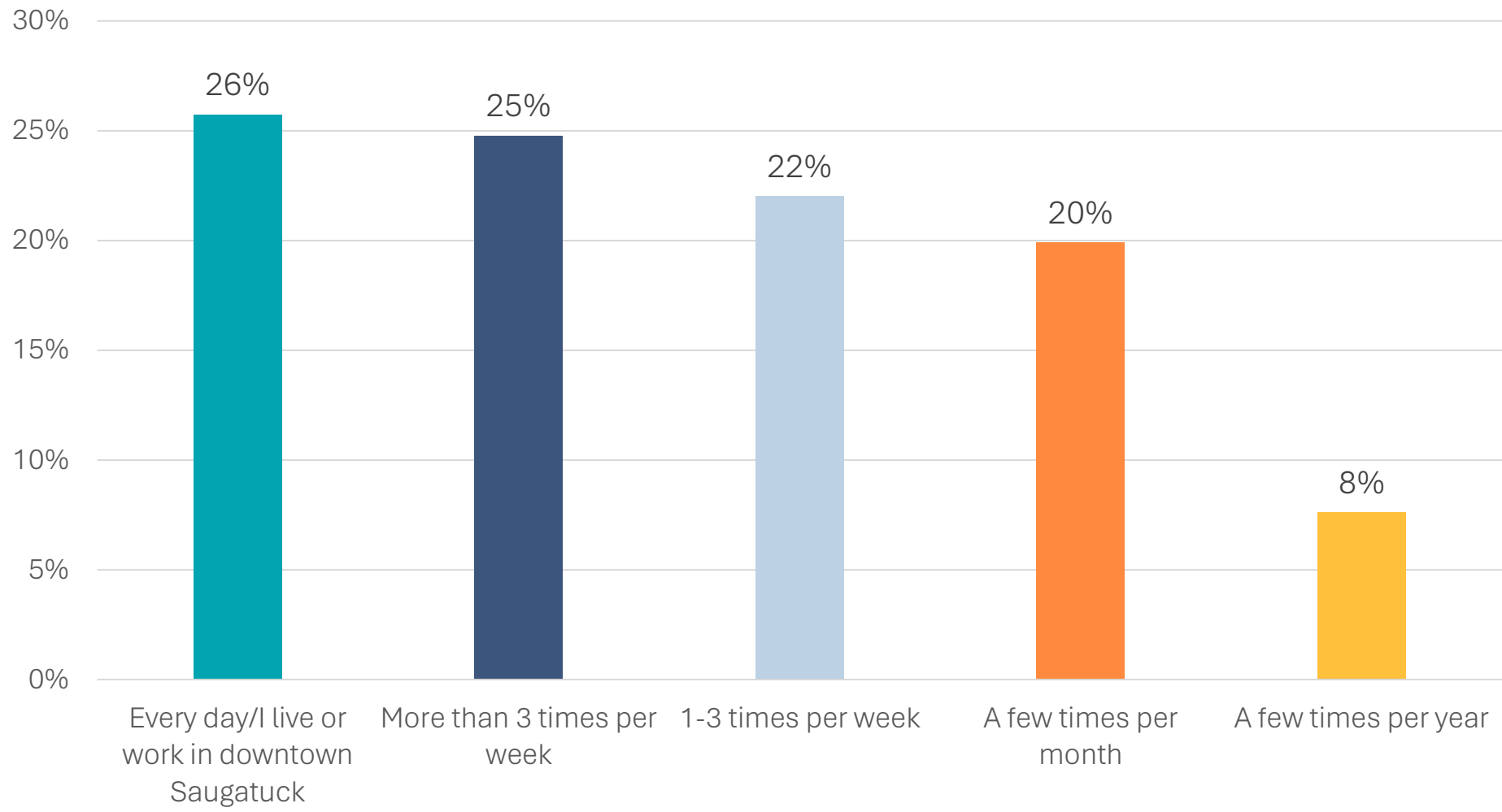
WALKER CONSULTANTS

Q4: How often do you visit downtown Saugatuck?

26%
Every day/I live or work in downtown Saugatuck

47%
1+ / Multiple times per week

20%
A few times per month

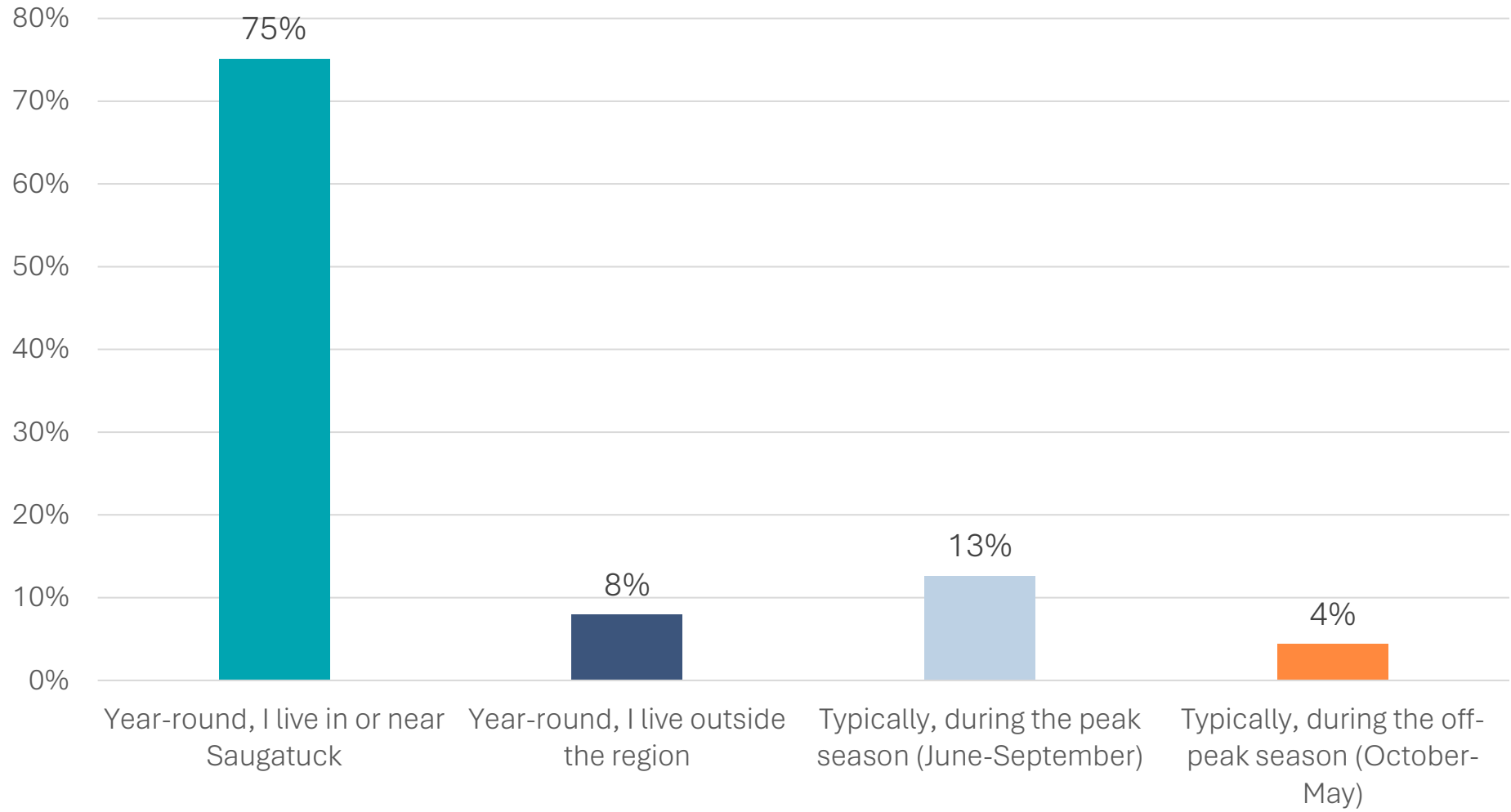


Q5: When do you typically come to downtown Saugatuck?

83%
Year-round

13%
Peak Season
(June – Sept.)

4%
Off-Peak Season
(Oct.-May)

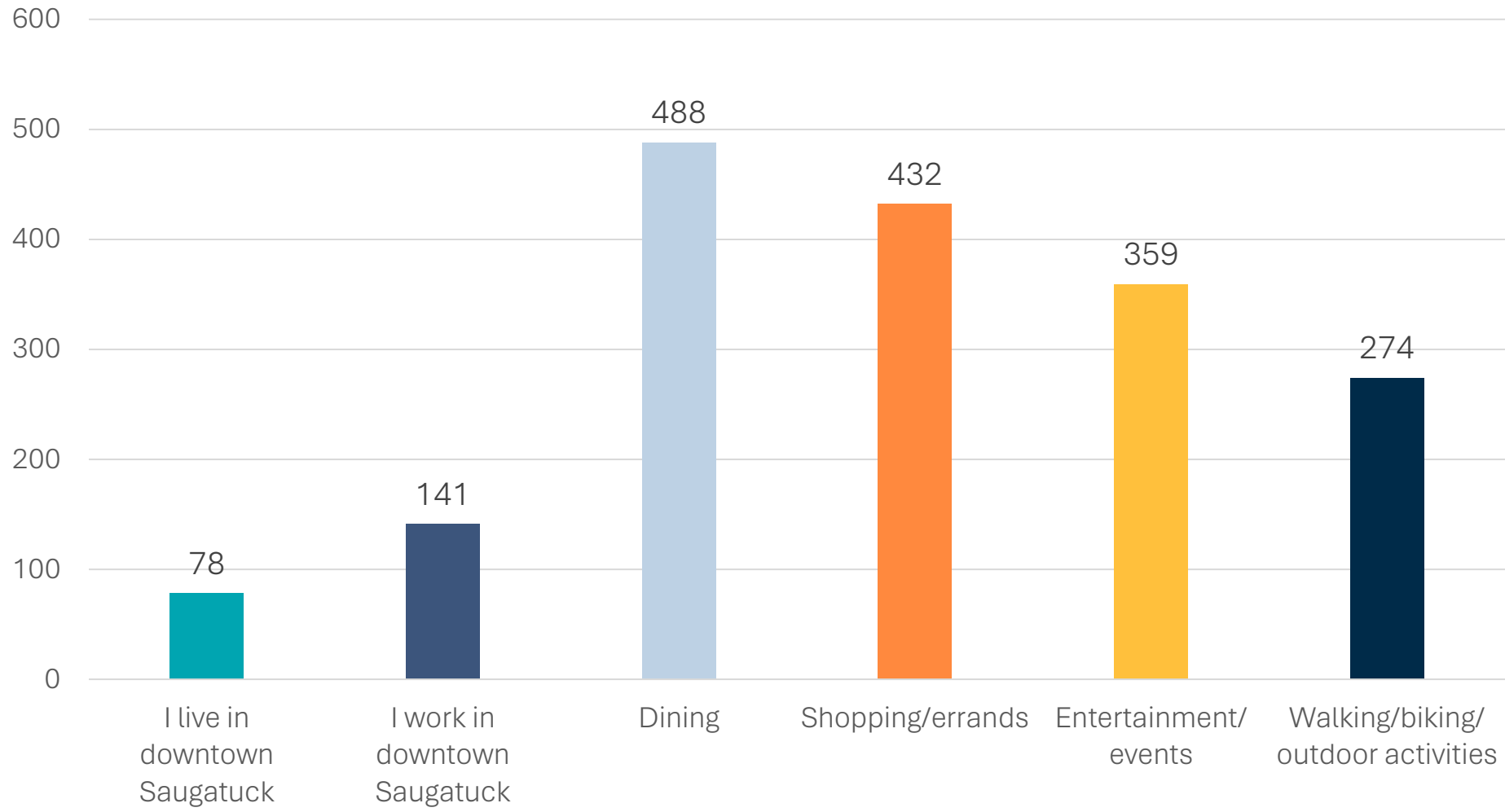


Q6: What is your primary reason for visiting downtown Saugatuck? Select all that apply.

488
Dining

432
Shopping/Errands

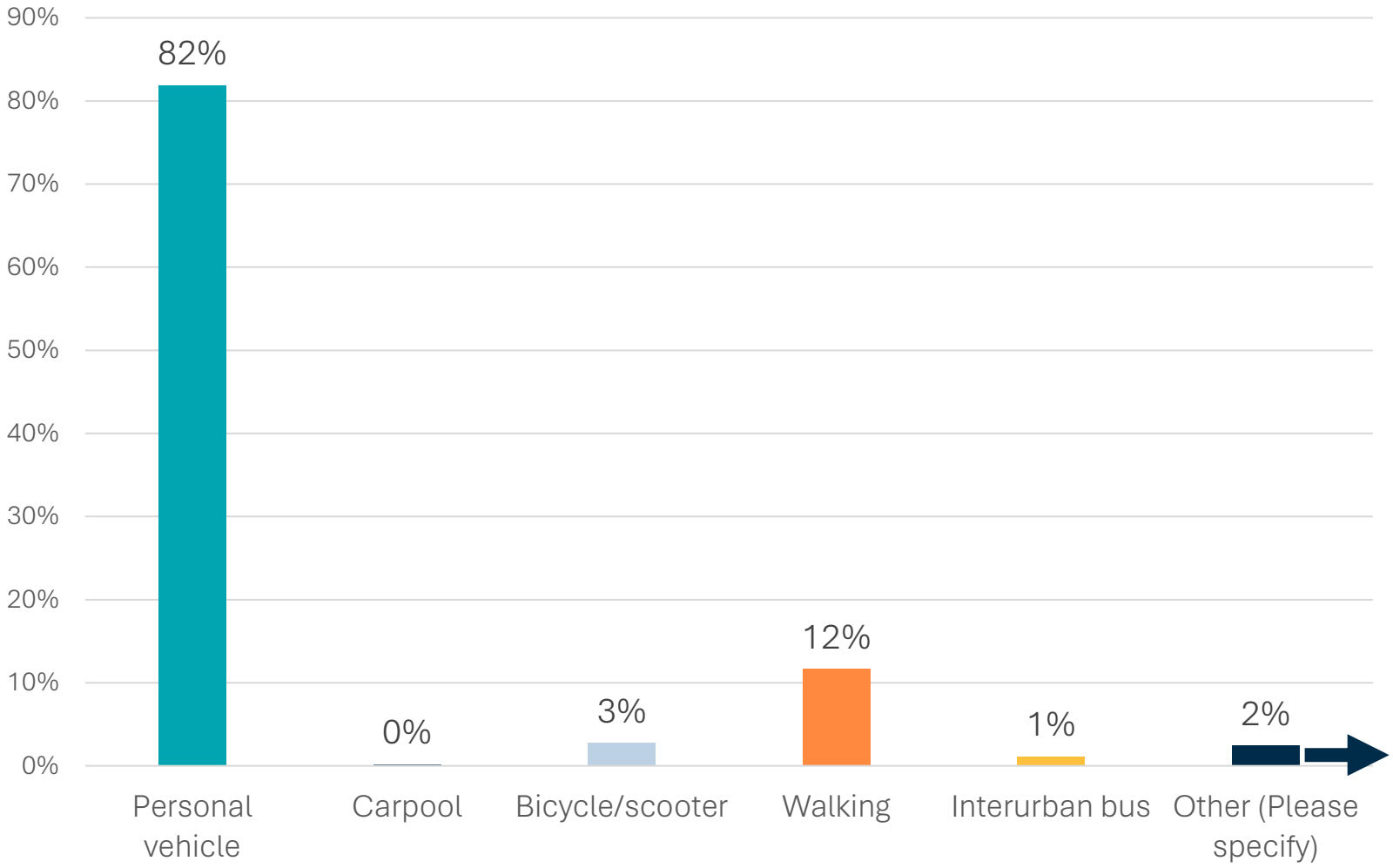
359
Entertainment /events



Q7: What form of transportation do you typically use to go downtown?

82% +
Personal Vehicle

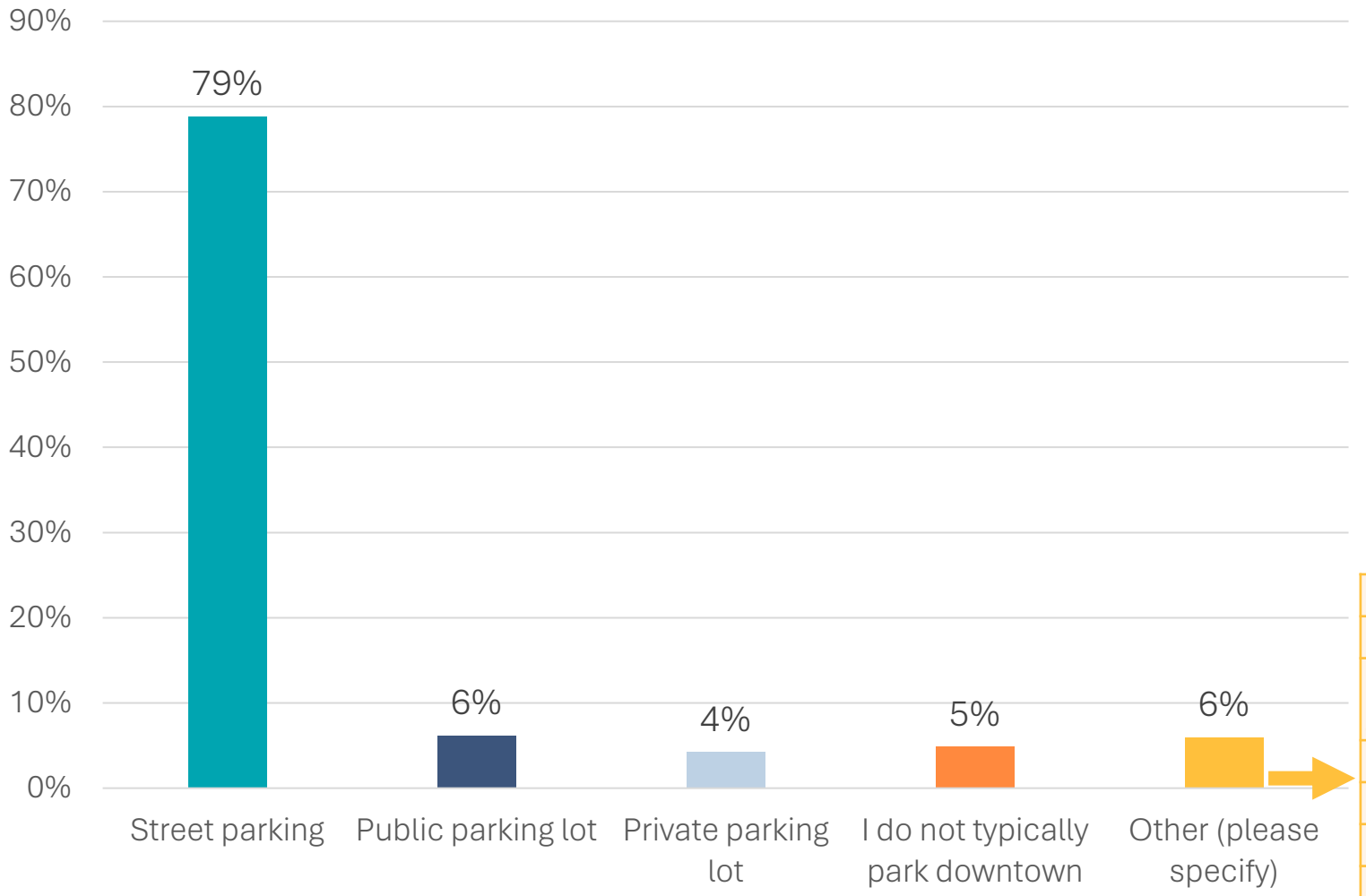
12% +
Walking



	Count
Boat/Chain Ferry	8
Multiple: Personal, Walk, Bike	5
Interurban	2

Q8: What form of transportation do you typically use to go downtown?

79% +
Street Parking



Anywhere available	1.8%
High School Lot	1.3%
Personal Private Parking	1.1%
Marina/Dock	.6%
On the hill	.5%
ADA Parking	.3%
Season Dependent	.3%

Q9: Typically, approximately how long does it take you to find parking downtown?

Peak Season Responses: 609

Offseason Responses: 603

Other Responses: 31

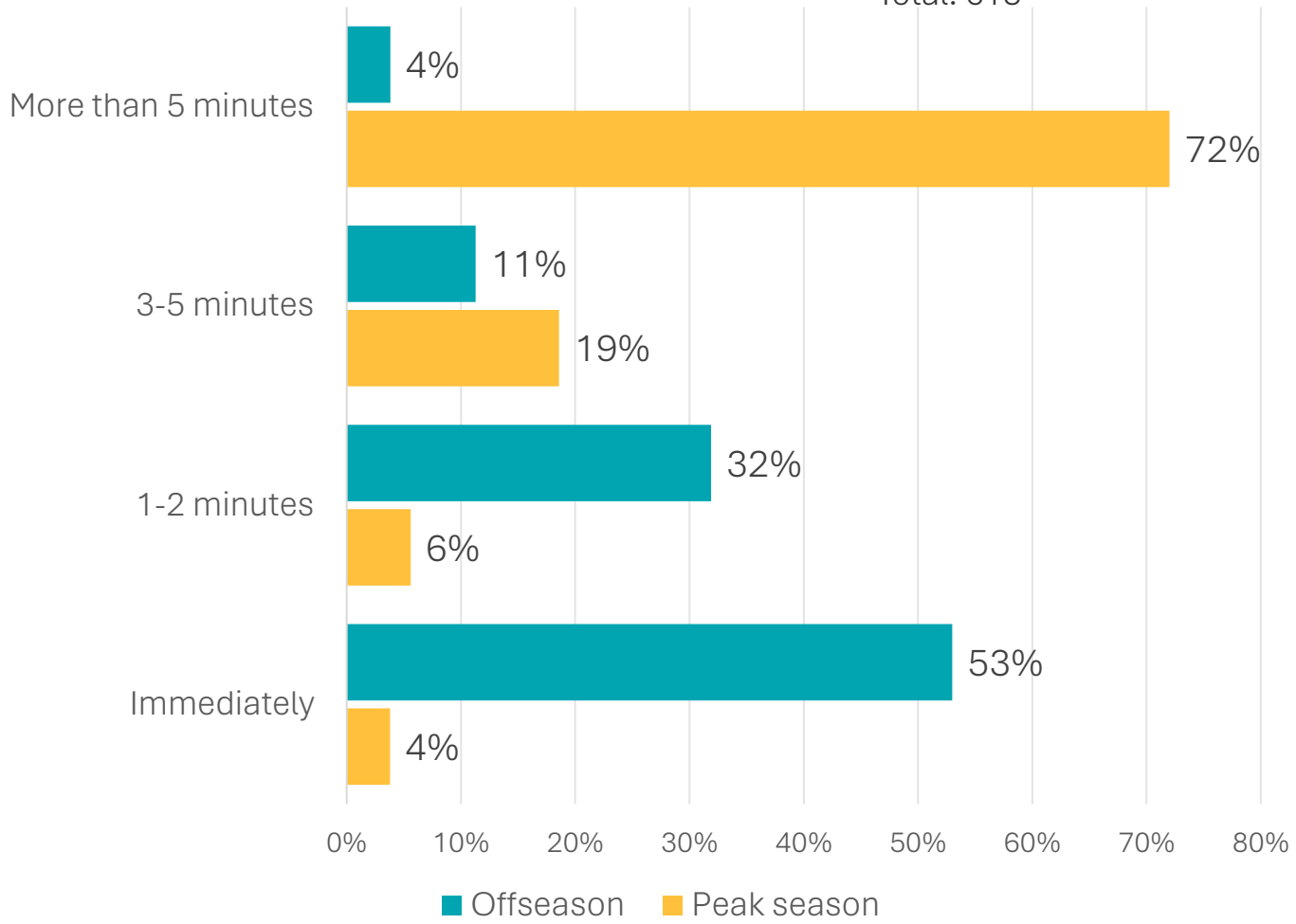
Total: 618

Off Season

53% report finding parking immediately.
43% report finding parking in 1-5 minutes.

Peak Season

72% report finding parking in > 5 minutes.
25% report finding parking in 1 – 5 minutes.



Other:

Most comments expressed the question does not apply to them.
Some comments report it takes over 20 minutes to find parking during Peak Season.

Q10: How often are you able to find a parking space where you prefer to park downtown?

Peak Season Responses: 613

Offseason Responses: 594

Other Responses: 16

Total: 618

Off Season

95% report always or usually find their preferred parking.

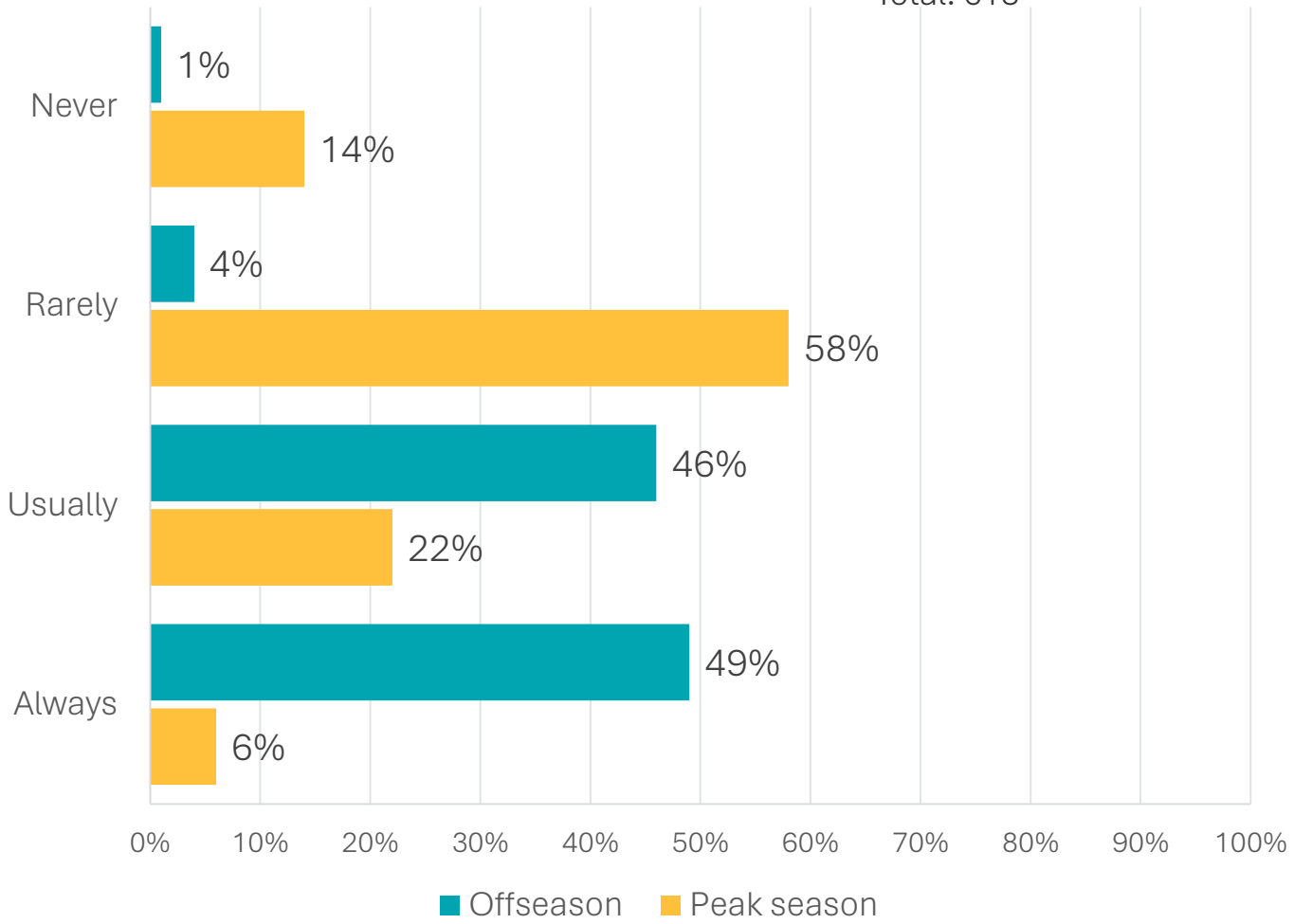
Peak Season

28% report always or usually finding their preferred parking.

72% report rarely or never finding their preferred parking.

Other:

Most comments expressed the question does not apply to them because they do not park or have private parking available to them.



Q11: How far are you willing/able to walk from your parking location to your final destination in downtown?

Peak Season Responses: 547

Offseason Responses: 503

Other Responses: 34

Total: 618

Off Season

76% report they are willing to walk 1 – 3 blocks.

12% report they would leave if they could not find their preferred parking

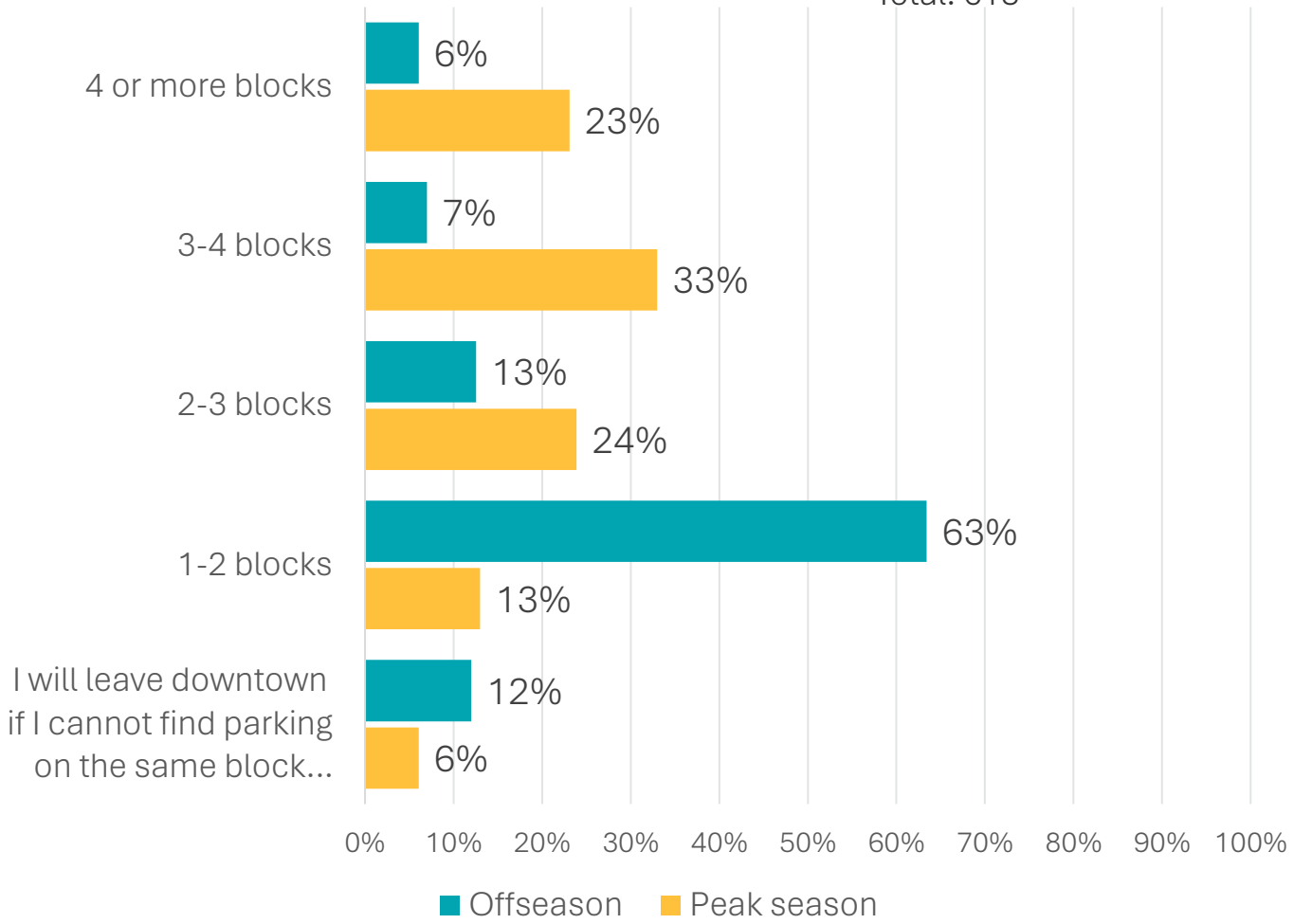
Peak Season

56% report they are willing to walk 3+ blocks.

6% report they would leave if they could not find their preferred parking.

Other:

Most comments expressed the answer depends on many factors, including who they are walking with, weather conditions, etc.



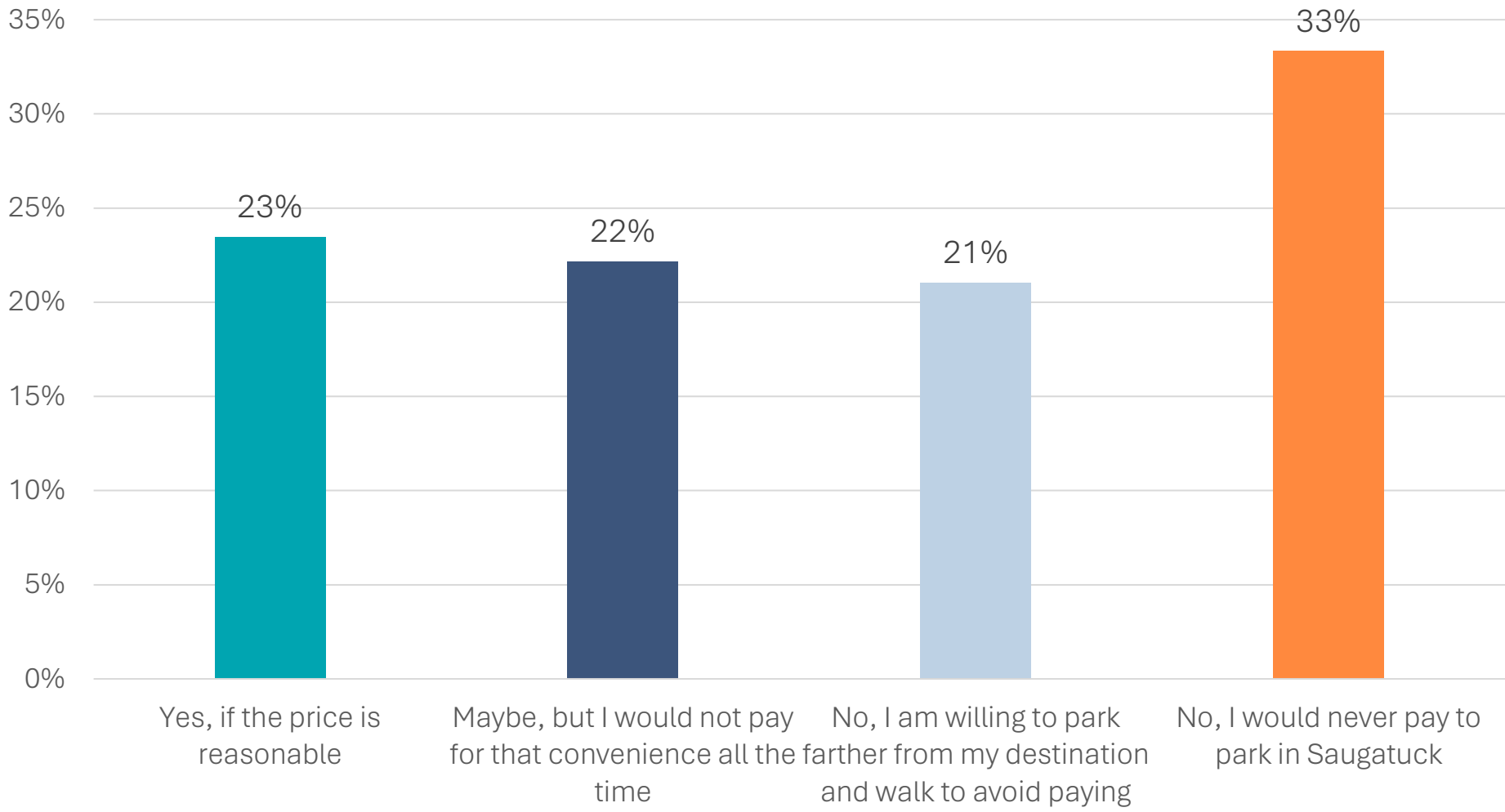
Q12: During the peak summer season, would you be willing to pay to park on-street if you could park closer to your destination?

54%

Report they would not pay to park in Saugatuck.

23%

Report they would pay for parking if it was priced reasonably.



Q13: If you primarily use a personal vehicle or carpool to downtown, please rank the following factors by how much they influence your parking decisions.

Most Important

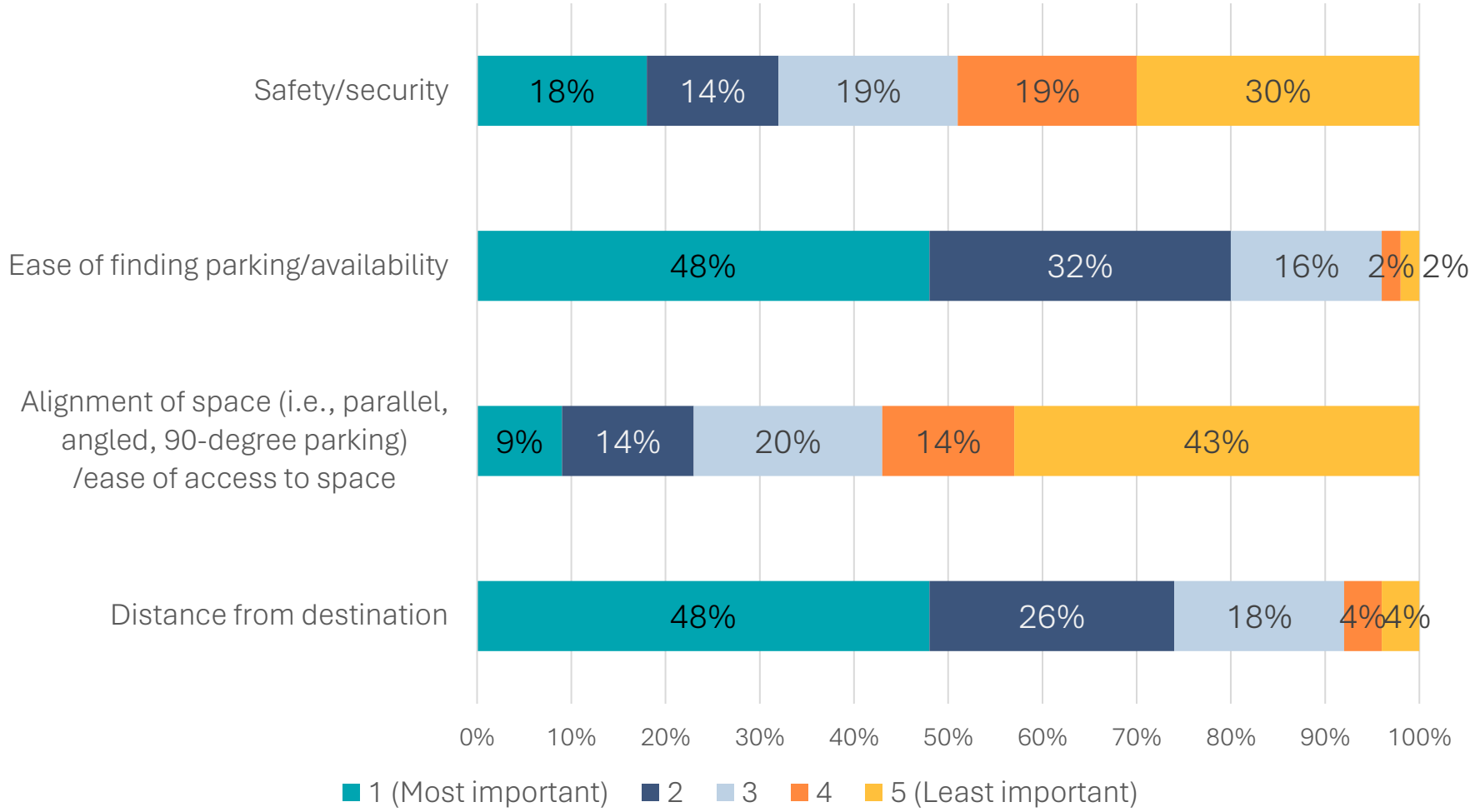
Ease of finding parking and distance from destination are reported as the most important factors.

Least Important

Alignment on space and safety are reported as the least important factors.

Other:

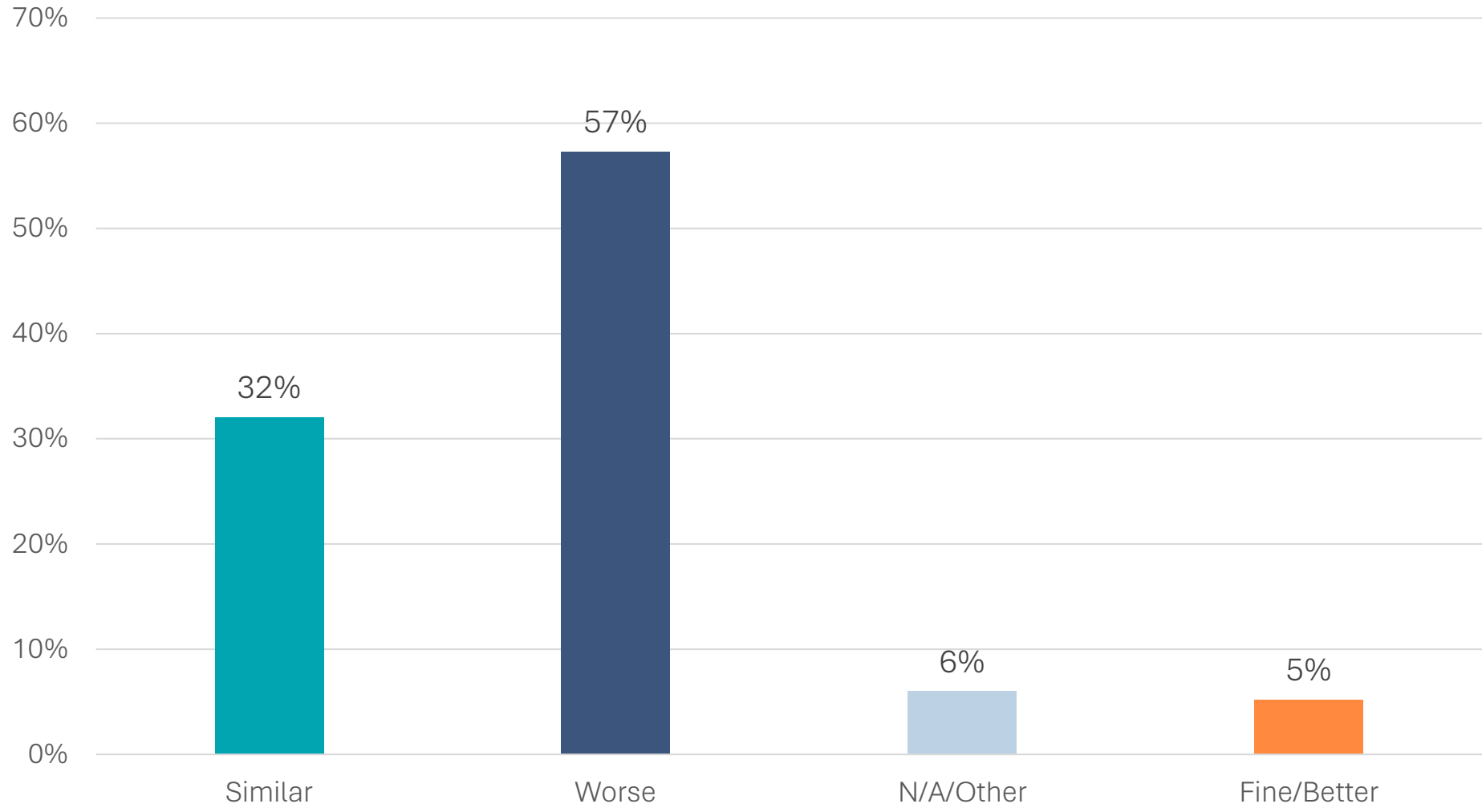
Most comments expressed Saugatuck is a safe place, so safety is not a concern



Q14: How does parking in downtown Saugatuck compare to parking in other similar areas you have visited?

32%
Report it is similar to other areas.

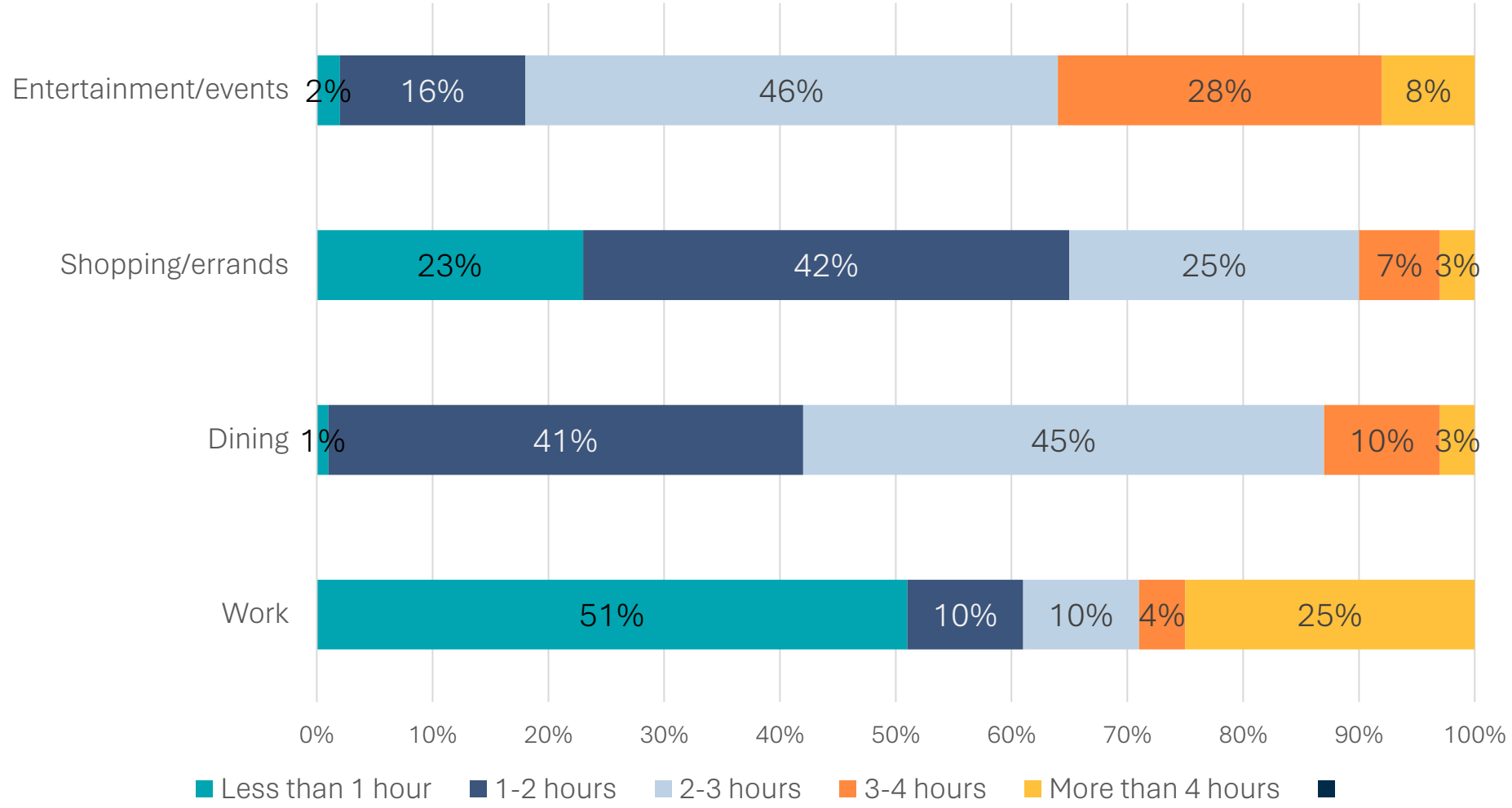
57%
Report it's worse – particularly during peak season



Q15: How long do you typically remain parked in downtown when you come to visit for the purposes listed below?

Most Report

staying parked for less than 3 hours across all purposes



Q16: What, if anything, would increase the frequency with which you use the Interurban to travel to downtown?

For those that provided an improvement, the main themes were:

- Extended Service Hours and Availability – Operate later into the evening/night year-round
- Schedule Reliability and Consistency
- Service Area and Route Expansion
- More Park & Ride Parking Availability
- Short Wait Time
- Education on current options – Some comments mentioned not knowing it existed

Q17: What, if anything, would increase the frequency with which you use the Interurban to travel to downtown?

For those that bike, the main themes were:

- Increased Bike Rack Availability/Capacity – Most people who mentioned this mentioned having to secure their bikes to trees and poles or using a bike rack by a public restroom.
- Traffic and Safety Concerns - Lack of bike lanes discourages biking in the area.
- Better/More Bike Rack Placement & Design - Not enough close to businesses.

Q18: Please share any ideas you may have about improving the parking experience in downtown Saugatuck.

For those that provided an improvement, the main themes were:

- Parking Structure Development
- Parking Space Allocation and Optimization
- Restaurant Parking and Outdoor Dining – The main sentiment was to remove outdoor dining taking up spaces. At least one response was in favor of outdoor dining
- No Paid Parking Implementation
- Employee Parking Management
- Shuttle Service Operations – More options for tourists to come into the area.
- Parking Lot Expansion and Parking Structure Development
- Parking Enforcement and Restrictions – More enforcement of current project regulations.
- Resident Parking Permits
- Better Interurban and Transit Marketing
- Time-Limited Parking – Add shorter time limits to certain areas.

Q2. Which of the following best describes where you work? Please select only one option.

Respondent ID	Response Date	Other (please specify)
119064831194	Feb 25 2026 12:00 PM	Work from home
119064718828	Feb 25 2026 09:42 AM	Remote worker and owner of rental property
119062503096	Feb 22 2026 06:41 AM	50 year resident
119062086284	Feb 21 2026 05:42 AM	Hybrid schedule, sometimes work in office and sometimes from office in Saugatuck
119061995903	Feb 20 2026 10:49 PM	Own a construction business and work in Saugatuck city/downtown daily.
119061520098	Feb 20 2026 07:38 AM	retired
119061497623	Feb 20 2026 07:00 AM	10 years retired
119060128205	Feb 18 2026 11:11 AM	Salesman
119057802255	Feb 14 2026 01:00 PM	I work from a home office in Saugatuck
119056774855	Feb 12 2026 09:16 PM	Retired
119056747065	Feb 12 2026 08:02 PM	I'm a visitor
119056505020	Feb 12 2026 12:59 PM	Retired
119055679936	Feb 11 2026 11:50 AM	Work at saugatuck public schools
119055602369	Feb 11 2026 10:28 AM	Both a business owner in Saugatuck (Charter Fishing) & Work Outside the City of Saugatuck
119055536932	Feb 11 2026 09:10 AM	Retired
119055283564	Feb 10 2026 11:17 PM	Retired
119055020907	Feb 10 2026 02:05 PM	Work from home
119054881034	Feb 10 2026 11:18 AM	Owner of a business based in Fennville and work in Saugatuck/ Douglas
119054682712	Feb 10 2026 07:39 AM	retired
119053507385	Feb 08 2026 03:18 PM	Work from home
119053025134	Feb 07 2026 12:10 PM	Work from home
119052998298	Feb 07 2026 11:09 AM	WFH
119052724139	Feb 06 2026 09:06 PM	Out of town
119052675591	Feb 06 2026 06:54 PM	Retired
119051803771	Feb 05 2026 04:41 PM	My husband owns a business in Saugatuck snd I work in Douglas
119051781115	Feb 05 2026 04:07 PM	Retired
119051724379	Feb 05 2026 02:54 PM	Work from home (remote)
119051658495	Feb 05 2026 01:42 PM	Work remotely from home
119051595583	Feb 05 2026 12:41 PM	Retired
119051583111	Feb 05 2026 12:29 PM	Work in Douglas
119051381263	Feb 05 2026 09:06 AM	Work at home
119051366464	Feb 05 2026 08:47 AM	business owner, Saugatuck Twp
119051341438	Feb 05 2026 08:15 AM	Self employed at home
119051329867	Feb 05 2026 08:00 AM	Non-retail City of Douglas
119051026330	Feb 04 2026 07:17 PM	Retired
119050450453	Feb 04 2026 05:02 AM	Retired
119050105104	Feb 03 2026 03:01 PM	Retired
119049730779	Feb 03 2026 07:27 AM	Retired from a career, but own a VERY small business outside of Saugatuvk
119049609105	Feb 03 2026 03:42 AM	Work in Douglas should be an option
119049155711	Feb 02 2026 12:09 PM	GM of Hotel
119049020818	Feb 02 2026 09:28 AM	Own business in Saugatuck Township
119048705453	Feb 01 2026 09:19 PM	Work remotely from home
119048557303	Feb 01 2026 12:48 PM	Retired
119048530743	Feb 01 2026 11:27 AM	Retired
119048512590	Feb 01 2026 10:36 AM	retired
119048475371	Feb 01 2026 08:52 AM	Retired
119048445662	Feb 01 2026 07:24 AM	Retired
119048441293	Feb 01 2026 07:10 AM	Retired
119048325090	Jan 31 2026 10:06 PM	Retired
119048287358	Jan 31 2026 07:04 PM	retired
119048276913	Jan 31 2026 06:20 PM	WFH
119048256490	Jan 31 2026 05:00 PM	Airbnb
119048256133	Jan 31 2026 04:59 PM	Remote
119048243082	Jan 31 2026 04:10 PM	Work in the Tri Community
119048241800	Jan 31 2026 04:06 PM	Work remotely
119048233755	Jan 31 2026 03:38 PM	Retired
119048232665	Jan 31 2026 03:34 PM	Visitor
119048214316	Jan 31 2026 02:37 PM	Retired
119048212018	Jan 31 2026 02:31 PM	Work in Douglas but show a lot of houses is Saugatuck and have rentals in Saugatuck
119048205260	Jan 31 2026 02:12 PM	resident of holland - frequent diner and golfer in Saugatuck
119048151616	Jan 31 2026 11:54 AM	Retired
119048135980	Jan 31 2026 11:15 AM	retired

119048122492	Jan 31 2026 10:40 AM	Sr engineer
119048117696	Jan 31 2026 10:28 AM	Work in Douglas
119048114106	Jan 31 2026 10:19 AM	Retired
119048113779	Jan 31 2026 10:18 AM	Stay at home mom (volunteer, former Saugatuck multi-store employee and store owner)
119048112898	Jan 31 2026 10:16 AM	retiree
119048098915	Jan 31 2026 09:40 AM	Retired
119048087911	Jan 31 2026 09:12 AM	Visitor
119048078279	Jan 31 2026 08:48 AM	Owner of Short term rentals in Saugatuck
119048044087	Jan 31 2026 07:11 AM	Retired
119048023244	Jan 31 2026 06:04 AM	Retired nurse
119047867288	Jan 30 2026 07:16 PM	Owner of business in Douglas
119047825205	Jan 30 2026 05:25 PM	Remote
119047801288	Jan 30 2026 04:32 PM	Owner of a business in Douglas
119047751326	Jan 30 2026 03:03 PM	Work from home / husband works in Holland
119047746744	Jan 30 2026 02:55 PM	Retired
119047735611	Jan 30 2026 02:37 PM	Owner of BnB in Douglas
119047559664	Jan 30 2026 10:41 AM	Work from home
119047549053	Jan 30 2026 10:29 AM	retired
119047515489	Jan 30 2026 09:54 AM	vacation rentals
119047470885	Jan 30 2026 09:00 AM	Retired
119047463435	Jan 30 2026 08:50 AM	Retired
119047108003	Jan 29 2026 06:45 PM	Retired
119047076850	Jan 29 2026 05:43 PM	Retired from Nursing
119046914441	Jan 29 2026 01:44 PM	retired
119046913014	Jan 29 2026 01:42 PM	Primary job in Douglas, work seasonally at a restaurant in Saugatuck
119046911446	Jan 29 2026 01:40 PM	Retired
119046747592	Jan 29 2026 09:57 AM	owner of a business in Douglas
119046723376	Jan 29 2026 09:23 AM	Retired
119046714014	Jan 29 2026 09:10 AM	Work from home
119046714089	Jan 29 2026 09:10 AM	Self Employed living in downtown district
119046624540	Jan 29 2026 06:49 AM	Work from home
119046623988	Jan 29 2026 06:47 AM	Vacation
119046615659	Jan 29 2026 06:29 AM	Owner of Business in Saugatuck Twp
119046610582	Jan 29 2026 06:19 AM	work at home
119046594987	Jan 29 2026 05:43 AM	Retired
119046429218	Jan 28 2026 09:13 PM	Retired
119046425463	Jan 28 2026 09:03 PM	Retired
119046408618	Jan 28 2026 08:18 PM	Retired
119046398840	Jan 28 2026 07:55 PM	Work from home
119046365061	Jan 28 2026 06:49 PM	Retired
119046323800	Jan 28 2026 05:35 PM	work from home
119046309201	Jan 28 2026 05:07 PM	Work from home
119046298634	Jan 28 2026 04:46 PM	local Realtor
119046293425	Jan 28 2026 04:36 PM	Retired
119046292004	Jan 28 2026 04:33 PM	Township Owner
119046277461	Jan 28 2026 04:07 PM	Owner of business in Saugatuck Twp
119046275529	Jan 28 2026 04:04 PM	work remote from home
119046275593	Jan 28 2026 04:04 PM	Work for a company outside of Saugatuck but remotely in Saugatuck
119046270326	Jan 28 2026 03:56 PM	work from home, travel about 50% for work

Q7. What form of transportation do you typically use to go downtown?

Respondent ID	Response Date	Other (Please specify)
119062106989	Feb 21 2026 06:57 AM	Boat
119055926683	Feb 11 2026 05:27 PM	Boat - park at Couglin Park
119055602369	Feb 11 2026 10:28 AM	Walk, OneWheel, Personal Car, Bike
119054986518	Feb 10 2026 01:22 PM	Personal vehicle, dinghy, chain ferry - depends on time of year.
119049609105	Feb 03 2026 03:42 AM	Scooter
119048530743	Feb 01 2026 11:27 AM	Personal & Interuban
119048445662	Feb 01 2026 07:24 AM	Boat
119047742020	Jan 30 2026 02:48 PM	Chain ferry and personal vehicle
119046888419	Jan 29 2026 01:08 PM	I keep my car parked at my house and either walk or bicycle downtown
119046734035	Jan 29 2026 09:38 AM	Interurban during busy times car during off season
119046729251	Jan 29 2026 09:31 AM	Boat
119046615659	Jan 29 2026 06:29 AM	Personal Vehicle and Walking equally
119046327549	Jan 28 2026 05:43 PM	Depending on weather car or scooter or walk
119046293063	Jan 28 2026 04:36 PM	combo of personal vehicle and walking
119046273782	Jan 28 2026 04:01 PM	Inflatable boat, no parking
119046271487	Jan 28 2026 03:57 PM	Boat

Q8. Where do you typically park when you drive downtown?

Respondent ID	Response Date	Other (please specify)
119063466275	Feb 23 2026 05:35 PM	My driveway
119063437876	Feb 23 2026 04:47 PM	High School
119063370750	Feb 23 2026 03:01 PM	in front of our business that's not public
119062273343	Feb 21 2026 02:06 PM	Where ever there’s a spot
119061995903	Feb 20 2026 10:49 PM	High school, usually far from destination but drive larger trucks
119061520098	Feb 20 2026 07:38 AM	Handicap if able to find. Would be nice if a business would not put picnic tables in the handicap spot.
119061117331	Feb 19 2026 03:59 PM	First available and free
119058053312	Feb 15 2026 06:43 AM	High school
119055895915	Feb 11 2026 04:30 PM	High school
119052215794	Feb 06 2026 07:39 AM	I have one space in the SCA lot but if someone in my family is using it I park on the street.
119051724379	Feb 05 2026 02:54 PM	Interurban so I don't have to fight to park
119050691332	Feb 04 2026 10:54 AM	Summer I take Interurban
119049393120	Feb 02 2026 05:58 PM	Wherever is available
119049155711	Feb 02 2026 12:09 PM	Parking Lot of Hotel/Home
119048947517	Feb 02 2026 07:58 AM	High School and take shuttle to downtown
119048819438	Feb 02 2026 03:46 AM	Street off season, school lot in season
119048608930	Feb 01 2026 03:35 PM	Wherever I can find a spot. If I can find one.
119048530743	Feb 01 2026 11:27 AM	Handicap if available
119048445662	Feb 01 2026 07:24 AM	Marina
119048288415	Jan 31 2026 07:08 PM	I use my bike or scooter, but when we drive it’s a mess.
119048232665	Jan 31 2026 03:34 PM	Bike rack
119048205260	Jan 31 2026 02:12 PM	Saugatuck HS paid lot
119048135980	Jan 31 2026 11:15 AM	Where I can---has become so difficult, Im going much less.
119048063049	Jan 31 2026 08:07 AM	Anywhere I can find
119048023244	Jan 31 2026 06:04 AM	I can never find parking so we leave
119047720827	Jan 30 2026 02:14 PM	On the hill in summer
119047693573	Jan 30 2026 01:33 PM	Up on the hill
119047549053	Jan 30 2026 10:29 AM	Depends on season
119047487061	Jan 30 2026 09:19 AM	at our rental property
119046900393	Jan 29 2026 01:25 PM	I live close enough to walk so avoid driving/parking downtown except in the off season.
119046888419	Jan 29 2026 01:08 PM	As the property I own is intown I park there
119046764520	Jan 29 2026 10:20 AM	peak season usually a paid parking lot, off peak season street parking
119046729251	Jan 29 2026 09:31 AM	Muni docks
119046707723	Jan 29 2026 09:02 AM	Yacht Club
119046594987	Jan 29 2026 05:43 AM	Private residence driveway
119046430108	Jan 28 2026 09:15 PM	High school or street
119046407575	Jan 28 2026 08:15 PM	I live on “the hill”
119046360706	Jan 28 2026 06:40 PM	Anywhere I can find
119046304915	Jan 28 2026 04:59 PM	Street parking when its available - parking lot when its busy
119046292004	Jan 28 2026 04:33 PM	Whatever is available
119046279799	Jan 28 2026 04:11 PM	Anywhere but paid parking!!
119046277461	Jan 28 2026 04:07 PM	Both street and public lot
119046273782	Jan 28 2026 04:01 PM	Dinghy dock

Q9. Typically, approximately how long does it take you to find parking downtown?

Respondent ID	Response Date	Other (please specify)
119064023692	Feb 24 2026 12:04 PM	There have several occasions when I drove around and around looking for a parking place and finally gave up and went back home.
119063370750	Feb 23 2026 03:01 PM	we park in front of our business, or walk to town socially
119061497623	Feb 20 2026 07:00 AM	I'm lucky I walk
119060235536	Feb 18 2026 01:23 PM	Peak season is often 20-30 minutes to find parking
119058053312	Feb 15 2026 06:43 AM	If I don't find parking pretty quickly on Spear or Lucy streets, I just head up to the high school. I don't prefer driving on Butler or Water streets with all the pedestrian traffic.
119055241318	Feb 10 2026 08:55 PM	Peek season is more like 10 plus minutes
119050185993	Feb 03 2026 05:08 PM	We live downtown
119049155711	Feb 02 2026 12:09 PM	Doesn't apply to me but on average peak season for non-residents approx 20 mins. Off season, immediately
119048519217	Feb 01 2026 10:55 AM	I don't drive into town in peak season due to lack of parking
119048441293	Feb 01 2026 07:10 AM	At times, we had to park in the high school parking lot.
119048437518	Feb 01 2026 06:57 AM	If I drive and park it's usually before the prime tourist time
119048335166	Jan 31 2026 11:08 PM	It has taken me around 1 hour in peak summer to find parking often having to run to work from the deep neighborhoods.
119048309569	Jan 31 2026 08:41 PM	It can take me up to 20 minutes to find parking in peak season
119048243082	Jan 31 2026 04:10 PM	I avoid Saugatuck on weekends all together
119048220579	Jan 31 2026 02:56 PM	We come off season just because of parking
119048135980	Jan 31 2026 11:15 AM	When I have driven around my destination several times, I give up.
119048113779	Jan 31 2026 10:18 AM	If all else fails for peak season, I park on the hill and walk or park at the highschool and take the interurban down
119048094594	Jan 31 2026 09:29 AM	In the Off Season (Winter) parking available within 1 - 2 minutes
119048087911	Jan 31 2026 09:12 AM	Parking is horrible
119048044413	Jan 31 2026 07:12 AM	It depends, if it's the weekend then it takes a minute or two if it's a week night then it's no problem
119047731299	Jan 30 2026 02:30 PM	During the Peak season sometimes its taken us up to 45 minutes to try and find parking.
119047076850	Jan 29 2026 05:43 PM	Some days are harder than others but invariably a space opens up
119046995537	Jan 29 2026 03:46 PM	if i do not park in my private lot
119046888419	Jan 29 2026 01:08 PM	Not real applicable as my residence is in town, many visitors park near my house and walk to town when it is busy
119046869261	Jan 29 2026 12:42 PM	I don't park downtown
119046830031	Jan 29 2026 11:48 AM	Not there
119046821177	Jan 29 2026 11:35 AM	Not during 5-9pm key dining period
119046734035	Jan 29 2026 09:38 AM	I am disabled. Not enough handicapped parking. I always find them in holland but not Saugatuck
119046610582	Jan 29 2026 06:19 AM	It seems like choosing more 5 mins will skew the data. I don't park dowtown
119046352852	Jan 28 2026 06:26 PM	Walk
119046292004	Jan 28 2026 04:33 PM	Usually 20 during peak

Q10. How often are you able to find a parking space where you prefer to park downtown?

Respondent ID	Response Date	Other (please specify)
119063370750	Feb 23 2026 03:01 PM	also, parking in front of my business is easy because we have a spot that's not public
119050185993	Feb 03 2026 05:08 PM	We live downtown
119049670743	Feb 03 2026 05:47 AM	We always find a spot, but it can take up to 20 minutes of driving around sometimes-we go early(4-5:00) and during the week.
119049633801	Feb 03 2026 04:33 AM	Although NOT during holiday weekends
119049155711	Feb 02 2026 12:09 PM	N/A
119049007940	Feb 02 2026 09:13 AM	Peak Season: I park on the hill and walk into town. I find this easiest and most consistent.
119048860253	Feb 02 2026 05:19 AM	Often elect to drive to another town rather than dining in saugatuck during peak season due to no parking
119048437518	Feb 01 2026 06:57 AM	If I drive and park it’s usually before the prime tourist time
119048113779	Jan 31 2026 10:18 AM	Sometimes I can during peak, and other times it is a long walk on the hill. Interurban is helpful, but even that lot can get full at the highschool
119047076850	Jan 29 2026 05:43 PM	As stated before, if you are patient, a space always opens up and it's not a big town and is never too far to walk.
119046900393	Jan 29 2026 01:25 PM	I rarely park downtown in peak season.
119046888419	Jan 29 2026 01:08 PM	Not applicable as I keep my car parked at home and walk to town
119046869261	Jan 29 2026 12:42 PM	I don't park downtown
119046610582	Jan 29 2026 06:19 AM	I don't ever need to park downtown because I live downtown and have a driveway
119046352852	Jan 28 2026 06:26 PM	I walk
119046319637	Jan 28 2026 05:27 PM	I have designated parking at a building I own and at a marina where I own slips.

Q11. How far are you willing/able to walk from your parking location to your final destination in downtown?

Respondent ID	Response Date	Other (please specify)
119066625682	Feb 27 2026 03:30 PM	I am not able to walk too far generally, but in the summer, as an example, I am carrying things for MITP
119064709134	Feb 25 2026 09:32 AM	Why can't I pick I will leave downtown for both answers? Did anyone test this flawed survey before sending?
119064023692	Feb 24 2026 12:04 PM	It depends on the reason I am going downtown. Generally speaking I am willing to walk 2 blocks, but not there.
119062086284	Feb 21 2026 05:42 AM	Our home is within walking distance so we often choose to walk instead during peak season
119061995903	Feb 20 2026 10:49 PM	We don’t mind the walk, if it’s too busy we will drop off at an errand and circle back to be picked up
119055200989	Feb 10 2026 07:09 PM	Q
119053455179	Feb 08 2026 12:41 PM	Only allowing one selector for both peak and off season
119051978574	Feb 05 2026 10:22 PM	Whatever it takes.i own a business so I have to be there every day
119049670743	Feb 03 2026 05:47 AM	How far away we park depends on who we're with-my 83 year old dad can't walk too far so we usually end up dropping him off out front of where we're eating
119049155711	Feb 02 2026 12:09 PM	N/A
119048608930	Feb 01 2026 03:35 PM	Elderly and below knee amputee, depends on weather conditions, sidewalk conditions, crowdsetc.
119048519217	Feb 01 2026 10:55 AM	I don’t drive to town in peak season due to lack of parking
119048220579	Jan 31 2026 02:56 PM	Would like the high end restaurants do Valet parking
119048214316	Jan 31 2026 02:37 PM	Ha,ndicapped
119048137644	Jan 31 2026 11:19 AM	I use a walker so short distance or handicap spot essential or I leave and have to go elsewhere for the service
119048113779	Jan 31 2026 10:18 AM	Fine for me, but harder with a stroller or my kids. With my mother with a cane, only close or handicap parking is ideal.
119048087911	Jan 31 2026 09:12 AM	X
119047549053	Jan 30 2026 10:29 AM	Snow removal also makes the decision. Icy/snowy curbs/sidewalks I don't go.
119047378530	Jan 30 2026 06:55 AM	Whatever it takes , I run a store-
119046933173	Jan 29 2026 02:10 PM	I park as close to my business as possible due to difficulty walking
119046895010	Jan 29 2026 01:17 PM	Summer i usually have to get dropped off
119046869261	Jan 29 2026 12:42 PM	I would walk more than 4
119046764520	Jan 29 2026 10:20 AM	don’t have a problem finding parking off season
119046734035	Jan 29 2026 09:38 AM	Handicapped
119046594751	Jan 29 2026 05:42 AM	Same answer for both but won’t allow
119046558925	Jan 29 2026 04:12 AM	off season 1-2 blocks
119046433731	Jan 28 2026 09:26 PM	Willing or able? No choice when it’s your job
119046352852	Jan 28 2026 06:26 PM	I live on the Hill
119046338678	Jan 28 2026 06:04 PM	I have a handicap parking badge
119046319637	Jan 28 2026 05:27 PM	N/A; I rarely drive to downtown Saugatuck
119046304915	Jan 28 2026 04:59 PM	I am good with walking because of my time living in Chicago but I know most people do not enjoy walking
119046293425	Jan 28 2026 04:36 PM	I could walk further than answers but I never have to park more than 4-5 blocks in peak season.
119046278510	Jan 28 2026 04:09 PM	I have to park illegally to drop off merchandise then find parking.
119046267858	Jan 28 2026 03:52 PM	Depends on how much I have to carry into the shop that day

Q13. If you primarily use a personal vehicle or carpool to downtown, please rank the following factors by how much they influence your parking decisions. Use 1 for the most important factor and 5 for the least important factor.

Respondent ID	Response Date	Other (please specify)
119064023692	Feb 24 2026 12:04 PM	RE: Safety/security - I always feel safe in downtown Saugatuck.
119063370750	Feb 23 2026 03:01 PM	I try to park where tourists don't think is a parking space to leave those spots for them
119062086284	Feb 21 2026 05:42 AM	If I am driving downtown for something it usually means I am in a hurry and want to support one of our small businesses. Having only paid parking near may be a mental impediment, as I already only choose times that I am sure I can find parking or walk. That said, I've lived in cities and sometimes would just pay for convenience.
119061995903	Feb 20 2026 10:49 PM	Have never felt unsafe parking in saugatuck
119061497623	Feb 20 2026 07:00 AM	I am able to walk
119055961699	Feb 11 2026 06:43 PM	No parallel parking
119053527879	Feb 08 2026 04:25 PM	We have no unloading zones or areas for deliveries.
119052675591	Feb 06 2026 06:54 PM	Ease of access to space should be a separate category. There are spaces in the SCA parking lot that are very difficult to use when the lot is full.
119052225085	Feb 06 2026 07:52 AM	Cost
119050609239	Feb 04 2026 09:22 AM	Size of space - bigger no door dings
119049670743	Feb 03 2026 05:47 AM	Not too picky-usually pick the first spot that comes available
119048608930	Feb 01 2026 03:35 PM	Being able to safely get in and out of car without traffic. Spaces wide enough to open the car door to get my leg in and out.
119048519217	Feb 01 2026 10:55 AM	Safety never occurs to me as a parking problem in Saugatuck
119048220579	Jan 31 2026 02:56 PM	Valet Parking in peak season
119048212018	Jan 31 2026 02:31 PM	Safely isn't a concern for me in our city
119048135980	Jan 31 2026 11:15 AM	I've been coming to Saugatuck for over 80 years. Never felt unsafe.
119048113779	Jan 31 2026 10:18 AM	I don't mind walking since I know the town. If my mother is with me, I need easier parking. With my little kids, I am fine walking too
119048087911	Jan 31 2026 09:12 AM	X
119048081117	Jan 31 2026 08:56 AM	Why fo you have 5 choices but only 4 questions???
119047751326	Jan 30 2026 03:03 PM	Typically only drive if the weather is awful or I have guests (sometimes older), so distance from destination is key.
119047076850	Jan 29 2026 05:43 PM	crime almost never happens in Saugatuck so that question is irrelevant in my opinion.
119046888419	Jan 29 2026 01:08 PM	my driveway in town is typically available for me to use, so the above questions are not applicable in my case
119046869261	Jan 29 2026 12:42 PM	If I worked downtown I would find a close spot or use the interurban
119046611410	Jan 29 2026 06:20 AM	Control extremists who politically chalk our sidewalks so we may walk comfortably to our destinations
119046610582	Jan 29 2026 06:19 AM	NA--I live downtown and work at home (see comment above about skewing data)
119046433731	Jan 28 2026 09:26 PM	Long walk at 3am bar/ restaurant employees
119046293425	Jan 28 2026 04:36 PM	Saug is a safe community, in my opinion
119046287002	Jan 28 2026 04:24 PM	not having to pay to park is most important

Q14. How does parking in downtown Saugatuck compare to parking in other similar areas you have visited?

Respondent ID	Response Date	Responses
119066625682	Feb 27 2026 03:30 PM	Better than some, worse than others! ;-) We have fewer public lots nearby. Paid parking doesn't resolve anything if it's about space and not raising money - everyone would pay (no matter the cost) and that doesn't free up spots.
119066345079	Feb 27 2026 09:47 AM	Other towns I visit either have an abundance of lots or also have metered parking.
119065401614	Feb 26 2026 07:17 AM	Poor most other places have parking garages
119065159387	Feb 25 2026 09:25 PM	same
119065151108	Feb 25 2026 09:03 PM	Ridiculously busy in peak season.
119064831194	Feb 25 2026 12:00 PM	Much worse
119064718828	Feb 25 2026 09:42 AM	Much worse than other destination towns on the coast of Michigan.
119064709134	Feb 25 2026 09:32 AM	It's awful. -Signs are posted all over town saying limits to how long you can park but it's not enforced. I've been told by the police that they have been instructed by the city to only enforce parking if someone complains. -Parking meters are normal for a town if you have limited parking lots available.
119064707951	Feb 25 2026 09:30 AM	Poor
119064642785	Feb 25 2026 08:08 AM	Absolutely the worst along the west coast. Hear it all the time from customers.
119064023692	Feb 24 2026 12:04 PM	Other cities don’t have STR/B&B’s/business owners-employees parking on the street all day (and some cities don’t allow overnight street parking downtown).
119063525181	Feb 23 2026 07:33 PM	Much worse.
119063466275	Feb 23 2026 05:35 PM	All the summer beach towns we have visited have summer congestion.
119063437876	Feb 23 2026 04:47 PM	Parking is already a nightmare in peak season. Then the street patios have taken more parking from the community. There are many times when we can't even find a spot at the high school.
119063370750	Feb 23 2026 03:01 PM	It's fine for us, because we live here. Our customers on the other hand have a very hard time finding parking despite our emails telling them about the Interurban. If a designated Interurban loop was created for tourists and a designated bus for employees to park outside of the immediate downtown was created, I think that would be a great help.
119062769725	Feb 22 2026 08:01 PM	.
119062705330	Feb 22 2026 04:30 PM	More difficult because the options are fewer
119062696908	Feb 22 2026 04:05 PM	About the same.
119062692693	Feb 22 2026 03:52 PM	Same or better
119062684310	Feb 22 2026 03:26 PM	Horrible. Holland has so many parking lots and 15 minute spaces.
119062654425	Feb 22 2026 01:57 PM	I can usually find parking close to where I’m going in other areas
119062650112	Feb 22 2026 01:43 PM	Parking in Saugatuck is pretty good. I like it :) I say Saugatuck has better parking.
119062589095	Feb 22 2026 11:02 AM	I honestly think the parking issue is a “non-issue.” But, I understand listening to the masses. I think there could be better use of our parking and streets by adopting a downtown parking situation like downtown Holland, angled parking in both side with a one-way direction on Lake and Butler street creating a circle drive.
119062585743	Feb 22 2026 10:53 AM	Not enough available. Even the school lot get full
119062510039	Feb 22 2026 07:06 AM	way more congested. Too many people ignoring the stop signs or cross walk for safety
119062503096	Feb 22 2026 06:41 AM	Not at all.. you’ve talked about this for years you’ve taken surveys and you have done nothing to improve the parking. So either do some improvements or stop wasting money on surveys. Do some comparing with other cities do pay for park. In downtown Saugatuck oval Beach. It only has to be during peak seasons. It’s not that hard to figure out people to parallel parking. Paid for parking. End of story.
119062403968	Feb 21 2026 10:55 PM	Comparable
119062328122	Feb 21 2026 05:08 PM	Really not that bad in my opinion
119062326938	Feb 21 2026 05:04 PM	Similar to popular lakeshore communities… yet some like Manistee for example always has ample parking
119062278936	Feb 21 2026 02:23 PM	Often very difficult to find a parking space at all during peak season.
119062277105	Feb 21 2026 02:18 PM	Awful
119062273343	Feb 21 2026 02:06 PM	Lack of space
119062209990	Feb 21 2026 11:20 AM	Others have meters and have ended pop up dining.
119062137377	Feb 21 2026 08:23 AM	It is harder here than other places. With restaurants using the parking spots infront of their stores.
119062136189	Feb 21 2026 08:20 AM	I’ve never had to give up and leave but it would be great if there were a couple of lots for the busy days.
119062129395	Feb 21 2026 08:04 AM	I go to Chicago a lot. Not much of a difference.
119062106989	Feb 21 2026 06:57 AM	Less available spaces
119062105124	Feb 21 2026 06:51 AM	During peak impossible

119062086284	Feb 21 2026 05:42 AM	If I really want to park I can usually find a spot, but we always have the option of walking so I don't stress. The only time I find it stressful is when I want to pick up takeout or run a quick errand at a local business where walking doesn't make sense.
119062077927	Feb 21 2026 05:10 AM	Very limited and difficult
119061995903	Feb 20 2026 10:49 PM	Having worked retail downtown 15+ years (year round) and now driving through downtown daily with trucks/trailers, it can be a serious challenge in the peak season. This past 2025 summer especially we felt we had to get out of town and leave work early on thurs/Friday as it was very difficult to just get around safely. It does seem like saugatuck is more congested than a couple other lake towns nearby. The restaurants eating up the parking and encroaching on drive space is also a factor
119061928918	Feb 20 2026 06:53 PM	I park early in the day for work. Otherwise, I avoid town during peak season.
119061881774	Feb 20 2026 04:57 PM	I often go to holland instead of Saugatuck during peak season because of parking. I know so many locals that do not go downtown any more during peak because of lack of parking.
119061835170	Feb 20 2026 03:23 PM	Similar
119061802528	Feb 20 2026 02:27 PM	In the peak season, similar destinations are also challenging when it comes to parking.
119061752257	Feb 20 2026 01:06 PM	Similar areas usually have at least one multi-level parking garage which is convenient but I wouldn't like that in Saugatuck for aesthetic reasons.
119061520098	Feb 20 2026 07:38 AM	Small resort towns seem to o have the same issues
119061497623	Feb 20 2026 07:00 AM	★★★★
119061233826	Feb 19 2026 07:52 PM	Comparable
119061117331	Feb 19 2026 03:59 PM	Similar but maybe slightly harder in Saugatuck
119060930055	Feb 19 2026 11:46 AM	Similar
119060692232	Feb 19 2026 06:11 AM	Difficult during peak, I won't come to Saugatuck during peak season when you have to drive for 15+ minutes to look for parking.
119060235536	Feb 18 2026 01:23 PM	Compared to other lakeshore cities? There's never enough spots but South Haven is larger, Grand Haven as well.
119060128205	Feb 18 2026 11:11 AM	More congested when large events are on, last year the closest I could get on one weekend was to park in Douglas &walk
119059336834	Feb 17 2026 10:20 AM	About the same, perhaps worse
119058777894	Feb 16 2026 01:03 PM	challenging.
119058053312	Feb 15 2026 06:43 AM	Parking is bad in Saugatuck compared to other areas I visit, including Holland, South Haven, St Joes. In those areas I mentioned, I find parking to be much easier.
119057802255	Feb 14 2026 01:00 PM	Very similar.
119057541171	Feb 13 2026 10:32 PM	Similar in off season very poor I eat sesson
119057441107	Feb 13 2026 05:23 PM	The same or better
119056973202	Feb 13 2026 05:57 AM	Similar during peak season
119056866004	Feb 13 2026 02:14 AM	n/a

119056841961	Feb 13 2026 01:08 AM	Same
119056791829	Feb 12 2026 10:04 PM	try parking in GR or chicago, Parking in Saugatuck is not a problem
119056785136	Feb 12 2026 09:45 PM	Same
119056774855	Feb 12 2026 09:16 PM	More dangerous
119056747065	Feb 12 2026 08:02 PM	Not good
119056721448	Feb 12 2026 07:01 PM	Seems to be more congested— and yet we continue to create events to draw tourists!
119056698917	Feb 12 2026 06:08 PM	Na
119056692144	Feb 12 2026 05:55 PM	It's worse. The hill and river create a problem as people can park north and south on Butler and Water but the river to the west and the hill to the east creates a parking canyon. There is only one dedicated pay lot and the high school is just a touch too far especially for older tourists.
119056662221	Feb 12 2026 04:57 PM	Much more difficult than other areas in peak season
119056585420	Feb 12 2026 02:52 PM	During peak season-- parking in Saugatuck is very difficult compared to other nearby cities.
119056584798	Feb 12 2026 02:51 PM	During the past 5-7 years, with an amount of STR's as well as more restaurant capacity to such as the Butler etc. I would state it is similar to going to Mac City during peak season. I am against a parking structure, however, if the city moves forward with a parking structure, it should be funded 100% by visitors. (A resident parking card for residents). I also feel that having a permanent parking structure would further dilute the small town feel of Saugatuck. That is the number 1 reason we choose Saugatuck vs other lakeshore cities.
119056579428	Feb 12 2026 02:43 PM	It's harder to park here
119056542815	Feb 12 2026 01:51 PM	Poor
119056534638	Feb 12 2026 01:40 PM	Parking is fine. We live and work in a good spot.
119056505020	Feb 12 2026 12:59 PM	About the same
119056503375	Feb 12 2026 12:57 PM	Circling for parking in Saugatuck just comes with the territory, I know what I'm getting into. I would much rather look for a spot on the street and park knowing I'm free to enjoy my time at my destination rather than be rushed by paid parking to turnover my spot. Saugatuck IS the destination!
119056005596	Feb 11 2026 08:31 PM	Generally better. I often park at the school during the summer and walk to my destination.
119055961699	Feb 11 2026 06:43 PM	When its busy its not worth looking. Just go to the high school
119055959731	Feb 11 2026 06:38 PM	It can be frustrating
119055939552	Feb 11 2026 05:53 PM	Parking downtown during peak season anywhere is always going to be busy and difficult, Saugatuck isn't much different
119055926683	Feb 11 2026 05:27 PM	Obviously, much more difficult during peak season.
119055895915	Feb 11 2026 04:30 PM	Same
119055860240	Feb 11 2026 03:34 PM	During peak season, it's worse simply because there are not enough spots to park on the street.
119055803978	Feb 11 2026 02:15 PM	I do not go to other communities that have the same problem.
119055706566	Feb 11 2026 12:21 PM	Honestly, there's a lot of available street parking for the size of the downtown area. It just gets so busy during peak season, plus a lot of lots that would normally be open to the public become pay-only which significantly reduces available space.
119055683617	Feb 11 2026 11:55 AM	There is definitely NOT enough convenient parking in the downtown Saugatuck Area! And we need more angle parking w less parallel
119055679936	Feb 11 2026 11:50 AM	Limited
119055656375	Feb 11 2026 11:27 AM	same
119055602369	Feb 11 2026 10:28 AM	Challenging during the peak season. South Haven and Grand Haven are easier to park at.....
119055536932	Feb 11 2026 09:10 AM	Similar
119055496070	Feb 11 2026 08:16 AM	Same as other Lakeshore towns
119055473617	Feb 11 2026 07:42 AM	it is typical of busy downtown areas, but I go to Saugatuck for leisure, I am also looking to eventually live there part of the year. If parking becomes a pay station/app/meter, I will avoid it as I have other cities that implemented that. I live near Royal Oak, Michigan--it caused many businesses to fail and they are having to make drastic adjustments, removing the pay stations etc. (You also alienate many visitors with (the most) resources that are in an age category that does not participate in complicated pay stations/parking apps (50+)
119055283564	Feb 10 2026 11:17 PM	Same
119055241318	Feb 10 2026 08:55 PM	It's hard to compare. It's a small town not designed for the level of tourism we see during peek season.
119055236645	Feb 10 2026 08:41 PM	It is much more crowded every year. We have been vacationing in Saugatuck for 22 years and we built a 2nd home in the city of Saugatuck 3 years ago and we have seen the parking issues rise each year.
119055212689	Feb 10 2026 07:37 PM	Harder and worse
119055200989	Feb 10 2026 07:09 PM	Parking is a nightmare in Saugatuck.
119055193942	Feb 10 2026 06:52 PM	I live downtown which makes most of these question irrelevant
119055179894	Feb 10 2026 06:21 PM	Very limited parking. Get rid of all the spaces restaurants are still using.
119055170626	Feb 10 2026 06:01 PM	It's more challenging in Saugatuck, public transport should be more displayed, businesses shouldn't be allowed to fill the parking spots with tables.

119055164413	Feb 10 2026 05:48 PM	Same as other resort areas, South Haven, Downtown Holland
119055142629	Feb 10 2026 05:04 PM	Very hard to find a space in peak season.
119055020907	Feb 10 2026 02:05 PM	Worse
119054989833	Feb 10 2026 01:26 PM	Parking is much more limited. And there is a lot of fighting over spots that are available and driving around with nowhere specific to go.
119054986518	Feb 10 2026 01:22 PM	It's rough, especially since the restaurants use parking spots for outdoor seating.
119054898207	Feb 10 2026 11:37 AM	I do not enjoy the parallel parking.
119054881034	Feb 10 2026 11:18 AM	Unfavorable
119054793822	Feb 10 2026 09:44 AM	Insont
119054771978	Feb 10 2026 09:21 AM	It’s similar to other seasonal cities
119054682712	Feb 10 2026 07:39 AM	I have found that other small towns have similar problems.
119054681035	Feb 10 2026 07:37 AM	Same. I expect when I am a tourist elsewhere that parking is going to be a pain in the butt and just accept it because I'm happy to be on vacation:)
119054395039	Feb 09 2026 09:30 PM	Not as good or convenient as Holland or Grand Haven
119054373664	Feb 09 2026 08:44 PM	More challenging
119053546595	Feb 08 2026 05:33 PM	significantly worse during peak season
119053536488	Feb 08 2026 04:56 PM	More difficult
119053527879	Feb 08 2026 04:25 PM	Our town does not have enough public parking spaces . As far as I know most other cities have eliminated parking spot dinning. It find it difficult for our town to issues parades for "safety" reasons but yet we still place street dinning with people with no "safety" precautions. Other cities don't seem to have issues with parades. Other cities seem to be conscious about additional parking when new development when presented to planning commissions.
119053519664	Feb 08 2026 03:59 PM	Terrible
119053507385	Feb 08 2026 03:18 PM	About same in peak season
119053479073	Feb 08 2026 01:51 PM	Fairly similar
119053455179	Feb 08 2026 12:41 PM	I expect it will be busy
119053365325	Feb 08 2026 08:40 AM	Similar
119053345583	Feb 08 2026 07:43 AM	Parking in Saugatuck is similar to parking in any of the Lake Michigan towns.
119053315599	Feb 08 2026 06:09 AM	It’s often congested and could use more police presence.
119053172286	Feb 07 2026 07:45 PM	There really isn't parking in Saugatuck in the summer, but paying for it won't solve the issue. And parking garages don't belong here.
119053091236	Feb 07 2026 03:08 PM	It’s terrible. Not enough public parking lots or public areas to park
119053087978	Feb 07 2026 03:00 PM	Much worse

119053061072	Feb 07 2026 01:43 PM	Peak season. Typical
119053027842	Feb 07 2026 12:17 PM	It's worse
119053025134	Feb 07 2026 12:10 PM	Probably about the same for these smaller towns
119052998298	Feb 07 2026 11:09 AM	Completely standard and on par to similar other areas
119052724139	Feb 06 2026 09:06 PM	Difficult
119052723875	Feb 06 2026 09:05 PM	Holland had much better parking
119052722347	Feb 06 2026 09:01 PM	Much more difficult. We often decide not to visit because we don't want the hassle.
119052675591	Feb 06 2026 06:54 PM	Other towns up north have put parking lots in behind their main streets or in other locations for pedestrians visitors.
119052607024	Feb 06 2026 04:28 PM	Worse
119052592400	Feb 06 2026 04:03 PM	Getting more congested.
119052538892	Feb 06 2026 02:38 PM	Very hard during peak season
119052489865	Feb 06 2026 01:29 PM	Extremely difficult during peak season.
119052341023	Feb 06 2026 10:16 AM	worse
119052237903	Feb 06 2026 08:09 AM	Fewer surface lots than most. Not bad compared to California coastal towns where bicycles are the only rational choice.
119052225085	Feb 06 2026 07:52 AM	It's tough but manageable with the school lot
119052220567	Feb 06 2026 07:45 AM	Much more congested and difficult during peak season. Although I'm capable of walking a far distance, it does influence friends and family who visit during peak season - some will choose not to visit downtown Saugatuck strictly because of parking.
119052215794	Feb 06 2026 07:39 AM	It is quite awful compared other communities that have a parking garage or public lots
119052137363	Feb 06 2026 05:29 AM	Same
119051978574	Feb 05 2026 10:22 PM	Similar
119051963933	Feb 05 2026 09:43 PM	Similar
119051963437	Feb 05 2026 09:42 PM	Tighter
119051958727	Feb 05 2026 09:31 PM	It is generally more difficult to find parking near our destination.
119051920197	Feb 05 2026 08:07 PM	It sucks!
119051884822	Feb 05 2026 07:00 PM	More difficult in peak season
119051848327	Feb 05 2026 05:55 PM	It is much busier during peak season than most places I had visited
119051828986	Feb 05 2026 05:22 PM	It's good during the off-season. Even in the peak season I always seem to find a spot driving around for a few minutes.
119051803771	Feb 05 2026 04:41 PM	Very similar to other tourist small towns
119051780777	Feb 05 2026 04:07 PM	Similar
119051781115	Feb 05 2026 04:07 PM	Seems increasingly harder to find a parking spot during peak season compared to previous years
119051776916	Feb 05 2026 04:01 PM	In similar towns over the seen parking ramps away from the downtown, but is still walkable to get downtown.
119051772701	Feb 05 2026 03:56 PM	Sometimes it feels like Chicago!
119051724379	Feb 05 2026 02:54 PM	Terrible in season.
119051709404	Feb 05 2026 02:36 PM	I feel like it is more difficult than most places I visit. Spots are small and not well marked. I often park somewhere, get out of my car, and then realize it is somewhere I am not supposed to park and have to move.
119051706634	Feb 05 2026 02:33 PM	I find parking to be easy enough in the high season. Not an issue at all off season.
119051672752	Feb 05 2026 01:57 PM	Well most areas have a garage or a big lot to park in… we have neither
119051658495	Feb 05 2026 01:42 PM	Worse during peak season. I typically avoid even going downtown unless we take our boat over.
119051632784	Feb 05 2026 01:16 PM	It can take much longer to find parking compared to most places nearby, can be difficult to navigate especially during peak season. It's also frustrating when public, no pay lots turn into paid lots in the summer (I.e. when churches or schools take them over and charge for usually free parking)
119051595583	Feb 05 2026 12:41 PM	It sucks in peak season and into not even go downtown any longer during peak season because of the amount of traffic, and no place to park.
119051589907	Feb 05 2026 12:36 PM	Takes way too long to find a spot, waste of time
119051583111	Feb 05 2026 12:29 PM	Like a joke. The amount of restaurants and businesses vs appropriate parking is I sued.
119051558566	Feb 05 2026 12:05 PM	It's almost impossible to park during peak season. Other towns have main lots
119051528166	Feb 05 2026 11:36 AM	No similar city.
119051396461	Feb 05 2026 09:25 AM	It's harder, less availability
119051381263	Feb 05 2026 09:06 AM	Too many outdoor seating areas that take up precious parking spots.
119051376946	Feb 05 2026 09:01 AM	Same
119051372336	Feb 05 2026 08:55 AM	Worse
119051369002	Feb 05 2026 08:51 AM	It's terrible. We need more parking or visitors will leave due to frustration
119051368346	Feb 05 2026 08:50 AM	Saugatuck is a bit more of a confined space but you can only do so much so I'm fine to walk a little. Not trying to be unreasonable about parking availability when there's only so much.
119051367398	Feb 05 2026 08:49 AM	In season they're all difficult
119051366464	Feb 05 2026 08:47 AM	similar

119051348840	Feb 05 2026 08:24 AM	It’s fine
119051346614	Feb 05 2026 08:21 AM	During peak season it is most difficult town to find parking in locally
119051341438	Feb 05 2026 08:15 AM	Peak is similar or still better. Off peak. Always better than anywhere else. We moved from chicago not long ago so walking a few blocks after parking is still really good and getting extra steps in is welcomed.
119051331678	Feb 05 2026 08:03 AM	More difficult, feels like a parking space shortage.
119051329867	Feb 05 2026 08:00 AM	Similar.
119051328930	Feb 05 2026 07:59 AM	About the same as other beach towns! But a parking lot/garage is almost necessary for peak season.
119051325012	Feb 05 2026 07:53 AM	worse
119051303209	Feb 05 2026 07:22 AM	It’s actually easier than downtown holland, obviously harder than other suburban areas (like target or Meijer in holland). Compared to Chicago much easier than downtown which stressed me out and actually easier than parking in my own neighborhood was after work.
119051095543	Feb 04 2026 10:15 PM	It’s worse
119051026330	Feb 04 2026 07:17 PM	Challenging at times
119050967688	Feb 04 2026 05:16 PM	Parking is annoying and I know turns people away. We have learned how to manage but we probably spend less time and money than we would due to crowding
119050691332	Feb 04 2026 10:54 AM	Similar. Lived in Traverse City for years. They had meters, which were a pain! But they still had nowhere to park.
119050609239	Feb 04 2026 09:22 AM	Most busy communities have paid parking with limits or fines for not moving/staying after expiration. Employee restrictions to not park in prime customer spots.
119050546226	Feb 04 2026 08:01 AM	the parking experience in downtown Saugatuck is very poor compared to other areas.
119050522573	Feb 04 2026 07:26 AM	In Saugatuck, the street parallel parking spots are way too close to the stop signs/intersections, making it very difficult to see oncoming traffic. I have never noticed this while parking in other cities and towns nearby and in other states.
119050450453	Feb 04 2026 05:02 AM	Rough, a once free parking lot is not a pay one

119050440492	Feb 04 2026 04:36 AM	Equal
119050269164	Feb 03 2026 08:01 PM	It’s very similar and a solution needs to be found
119050268486	Feb 03 2026 08:00 PM	Same
119050185993	Feb 03 2026 05:08 PM	It more difficult, Holland and other cities have ample parking
119050131406	Feb 03 2026 03:40 PM	It's as busy as difficult as other popular downtowns such as Holland or Traverse City.
119050105104	Feb 03 2026 03:01 PM	Very hard to find parking in Saugatuck at all hours. Douglas much easier. Holland, downtown difficult.
119050079481	Feb 03 2026 02:25 PM	As a resident, peak season parking in Saugatuck can be nearly impossible, depending on the day and time of day. Holland is difficult but there are plenty of back lots that usually have space.
119050012841	Feb 03 2026 01:00 PM	It is a pain!
119049987761	Feb 03 2026 12:30 PM	Plenty of parking in town though sometimes I park on the hill and walk into downtown.
119049929621	Feb 03 2026 11:22 AM	Saugatuck is very similar to other popular tourist destinations we have visited throughout the Country.
119049831082	Feb 03 2026 09:28 AM	in summer it is terrible we never go on the weekends. in the off season it is fine. same in south haven and holland
119049822599	Feb 03 2026 09:18 AM	harder to find a parking spot
119049730779	Feb 03 2026 07:27 AM	Much more difficult
119049670743	Feb 03 2026 05:47 AM	It is always difficult to find parking in Saugatuck May-September. We frequently eat at Marro's and we usually have to park 2 blocks away after driving around for 10-15 minutes to find a spot. And we do not go on the weekends-usually Wednesday/Thursday evenings. We don't even try to get downtown on the weekends.
119049636302	Feb 03 2026 04:37 AM	Harder
119049633801	Feb 03 2026 04:33 AM	I live in Holland. Parking is sometimes a challenge also, but not as bad as Saugatuck during peak summer seasons.
119049609105	Feb 03 2026 03:42 AM	Horrible
119049473832	Feb 02 2026 08:55 PM	Somewhat more difficult.
119049471232	Feb 02 2026 08:48 PM	Peak season - dreadful
119049418611	Feb 02 2026 06:44 PM	about the same
119049393120	Feb 02 2026 05:58 PM	Over crowded. It is hard to see cars driving by when trying to back out of a parking spot.
119049372255	Feb 02 2026 05:18 PM	I value that there is no cost to park. When visiting areas like St Joseph the cost to park and the time limits are prohibitive and keep me from frequenting the area as much.
119049367337	Feb 02 2026 05:09 PM	There is no parking enforcement which helps keep pedestrians safe, alleyways clear, and room for emergency vehicles. Metered parking is not the answer as other similar towns have set that up and it greatly discouraged locals from patronizing businesses.
119049352223	Feb 02 2026 04:41 PM	Peak season pretty much the same
119049314193	Feb 02 2026 03:36 PM	There’s just never anything open
119049208322	Feb 02 2026 01:18 PM	Similar
119049173877	Feb 02 2026 12:32 PM	Very poor in Peak Season. The only time we come to town is at 10:00 AM. Holland is much more user-friendly.
119049161432	Feb 02 2026 12:16 PM	Similar
119049155711	Feb 02 2026 12:09 PM	Difficult
119049109659	Feb 02 2026 11:13 AM	In peak season, it's worse. In off season it's better.
119049103845	Feb 02 2026 11:06 AM	During peak events it seems to be a bit more difficult than some other communities.
119049027395	Feb 02 2026 09:36 AM	Parking in crowded towns is usually difficult. Some of the outdoors seating that takes up parking spots doesn't make sense to me.
119049020818	Feb 02 2026 09:28 AM	worse, most tourist communities have parking lots to help offset. Also don't feel on-street restaurant dining should be wasting parking!
119049007940	Feb 02 2026 09:13 AM	Other places have been better.
119049001600	Feb 02 2026 09:06 AM	Saugatuck is almost not worth visiting on weekends during peak season. I only go downtown during the week.
119048988153	Feb 02 2026 08:50 AM	Much more limited, we spend more time in downtown Holland because of more available parking there.
119048947517	Feb 02 2026 07:58 AM	More congested, fewer spots available in town
119048914978	Feb 02 2026 07:16 AM	about the same
119048911308	Feb 02 2026 07:10 AM	Same
119048860253	Feb 02 2026 05:19 AM	The worst
119048858788	Feb 02 2026 05:15 AM	Similar to other tourist towns
119048819438	Feb 02 2026 03:46 AM	Often easier.
119048714459	Feb 01 2026 09:52 PM	Seems similar to all of the lakeside towns in MI
119048709387	Feb 01 2026 09:34 PM	It’s worse
119048706930	Feb 01 2026 09:25 PM	Same
119048705453	Feb 01 2026 09:19 PM	It would s free, which is great.
119048696130	Feb 01 2026 08:43 PM	Similar. During peak season I expect to wait for a spot or park farther away.
119048674015	Feb 01 2026 07:23 PM	Similar

119048668473	Feb 01 2026 07:06 PM	It’s the same as other touristy towns
119048667746	Feb 01 2026 07:04 PM	More public lots in comparable towns
119048666904	Feb 01 2026 07:01 PM	There is a lack of public lots available compared to holland/south haven
119048660046	Feb 01 2026 06:37 PM	Terrible
119048651550	Feb 01 2026 06:08 PM	There are less options, particularly easy access options. Other similar settings at least have a parking garage with pay for parking.
119048644558	Feb 01 2026 05:43 PM	So much better than having to pay to park
119048621609	Feb 01 2026 04:19 PM	Very limited but it's a small town!
119048619850	Feb 01 2026 04:13 PM	Parking is notoriously bad, I recently moved into the hill and the first thing my friends said was how glad they were they can find parking at my house now
119048608930	Feb 01 2026 03:35 PM	Poorly. Very poorly! In other communities you can park in front of homes on the side of the street. St Joe, So Haven, Grand Haven, all have this and they have wider streets, by not allowing their residents to place landscape rocks and other things in the street right of way. Holland has parking lots behind stores as does Zeeland, Fennville, and the other cities I mentioned. All the folks in Saugatuck seem to be interested in is adding more businesses that people can't get to because there is no place to park.
119048585884	Feb 01 2026 02:20 PM	There are not enough spaces for the amount of people who visit the area in the summer. In other cities there are more than enough spaces for the tourism
119048581449	Feb 01 2026 02:05 PM	same
119048569791	Feb 01 2026 01:28 PM	too many parallel parking spaces
119048563175	Feb 01 2026 01:07 PM	Poor
119048557303	Feb 01 2026 12:48 PM	More difficult
119048549002	Feb 01 2026 12:22 PM	Much more difficult during peak season.
119048545713	Feb 01 2026 12:12 PM	Street parking challenges are comparable but several other areas have more designated parking lots (free or pay).
119048533629	Feb 01 2026 11:35 AM	Saugatuck is probably harder to find parking than most place? Or right on par.
119048530743	Feb 01 2026 11:27 AM	2

119048521022	Feb 01 2026 11:00 AM	All tourist towns I visit have parking issues.
119048519217	Feb 01 2026 10:55 AM	More difficult in peak season
119048512590	Feb 01 2026 10:36 AM	about the same
119048512438	Feb 01 2026 10:36 AM	Similar to comparable tourist towns
119048507461	Feb 01 2026 10:22 AM	Sucks
119048505999	Feb 01 2026 10:18 AM	Parking is atrocious here
119048498817	Feb 01 2026 09:59 AM	Terrible
119048490914	Feb 01 2026 09:35 AM	Much easier to find parking in other areas. Saugatuck lacks ample parking during peak season.
119048488549	Feb 01 2026 09:29 AM	About the same
119048478795	Feb 01 2026 09:01 AM	Similar to other lakeside small towns. You have to search for a spot the summer.
119048475371	Feb 01 2026 08:52 AM	More crowded, less options
119048445662	Feb 01 2026 07:24 AM	Worse than Grand Haven and South Haven
119048441293	Feb 01 2026 07:10 AM	It's more difficult due to lack of available parking.
119048437518	Feb 01 2026 06:57 AM	Typical of any tourist town at its peak time or event time
119048346243	Feb 01 2026 12:25 AM	Can be similar sometimes, when I'm working and have a specific time and place to be it'sa bit of hassle but nothing I can't handle
119048335166	Jan 31 2026 11:08 PM	In peak season it is the absolute worst! I won't come into town if I don't have work that day, and I have had to arrive 1-2 hours early just to find parking and I could still be late.
119048333346	Jan 31 2026 10:57 PM	it's TERRIBLE. could learn from holland!!
119048325090	Jan 31 2026 10:06 PM	Kinda SUCKS. I rarely even bother going into Saugatuck during season. It's just too difficult to park.
119048320421	Jan 31 2026 09:38 PM	Scarce
119048316049	Jan 31 2026 09:14 PM	Legit the worst never have issues with holland because of the parking garage and grand haven has plenty.
119048310148	Jan 31 2026 08:44 PM	It's challenging in peak season.
119048309569	Jan 31 2026 08:41 PM	It sucks
119048306202	Jan 31 2026 08:25 PM	It is fairly frustrating in my opinion. I strongly believe other cities that have one way streets offer more and easier parking options.
119048302696	Jan 31 2026 08:09 PM	Usually harder to find parking here
119048294043	Jan 31 2026 07:31 PM	It's very inconvenient. Mostly because there are so many driveways or other obstructions that end up not being spaces.
119048292151	Jan 31 2026 07:24 PM	About the same in peek season
119048288415	Jan 31 2026 07:08 PM	Usually more challenging.
119048287358	Jan 31 2026 07:04 PM	It sucks!
119048276913	Jan 31 2026 06:20 PM	Worse because there are no parking garages
119048275418	Jan 31 2026 06:14 PM	In holland, you can always find a parking spot. In Saugatuck, you're screwed. From June to September
119048265251	Jan 31 2026 05:34 PM	It dose not! Get with the program! Pay the to park on bulter & Water. AND oval beach, no entrance fee just pay to park.
119048256490	Jan 31 2026 05:00 PM	more difficult
119048256133	Jan 31 2026 04:59 PM	Same
119048253379	Jan 31 2026 04:48 PM	Much worse
119048252506	Jan 31 2026 04:45 PM	Streets are a bit more chaotic doe to slimness of street and pedestrians wandering.
119048251145	Jan 31 2026 04:40 PM	Really no difference. Saugatuck has always and will always have a parking "problem". When I was young there were times you had to show ID at the entrances or you were tuned away. I have walked in after parking near Jockos in the past
119048251294	Jan 31 2026 04:40 PM	It's a little more difficult, but only during peak season. Off season it's not an issue at all.
119048245969	Jan 31 2026 04:21 PM	A parking garage is definitely needed
119048245818	Jan 31 2026 04:20 PM	It's terrible. There's so much traffic and you spend so much time looking and waiting. It's a horrible experience for the person in the car as well as tourists. That have to see that.
119048245417	Jan 31 2026 04:19 PM	Stinks
119048243082	Jan 31 2026 04:10 PM	Douglas is easier of course. Similar in South Haven and Grand Haven but more parking available in all of those
119048241800	Jan 31 2026 04:06 PM	Will plan ahead or find a friend who can give their spot to me
119048241370	Jan 31 2026 04:04 PM	The parking is far too limited. For SCA shows, Venetian Weekend and almost any time during peak season, it takes far too much time to find parking close to events, restaurants and shops.
119048240416	Jan 31 2026 04:01 PM	About the same.
119048239773	Jan 31 2026 03:59 PM	Saugatuck is unique. Can't compare it to other cities!
119048236329	Jan 31 2026 03:47 PM	It's pretty rough but there are options.
119048233755	Jan 31 2026 03:38 PM	Saugatuck is a nightmare. It's time to get the resturant tables out of the public parking spaces . It time to tell the person that sets cones in front of Coral Gables as his personal parking space to Stop It! If I see it there this year I'm going to drive over that cone and park there. That space is not personal property

119048233466	Jan 31 2026 03:37 PM	Hardly any parking available in peak season due to restaurants using parking spaces for outdoor seating which I don't have a problem with but charging $15 for parking at the lot next to the SCA is ridiculous.
119048232665	Jan 31 2026 03:34 PM	It is difficult to park in downtown
119048231256	Jan 31 2026 03:30 PM	Worse
119048225845	Jan 31 2026 03:12 PM	I live in Holland, and it’s comparable to trying to park in downtown Holland during Tulip Time.
119048222720	Jan 31 2026 03:03 PM	Saugatuck parking is harder to find
119048220579	Jan 31 2026 02:56 PM	Just as bad as all small harbor towns . I think the workers and staff should have to park farther away .
119048217304	Jan 31 2026 02:46 PM	Similar
119048215090	Jan 31 2026 02:40 PM	same
119048214316	Jan 31 2026 02:37 PM	About the same
119048212018	Jan 31 2026 02:31 PM	Very reminiscent of Provincetown. They did a 10 year project to transform their town into a bicycle friendly city see here: https://www.provincetown-ma.gov/2605/Bike-Provincetown
119048205260	Jan 31 2026 02:12 PM	Saugatuck is usually worse than most places, due to the compact nature of the village. In the summer, you can drive for 15-20 minutes to get a spot. So I normally go directly to the SHS pay lot. Need more pay lots like this around town.
119048199612	Jan 31 2026 01:56 PM	Same as any resort town. While easy convenient parking is a nice thing, Its a given that when the city is full of tourists, it will be more difficult no matter the city. We choose to live in a resort community, and parking issues are something that comes with it. If you plan ahead it is not really a big issue.
119048199144	Jan 31 2026 01:55 PM	The worst in peak season
119048182821	Jan 31 2026 01:12 PM	Not good
119048176879	Jan 31 2026 12:58 PM	Difficult during peak
119048155732	Jan 31 2026 12:05 PM	Residential and I understand it's a pain on residents.
119048151616	Jan 31 2026 11:54 AM	Big discouragement during peak season. Has been for decades with little to no improvement.
119048151136	Jan 31 2026 11:53 AM	It really doesn't seem that much worse than other places. I dont know why people make such a big deal about it.
119048137644	Jan 31 2026 11:19 AM	It’s much worse. Mt Dora FL for example has golf cart type shuttles that circulate and drop off/pick up at any location in downtown. So parking outside the CBD is no big deal.

119048137032	Jan 31 2026 11:17 AM	Same. Saugatuck has lots of current options in peak season. Walking from your parking location allows everyone to see all parts of the town. This promotes/markets all businesses.
119048135980	Jan 31 2026 11:15 AM	worse
119048129501	Jan 31 2026 10:59 AM	It is horrible, but saugatuck has always been the mentality that it is so awesome and has not grown, hensce why more visitors go to South Haven, Holland and Grand haven where these cities have great master plans
119048122492	Jan 31 2026 10:40 AM	Difficult
119048119853	Jan 31 2026 10:33 AM	Extremely difficult. Has negatively affected my desire to visit.
119048117696	Jan 31 2026 10:28 AM	I don't understand why the restaurants still get to use parking spaces.
119048114106	Jan 31 2026 10:19 AM	In peak season it is very similar to other tourist destinations. I think one way streets with bike lanes would help.
119048113779	Jan 31 2026 10:18 AM	I think communication is key. New vacationers just driving into town need to easily be able to find parking that works, and know there are places even on the hill. Locals and employees need to be more considerate of out of towners and the elderly & disabled, families with small children, etc. I think a lot of employees take up spaces that should be used for those coming into town to spend money at restaurants, shops, and services, or coming for community events. People may complain about the restaurants taking up spaces for outdoor dining seating, but I think that adds to the charm. I think we could all come to a happy medium.
119048112898	Jan 31 2026 10:16 AM	worse
119048112681	Jan 31 2026 10:15 AM	More difficult to find parking for sure!
119048109388	Jan 31 2026 10:07 AM	Horrible. Completely discourages tax payers from coming to town to shop, eat.
119048107259	Jan 31 2026 10:01 AM	Generally OK, i think charging tourists $10-15 is not wise, discourages shopping/visitors
119048102994	Jan 31 2026 09:50 AM	Same as other places I've visited if there is no parking garage.
119048101689	Jan 31 2026 09:47 AM	Same.
119048101295	Jan 31 2026 09:46 AM	Way less parking spaces available in Saugatuck and less available lots / lots that aren't charging to park
119048098915	Jan 31 2026 09:40 AM	Definitely harder during season
119048096667	Jan 31 2026 09:34 AM	Typical for an older community
119048094594	Jan 31 2026 09:29 AM	Very difficult compared to other resort areas
119048090003	Jan 31 2026 09:17 AM	Much worse in summer.
119048087911	Jan 31 2026 09:12 AM	Its horrible. Needs a parking structure.
119048087111	Jan 31 2026 09:11 AM	It's crowded
119048083319	Jan 31 2026 09:02 AM	During the summer season we as a family usually do not visit Saugatuck because of the parking hassle.
119048081117	Jan 31 2026 08:56 AM	Much worse
119048080365	Jan 31 2026 08:54 AM	It is more difficult.
119048078279	Jan 31 2026 08:48 AM	Not enough parking spaces
119048077967	Jan 31 2026 08:47 AM	It's become increasingly difficult to park in Saugatuck the past several years compared to other towns we visit (South Haven, Holland).
119048068485	Jan 31 2026 08:21 AM	The public lots are no longer free to the public. They are now metered or the school has been collecting fees. Holland, Grand Haven and South Haven do not charge for public parking lots. Locals can not afford to pay for parking. Chicago visitors are making our town unaffordable because they are used to paying for parking and driving up prices.
119048063049	Jan 31 2026 08:07 AM	It's worse, more crowded
119048062141	Jan 31 2026 08:05 AM	Same
119048057329	Jan 31 2026 07:51 AM	I have never had a problem parking in Saugatuck. I will not visit communities that charge for parking. At that point, I would rather support my local community or buy online.
119048053795	Jan 31 2026 07:41 AM	It is worse
119048048354	Jan 31 2026 07:24 AM	Parking in small coastal towns in Michigan and other states all have parking issues. I don't think Saugatuck is much different, except that the shopping area is significantly more compact.
119048044413	Jan 31 2026 07:12 AM	If it's the weekend and it's a festival or some other special function it's impossible to find parking. If it's just a regular weekend we leave early in the evening to catch dinner and beat the rush. Weekdays are usually fine
119048044087	Jan 31 2026 07:11 AM	No parking garages, in peak season, we go directly to the school parking lot as it's too frustrating to find a parking space on the streets of Saugatuck
119048023244	Jan 31 2026 06:04 AM	It is terrible
119048020913	Jan 31 2026 05:56 AM	During peak season it's more difficult to to find a parking space.
119048015037	Jan 31 2026 05:35 AM	Similar
119048014404	Jan 31 2026 05:32 AM	Peak season is very bad when tourists take up spaces with golf carts and restaurants take up parking spaces with outdoor seating
119047956160	Jan 31 2026 01:32 AM	it's way worse.
119047867288	Jan 30 2026 07:16 PM	Not enough, congested in peak summer times. Shoulders easing is fine.

119047825205	Jan 30 2026 05:25 PM	Well, I think it's difficult and when I've noticed this past summer is that there are cars that park facing the wrong way on the street and will stay there and there is no enforcement so there is no incentive or reason someone to actually legally park if they can get away with doing whatever they want
119047818467	Jan 30 2026 05:09 PM	It's dense but we expect it
119047814397	Jan 30 2026 05:00 PM	In peak season, parking in Saugatuck is far less convenient than similar areas. In addition, the illegal parking in town makes driving in Saugatuck during peak season very dangerous. You can not see pedestrians because of parking too close to intersections. And vehicles stopping in the street, making u-turns for a spot, etc. make the roads less safe.
119047801288	Jan 30 2026 04:32 PM	Saugatuck is unique in that it is a very small town that charges fairly high fees for off-street parking. I'm not aware of a similar town that does this. Most offer free parking throughout the downtown tourist area.
119047780562	Jan 30 2026 03:52 PM	Not good. We tend to stay away from downtown during peak season solely due to lack of parking.
119047780683	Jan 30 2026 03:52 PM	It would be helpful to own to open up the spaces that the restaurants have taken over . Covid is no longer a factor .
119047762105	Jan 30 2026 03:21 PM	Compared to other places, parking in Saugatuck is a challenge. There is so much parking taking place in residential areas, and it's often unclear as to what is permissible. I notice that people drive around and around to find parking, which I don't think is typical of other areas.
119047751326	Jan 30 2026 03:03 PM	Probably similar to Holland, Grand Haven, etc. Holland has one (or more?) parking garages but they seem to far and I never think to use them.
119047748030	Jan 30 2026 02:57 PM	Difficult to park in peak season. Scooter or boat are better. City should consider bicycle and scooter designated parking areas.
119047746744	Jan 30 2026 02:55 PM	I visit Naples and they have 2 small parking ramps with ivy and plants surrounding it. I didn't even notice one. I'd love to see a small parking ramp. Maybe residents could get a pass so it encourages us residents to come downtown to shop.
119047745292	Jan 30 2026 02:53 PM	Many downtown areas (such as Park Ridge, IL) have a large lot that is conveniently located where people can park for 3 hrs. In PR it's the library lot.
119047742020	Jan 30 2026 02:48 PM	N/A
119047741587	Jan 30 2026 02:47 PM	It makes little to no sense. The streets are barely wide enough to have two cars drive past each other, and then with all types of street parking it makes it more chaotic. Plus the parking spots are narrow if it's angeled parking.
119047738210	Jan 30 2026 02:41 PM	It is typical of a seasonal tourist area.
119047735611	Jan 30 2026 02:37 PM	Similar
119047733871	Jan 30 2026 02:34 PM	There is Nora's much available parking as cities like South Haven.
119047731299	Jan 30 2026 02:30 PM	most other cities have more ample parking, but it's understandable that the difficulty to find parking in Saugatuck is so abundant, because of how the town is laid out and because of how busy it is.
119047729638	Jan 30 2026 02:27 PM	In downtown holland parking is usually easy since there are parking lots behind businesses.
119047721827	Jan 30 2026 02:15 PM	Similar
119047720827	Jan 30 2026 02:14 PM	It's awful.
119047718075	Jan 30 2026 02:09 PM	The same
119047713274	Jan 30 2026 02:02 PM	About the same in peak season
119047712494	Jan 30 2026 02:01 PM	It's a nightmare, we should have a parking garage downtown to house all the visitors and capitalize on them.
119047709498	Jan 30 2026 01:57 PM	Similar to crowded cities but ridiculously over crowded
119047703058	Jan 30 2026 01:47 PM	Saugatuck seems to be worse than other small cities nearby.

119047700364	Jan 30 2026 01:43 PM	tourist town parking is always tricky
119047693573	Jan 30 2026 01:33 PM	The same
119047674696	Jan 30 2026 01:09 PM	Very congested
119047642209	Jan 30 2026 12:24 PM	peak season is difficult
119047592556	Jan 30 2026 11:20 AM	worse
119047590364	Jan 30 2026 11:18 AM	Better other places
119047572502	Jan 30 2026 10:56 AM	It seems pretty typical of resort / vacation destination communities
119047559664	Jan 30 2026 10:41 AM	Same, always hard to park
119047549053	Jan 30 2026 10:29 AM	it is not the same. Most have parking lots available close to shopping and dining.
119047520194	Jan 30 2026 10:00 AM	most other towns charge for parking
119047515489	Jan 30 2026 09:54 AM	during peak season it is almost impossible
119047487061	Jan 30 2026 09:19 AM	Terrible. There isn't enough parking peak season to support the number of tourists. Perhaps some paid lots would be beneficial.
119047470885	Jan 30 2026 09:00 AM	Similar
119047463435	Jan 30 2026 08:50 AM	I don't go to downtown that often because of the parking situation.
119047440646	Jan 30 2026 08:22 AM	It’s similar to many small town communities
119047391593	Jan 30 2026 07:14 AM	It’s not as bad as South Haven or Grand Haven. Wildly OPPOSED to meters or other forms of paid parking. That would be a huge mistake and waste of money!
119047378530	Jan 30 2026 06:55 AM	Horrible, visitors and locals are very disrespectful and will take up multiple places , refuse to move and park illegally and cuss you out if you ask them to move. And there are no parking tickets given.
119047368555	Jan 30 2026 06:40 AM	About the same
119047225186	Jan 30 2026 12:32 AM	Better than in communities that have paid parking. Like having a trolley service too.
119047196464	Jan 29 2026 10:45 PM	It's terrible. Do not like going in the summer, you can circle town endlessly without finding a place to park.
119047164088	Jan 29 2026 09:02 PM	Very difficult
119047146717	Jan 29 2026 08:13 PM	Similar to other resort towns
119047108003	Jan 29 2026 06:45 PM	More difficult
119047088630	Jan 29 2026 06:05 PM	About the same
119047076850	Jan 29 2026 05:43 PM	It is easier in Saugatuck in my experience than most big cities I have visited and Saugatuck is not a big City. Grand Haven, South Haven and other lakeshore communities are similar but still different. We have a landlocked situation where we don't have room to grow within the City limits. I think South Haven is most similar but again, they are not landlocked like we are. I don't think it's always easy to find the parking spot I want when coming downtown for Friday-Sunday activities but I always find a spot like I've said before. And after dinner hours, it's almost always easy to find another parking spot closer to where we want to be for the after dinner activities.
119047067179	Jan 29 2026 05:26 PM	Seems behind with the times, could benefit from offering more options. Notably a local transit park & ride lot, mobil app that includes pay for parking meters on streets + availability maps, etc
119047047084	Jan 29 2026 04:52 PM	Na
119046998388	Jan 29 2026 03:51 PM	Fair
119046995537	Jan 29 2026 03:46 PM	simular
119046984394	Jan 29 2026 03:27 PM	Gets very frustrating compared to other cities.
119046962473	Jan 29 2026 02:53 PM	It seems on par with many small tourist towns.
119046957354	Jan 29 2026 02:45 PM	It's usually very difficult to find parking in Saugatuck. Don't usually have this issue anywhere else, like Holland or Zeeland
119046948463	Jan 29 2026 02:32 PM	It’s different because other downtown areas have set parking for business owners/employees/staff
119046934958	Jan 29 2026 02:12 PM	All small towns that I have visited have similar parking availability
119046933173	Jan 29 2026 02:10 PM	Similar areas seem to face the same parking challenges as Saugatuck.
119046914441	Jan 29 2026 01:44 PM	more difficult to find parking
119046913014	Jan 29 2026 01:42 PM	It doesn't, nothing is like saugatuck
119046911446	Jan 29 2026 01:40 PM	Similar
119046912120	Jan 29 2026 01:40 PM	It’s easier in most other similar areas.
119046901847	Jan 29 2026 01:27 PM	Parking is free for the most part in Saugatuck. This seems atypical. There are also no parking structures in Saugatuck - only single level parking, which also seems unique.
119046900393	Jan 29 2026 01:25 PM	Parking is very challenging.
119046898737	Jan 29 2026 01:22 PM	Not enough spaces
119046896435	Jan 29 2026 01:19 PM	Terrible during season. We avoid Saugatuck during season because there is never any place to park. We feel like we are “kicked out” of our community during season for the tourists
119046895010	Jan 29 2026 01:17 PM	Much less parking available
119046888419	Jan 29 2026 01:08 PM	Most popular small tourist towns have limited parking, scarcity seems to create a sense of appeal...."all these folks are here, I better join them and not miss out!!"
119046885736	Jan 29 2026 01:05 PM	About the same.
119046869261	Jan 29 2026 12:42 PM	Like other places that people want to visit

119046862465	Jan 29 2026 12:33 PM	Bout the same!
119046861496	Jan 29 2026 12:31 PM	Most tourist towns have parking issues in peak months. Saugatuck no exception.
119046855169	Jan 29 2026 12:22 PM	I think for a town our size it's not any more crowded in peak season than elsewhere. But cities such as Grand Haven do have multiple parking lots/structures which give more options. However GH is considerably larger and Saugatuck has basically no room for a structure or surface lot right in downtown.
119046836275	Jan 29 2026 11:57 AM	Similar, but worse in peak season than other small towns
119046830031	Jan 29 2026 11:48 AM	It is a lot harder to park in Saugatuck than other cities along Lakeshore. Lack of space
119046825316	Jan 29 2026 11:41 AM	I think it's pretty good even when crowded. I think you could keep parking free and add a small parking garage to alleviate the peak season congestion.
119046821177	Jan 29 2026 11:35 AM	Less public parking spaces. Saugatuck used to have street parking all the way in on Lake and Culver
119046810360	Jan 29 2026 11:21 AM	Similar
119046795700	Jan 29 2026 11:01 AM	I own the Sugnlass Shoppe on Butler and live in Petoskey. I have a store here and in Traverse City (also paid parking) I am on our downtown mgt board and parking committee. I feel there needs to be metered parking and enforced, possibly a big parking lot built. All employees/owners park for hours in front of their place of business. These spots DON'T turn over enough and offer visitors a place to park close by. This is a deterant to a visitor who would spend money at stores and restaurants. We need to accomodate these visitors, not the employees or owners. I also think street lighting in the downtown needs to be addressed. Just my opinion.
119046790040	Jan 29 2026 10:54 AM	Very hard to find parking
119046781189	Jan 29 2026 10:42 AM	Peak season is similar to other tourist areas
119046769965	Jan 29 2026 10:27 AM	Rididculous what they have done to the hill! Not using both shoulders is controlling and limiting.
119046764520	Jan 29 2026 10:20 AM	less spaces available - summer months of the lots are full street parking can take 15 min to find a spot
119046760428	Jan 29 2026 10:14 AM	See below
119046754314	Jan 29 2026 10:06 AM	Same
119046749706	Jan 29 2026 10:00 AM	it compares to South Haven & Holland, but I feel like I am more likely to find a spot in those towns more easily
119046747592	Jan 29 2026 09:57 AM	about the same as South Haven, Harder than Douglas or Holland
119046743916	Jan 29 2026 09:51 AM	Most difficult by comparison. The only other places parking has been this difficult are major cities. Driving around in circles is incredibly frustrating as the driver, and having so many vehicles constantly circling looking for a spot also kind of kills the vibe as a pedestrian.
119046737971	Jan 29 2026 09:43 AM	I would say there are less lots available when compared to Holland. Its super easy to park in Holland and I can almost always find a space so I am comfortable going there during a busy event and confident I will find a place to park. Saugatuck is not that way. You have to drive around forever looking for street parking. I don't mind walking a ways and if I knew of a good lot that usually has open spots I would go there even if it meant being further from my destination.
119046734035	Jan 29 2026 09:38 AM	Not as good when I compare to south haven or holland

119046731286	Jan 29 2026 09:34 AM	Busy, crowded, but much easier and safer
119046730879	Jan 29 2026 09:34 AM	As expected
119046730141	Jan 29 2026 09:33 AM	Not as good!
119046729251	Jan 29 2026 09:31 AM	Similar
119046727566	Jan 29 2026 09:29 AM	Don’t know
119046723376	Jan 29 2026 09:23 AM	About the same
119046719681	Jan 29 2026 09:18 AM	Parking can be an issue in any tourist destination especially during their peak season
119046719011	Jan 29 2026 09:17 AM	It sucks!
119046714014	Jan 29 2026 09:10 AM	It only becomes a problem in the summer.
119046714089	Jan 29 2026 09:10 AM	During Peak Season It's My #1 Issue. Other towns (ex. South Haven) are not as bad during the peak season
119046713754	Jan 29 2026 09:10 AM	All small seasonal downtowns have parking issues during peak season. There could definitely be some improvements for parking in Saugatuck.
119046711934	Jan 29 2026 09:08 AM	It is similar, we know that you need to get downtown before 10am to get a spot easily
119046711766	Jan 29 2026 09:07 AM	Harder in summer
119046707723	Jan 29 2026 09:02 AM	It’s terrible. We should have a parking structure, a valet opportunity and implementation of one way traffic patterns.
119046702290	Jan 29 2026 08:55 AM	In peak season, depending on the time of day, finding parking in downtown Saugatuck is very challenging compared to other areas.
119046700446	Jan 29 2026 08:52 AM	It is much more difficult and much more frustrating and I fear we lose visitors because of it
119046698957	Jan 29 2026 08:50 AM	Very limiting in Saugatuck for 2-3 months only.
119046695001	Jan 29 2026 08:44 AM	Same
119046693385	Jan 29 2026 08:41 AM	Terrible
119046692186	Jan 29 2026 08:40 AM	Depends on the town.
119046688456	Jan 29 2026 08:34 AM	Similar in Season to other touristy towns in USA..however I was in Bar Harbour Maine last summer & paid parking was a nightmare!
119046688597	Jan 29 2026 08:34 AM	N/A
119046669989	Jan 29 2026 08:06 AM	Saugatuck parking is the worst I have seen.
119046668447	Jan 29 2026 08:04 AM	Too crowded in peak season
119046661061	Jan 29 2026 07:52 AM	Poor compared to other small towns around west Michigan.
119046658418	Jan 29 2026 07:47 AM	During peak season it is one of the most congested parking situations I have ever seen. The lack of paid parking in the core downtown is also not typical for similar areas with parking shortages.
119046652766	Jan 29 2026 07:39 AM	There should be paid parking downtown - we are behind where most municipalities are and missing out on a significant revenue source
119046651325	Jan 29 2026 07:37 AM	Lack of parking in peak season keeps me away. Ad a year-round Douglas, I come to Saugatuck more frequently in off-season. If I want to dine there in summer, I eat early to beat the tourists.
119046650339	Jan 29 2026 07:36 AM	On par with other resort areas during peak season.
119046649926	Jan 29 2026 07:35 AM	Stress free
119046646495	Jan 29 2026 07:30 AM	similar to Holland when they are in season and busy
119046641516	Jan 29 2026 07:21 AM	one of the worse places to find parking
119046638773	Jan 29 2026 07:16 AM	Quite similar in other resort/seasonal communities
119046635312	Jan 29 2026 07:10 AM	Terrible
119046624540	Jan 29 2026 06:49 AM	Challenging
119046623988	Jan 29 2026 06:47 AM	Its very small town that attracts alot of visitors. Compared to other bigger towns.
119046622847	Jan 29 2026 06:45 AM	Why does this matter?
119046622385	Jan 29 2026 06:44 AM	Unbelievably inconvenient
119046620911	Jan 29 2026 06:41 AM	Similar
119046615659	Jan 29 2026 06:29 AM	From my perspective, I think Saugatuck does an amazing job with parking but I have access to a gated private lot where I live, as well as the Saugatuck Yacht Club lot. I sometimes go to Ida Reds by car and almost always find a spot quickly.
119046613619	Jan 29 2026 06:25 AM	Same Paying will change my habits of coming into town less. Hate small towns that do this along the coast, I get it but not I don’t think it’s tourist friendly.
119046611410	Jan 29 2026 06:20 AM	Nothing place compares to Saugatuck. Stop trying
119046610743	Jan 29 2026 06:19 AM	Terrible
119046610582	Jan 29 2026 06:19 AM	Similar. Clearly our reliance on traveling via personal vehicle is not working out very well. I love to travel to places where I don't need a car to get around. I'm especially amused by young healthy people who drive less than 1 mile to get places and regularly less than 2 blocks! (I know this firsthand)--in the summer no less. It seems important to note that we chose our downtown home because we could walk from it easily. We've owned our house for decades and would not be able to afford it now.
119046609023	Jan 29 2026 06:15 AM	Same
119046606498	Jan 29 2026 06:09 AM	Can be tougher in peak season
119046599234	Jan 29 2026 05:53 AM	Difficulties with parallel parking.

119046594987	Jan 29 2026 05:43 AM	Peak season - somewhat similar but leans towards more challenging
119046594751	Jan 29 2026 05:42 AM	South Haven has much more available parking both on street and in lots. So does Douglas
119046579646	Jan 29 2026 05:05 AM	The same
119046571038	Jan 29 2026 04:43 AM	Terrible you are trying to pack too many people in. There is only so many times someone will try to come to the city then never come back. You are turning away people and having negative effects. There are no business places in town that are quick visits like banks ect anymore because of it. The small port charm is getting lost because of trying to invite too many people. The businesses would make more with less people.
119046558925	Jan 29 2026 04:12 AM	it's the same as any other busy beach town
119046503124	Jan 29 2026 01:29 AM	.
119046492165	Jan 29 2026 12:52 AM	Similar
119046449480	Jan 28 2026 10:15 PM	Holland is a great example of what works well
119046444551	Jan 28 2026 09:59 PM	Similar to other summer resort towns
119046441601	Jan 28 2026 09:50 PM	Very similarly to be honest. In other smaller beach towns in Michigan, I have noticed similar parking practices and how it can be a challenge. I don't know what the most acceptable answer to this would seem for me. As a resident of downtown Saugatuck, there are times of the year when it is more pertinent than others. And my unit does not come with private parking, so it does become an issue at times. But overall, this issue seems to be present in many smaller towns in Michigan. I think a cap on local short term residences helps.
119046441521	Jan 28 2026 09:50 PM	Unfavorably. Holland is in a far better position for example.
119046440152	Jan 28 2026 09:46 PM	A little harder to find a parking spot than other similar towns
119046437588	Jan 28 2026 09:38 PM	Harder
119046436536	Jan 28 2026 09:35 PM	Similar to downtown Grand Rapids
119046434031	Jan 28 2026 09:27 PM	Poor
119046433731	Jan 28 2026 09:26 PM	Unclear signs/ confusing signs
119046431783	Jan 28 2026 09:20 PM	Very similar to other cities
119046430108	Jan 28 2026 09:15 PM	Some similar areas have free parking garages.
119046429218	Jan 28 2026 09:13 PM	Terrible in Saugatuck during the summer. I do not experience this in surrounding towns/cities.

119046428700	Jan 28 2026 09:11 PM	Directly comparable. Other, larger cities such as Holland, Grand Rapids or Chicago also get busier in summer season, particularly during certain days of the week and hours of the day. These cities employ various successful strategies (that Saugatuck does not), such as better signage, better use of time controlled parking (such as one hour, two hours, etc.) better use of municipal facilities for extra parking utilizing a shuttle during peak time, etc.
119046427862	Jan 28 2026 09:09 PM	Similar to other resort towns
119046425463	Jan 28 2026 09:03 PM	A little harder
119046424048	Jan 28 2026 08:59 PM	It seems to be worse than other small tourist towns.
119046421887	Jan 28 2026 08:53 PM	Much more difficult
119046419192	Jan 28 2026 08:45 PM	Parking in the summer is really terrible compared to similar areas
119046408618	Jan 28 2026 08:18 PM	Better than South Haven and Holland
119046407575	Jan 28 2026 08:15 PM	It's very similar to small towns
119046404522	Jan 28 2026 08:07 PM	Very poor
119046403688	Jan 28 2026 08:05 PM	Horrible. I've lived in resort towns for the past 35 years and saugatuck is the worst for parking
119046401860	Jan 28 2026 08:01 PM	Same. There are never enough parking spaces in desirable locations
119046400083	Jan 28 2026 07:58 PM	More difficult
119046398840	Jan 28 2026 07:55 PM	N/a. In other places, I would be walking or using an Uber.
119046386674	Jan 28 2026 07:30 PM	Same as every where that's popular
119046380541	Jan 28 2026 07:18 PM	It's wild.
119046365061	Jan 28 2026 06:49 PM	Similar
119046362868	Jan 28 2026 06:44 PM	Same
119046362160	Jan 28 2026 06:42 PM	Peak season does not compare to any other area I have lived or visited. It is astonishing to see the behavior of some motorists who will do anything to find a parking spot. I avoid downtown and don't even try to find a parking spot during summer months.
119046360706	Jan 28 2026 06:40 PM	Hard to say. I don't visit that many resort towns.
119046358167	Jan 28 2026 06:35 PM	Not as easy as it used to be. Getting harder every year. K
119046355441	Jan 28 2026 06:30 PM	About the same for similarly-sized lakeshore resort communities, e.g., Grand Haven, South Haven. Much better parking in the larger lakeshore communities like Holland or Muskegon.
119046352852	Jan 28 2026 06:26 PM	There is not enough public parking lots in downtown Saugatuck compared to South Haven or Holland.
119046347445	Jan 28 2026 06:16 PM	Very poor
119046347073	Jan 28 2026 06:16 PM	Parking is always a challenge in popular destinations. National Parks, State Parks, cities, tourist attractions, shopping districts, etc. It's part of life now. No worries. Use public transportation or walk. People will find a way.
119046346671	Jan 28 2026 06:15 PM	It's parking friendly.
119046344955	Jan 28 2026 06:12 PM	It's a small town so the availability of parking will always be an issue if you are trying to find a place within a block of your destination
119046343421	Jan 28 2026 06:10 PM	Similar
119046338678	Jan 28 2026 06:04 PM	Similar limited parking availability
119046337006	Jan 28 2026 06:02 PM	Much more crowded in season
119046332054	Jan 28 2026 05:52 PM	We don't seem to have trouble finding parking in Holland. South Haven can be difficult on a summer weekend.
119046327549	Jan 28 2026 05:43 PM	Parking clearly has not kept visitors from coming to town, this seems to be much ado about very little
119046323800	Jan 28 2026 05:35 PM	There's nothing similar to compare.
119046323927	Jan 28 2026 05:35 PM	Downtown Saugatuck has very limited parking. St. Joseph, though a much larger city, has free public parking lots which are so convenient.
119046322995	Jan 28 2026 05:33 PM	Overall it is similar. Many cities struggle with parking.
119046319637	Jan 28 2026 05:27 PM	Unusual that it is free.
119046311423	Jan 28 2026 05:12 PM	Worse in Saugatuck than others
119046311813	Jan 28 2026 05:12 PM	Horrible
119046309201	Jan 28 2026 05:07 PM	Other areas have more public parking options that may require a short walk (e.g. closer than the high school, but not as close as the SCA lot).
119046308858	Jan 28 2026 05:06 PM	Parking in Saugatuck is just fine. Similar to other popular destinations.
119046305395	Jan 28 2026 05:00 PM	Peak season almost non-existent
119046304915	Jan 28 2026 04:59 PM	during peak season it is pretty intolerabe and something we hear from alot of our visitors. Because it is so small it makes it slightly worse than other similar laketowns
119046303956	Jan 28 2026 04:57 PM	About the same
119046300999	Jan 28 2026 04:51 PM	All have similar parking problems
119046299599	Jan 28 2026 04:48 PM	Can be difficult but as a local I know where there are usually spots available.
119046298978	Jan 28 2026 04:47 PM	It seems more difficult but maybe I am more tolerant when I am visiting a new place.
119046298634	Jan 28 2026 04:46 PM	similar
119046296379	Jan 28 2026 04:42 PM	Very limited
119046296131	Jan 28 2026 04:41 PM	Very difficult during peak season

119046293063	Jan 28 2026 04:36 PM	less available in Saugatuck vs. similar areas in Michigan, BUT I would say Saugatuck is like many destination/beach towns on the East Coast of the US with parking being more limited
119046293425	Jan 28 2026 04:36 PM	Same or better
119046292004	Jan 28 2026 04:33 PM	It’s always difficult here to find parking
119046288508	Jan 28 2026 04:27 PM	Parking space size seems large.
119046287002	Jan 28 2026 04:24 PM	more congested in the summer with the restaurants in the street and more and more Airbnb type accommodations
119046286662	Jan 28 2026 04:24 PM	One of the worst parking situations I’ve seen in a beach town. Parking (within walking distance) is typically available in towns like South Haven, Holland, Grand Haven, Traverse City etc.
119046283509	Jan 28 2026 04:18 PM	Off season-fine Summer season-not so good
119046281590	Jan 28 2026 04:14 PM	More congrstef
119046280629	Jan 28 2026 04:13 PM	Simular to this size of municipality
119046280762	Jan 28 2026 04:13 PM	Same for high tourist areas
119046280982	Jan 28 2026 04:13 PM	It is similar to other resort towns except that parking is free. Most other destinations have parking meters.
119046280825	Jan 28 2026 04:13 PM	During off-season, similar to other tourist areas. During peak season, often leave the downtown area, because lack of parking, and go to one of the outlying/out-of-town restaurants.
119046279799	Jan 28 2026 04:11 PM	Parking in Saugatuck is awful 9 months of the year. It keeps locals away!
119046279197	Jan 28 2026 04:10 PM	Worse
119046278510	Jan 28 2026 04:09 PM	It's far worse than most.
119046278365	Jan 28 2026 04:09 PM	Difficult
119046277961	Jan 28 2026 04:08 PM	not sure
119046278076	Jan 28 2026 04:08 PM	Same.

119046277461	Jan 28 2026 04:07 PM	A continual growing problem
119046276839	Jan 28 2026 04:06 PM	Not much different
119046276859	Jan 28 2026 04:06 PM	In peak season everyone drives very slowly and you never know if a person will cross in front of you. All while trying to look for a spot. There is something about it all that makes the roads feel tight and your chances slim.
119046276051	Jan 28 2026 04:05 PM	Nothing compares
119046275997	Jan 28 2026 04:05 PM	I don't see it as a big issue. Sometimes we have to park on the hill, but even that isn't a long walk. I do think that keeping parking free is essentially to maintaining the character of the city and keeping people coming.
119046275529	Jan 28 2026 04:04 PM	n/a
119046275593	Jan 28 2026 04:04 PM	It is tough in the peak season but not in the off season.
119046273782	Jan 28 2026 04:01 PM	Obviously lack of parking, but restaurants and town is already packed. My question would be how many more people can we support than now?
119046273316	Jan 28 2026 04:00 PM	It's horrible and you continue to give the limited spaces available to restaurants. Wasting much valuable spaces. I would rather go out of town than pay
119046272408	Jan 28 2026 03:59 PM	Much harder during peak. Not enough public lots.
119046272443	Jan 28 2026 03:59 PM	It's about the same as other places. Peak season everyone tries and gets the best spot possible to walk around the shops. So counterintuitive, but that's human nature!
119046271747	Jan 28 2026 03:58 PM	Not good
119046271734	Jan 28 2026 03:58 PM	More challenging and less availability
119046271487	Jan 28 2026 03:57 PM	Peak - terrible
119046271443	Jan 28 2026 03:57 PM	It is comparable
119046271289	Jan 28 2026 03:57 PM	About the same
119046270326	Jan 28 2026 03:56 PM	Its worse in the peak periods. Despite the Interurban and high school lots. There really ought to be a lot on bluestar with the interurban serving it-- could be 2 story
119046270045	Jan 28 2026 03:55 PM	harder than Douglas
119046269851	Jan 28 2026 03:55 PM	Very similar
119046270262	Jan 28 2026 03:55 PM	I would say about the same. But at times I avoid coming to town on peak season just because of parking.
119046269554	Jan 28 2026 03:54 PM	Very challenging
119046269515	Jan 28 2026 03:54 PM	Always much more difficult to park in saugatuck as opposed to nearby towns
119046267858	Jan 28 2026 03:52 PM	Other tourist towns are fairly easy to find a spot because they have multiple designated parking lots (downtown holland for example). So even though you might not get a spot front and center, you are never too far from a parking lot that has an open spot.
119046267519	Jan 28 2026 03:51 PM	Horrible. Need a parking garage or something with high capacity near downtown.
119046264371	Jan 28 2026 03:46 PM	Extremely difficult and frustrating in the peak season.
119046264017	Jan 28 2026 03:45 PM	Similar to other lakeshore towns
119046263423	Jan 28 2026 03:44 PM	Sucks
119046262822	Jan 28 2026 03:43 PM	Its horrible, other small coastal towns like south haven, Charlavoix, Traverse city.....much better

Q16. What, if anything, would increase the frequency with which you use the Interurban to travel to downtown?

Respondent ID	Response Date	Responses
119066625682	Feb 27 2026 03:30 PM	I have a dog (which can go with me on I-U), but generally that means I have too much to carry with me to take it. And, if the hours were later in peak or offseason.
119066345079	Feb 27 2026 09:47 AM	Longer hours!
119065401614	Feb 26 2026 07:17 AM	Much later hours of operations a couple of parking garages ie: SCA tennis courts
119065159387	Feb 25 2026 09:25 PM	less stops on the interurban
119065151108	Feb 25 2026 09:03 PM	Later hours running
119064831194	Feb 25 2026 12:00 PM	If it ran much later at night
119064718828	Feb 25 2026 09:42 AM	More of them
119064709134	Feb 25 2026 09:32 AM	It's a hassle to take the Interurban. Stop picking children up in the morning for school and let the service be used for its intended purpose. Have later hours. Saugatuck is the most over-served drunk town I've ever lived in. Why can't the Interurban run late into the evening to help make the roads safer for the non-alcoholics that live in Saugatuck?
119064707951	Feb 25 2026 09:30 AM	Cheaper fare
119064642785	Feb 25 2026 08:08 AM	As a business owner longer hours. It currently is not an option for me or staff.
119064023692	Feb 24 2026 12:04 PM	I love Interurban and would use it more if it operated later in the evening More frequently
119063525181	Feb 23 2026 07:33 PM	They made an app to request rides.
119063466275	Feb 23 2026 05:35 PM	I live too close to need this service, although I think it is a great option.
119063437876	Feb 23 2026 04:47 PM	There is no pick up near me
119063370750	Feb 23 2026 03:01 PM	I use the Interurban if I know I'll be drinking to get to and from home. Our customers would use it more if they could stand at a bus stop and know it'd be there within a few minutes.
119062769725	Feb 22 2026 08:01 PM	.
119062705330	Feb 22 2026 04:30 PM	NA
119062696908	Feb 22 2026 04:05 PM	It's a great service.
119062692693	Feb 22 2026 03:52 PM	Nothing. It’s great!
119062684310	Feb 22 2026 03:26 PM	Extend hours. Do not cater to school children who already have access to taxpayer paid busing. Stop food deliveries at bargain basement pricing - this is a luxury option and the fee should be higher - and this service cuts into access for users who simply want a ride.
119062654425	Feb 22 2026 01:57 PM	If they didn’t have incredibly long wait times
119062650112	Feb 22 2026 01:43 PM	My parents drive me to work, but if they can’t pick me up I use the Interurban. The interurban is AWESOME!!
119062589095	Feb 22 2026 11:02 AM	Interurban could be promoted more through the area rentals and hotels.
119062585743	Feb 22 2026 10:53 AM	Prefer having my own transportation
119062510039	Feb 22 2026 07:06 AM	yes
119062503096	Feb 22 2026 06:41 AM	More visibility of the buses in frequent stops
119062403968	Feb 21 2026 10:55 PM	None
119062328122	Feb 21 2026 05:08 PM	Just even more easy
119062326938	Feb 21 2026 05:04 PM	Don’t know what this is
119062278936	Feb 21 2026 02:23 PM	I would likely not use the inter urban
119062277105	Feb 21 2026 02:18 PM	Availability
119062273343	Feb 21 2026 02:06 PM	None
119062209990	Feb 21 2026 11:20 AM	Longer hours and better response time.
119062137377	Feb 21 2026 08:23 AM	The Interurban is great.
119062136189	Feb 21 2026 08:20 AM	I would use it peak season if there was a lot just outside where it would pick you up.
119062129395	Feb 21 2026 08:04 AM	I love the Interurban. That is the most viable solution when I need to get around in the summer. I live on the hill and the congestion is awful. I use the interurban to get to Douglas
119062106989	Feb 21 2026 06:57 AM	Higher fee for direct routes
119062105124	Feb 21 2026 06:51 AM	I have two vehicles why would I use have to plan ahead and wait for inter urban. It is easier to drive into Holland.
119062086284	Feb 21 2026 05:42 AM	Timed route
119062077927	Feb 21 2026 05:10 AM	Never used it. If I knew exactly, in detail, how it worked, I’d probably use it.
119061995903	Feb 20 2026 10:49 PM	We live just outside the radius of service and generally carpool to town
119061928918	Feb 20 2026 06:53 PM	Not operating when I start work
119061881774	Feb 20 2026 04:57 PM	I just do t think of it
119061835170	Feb 20 2026 03:23 PM	Nothing
119061802528	Feb 20 2026 02:27 PM	Interurban does not come to my home/town.
119061752257	Feb 20 2026 01:06 PM	I don't really understand how the Interurban works, what its location boundaries are, so I guess a better understanding.
119061520098	Feb 20 2026 07:38 AM	Nothing
119061497623	Feb 20 2026 07:00 AM	I luv the Interurban and use.

119061233826	Feb 19 2026 07:52 PM	I'm not aware of what the inter urban is
119061117331	Feb 19 2026 03:59 PM	Didn't know it existed
119060930055	Feb 19 2026 11:46 AM	Use infrequently mainly during big events
119060692232	Feb 19 2026 06:11 AM	Nothing, I wouldn't use it unless absolutely necessary
119060235536	Feb 18 2026 01:23 PM	Nothing
119060128205	Feb 18 2026 11:11 AM	Not sure
119059336834	Feb 17 2026 10:20 AM	Notthing
119058777894	Feb 16 2026 01:03 PM	Seems to already work well. More visibility of the service to out of town visitors would help increase it.
119058053312	Feb 15 2026 06:43 AM	I probably would use it as long as I can safely drive or walk to town, but it is great resource for the area.
119057802255	Feb 14 2026 01:00 PM	Advance planning on my part
119057541171	Feb 13 2026 10:32 PM	Frequent stops further from Saugatuck and later in the evening (M89 and lakeshore drive)
119057441107	Feb 13 2026 05:23 PM	Planning and remembering to use it.
119056973202	Feb 13 2026 05:57 AM	?
119056866004	Feb 13 2026 02:14 AM	n/a
119056841961	Feb 13 2026 01:08 AM	Frequency
119056791829	Feb 12 2026 10:04 PM	i like the interburan, it works well
119056785136	Feb 12 2026 09:45 PM	N/A
119056774855	Feb 12 2026 09:16 PM	Nothing
119056747065	Feb 12 2026 08:02 PM	Nothing
119056721448	Feb 12 2026 07:01 PM	Have not considered it but probably should!
119056698917	Feb 12 2026 06:08 PM	I hear rumors of an app. Can we get an app?
119056692144	Feb 12 2026 05:55 PM	I don't take it. I walk into town or ride my bike during peak season. I'll drive in the off season.
119056662221	Feb 12 2026 04:57 PM	Shorter pick up period during peak season and operates later in evening. Like 10 pm
119056585420	Feb 12 2026 02:52 PM	More spots at the HS.
119056584798	Feb 12 2026 02:51 PM	We walk as we reside 5 blocks from downtown.
119056579428	Feb 12 2026 02:43 PM	Frequency
119056542815	Feb 12 2026 01:51 PM	Nothing. I would not want to fool around with that.
119056534638	Feb 12 2026 01:40 PM	I live in downtown. Don't use the Interurban
119056505020	Feb 12 2026 12:59 PM	Estimate of wait times for bus
119056503375	Feb 12 2026 12:57 PM	This is the first I'm hearing of the Interurban. I didn't know it existed.
119056005596	Feb 11 2026 08:31 PM	I've never used the interurban
119055961699	Feb 11 2026 06:43 PM	Use the interurban often.
119055959731	Feb 11 2026 06:38 PM	It being on time
119055939552	Feb 11 2026 05:53 PM	Nothing.
119055926683	Feb 11 2026 05:27 PM	We're in the township, and it's a long ride in the IU
119055895915	Feb 11 2026 04:30 PM	None
119055860240	Feb 11 2026 03:34 PM	I've never used the Interurban even though I live in Douglas year-round. It's not the cost; I think it's I just like having my own vehicle for my use whenever I might need it.
119055803978	Feb 11 2026 02:15 PM	I will be trying the Interurban summer of 2026
119055706566	Feb 11 2026 12:21 PM	If it were operating past 8pm. I know wait times in peak season can't really be controlled but that also effects my use. The things that encourage me to use it are environmental, parking (in peak season), and the really incredible value of $1 per ride.
119055683617	Feb 11 2026 11:55 AM	Later evening hours
119055679936	Feb 11 2026 11:50 AM	Parking
119055656375	Feb 11 2026 11:27 AM	I live downtown
119055602369	Feb 11 2026 10:28 AM	We have very rarely (once every two years) almost never used the Interurban. I am too spontaneous and will not wait for it to arrive..... I know some people enjoy the convenience and it does show up quickly according to them.... Great service for the community.
119055536932	Feb 11 2026 09:10 AM	Availability for pick up and drop off when called. called for a pick up at the beachway and they never showed up
119055496070	Feb 11 2026 08:16 AM	Mobility issues
119055473617	Feb 11 2026 07:42 AM	nothing. i don't feel safe not knowing the driver's state of mind and so many passengers that I'm trapped in a vehicle with
119055283564	Feb 10 2026 11:17 PM	Nothing
119055241318	Feb 10 2026 08:55 PM	See #18
119055236645	Feb 10 2026 08:41 PM	Probably nothing
119055212689	Feb 10 2026 07:37 PM	Not sure
119055200989	Feb 10 2026 07:09 PM	Increase operational hours.
119055193942	Feb 10 2026 06:52 PM	Never
119055179894	Feb 10 2026 06:21 PM	Nothing…I use it and love it.
119055170626	Feb 10 2026 06:01 PM	One or two busses on a schedule, others to pick up and drop at locations
119055164413	Feb 10 2026 05:48 PM	Interurbsn already great

119055142629	Feb 10 2026 05:04 PM	No
119055020907	Feb 10 2026 02:05 PM	Information about how to access etc
119054989833	Feb 10 2026 01:26 PM	A clearer schedule of when the Interurban operates. And if it were to also be available on the weekdays more.
119054986518	Feb 10 2026 01:22 PM	I've never used the Interurban and can't think of think of a reason.
119054898207	Feb 10 2026 11:37 AM	N/a
119054881034	Feb 10 2026 11:18 AM	I have used the interurban as much as possible
119054793822	Feb 10 2026 09:44 AM	Consitant
119054771978	Feb 10 2026 09:21 AM	NA
119054682712	Feb 10 2026 07:39 AM	As I get older I would use the interurban during peak summer season
119054681035	Feb 10 2026 07:37 AM	I don't want to use Interurban I have a personal vehicle.
119054395039	Feb 09 2026 09:30 PM	Nothing
119054373664	Feb 09 2026 08:44 PM	Nothing
119053546595	Feb 08 2026 05:33 PM	n/a
119053536488	Feb 08 2026 04:56 PM	I've never used it
119053527879	Feb 08 2026 04:25 PM	The interurban does not fix the parking problem.
119053519664	Feb 08 2026 03:59 PM	Nothing, the interurban does not fix the parking problem.
119053507385	Feb 08 2026 03:18 PM	NA
119053479073	Feb 08 2026 01:51 PM	Timing and convenience
119053455179	Feb 08 2026 12:41 PM	Dedicate short route with parking?
119053365325	Feb 08 2026 08:40 AM	Schedule
119053345583	Feb 08 2026 07:43 AM	I will not use the Interurban
119053315599	Feb 08 2026 06:09 AM	Nothing.
119053172286	Feb 07 2026 07:45 PM	If I knew it always came within a couple of minutes of where ever you parked. But traffic is horrible in the summer, so it would take so long to get where ever you are going.
119053091236	Feb 07 2026 03:08 PM	It would not. We would not use it
119053087978	Feb 07 2026 03:00 PM	If I lived further away. If there were regularly scheduled routes
119053061072	Feb 07 2026 01:43 PM	A regular schedule
119053027842	Feb 07 2026 12:17 PM	I leave my job after it stops running, so I need my car
119053025134	Feb 07 2026 12:10 PM	Hours of operation
119052998298	Feb 07 2026 11:09 AM	We take the Interurban quite a bit to run errands, to to Douglas and across the river.
119052724139	Feb 06 2026 09:06 PM	Na
119052723875	Feb 06 2026 09:05 PM	If it came to holland too
119052722347	Feb 06 2026 09:01 PM	-
119052675591	Feb 06 2026 06:54 PM	On the weekends we need More locations (lots) where the InterUrban can shuttle to. During weekdays I have to pay if I take the InterUrban from my house in town. I live here.
119052607024	Feb 06 2026 04:28 PM	Na
119052592400	Feb 06 2026 04:03 PM	We should us it more. Sometimes the wait for the return trip is long. I get it, summer is busy.
119052538892	Feb 06 2026 02:38 PM	Less wait time
119052489865	Feb 06 2026 01:29 PM	Easier access and more reliability during the peak season.
119052341023	Feb 06 2026 10:16 AM	later hours
119052237903	Feb 06 2026 08:09 AM	Never use interurban. I ride a bike or stay away in the summer.
119052225085	Feb 06 2026 07:52 AM	More frequent
119052220567	Feb 06 2026 07:45 AM	Expand service to Ganges Township/Pier Cove Area; expand service hours slightly later in the evening - even if it's just the service between the school & downtown - I've been caught with elderly family downtown having parked at the school and then not being able to get back to the school after dinner because service time ended - now they are afraid to use the service.
119052215794	Feb 06 2026 07:39 AM	If I planned better and had more time to wait for the pickup times I would use it more. I appreciate we have the interurban
119052137363	Feb 06 2026 05:29 AM	Don't use the interurban
119051978574	Feb 05 2026 10:22 PM	I don't use it
119051963933	Feb 05 2026 09:43 PM	I love the Interurban Sometimes the wait is too long
119051963437	Feb 05 2026 09:42 PM	No suggestions
119051958727	Feb 05 2026 09:31 PM	If we were to travel downtown more often.
119051920197	Feb 05 2026 08:07 PM	Availablibility
119051884822	Feb 05 2026 07:00 PM	If it came to my house in Fennville
119051848327	Feb 05 2026 05:55 PM	Limited parking
119051828986	Feb 05 2026 05:22 PM	N/A
119051803771	Feb 05 2026 04:41 PM	Nothing
119051780777	Feb 05 2026 04:07 PM	N-A
119051781115	Feb 05 2026 04:07 PM	More frequent bus runs
119051776916	Feb 05 2026 04:01 PM	I think Interurban is great!
119051772701	Feb 05 2026 03:56 PM	Later hours
119051724379	Feb 05 2026 02:54 PM	Already use it

119051709404	Feb 05 2026 02:36 PM	Better signage on how to use it and when it comes
119051706634	Feb 05 2026 02:33 PM	I think it's great and use it often. Faster pickup times in the summer would help.
119051672752	Feb 05 2026 01:57 PM	If I absolutely have to. I work downtown and come from Hudsonville so I drive
119051658495	Feb 05 2026 01:42 PM	I never have cash, so a bar code pay system or prepay option for residents would be great
119051632784	Feb 05 2026 01:16 PM	Would not use as it can be annoying to take with strollers or wagons with kids.
119051595583	Feb 05 2026 12:41 PM	Don't like public transportation
119051589907	Feb 05 2026 12:36 PM	Improvement in long wait times
119051583111	Feb 05 2026 12:29 PM	The timing. I understand that there is a route but if I were to take it to town I'd want a less than 10 minute ride.
119051558566	Feb 05 2026 12:05 PM	Nothing would make me want to use Interurban
119051528166	Feb 05 2026 11:36 AM	If it ran at night until 1:00am
119051396461	Feb 05 2026 09:25 AM	Knowing the times it runs and being more dependable to get to work on time.
119051381263	Feb 05 2026 09:06 AM	No
119051376946	Feb 05 2026 09:01 AM	Love the I, use it occasionally, but usually combine my errands, so use my car.
119051372336	Feb 05 2026 08:55 AM	Haven't used because I don't know anyone else who has, not sure how long it actually takes / if it's reliable
119051369002	Feb 05 2026 08:51 AM	Not having to wait 30 minutes + in the summer for a ride
119051368346	Feb 05 2026 08:50 AM	I didn't even know about the bus. I'm sure it's because it costs when I can find free parking downtown. For any bus, I would be looking for consistent pick up/drop off times, convenient bus stop outside of downtown that has parking, and a variety of stops.
119051367398	Feb 05 2026 08:49 AM	More evening service at standard rate
119051366464	Feb 05 2026 08:47 AM	Do not need/use Interurban but very grateful this service is available in our community
119051348840	Feb 05 2026 08:24 AM	Nothing
119051346614	Feb 05 2026 08:21 AM	Possible extended hours & extended locations for pick up/drop off.
119051341438	Feb 05 2026 08:15 AM	If I'm going out for dinner and planning on having drinks I would use Interurban otherwise I would drive
119051331678	Feb 05 2026 08:03 AM	I love the Interurban
119051329867	Feb 05 2026 08:00 AM	Never have used the Interurban.
119051328930	Feb 05 2026 07:59 AM	Not sure
119051325012	Feb 05 2026 07:53 AM	less stops
119051303209	Feb 05 2026 07:22 AM	If it was harder to find parking I would use more. But I have not experienced many issues parking For our staff the biggest issue can be time - if they can't take it home when we close than they can't take it in or if my husband and I went back down to one vehicle (we used to use interurban frequently)
119051095543	Feb 04 2026 10:15 PM	Better information and advertisement. An app.
119051026330	Feb 04 2026 07:17 PM	Don't use it
119050967688	Feb 04 2026 05:16 PM	setting a specific time and it actually showing up during peak season
119050691332	Feb 04 2026 10:54 AM	Love Interurban
119050609239	Feb 04 2026 09:22 AM	N/a
119050546226	Feb 04 2026 08:01 AM	Expansion of the geographic area served by the Interurban.
119050522573	Feb 04 2026 07:26 AM	If they lowered the price back to $1
119050450453	Feb 04 2026 05:02 AM	Nothing
119050440492	Feb 04 2026 04:36 AM	If they don't cancel or avoid
119050269164	Feb 03 2026 08:01 PM	Nothing, the interurban dos not take me to the high school after my shift is done. I would be walking 5-6 blocks alone, in the dark.
119050268486	Feb 03 2026 08:00 PM	Nothing
119050185993	Feb 03 2026 05:08 PM	NA
119050131406	Feb 03 2026 03:40 PM	I am not likely to use it. Unfortunately, using my personal car or walking or biking on occasion is how I travel downtown (2.5 miles from my home).
119050105104	Feb 03 2026 03:01 PM	Have never used Interurban.
119050079481	Feb 03 2026 02:25 PM	Knowing how clean it is... we've never tried it.
119050012841	Feb 03 2026 01:00 PM	If parking outside of town and getting shuttled down was the norm!
119049987761	Feb 03 2026 12:30 PM	Use it often, sometimes from the high school, sometimes from home.
119049929621	Feb 03 2026 11:22 AM	Quicker pick-ups when downtown and need to go back home.
119049831082	Feb 03 2026 09:28 AM	not much we live in south haven
119049822599	Feb 03 2026 09:18 AM	would only use for events
119049730779	Feb 03 2026 07:27 AM	Availability. Does it cruise, and pick you up, wherever. Do you have to call? Does it have specific stops? How much time between stops if it does have stops. How far away would I have to park my car to oick it up?
119049670743	Feb 03 2026 05:47 AM	We have never used the Interurban
119049636302	Feb 03 2026 04:37 AM	Nothing
119049633801	Feb 03 2026 04:33 AM	More pick up/drop off spots. We use the bus often and park at the high school. Thank goodness for this option!

119049609105	Feb 03 2026 03:42 AM	If they actually had a circular route with Douglas and Saugatuck. Hop on. Hop off. Continually on weekends. Especially Fri/Sat
119049473832	Feb 02 2026 08:55 PM	Norhing
119049471232	Feb 02 2026 08:48 PM	If there were pick up spots in addition to the high school - Douglas public works building would be a great pick up location
119049418611	Feb 02 2026 06:44 PM	nothing
119049393120	Feb 02 2026 05:58 PM	Straight forward rides. I do not want to travel around. Also, non cash payment would be nice/
119049372255	Feb 02 2026 05:18 PM	More clearly marked areas where it picks up downtown. I have not used it before and could not tell you where it drops you off or picks you up when you are downtown. (I do know the parking is at the high school)
119049367337	Feb 02 2026 05:09 PM	Availability in the peak season is sometimes limited or the line is busy so we will opt not to use it then. A designated pick up drop off spot in downtown that is better labeled/signage and easier to understand when the bus is coming and going would make it easier to use the interurban more spontaneously (like a hop on hop off trolly type route). Also the app should make it much easier to book and pay but haven't tried it yet. Will use it frequently in the peak season if it gets the wait times down for riders!
119049352223	Feb 02 2026 04:41 PM	If it ran later in the evening
119049314193	Feb 02 2026 03:36 PM	Ability to schedule online
119049208322	Feb 02 2026 01:18 PM	n/a
119049173877	Feb 02 2026 12:32 PM	Nothing.
119049161432	Feb 02 2026 12:16 PM	Not sure
119049155711	Feb 02 2026 12:09 PM	More vehicles available
119049109659	Feb 02 2026 11:13 AM	I commute in from Holland, so I would only use the interurban if there was a lot further from downtown where I could leave my car and take the interurban in, though this is not ideal.
119049103845	Feb 02 2026 11:06 AM	If it was more efficient and correctly timed.
119049027395	Feb 02 2026 09:36 AM	If it looked more like an open coach or trolly. It looks like an old lady bus.
119049020818	Feb 02 2026 09:28 AM	no
119049007940	Feb 02 2026 09:13 AM	I think if the Interurban could coordinate more with the hotels that would help. I have heard many tourist comment that if they knew about the Interurban, they would have taken it into town.
119049001600	Feb 02 2026 09:06 AM	InterUrban did not operate late enough in the evening to make it possible to use.
119048988153	Feb 02 2026 08:50 AM	Shorter wait times
119048947517	Feb 02 2026 07:58 AM	I use the free shuttle now from the High School to downtown.
119048914978	Feb 02 2026 07:16 AM	I need more information on that. We live in Holland and I don't think there is service from there
119048911308	Feb 02 2026 07:10 AM	More of them
119048860253	Feb 02 2026 05:19 AM	Na
119048858788	Feb 02 2026 05:15 AM	Not for me
119048819438	Feb 02 2026 03:46 AM	Often waits from the school lot can take awhile. It has discouraged us from coming in the past.
119048714459	Feb 01 2026 09:52 PM	Have started to use it more frequently due to lack of parking . I live in the township
119048709387	Feb 01 2026 09:34 PM	N/a
119048706930	Feb 01 2026 09:25 PM	Nothing would increase the frequency i would use the Interurban to travel to Saugatuck
119048705453	Feb 01 2026 09:19 PM	Timely pick up and drop off.
119048696130	Feb 01 2026 08:43 PM	Probably wouldn’t use it.
119048674015	Feb 01 2026 07:23 PM	Nothing
119048668473	Feb 01 2026 07:06 PM	If you mean as shuttles, maybe better publicized schedules
119048667746	Feb 01 2026 07:04 PM	I have never used it. I probably won’t.
119048666904	Feb 01 2026 07:01 PM	Nothing, prefer to drive personal vehicle
119048660046	Feb 01 2026 06:37 PM	I wouldn’t.
119048651550	Feb 01 2026 06:08 PM	Would prefer to bike to downtown than use the interurban. Live too close to downtown.
119048644558	Feb 01 2026 05:43 PM	N/a
119048621609	Feb 01 2026 04:19 PM	Frequent and convenient trips
119048619850	Feb 01 2026 04:13 PM	More education, I don’t know all the options it offers
119048608930	Feb 01 2026 03:35 PM	A parking lot along Bluestar where we could catch the Interurban into town. A regular routine bus schedule going until 11pm in the Summer. Service in Glenn, personally.
119048585884	Feb 01 2026 02:20 PM	N/A
119048581449	Feb 01 2026 02:05 PM	waiting time for it
119048569791	Feb 01 2026 01:28 PM	nothing
119048563175	Feb 01 2026 01:07 PM	Free shuttle loop running continuously from Downtown Douglas to Saugatuck.
119048557303	Feb 01 2026 12:48 PM	Nothing
119048549002	Feb 01 2026 12:22 PM	More familiarity with route and timings.
119048545713	Feb 01 2026 12:12 PM	N/A
119048533629	Feb 01 2026 11:35 AM	I dont consider it much- but maybe if i knew the timing frequency and travel time i'd consider it more

119048530743	Feb 01 2026 11:27 AM	So little handicap parking available
119048521022	Feb 01 2026 11:00 AM	I use it about once every two weeks.
119048519217	Feb 01 2026 10:55 AM	I live too close to downtown to justify using Interurban to get there
119048512590	Feb 01 2026 10:36 AM	use it already
119048512438	Feb 01 2026 10:36 AM	LOVE the Interurban! However, in the summer, the pickup times are often off.
119048507461	Feb 01 2026 10:22 AM	Longer run hours
119048505999	Feb 01 2026 10:18 AM	Reliability and promptness
119048498817	Feb 01 2026 09:59 AM	None
119048490914	Feb 01 2026 09:35 AM	If it made regular stops at certain times instead of calling.
119048488549	Feb 01 2026 09:29 AM	Nothing- I can walk
119048478795	Feb 01 2026 09:01 AM	nothing
119048475371	Feb 01 2026 08:52 AM	Loop route to Douglas
119048445662	Feb 01 2026 07:24 AM	Every time we've chose to use it takes way longer than expected
119048441293	Feb 01 2026 07:10 AM	Learning more about the Interurban option, e.g. where to access it, its hours, is there a cost to ride it, etc.
119048437518	Feb 01 2026 06:57 AM	I live downtown
119048346243	Feb 01 2026 12:25 AM	Nothing
119048335166	Jan 31 2026 11:08 PM	A larger pickup radius.
119048333346	Jan 31 2026 10:57 PM	No thanks!
119048325090	Jan 31 2026 10:06 PM	Nothing
119048320421	Jan 31 2026 09:38 PM	Later operating hours
119048316049	Jan 31 2026 09:14 PM	Better marking of where they arrive and go to.
119048310148	Jan 31 2026 08:44 PM	Response time or honoring a schedule ahead policy.
119048309569	Jan 31 2026 08:41 PM	Quicker to arrive and pick me up
119048306202	Jan 31 2026 08:25 PM	Nothing
119048302696	Jan 31 2026 08:09 PM	Na
119048294043	Jan 31 2026 07:31 PM	I am very excited about the new app. Calling was the biggest impediment
119048292151	Jan 31 2026 07:24 PM	Later evening hours
119048288415	Jan 31 2026 07:08 PM	The new app Will probably make it more likely.
119048287358	Jan 31 2026 07:04 PM	Return rides wait shortened.
119048276913	Jan 31 2026 06:20 PM	Nothing
119048275418	Jan 31 2026 06:14 PM	During Venetian festival, we tried calling them for a ride. The line was continuously busy for 15 straight minutes while we attempted to call. So, that's an issue. We found a different mode of transportation.
119048265251	Jan 31 2026 05:34 PM	Pay to park
119048256490	Jan 31 2026 05:00 PM	later availability
119048256133	Jan 31 2026 04:59 PM	Nothing
119048253379	Jan 31 2026 04:48 PM	Schedule and coverage area
119048252506	Jan 31 2026 04:45 PM	Should use it more often. I tend to forget the option.
119048251294	Jan 31 2026 04:40 PM	Not applicable
119048251145	Jan 31 2026 04:40 PM	Come to Manlius township. Run 24 hours a day.
119048245969	Jan 31 2026 04:21 PM	A greater service area
119048245818	Jan 31 2026 04:20 PM	It's simply not convenient
119048245417	Jan 31 2026 04:19 PM	If I had too many drinks
119048243082	Jan 31 2026 04:10 PM	Timing
119048241800	Jan 31 2026 04:06 PM	Availability later
119048241370	Jan 31 2026 04:04 PM	Extended hours on weekends
119048240416	Jan 31 2026 04:01 PM	Never have used it. Unsure about the timeliness of getting home.
119048239773	Jan 31 2026 03:59 PM	I love the interurban. People don't know about it. They need to advertise it. The app is a good start. Every business should give away a certain number of free rides on the interurban. That would kick start rides!
119048236329	Jan 31 2026 03:47 PM	Looking forward to trying their app. Think that will make it so much easier.
119048233755	Jan 31 2026 03:38 PM	I don't use it
119048233466	Jan 31 2026 03:37 PM	Longer hours in peak season
119048232665	Jan 31 2026 03:34 PM	?
119048231256	Jan 31 2026 03:30 PM	Frequent scheduling
119048225845	Jan 31 2026 03:12 PM	I've never used it.
119048222720	Jan 31 2026 03:03 PM	Convenience before and after my work shift.
119048220579	Jan 31 2026 02:56 PM	Haven't used it so not sure .
119048217304	Jan 31 2026 02:46 PM	Already use it often
119048215090	Jan 31 2026 02:40 PM	n/a
119048214316	Jan 31 2026 02:37 PM	Not aavailable
119048212018	Jan 31 2026 02:31 PM	More frequency of pickups and drop offs. Dedicated route

119048205260	Jan 31 2026 02:12 PM	nothing
119048199612	Jan 31 2026 01:56 PM	Longer hours that cover the times I need to be out.
119048199144	Jan 31 2026 01:55 PM	Don’t know
119048182821	Jan 31 2026 01:12 PM	Late night is a problem
119048176879	Jan 31 2026 12:58 PM	Ease of access.
119048155732	Jan 31 2026 12:05 PM	An app for the interuban with tracking
119048151616	Jan 31 2026 11:54 AM	More specific & accurate info re: pick up / drop off times.
119048151136	Jan 31 2026 11:53 AM	Don't need to. We can walk.
119048137644	Jan 31 2026 11:19 AM	Evening service
119048137032	Jan 31 2026 11:17 AM	Maybe additional 15-person buses during peak season. It’s a great alternative to driving.
119048135980	Jan 31 2026 11:15 AM	I have considered using the interurban but I am disabled. Not sure I can get on. Also, it used to take a lot of time by the time we make all the rounds. Still, I think it is a wonderful gift to the community.
119048129501	Jan 31 2026 10:59 AM	None.
119048122492	Jan 31 2026 10:40 AM	Speed of pick up
119048119853	Jan 31 2026 10:33 AM	Directions. Signage. Information.
119048117696	Jan 31 2026 10:28 AM	I'd most likely park at home and walk.
119048114106	Jan 31 2026 10:19 AM	Charge for parking and make sure the Interurban is cheaper.
119048113779	Jan 31 2026 10:18 AM	Longer hours. Better signage and communication about stops. I think the interurban is under-utilized....and it could help a lot. Even parking at the high school needs more info for out of towners when the parking lot is full.
119048112898	Jan 31 2026 10:16 AM	have not used the Interurban as of yet as we are a recent full time resident
119048112681	Jan 31 2026 10:15 AM	Later hours of operation
119048109388	Jan 31 2026 10:07 AM	N/a
119048107259	Jan 31 2026 10:01 AM	Nothing
119048102994	Jan 31 2026 09:50 AM	When I go downtown it is usually spur of the moment. Like having a vehicle at my disposal. Can leave when we want and don’t need to plan ahead.
119048101689	Jan 31 2026 09:47 AM	Need
119048101295	Jan 31 2026 09:46 AM	Open later
119048098915	Jan 31 2026 09:40 AM	None
119048096667	Jan 31 2026 09:34 AM	Probably not the frequency but where I might park
119048094594	Jan 31 2026 09:29 AM	Total lack of any assurance of finding a parking space.
119048090003	Jan 31 2026 09:17 AM	Interurban doesn't come near our home.
119048087911	Jan 31 2026 09:12 AM	X
119048087111	Jan 31 2026 09:11 AM	I don’t use that
119048083319	Jan 31 2026 09:02 AM	If it were a free option
119048081117	Jan 31 2026 08:56 AM	Nothing
119048080365	Jan 31 2026 08:54 AM	Unsure
119048078279	Jan 31 2026 08:48 AM	Nothing
119048077967	Jan 31 2026 08:47 AM	I’ve never used it, I would need more info about schedules locations etc to use this service.
119048068485	Jan 31 2026 08:21 AM	If there was a parking lot outside of city, and the Interurban transported to downtown like the old Haworth location.
119048063049	Jan 31 2026 08:07 AM	It's not practical - it doesn't serve the Holland area.
119048062141	Jan 31 2026 08:05 AM	Not needed
119048057329	Jan 31 2026 07:51 AM	Free, convenient and easy to use shuttle with frequent pickup/drop off. I have used the high school shuttle when available during special events.
119048053795	Jan 31 2026 07:41 AM	Not available to me
119048048354	Jan 31 2026 07:24 AM	Nothing.
119048044413	Jan 31 2026 07:12 AM	Nothing really if it’s late I don’t want to be on the bus with a bunch of drunks
119048044087	Jan 31 2026 07:11 AM	If it would do pickups at our house which is in Laketown
119048023244	Jan 31 2026 06:04 AM	Better access
119048020913	Jan 31 2026 05:56 AM	If there was a space to park to use the bus, I'd use it more often.
119048015037	Jan 31 2026 05:35 AM	I use it enough thank you.
119048014404	Jan 31 2026 05:32 AM	Nothing. This is a great service.
119047956160	Jan 31 2026 01:32 AM	nothing
119047867288	Jan 30 2026 07:16 PM	I use it semiregularly
119047825205	Jan 30 2026 05:25 PM	Extended hours during peak season
119047818467	Jan 30 2026 05:09 PM	Easier to contact them
119047814397	Jan 30 2026 05:00 PM	Looking forward to the app making interurban use easier
119047801288	Jan 30 2026 04:32 PM	I have used the interurban to travel from Douglas to Saugatuck for shows at the SCA and have parked at the high school and used the interurban. Increasing the frequency of the shuttle from the high school to downtown is probably the only thing that would increase my use.
119047780683	Jan 30 2026 03:52 PM	Nothing
119047780562	Jan 30 2026 03:52 PM	.

119047762105	Jan 30 2026 03:21 PM	I know the many locals who do not own businesses think it would be suitable to have employees of small businesses downtown park in a reserved area with the expectation that the interurban would bring them into town. This sounds nice in theory, but it could be a major reason people choose to no longer work in our retail/restaurant spaces. This is asking employees to tack on an addition unpaid hour or two to their work day, depending on how quickly they are shuttled to and from their place of work. It is already hard enough to find employees, I hate the idea that we would make it harder on them to work downtown. Convenient and affordable parking is needed not just for guests, but for those that live and work in town. I'm a little tired of the idea that our residents must sacrifice and I hope the solution would benefit employees just as much as it benefits tourists.
119047751326	Jan 30 2026 03:03 PM	I live too close to use it for downtown and when we have guests, I might drive then downtown but wouldn't call the Interurban
119047748030	Jan 30 2026 02:57 PM	Nothing
119047746744	Jan 30 2026 02:55 PM	Good question- probably wouldn't.
119047745292	Jan 30 2026 02:53 PM	I'm not knowledgeable on the route or how it works. Communicate this better to the public. Post signs that indicate the route / times
119047742020	Jan 30 2026 02:48 PM	N/A
119047741587	Jan 30 2026 02:47 PM	If I lived where the Interurban would pick me up and take me to downtown.
119047738210	Jan 30 2026 02:41 PM	Longer evening hours.
119047735611	Jan 30 2026 02:37 PM	Nothing, it is a good option
119047733871	Jan 30 2026 02:34 PM	If the bus ran more frequently and quicker.
119047731299	Jan 30 2026 02:30 PM	N/A
119047729638	Jan 30 2026 02:27 PM	Na
119047721827	Jan 30 2026 02:15 PM	Nothing
119047720827	Jan 30 2026 02:14 PM	Not having to make multiple stops to get to my destination.
119047718075	Jan 30 2026 02:09 PM	Live and operate a business downtown.
119047713274	Jan 30 2026 02:02 PM	Zero
119047712494	Jan 30 2026 02:01 PM	nothing
119047709498	Jan 30 2026 01:57 PM	N/a
119047703058	Jan 30 2026 01:47 PM	I probably would not use the interurban at all
119047700364	Jan 30 2026 01:43 PM	Free
119047693573	Jan 30 2026 01:33 PM	.
119047674696	Jan 30 2026 01:09 PM	None
119047642209	Jan 30 2026 12:24 PM	great service but not for me
119047592556	Jan 30 2026 11:20 AM	I already use interurban several times a month
119047590364	Jan 30 2026 11:18 AM	A lot
119047572502	Jan 30 2026 10:56 AM	It doesn't serve my Fennville home so we don't use it
119047559664	Jan 30 2026 10:41 AM	Availability
119047549053	Jan 30 2026 10:29 AM	I do use it frequently. However, I still have to park somewhere out of town to get the shuttle to town.
119047520194	Jan 30 2026 10:00 AM	the ability to book a ride with an app!
119047515489	Jan 30 2026 09:54 AM	not having
119047487061	Jan 30 2026 09:19 AM	ease of access and frequency
119047470885	Jan 30 2026 09:00 AM	Would not use
119047463435	Jan 30 2026 08:50 AM	I do use the Interurban for events happening in town.
119047440646	Jan 30 2026 08:22 AM	I don't use the Interurban
119047391593	Jan 30 2026 07:14 AM	nothing it is a great service
119047378530	Jan 30 2026 06:55 AM	Nothing
119047368555	Jan 30 2026 06:40 AM	Wait times
119047225186	Jan 30 2026 12:32 AM	Have always had parking close to where I need to be, so having used Interurban personally but like the option for tourists dealing with overflow parking up the hill.
119047196464	Jan 29 2026 10:45 PM	Nothing
119047164088	Jan 29 2026 09:02 PM	Nothing
119047146717	Jan 29 2026 08:13 PM	I use the interurban frequently. The only challenge is during peak season, you need to have your pick up time early, because you don't know how many other people/where are being picked up.
119047108003	Jan 29 2026 06:45 PM	Parking
119047088630	Jan 29 2026 06:05 PM	None
119047076850	Jan 29 2026 05:43 PM	If there were an interurban bus that traveled a consistent route every day and made scheduled stops at bus stops along the way, perhaps from the high school parking lot and also went into Douglas, a route that you could count on like so many other tourist towns I've been to, maybe then I would use it to get around town. For me, they would also need to go until the bars closed at night. Maybe less often during the less busy times, but would need to take me back to my car.

119047067179	Jan 29 2026 05:26 PM	A local park & ride lot that provides access points to downtown and surrounding other areas of interest.
119047047084	Jan 29 2026 04:52 PM	If it ran on a loop and you could easily pick it up
119046998388	Jan 29 2026 03:51 PM	The more cars and less space will push me to take interurban
119046995537	Jan 29 2026 03:46 PM	never use interurban
119046984394	Jan 29 2026 03:27 PM	NA
119046962473	Jan 29 2026 02:53 PM	Designated 'bus stops' and posted route times
119046957354	Jan 29 2026 02:45 PM	Availability of the interurban, being able to reserve specific times
119046948463	Jan 29 2026 02:32 PM	If I didn't work and have a business to get to with products
119046934958	Jan 29 2026 02:12 PM	Nothing
119046933173	Jan 29 2026 02:10 PM	Unless Interurban would extend their hours, nothing
119046914441	Jan 29 2026 01:44 PM	knowledge of stops and schedule
119046913014	Jan 29 2026 01:42 PM	Interurban doesn't go to each bordering city
119046911446	Jan 29 2026 01:40 PM	Scheduled stops and times in downtown.
119046912120	Jan 29 2026 01:40 PM	N/a
119046901847	Jan 29 2026 01:27 PM	The Interurban Mobile App - I just learned about this! Not having to call is great! If Interurban had expanded hours for evenings (year-round) I would use it any time I went out for dining/entertainment - (love not having to worry about parking and being able to have more than 1 drink if desired)
119046900393	Jan 29 2026 01:25 PM	I live close enough to downtown to walk so use the Interurban only during bad weather.
119046898737	Jan 29 2026 01:22 PM	Nothing
119046896435	Jan 29 2026 01:19 PM	During season the Interurban has terribly long waits - we have tried to book ahead - that seems to rarely work. We've tried using it after an SCA event and was told the wait was an hour so we walked home to Douglas.
119046895010	Jan 29 2026 01:17 PM	Timing
119046888419	Jan 29 2026 01:08 PM	If I can no longer walk I may someday resort to the Interurban or get a electric cart
119046885736	Jan 29 2026 01:05 PM	A regular run with designated stops, like a bus route.
119046869261	Jan 29 2026 12:42 PM	I use the Interurban weekly to go other places
119046862465	Jan 29 2026 12:33 PM	Nothing
119046861496	Jan 29 2026 12:31 PM	If the Interurban had a set route and schedule during peak months.
119046855169	Jan 29 2026 12:22 PM	Nothing. I live close to downtown.
119046836275	Jan 29 2026 11:57 AM	NA
119046830031	Jan 29 2026 11:48 AM	If they were reliable to get you to where you needed to be at a certain time that would be fantastic
119046825316	Jan 29 2026 11:41 AM	N/a
119046821177	Jan 29 2026 11:35 AM	Longer hours. Often not available to get home
119046810360	Jan 29 2026 11:21 AM	NA
119046795700	Jan 29 2026 11:01 AM	Hours of Interurban to increase
119046790040	Jan 29 2026 10:54 AM	longer hours of operation
119046781189	Jan 29 2026 10:42 AM	Nothing
119046769965	Jan 29 2026 10:27 AM	nothing. as business owners we have to transport goods often to our stores.
119046764520	Jan 29 2026 10:20 AM	nothing
119046760428	Jan 29 2026 10:14 AM	see below
119046754314	Jan 29 2026 10:06 AM	Nothing
119046749706	Jan 29 2026 10:00 AM	I love Interurban, but for work transport, it is often long wait times and when you finally get on, too many stops, etc making you late for work. Even if you call more than 1 hour ahead of time.
119046747592	Jan 29 2026 09:57 AM	Later hours; shorter wait times
119046743916	Jan 29 2026 09:51 AM	TBH I rarely use it because I feel kind of bad calling to ask them to pick me up when I have a vehicle and I'm young and healthy. I'm also not sure how long it might take to get to me... Not sure why I don't consider this more, I know it's a good option and I love that it exists. I know this is crazy to say, but I almost wish it cost a little bit more? The fact that it only costs $1 makes me feel guilty for using it and I feel it should be used by someone in greater need, and it also lowers my confidence level that it will pick me up in a timely manner.
119046737971	Jan 29 2026 09:43 AM	I haven't tried it yet or looking into the hours/convenience of it.
119046734035	Jan 29 2026 09:38 AM	In the summer it is often a long wait to get picked up downtown
119046730879	Jan 29 2026 09:34 AM	Schedule pick-up with mobile app
119046731286	Jan 29 2026 09:34 AM	I use it as long as I have time to wait for pick up.
119046730141	Jan 29 2026 09:33 AM	None
119046729251	Jan 29 2026 09:31 AM	I don't know
119046727566	Jan 29 2026 09:29 AM	Nothing
119046723376	Jan 29 2026 09:23 AM	Usually drive
119046719681	Jan 29 2026 09:18 AM	Nothing
119046719011	Jan 29 2026 09:17 AM	None, I like to come and go on my own time. I hate waiting for transportation!!
119046713754	Jan 29 2026 09:10 AM	Nothing
119046714014	Jan 29 2026 09:10 AM	If there was at least one vehicle running a scheduled circulator route between Saugatuck and Douglas.

119046714089	Jan 29 2026 09:10 AM	I use only when it is absolutely necessary (ex. Halloween & Venetian Weekends)
119046711934	Jan 29 2026 09:08 AM	I would not use it
119046711766	Jan 29 2026 09:07 AM	If it continues in Laketown
119046707723	Jan 29 2026 09:02 AM	Nothing
119046702290	Jan 29 2026 08:55 AM	I just need to use it more and transportation needs to be timely for me to get to work.
119046700446	Jan 29 2026 08:52 AM	I have never used it. But if it were to shuttle my employees in from parking outside of town it would need to run from around 9am to 10pm
119046698957	Jan 29 2026 08:50 AM	Better signage of drop-off/pick-up spots for visitors
119046695001	Jan 29 2026 08:44 AM	Not sure
119046693385	Jan 29 2026 08:41 AM	Na
119046692186	Jan 29 2026 08:40 AM	I live in Saugatuck, so I can walk if necessary. I do use it to travel to Douglas.
119046688597	Jan 29 2026 08:34 AM	Wouldn't use
119046688456	Jan 29 2026 08:34 AM	Interurban is great.I just need to use it more.
119046669989	Jan 29 2026 08:06 AM	Hard to get a ride when you need it in peak season.
119046668447	Jan 29 2026 08:04 AM	Prefer personal vehicle
119046661061	Jan 29 2026 07:52 AM	More buses to allow for faster pickup and drop off. Although the team is excellent and we really appreciate and value this service.
119046658418	Jan 29 2026 07:47 AM	If they extended their hours in the peak season so I can get a ride home.
119046652766	Jan 29 2026 07:39 AM	set, predictable routes - like a trolley
119046651325	Jan 29 2026 07:37 AM	Nope
119046650339	Jan 29 2026 07:36 AM	I would use the interurban if unable to drive or walk myself.
119046649926	Jan 29 2026 07:35 AM	If parking downtown was expensive or not available consistently
119046646495	Jan 29 2026 07:30 AM	I think I would use it if it ran in a loop so wait time felt predictable and was pretty frequent
119046641516	Jan 29 2026 07:21 AM	more accessible
119046638773	Jan 29 2026 07:16 AM	More frequent stops while the Interurban is traveling from the high school to downtown and back
119046635312	Jan 29 2026 07:10 AM	?
119046624540	Jan 29 2026 06:49 AM	Nothing
119046623988	Jan 29 2026 06:47 AM	None
119046622847	Jan 29 2026 06:45 AM	Ability to flag a bus down vs having to schedule rides
119046622385	Jan 29 2026 06:44 AM	Nothing
119046620911	Jan 29 2026 06:41 AM	If it ran later
119046615659	Jan 29 2026 06:29 AM	n/a
119046613619	Jan 29 2026 06:25 AM	Small parking areas on outskirts of town that have automatic pickups and drop offs to the outside lots…. (such as school property up off of Wiley Rd.) …as you have with Interurban up on the hill.
119046611410	Jan 29 2026 06:20 AM	Later bus so we may go out at night and get home safely. Run them till 1:00 or 2:00 am.
119046610582	Jan 29 2026 06:19 AM	We use it sometimes when we have a vehicle in the shop and don't have time to walk or bike or if the weather is very cold and snowy AND we have to carry things)--but generally we can walk or bike most places the Interurban goes that we want to go.
119046610743	Jan 29 2026 06:19 AM	Nothing
119046609023	Jan 29 2026 06:15 AM	Longer open hours
119046606498	Jan 29 2026 06:09 AM	I just need to try it!
119046599234	Jan 29 2026 05:53 AM	Age
119046594987	Jan 29 2026 05:43 AM	Nothing
119046594751	Jan 29 2026 05:42 AM	Nothing
119046579646	Jan 29 2026 05:05 AM	More park and ride lots
119046571038	Jan 29 2026 04:43 AM	Nothing
119046558925	Jan 29 2026 04:12 AM	hours of availability, we wish they were open later all year
119046503124	Jan 29 2026 01:29 AM	.
119046492165	Jan 29 2026 12:52 AM	Nothing
119046449480	Jan 28 2026 10:15 PM	I wouldn't, driving gives me far more control… but I do use the ferry a lot during the summer since I live on the west side of the river
119046444551	Jan 28 2026 09:59 PM	N/a
119046441521	Jan 28 2026 09:50 PM	Not much. We live within walking distance from downtown so walking is an alternative to driving except when there is a lot to carry etc.
119046441601	Jan 28 2026 09:50 PM	Knowing my car is somewhere safe & relatively quickly accessible . Further routes using the bus
119046440152	Jan 28 2026 09:46 PM	later hours in the evening
119046437588	Jan 28 2026 09:38 PM	My inability to drive
119046436536	Jan 28 2026 09:35 PM	N/A
119046434031	Jan 28 2026 09:27 PM	Na
119046433731	Jan 28 2026 09:26 PM	Late night rides
119046431783	Jan 28 2026 09:20 PM	Events when I know downtown is super busy.
119046430108	Jan 28 2026 09:15 PM	Just need to try it to see how reliable

119046429218	Jan 28 2026 09:13 PM	Love the concept but on several occasions upon calling IU they said I would be picked up in 15-20 minutes. However, they didn't show up for over an hour.
119046428700	Jan 28 2026 09:11 PM	n/a
119046427862	Jan 28 2026 09:09 PM	I would not use it
119046425463	Jan 28 2026 09:03 PM	I walk
119046424048	Jan 28 2026 08:59 PM	NA
119046421887	Jan 28 2026 08:53 PM	Not sure
119046419192	Jan 28 2026 08:45 PM	We recommend it to all our guests
119046408618	Jan 28 2026 08:18 PM	Nothing
119046407575	Jan 28 2026 08:15 PM	If I was not capable of walking
119046404522	Jan 28 2026 08:07 PM	Nothing
119046403688	Jan 28 2026 08:05 PM	Reliability and ability to determine shorter time frame for pick up and drop off
119046401860	Jan 28 2026 08:01 PM	Speed of arrival
119046400083	Jan 28 2026 07:58 PM	Would not use inturban
119046398840	Jan 28 2026 07:55 PM	Later hours - meaning until 10pm. I can't go to dinner via Interurban - then I have no way home.
119046386674	Jan 28 2026 07:30 PM	I live close to downtown but love interurban for when I'm going to the beach and other places farther than downtown.
119046380541	Jan 28 2026 07:18 PM	More frequent busses. Clear stops. Drop off at my home in saugatuck township
119046365061	Jan 28 2026 06:49 PM	Live downtown
119046362868	Jan 28 2026 06:44 PM	Never need it
119046362160	Jan 28 2026 06:42 PM	Nothing. It is available and works just fine
119046360706	Jan 28 2026 06:40 PM	Nothing really.
119046358167	Jan 28 2026 06:35 PM	Haven't used it much. If you start charging to park in Saugatuck, I won't go there that often even if the Interurban is available.
119046355441	Jan 28 2026 06:30 PM	If the Interurban used multiple normal-sized cars (like Uber ride shares) roving the downtown area during peak. season/peak hours that might work.
119046352852	Jan 28 2026 06:26 PM	Nothing
119046347445	Jan 28 2026 06:16 PM	Longer hours
119046347073	Jan 28 2026 06:16 PM	Interurban is great! Best way to travel within and around Saugatuck. With so many establishments and events that serve alcohol it's the only safe and easy way for those that are staying in B&Bs, vacation rental homes and hotels/motels. The Interurban should be encouraged by them. A lot of people are not aware of that service. Maybe a city wide campaign?
119046346671	Jan 28 2026 06:15 PM	I don't need to use the Interurban
119046344955	Jan 28 2026 06:12 PM	nothing
119046343421	Jan 28 2026 06:10 PM	Better operating hours, ease of connecting with them during peak season, and timeliness.
119046338678	Jan 28 2026 06:04 PM	NA
119046337006	Jan 28 2026 06:02 PM	Nothing. It is already a great service.
119046332054	Jan 28 2026 05:52 PM	better cell phone service to call easier access to Oval Beach at peak times, 1 or 2 buses on a circular, predictable route (with a tracking app, if I could dream)
119046327549	Jan 28 2026 05:43 PM	The Interurban is great, especially when the weather is not
119046323800	Jan 28 2026 05:35 PM	We are so close that we usually walk in the summer. I would use the interurban if we lived a little further.
119046323927	Jan 28 2026 05:35 PM	Have not tried it yet - but I hope to! I've heard great things about it.

119046322995	Jan 28 2026 05:33 PM	More self education on available locations, hours, etc.
119046319637	Jan 28 2026 05:27 PM	Nothing.
119046311813	Jan 28 2026 05:12 PM	I will walk into town before taking the Interurban, I live on the hill.
119046311423	Jan 28 2026 05:12 PM	I use the interurban now
119046309201	Jan 28 2026 05:07 PM	I will use it more now that there is an app
119046308858	Jan 28 2026 05:06 PM	Late night hours
119046305395	Jan 28 2026 05:00 PM	Not sure
119046304915	Jan 28 2026 04:59 PM	I would be more inclined to use the interurban if their service extended into the later evening hours. I often come for dinner and post dinner beverages.
119046303956	Jan 28 2026 04:57 PM	Nothing
119046300999	Jan 28 2026 04:51 PM	Nothing
119046299599	Jan 28 2026 04:48 PM	N/a
119046298978	Jan 28 2026 04:47 PM	I probably just need to start using it a few times and see how it works.
119046298634	Jan 28 2026 04:46 PM	if they had a phone app to book it
119046296379	Jan 28 2026 04:42 PM	Many of my trips are spur of the moment, hard to use interurban for that
119046296131	Jan 28 2026 04:41 PM	Longer hours in the evening
119046293425	Jan 28 2026 04:36 PM	SCA summer events, to avoid the paid lots. Other than that, I park 4-5 blocks for summer events, so not a real problem finding adequate parking.
119046293063	Jan 28 2026 04:36 PM	I should use it more, honestly. I just always feel like I'm taking it away from someone who needs it when I use it. Weird, right?
119046292004	Jan 28 2026 04:33 PM	Just to try it more often
119046288508	Jan 28 2026 04:27 PM	Hours of operation
119046287002	Jan 28 2026 04:24 PM	ease of pick up and drop off
119046286662	Jan 28 2026 04:24 PM	I would not use the Interurban to travel downtown.
119046283509	Jan 28 2026 04:18 PM	If it gets any busier
119046281590	Jan 28 2026 04:14 PM	Longer weekday - non peak season hours
119046280982	Jan 28 2026 04:13 PM	Probably more busses more often during the day and evening.
119046280629	Jan 28 2026 04:13 PM	Only use on big holidays
119046280825	Jan 28 2026 04:13 PM	Not much at all.
119046280762	Jan 28 2026 04:13 PM	N/A
119046279799	Jan 28 2026 04:11 PM	If it was offered in a bigger radius.
119046279197	Jan 28 2026 04:10 PM	Nothing. Utilize downtown parking when boating and have too much stuff to bring to be able to utilize the interurban
119046278365	Jan 28 2026 04:09 PM	Use it currently
119046278510	Jan 28 2026 04:09 PM	Probably nothing- I'm on a schedule and can't wait around for the bus.
119046277961	Jan 28 2026 04:08 PM	if i had a regular schedule
119046278076	Jan 28 2026 04:08 PM	Paid Parking. FYI... Question #15 above needs to be reworded. I and many do not WORK downtown nor live downtown, so that line does not apply, but you are required to choose a response. Just pointing it out.
119046277461	Jan 28 2026 04:07 PM	Prohibiting parking along Butler and Water street
119046276839	Jan 28 2026 04:06 PM	Not sure
119046276859	Jan 28 2026 04:06 PM	Faster pickup or defined schedule and stops
119046275997	Jan 28 2026 04:05 PM	Probably not much.
119046276051	Jan 28 2026 04:05 PM	If I'm unable to drive
119046275529	Jan 28 2026 04:04 PM	n/a
119046275593	Jan 28 2026 04:04 PM	The interurban is great and I use it to go between Saugatuck, Douglas, and Fennville. I would use it more the later at night it ran.
119046273782	Jan 28 2026 04:01 PM	I already use
119046273316	Jan 28 2026 04:00 PM	Don't use it.
119046272408	Jan 28 2026 03:59 PM	Interurban has been great for us. We use it often.
119046272443	Jan 28 2026 03:59 PM	.
119046271734	Jan 28 2026 03:58 PM	Probably not going to use an urban
119046271747	Jan 28 2026 03:58 PM	If the current bad parking in-season doesn't improve
119046271289	Jan 28 2026 03:57 PM	na
119046271487	Jan 28 2026 03:57 PM	Quicker routes to downtown
119046271443	Jan 28 2026 03:57 PM	Nothing
119046270326	Jan 28 2026 03:56 PM	Apple Pay or similar tap options when boarding
119046270045	Jan 28 2026 03:55 PM	n/a
119046270262	Jan 28 2026 03:55 PM	I already use it, but sometimes its hard to wait with kids.
119046269851	Jan 28 2026 03:55 PM	Frequent
119046269515	Jan 28 2026 03:54 PM	More publicized schedule of service
119046269554	Jan 28 2026 03:54 PM	I live on the hill, so we only drive downtown in the winter.
119046267858	Jan 28 2026 03:52 PM	Not feasible for me when I go to work because I often have lots of packages & other things I am bringing with me

119046267519	Jan 28 2026 03:51 PM	I wouldn't. Need tools in truck and can't carry on bus.
119046264371	Jan 28 2026 03:46 PM	If they introduced an app, less of a wait time, extended hours in the evening.
119046264017	Jan 28 2026 03:45 PM	Love Interurban: would love digital scheduling and real time updates
119046263423	Jan 28 2026 03:44 PM	Don’t use much
119046262822	Jan 28 2026 03:43 PM	Never use it nor will I

Q17. If you bike to downtown, where do you typically leave your bike? Is there sufficient and convenient bike parking (such as posts, racks, cages, etc.)?

Respondent ID	Response Date	Responses
119066625682	Feb 27 2026 03:30 PM	I always have an older small dog, so biking is not an option for me.
119066345079	Feb 27 2026 09:47 AM	More racks at the large parks makes sense.
119065401614	Feb 26 2026 07:17 AM	Na
119065159387	Feb 25 2026 09:25 PM	na
119065151108	Feb 25 2026 09:03 PM	Not app
119064831194	Feb 25 2026 12:00 PM	Friends
119064718828	Feb 25 2026 09:42 AM	I don't.
119064709134	Feb 25 2026 09:32 AM	NEVER bike to town. We pay ridiculous taxes and have the worst roads & sidewalks of this supposed "World Class Travel Destination" per the SVB. I'm beginning to think the leadership of the SVB and City of Saugatuck do not get out of their bubble to see what true "World Class" towns look like. The sidewalks and roads are not maintained especially in the winter. It's unsafe to walk downtown let alone ride a bike. I would bike more if the City of Saugatuck used our taxpayer dollars better and created a safe environment to bike. Having more racks doesn't repair the decaying sidewalks.
119064707951	Feb 25 2026 09:30 AM	Posts. Insufficient options
119064642785	Feb 25 2026 08:08 AM	N/A
119064023692	Feb 24 2026 12:04 PM	Need more bike racks. Currently lock my bike to a post or tree.
119063525181	Feb 23 2026 07:33 PM	Don't bike.
119063466275	Feb 23 2026 05:35 PM	I am not aware of any bike parking locations. It would be nice to have more of that available.
119063437876	Feb 23 2026 04:47 PM	Na
119063370750	Feb 23 2026 03:01 PM	I leave it at our business.
119062769725	Feb 22 2026 08:01 PM	.
119062705330	Feb 22 2026 04:30 PM	NA
119062696908	Feb 22 2026 04:05 PM	N/A
119062692693	Feb 22 2026 03:52 PM	N/a
119062684310	Feb 22 2026 03:26 PM	When I bike to town - I risk my life with all the leaves taking up space in the gutters (waiting for pick-up-wasteful) and vehicles parked - unticketed, in yellow curb areas. Enforce parking rules for the safety of all.
119062654425	Feb 22 2026 01:57 PM	I don't bike
119062650112	Feb 22 2026 01:43 PM	I don't bike to downtown
119062589095	Feb 22 2026 11:02 AM	No biking-too dangerous!!! I've witnessed it.
119062585743	Feb 22 2026 10:53 AM	No good bike parking
119062510039	Feb 22 2026 07:06 AM	n/a
119062503096	Feb 22 2026 06:41 AM	More bike racks in the area it's very unusual or user-friendly for any sort of bike racks. They should be at least one per every block also more benches so people who do bike and or park can take a rest again no user-friendly whatsoever for the residence or guest. Also, another thing that could improve an invite for pay for parking would be to keep the sidewalks clear if you do happen to find a parking spot in the winter time, you have to walk the whole entire street in order to get to the storefront. This is a disgrace. Take note Saugatuck look at Holland look at South Haven again who would want to shop downtown when you have to walk two blocks to get into an entrance store.
119062403968	Feb 21 2026 10:55 PM	N/a
119062328122	Feb 21 2026 05:08 PM	I don't bike
119062326938	Feb 21 2026 05:04 PM	I don't bike
119062278936	Feb 21 2026 02:23 PM	There is not a space in downtown I would feel safe leaving my bike
119062277105	Feb 21 2026 02:18 PM	No bike
119062273343	Feb 21 2026 02:06 PM	None
119062209990	Feb 21 2026 11:20 AM	Put more at parks.
119062137377	Feb 21 2026 08:23 AM	na
119062136189	Feb 21 2026 08:20 AM	Yes
119062129395	Feb 21 2026 08:04 AM	More racks would be great.
119062106989	Feb 21 2026 06:57 AM	Not sufficient at all, risk leaving bike unlocked
119062105124	Feb 21 2026 06:51 AM	Do not bike
119062086284	Feb 21 2026 05:42 AM	We sometimes bike to the park or the kids will bike or scooter but I don't feel like there are good places. We usually just plop them on a wall or tree near where we go.
119062077927	Feb 21 2026 05:10 AM	No
119061995903	Feb 20 2026 10:49 PM	Would love to see bike racks!
119061928918	Feb 20 2026 06:53 PM	N/a

119061881774	Feb 20 2026 04:57 PM	Need more spots for bikes.
119061835170	Feb 20 2026 03:23 PM	N/A
119061802528	Feb 20 2026 02:27 PM	I don’t bike to Saugatuck
119061752257	Feb 20 2026 01:06 PM	If we bike downtown we typically stay with our bikes.
119061520098	Feb 20 2026 07:38 AM	I don't bike
119061497623	Feb 20 2026 07:00 AM	I have watched many families try to bike in town. I do not think town is for biking. So many paths to use.
119061233826	Feb 19 2026 07:52 PM	N/a
119061117331	Feb 19 2026 03:59 PM	Don’t bike
119060930055	Feb 19 2026 11:46 AM	NA
119060692232	Feb 19 2026 06:11 AM	n/a
119060235536	Feb 18 2026 01:23 PM	N/A
119060128205	Feb 18 2026 11:11 AM	NA
119059336834	Feb 17 2026 10:20 AM	Could be more bike parking options
119058777894	Feb 16 2026 01:03 PM	Don't feel there are as many racks as there should be to encourage more bike parking.
119058053312	Feb 15 2026 06:43 AM	I don't bike. I feel that biking on Blue Star is literally taking your life in your hands.
119057802255	Feb 14 2026 01:00 PM	Not applicable
119057541171	Feb 13 2026 10:32 PM	No
119057441107	Feb 13 2026 05:23 PM	Would like to bike but am u sure of where you can park bike
119056973202	Feb 13 2026 05:57 AM	Na
119056866004	Feb 13 2026 02:14 AM	n/a
119056841961	Feb 13 2026 01:08 AM	Need more
119056791829	Feb 12 2026 10:04 PM	I sometimes bike or scooter to downtown. I have only had one problem with the goofy lady that has the pudding stone store. With that one exception I have never had a problem parking my bike or scooter
119056785136	Feb 12 2026 09:45 PM	NA
119056774855	Feb 12 2026 09:16 PM	NA
119056747065	Feb 12 2026 08:02 PM	N/A
119056721448	Feb 12 2026 07:01 PM	N/A
119056698917	Feb 12 2026 06:08 PM	There are not nearly enough bike racks. We choose to big during peak season and often end up locking our bikes to trees. It would’ve best to have plenty of bike racks on lake street so we can lock up and walk as soon as possible. Also the bike lanes cross blue star and then there’s no safe place to cross back and lake and you end up biking on the wrong side of the road or on the sidewalk. This needs to be fixed.
119056692144	Feb 12 2026 05:55 PM	I do ride my bike. I park it by the public restrooms but there should be bike racks every few blocks, at the SCA, along the river, etc.
119056662221	Feb 12 2026 04:57 PM	Don’t bike
119056585420	Feb 12 2026 02:52 PM	At the park
119056584798	Feb 12 2026 02:51 PM	N/A
119056579428	Feb 12 2026 02:43 PM	I don’t bike
119056542815	Feb 12 2026 01:51 PM	I don't bike and very few people do.
119056534638	Feb 12 2026 01:40 PM	N/A
119056505020	Feb 12 2026 12:59 PM	Lock to a bike rack or street sign. Could be most bike racks especially for larger e-bikes
119056503375	Feb 12 2026 12:57 PM	N/A
119056005596	Feb 11 2026 08:31 PM	N/A
119055961699	Feb 11 2026 06:43 PM	Rode down once with my family. 5 of us in the early summer. The bike rack by the bathrooms was full. Not sure if there are more
119055959731	Feb 11 2026 06:38 PM	We need more bike racks
119055939552	Feb 11 2026 05:53 PM	N/A
119055926683	Feb 11 2026 05:27 PM	N/a
119055895915	Feb 11 2026 04:30 PM	NA
119055860240	Feb 11 2026 03:34 PM	N/A
119055803978	Feb 11 2026 02:15 PM	seems to be
119055706566	Feb 11 2026 12:21 PM	Not a biker.
119055683617	Feb 11 2026 11:55 AM	I walk, I don’t bike
119055679936	Feb 11 2026 11:50 AM	No
119055656375	Feb 11 2026 11:27 AM	I do not bike
119055602369	Feb 11 2026 10:28 AM	Up against a tree off the sidewalk. Side lot areas between businesses.
119055536932	Feb 11 2026 09:10 AM	Don’t bike
119055496070	Feb 11 2026 08:16 AM	Do not bike
119055473617	Feb 11 2026 07:42 AM	haven't used a bike yet, but intend to one day when I move there. I haven't paid attention yet to bike racks and how far they are from tonw.
119055283564	Feb 10 2026 11:17 PM	NA
119055241318	Feb 10 2026 08:55 PM	I don't bike downtown
119055236645	Feb 10 2026 08:41 PM	i do not bike to downtown

119055212689	Feb 10 2026 07:37 PM	I dont bike
119055200989	Feb 10 2026 07:09 PM	I don't bike.
119055193942	Feb 10 2026 06:52 PM	It's ok
119055179894	Feb 10 2026 06:21 PM	Usually right out front of where I am going.
119055170626	Feb 10 2026 06:01 PM	Work fence
119055164413	Feb 10 2026 05:48 PM	N/a
119055142629	Feb 10 2026 05:04 PM	Don't bike
119055020907	Feb 10 2026 02:05 PM	Need bike racks. None I am aware of.
119054989833	Feb 10 2026 01:26 PM	N/A
119054986518	Feb 10 2026 01:22 PM	I don't bike to downtown.
119054898207	Feb 10 2026 11:37 AM	N/a
119054881034	Feb 10 2026 11:18 AM	N/a
119054793822	Feb 10 2026 09:44 AM	No
119054771978	Feb 10 2026 09:21 AM	NA
119054682712	Feb 10 2026 07:39 AM	I don't bike so I am not sure if there are sufficient parking for bikes.
119054681035	Feb 10 2026 07:37 AM	Don't bike
119054395039	Feb 09 2026 09:30 PM	I never bike
119054373664	Feb 09 2026 08:44 PM	Don't bike
119053546595	Feb 08 2026 05:33 PM	In the one bike rack that we know of by the public restrooms. Would love to see more designated bike parking
119053536488	Feb 08 2026 04:56 PM	I don't bike, and I am retired so I don't work (above question)
119053527879	Feb 08 2026 04:25 PM	Bikes are left every ware when in town. It does not appear that bikes have places to park at conveniently.
119053519664	Feb 08 2026 03:59 PM	N/A
119053507385	Feb 08 2026 03:18 PM	NA
119053479073	Feb 08 2026 01:51 PM	N/a
119053455179	Feb 08 2026 12:41 PM	I have not
119053365325	Feb 08 2026 08:40 AM	Not enough bike racks
119053345583	Feb 08 2026 07:43 AM	I do not bike to Saugatuck
119053315599	Feb 08 2026 06:09 AM	We need more bike racks!
119053172286	Feb 07 2026 07:45 PM	NA
119053091236	Feb 07 2026 03:08 PM	Na
119053087978	Feb 07 2026 03:00 PM	Wherever I can find something to hook up to
119053061072	Feb 07 2026 01:43 PM	I don't bike. Not safe
119053027842	Feb 07 2026 12:17 PM	I don't
119053025134	Feb 07 2026 12:10 PM	N/a
119052998298	Feb 07 2026 11:09 AM	I don't bike downtown
119052724139	Feb 06 2026 09:06 PM	Na
119052723875	Feb 06 2026 09:05 PM	Haven't yet, but would like to
119052722347	Feb 06 2026 09:01 PM	-
119052675591	Feb 06 2026 06:54 PM	No, we need bike racks closer to businesses where bikes can be securely parked. Maybe put a big bike rack in the rose garden.
119052607024	Feb 06 2026 04:28 PM	Na
119052592400	Feb 06 2026 04:03 PM	N/a
119052538892	Feb 06 2026 02:38 PM	I do not bike
119052489865	Feb 06 2026 01:29 PM	NA
119052341023	Feb 06 2026 10:16 AM	Would never ride a bike in town
119052237903	Feb 06 2026 08:09 AM	Lock to post. I'm not aware of any racks.
119052225085	Feb 06 2026 07:52 AM	More racks would be nice
119052220567	Feb 06 2026 07:45 AM	Do not often bike to downtown, but bike parking has been sufficient when I have in the past.
119052215794	Feb 06 2026 07:39 AM	N/A
119052137363	Feb 06 2026 05:29 AM	Downtown needs nice bike posts - and make the all matching.
119051978574	Feb 05 2026 10:22 PM	I don't bike
119051963933	Feb 05 2026 09:43 PM	NA
119051963437	Feb 05 2026 09:42 PM	Don't bike
119051958727	Feb 05 2026 09:31 PM	Do not bike.
119051920197	Feb 05 2026 08:07 PM	Bike rack
119051884822	Feb 05 2026 07:00 PM	N/A
119051848327	Feb 05 2026 05:55 PM	I do not bike downtown
119051828986	Feb 05 2026 05:22 PM	N/A
119051803771	Feb 05 2026 04:41 PM	No convenient bike parking
119051780777	Feb 05 2026 04:07 PM	N-A
119051781115	Feb 05 2026 04:07 PM	I don't bike downtown.
119051776916	Feb 05 2026 04:01 PM	On a post w/ lock
119051772701	Feb 05 2026 03:56 PM	Na

119051724379	Feb 05 2026 02:54 PM	I don't bike
119051709404	Feb 05 2026 02:36 PM	N/a
119051706634	Feb 05 2026 02:33 PM	More bike parking would be used. Limited options currently b
119051672752	Feb 05 2026 01:57 PM	I work in town but live in Hudsonville
119051658495	Feb 05 2026 01:42 PM	Need more bike racks
119051632784	Feb 05 2026 01:16 PM	Na
119051595583	Feb 05 2026 12:41 PM	Not applicable
119051589907	Feb 05 2026 12:36 PM	No, usually chain my bike to a tree.
119051583111	Feb 05 2026 12:29 PM	N/A
119051558566	Feb 05 2026 12:05 PM	There are not enough racks or I would consider biking. I also do not feel safe in areas without bike lanes. I would 100% bike with lanes
119051528166	Feb 05 2026 11:36 AM	N/A
119051396461	Feb 05 2026 09:25 AM	I don’t bike
119051381263	Feb 05 2026 09:06 AM	No
119051376946	Feb 05 2026 09:01 AM	N/a. I live off Old Allegan and won't ride on it... otherwise would ride downtown and park by drugstore or at a nearby friend's.
119051372336	Feb 05 2026 08:55 AM	N/a
119051369002	Feb 05 2026 08:51 AM	Not enough bike racks
119051368346	Feb 05 2026 08:50 AM	Don’t bike
119051367398	Feb 05 2026 08:49 AM	N/A
119051366464	Feb 05 2026 08:47 AM	Not sufficient bicycle parking
119051348840	Feb 05 2026 08:24 AM	Need more bike and scooter or skateboard parking
119051346614	Feb 05 2026 08:21 AM	NA
119051341438	Feb 05 2026 08:15 AM	N/A
119051331678	Feb 05 2026 08:03 AM	By the children’s park
119051329867	Feb 05 2026 08:00 AM	N/a
119051328930	Feb 05 2026 07:59 AM	N/A
119051325012	Feb 05 2026 07:53 AM	too hard to ride up hill
119051303209	Feb 05 2026 07:22 AM	N/a
119051095543	Feb 04 2026 10:15 PM	na
119051026330	Feb 04 2026 07:17 PM	Dna
119050967688	Feb 04 2026 05:16 PM	I leave in front of business where I am, and I don't lock it. I'd like more racks and I would like them to be art driven
119050691332	Feb 04 2026 10:54 AM	Don’t own a bike
119050609239	Feb 04 2026 09:22 AM	Bike racks seem hard to find. Most people I see lean them on a tree or leave on the sidewalk.
119050546226	Feb 04 2026 08:01 AM	need better bike parking options.
119050522573	Feb 04 2026 07:26 AM	I have not biked downtown
119050450453	Feb 04 2026 05:02 AM	I do not ride a bike downtown
119050440492	Feb 04 2026 04:36 AM	We keep bikes with us
119050269164	Feb 03 2026 08:01 PM	N/a
119050268486	Feb 03 2026 08:00 PM	NA
119050185993	Feb 03 2026 05:08 PM	NA
119050131406	Feb 03 2026 03:40 PM	Lock it where I can see it (i.e. if I having coffee or lunch outside).
119050105104	Feb 03 2026 03:01 PM	N/A
119050079481	Feb 03 2026 02:25 PM	N/A
119050012841	Feb 03 2026 01:00 PM	There are no consistent bike racks! Typically don't feel comfortable leaving it anywhere. We tuck it near a tree with a lock.
119049987761	Feb 03 2026 12:30 PM	I bike into town once or more a week. Plenty of spots to leave my bike.
119049929621	Feb 03 2026 11:22 AM	Do not bike downtown. Cars are not forgiving to bike riders in Saugatuck/Douglas. Bad experiences over the years.
119049831082	Feb 03 2026 09:28 AM	if the blue star trail is finished from south haven to saguatawk we would bike there
119049822599	Feb 03 2026 09:18 AM	I do not bike downtown
119049730779	Feb 03 2026 07:27 AM	Don’t bike
119049670743	Feb 03 2026 05:47 AM	We have never biked to downtown
119049636302	Feb 03 2026 04:37 AM	No
119049633801	Feb 03 2026 04:33 AM	NA
119049609105	Feb 03 2026 03:42 AM	Not enough. Scooters!!!
119049473832	Feb 02 2026 08:55 PM	Not aware of many bike racks.
119049471232	Feb 02 2026 08:48 PM	N/A
119049418611	Feb 02 2026 06:44 PM	na
119049393120	Feb 02 2026 05:58 PM	No, there is not.
119049372255	Feb 02 2026 05:18 PM	I don’t bike
119049367337	Feb 02 2026 05:09 PM	There are almost no convenient bike racks. They should be available by the greenspace. Why are there almost no large bike parking areas? This is an easy and fairly inexpensive thing to fix!

119049352223	Feb 02 2026 04:41 PM	n/a
119049314193	Feb 02 2026 03:36 PM	Na
119049208322	Feb 02 2026 01:18 PM	SCA
119049173877	Feb 02 2026 12:32 PM	Not biking
119049161432	Feb 02 2026 12:16 PM	Not a biker
119049155711	Feb 02 2026 12:09 PM	N/A
119049109659	Feb 02 2026 11:13 AM	I don't.
119049103845	Feb 02 2026 11:06 AM	I don’t bike downtown I drive in from GR
119049027395	Feb 02 2026 09:36 AM	I bike often. I've never had a problem with finding a spot to park my bike.
119049020818	Feb 02 2026 09:28 AM	I don't ride, but I would consider a neutral location like the basketball courts.
119049007940	Feb 02 2026 09:13 AM	NA
119049001600	Feb 02 2026 09:06 AM	I cannot bike downtown because I live south of the washout. I would LOVE for there to be a bike path (at the very least) so I could bike into Douglas and Saugatuck and leave my car at home.
119048988153	Feb 02 2026 08:50 AM	Don’t bike, but I do not see enough places to park a bike for those that do.
119048947517	Feb 02 2026 07:58 AM	NA
119048914978	Feb 02 2026 07:16 AM	in the alley next to Common Grounds
119048911308	Feb 02 2026 07:10 AM	n/a
119048860253	Feb 02 2026 05:19 AM	Na
119048858788	Feb 02 2026 05:15 AM	It’s not safe to bike in town- traffic and pedestrians, none of which are watching where they are going.
119048819438	Feb 02 2026 03:46 AM	Don't bike
119048714459	Feb 01 2026 09:52 PM	NA
119048709387	Feb 01 2026 09:34 PM	N/a
119048706930	Feb 01 2026 09:25 PM	I don't bike to town
119048705453	Feb 01 2026 09:19 PM	I leave it on the street next to outdoor seating, in rack by Landshark, a light post, etc. There is by no means enough bicycle parking throughout city (Douglas too).
119048696130	Feb 01 2026 08:43 PM	I don’t bike
119048674015	Feb 01 2026 07:23 PM	Don't bike
119048668473	Feb 01 2026 07:06 PM	NA
119048667746	Feb 01 2026 07:04 PM	NA
119048666904	Feb 01 2026 07:01 PM	N/a
119048660046	Feb 01 2026 06:37 PM	No biking
119048651550	Feb 01 2026 06:08 PM	I either leave it at the bike rack by Wally’s/landsharks. Or will leave it at my wife’s work- the SCA.
119048644558	Feb 01 2026 05:43 PM	N/a
119048621609	Feb 01 2026 04:19 PM	I don't bike
119048619850	Feb 01 2026 04:13 PM	N/A
119048608930	Feb 01 2026 03:35 PM	Does not appear to be enough bike racks, although we no longer bike into town.
119048585884	Feb 01 2026 02:20 PM	N/A
119048581449	Feb 01 2026 02:05 PM	posts
119048569791	Feb 01 2026 01:28 PM	n/a
119048563175	Feb 01 2026 01:07 PM	Does not apply to me
119048557303	Feb 01 2026 12:48 PM	Do not bike
119048549002	Feb 01 2026 12:22 PM	I don't bike downtown, but would consider if there were more racks.
119048545713	Feb 01 2026 12:12 PM	More bike racks are sorely needed.
119048533629	Feb 01 2026 11:35 AM	NA
119048530743	Feb 01 2026 11:27 AM	None
119048521022	Feb 01 2026 11:00 AM	No
119048519217	Feb 01 2026 10:55 AM	N/A
119048512590	Feb 01 2026 10:36 AM	don'r ride
119048512438	Feb 01 2026 10:36 AM	My husband often bikes. He just parks his bike near the sidewalk.
119048507461	Feb 01 2026 10:22 AM	I don’t bike downtown
119048505999	Feb 01 2026 10:18 AM	N/a
119048498817	Feb 01 2026 09:59 AM	None
119048490914	Feb 01 2026 09:35 AM	I don’t bike downtown.
119048488549	Feb 01 2026 09:29 AM	Not applicable
119048478795	Feb 01 2026 09:01 AM	I don't bike
119048475371	Feb 01 2026 08:52 AM	Don’t bike
119048445662	Feb 01 2026 07:24 AM	Yea
119048441293	Feb 01 2026 07:10 AM	I don’t bike to downtown.
119048437518	Feb 01 2026 06:57 AM	Few places to park my bike, usually I lean it against a wall.
119048346243	Feb 01 2026 12:25 AM	No bike
119048335166	Jan 31 2026 11:08 PM	N/A
119048333346	Jan 31 2026 10:57 PM	na

119048325090	Jan 31 2026 10:06 PM	Rarely b/c it's hard to find a bike rack
119048320421	Jan 31 2026 09:38 PM	Outside the Butler; more bike racks please
119048316049	Jan 31 2026 09:14 PM	I bike in Douglas only pretty much
119048310148	Jan 31 2026 08:44 PM	Na
119048309569	Jan 31 2026 08:41 PM	N/A
119048306202	Jan 31 2026 08:25 PM	It is clear to anyone using a bike that there isn't sufficient bike racks and there never has been. We try to find a tree to chain them to.
119048302696	Jan 31 2026 08:09 PM	Na
119048294043	Jan 31 2026 07:31 PM	N/a
119048292151	Jan 31 2026 07:24 PM	Na
119048288415	Jan 31 2026 07:08 PM	There needs to be more options.
119048287358	Jan 31 2026 07:04 PM	I don't bike.
119048276913	Jan 31 2026 06:20 PM	Nothing, there needs to be more
119048275418	Jan 31 2026 06:14 PM	NA
119048265251	Jan 31 2026 05:34 PM	No
119048256490	Jan 31 2026 05:00 PM	n/a
119048256133	Jan 31 2026 04:59 PM	Bike rack
119048253379	Jan 31 2026 04:48 PM	I don't knownof any bike parking areas
119048252506	Jan 31 2026 04:45 PM	Could use more bike racks vs. street signs which congrats the sidewalks.
119048251145	Jan 31 2026 04:40 PM	Yes
119048251294	Jan 31 2026 04:40 PM	No applicable
119048245969	Jan 31 2026 04:21 PM	.
119048245818	Jan 31 2026 04:20 PM	Na
119048245417	Jan 31 2026 04:19 PM	Not enough racks! I use trees or signs
119048243082	Jan 31 2026 04:10 PM	Do not bike
119048241800	Jan 31 2026 04:06 PM	N/a
119048241370	Jan 31 2026 04:04 PM	Bike lanes and bike racks need to be constructed so that bike parking is more available. This should include scooters.
119048240416	Jan 31 2026 04:01 PM	I would bike if there were bike racks available. It is an unfriendly bike town.
119048239773	Jan 31 2026 03:59 PM	Yes.
119048236329	Jan 31 2026 03:47 PM	I don’t bike.
119048233755	Jan 31 2026 03:38 PM	Don’t bike
119048233466	Jan 31 2026 03:37 PM	N/A
119048232665	Jan 31 2026 03:34 PM	there could be more racks if it were more biking friendly. I usually park my bike before downtown and then walk in due to amount of people downtown
119048231256	Jan 31 2026 03:30 PM	N/a
119048225845	Jan 31 2026 03:12 PM	I don’t bike to Saugatuck
119048222720	Jan 31 2026 03:03 PM	NA
119048220579	Jan 31 2026 02:56 PM	I dont bike downtown .
119048217304	Jan 31 2026 02:46 PM	Don’t bike
119048215090	Jan 31 2026 02:40 PM	n/a
119048214316	Jan 31 2026 02:37 PM	Don't own one
119048212018	Jan 31 2026 02:31 PM	Not at all. We need bike lane marked and more racks. We could have racks at each park and on butler street. I would be willing to sponsor one
119048205260	Jan 31 2026 02:12 PM	dont bike
119048199612	Jan 31 2026 01:56 PM	n/a
119048199144	Jan 31 2026 01:55 PM	Don’t bike
119048182821	Jan 31 2026 01:12 PM	I don’t
119048176879	Jan 31 2026 12:58 PM	Leave outside
119048155732	Jan 31 2026 12:05 PM	I haven't biked but I would
119048151616	Jan 31 2026 11:54 AM	Racks not readily evident. Need more conspicuously located intentional racks . If it was more safe to ride bike into town, we would. It is incredibly DANGEROUS to ride bikes into town.?
119048151136	Jan 31 2026 11:53 AM	Na
119048137644	Jan 31 2026 11:19 AM	N/A
119048137032	Jan 31 2026 11:17 AM	Need more. Do not currently bike.
119048135980	Jan 31 2026 11:15 AM	n/a
119048129501	Jan 31 2026 10:59 AM	no place to leave bikes
119048122492	Jan 31 2026 10:40 AM	Don’t
119048119853	Jan 31 2026 10:33 AM	Usually do not bike.
119048117696	Jan 31 2026 10:28 AM	N/A

119048114106	Jan 31 2026 10:19 AM	There is no room to use a bike in peak season. So I walk my bike once I get into town. We need sufficient bike lanes downtown, and bike racks. Also turning left off Bluestar into downtown (going east from Douglas) is a nightmare for bikes. There is much needed improvement for bike lanes on the bridge over the river between Douglas and Saugatuck. Why is there a middle lane over the bridge instead of a wide bike lane?
119048113779	Jan 31 2026 10:18 AM	Only have done that once. Haven't paid attention enough.
119048112898	Jan 31 2026 10:16 AM	we do not bike
119048112681	Jan 31 2026 10:15 AM	N/a
119048109388	Jan 31 2026 10:07 AM	N/a
119048107259	Jan 31 2026 10:01 AM	I don’t bike
119048102994	Jan 31 2026 09:50 AM	Not applicable
119048101689	Jan 31 2026 09:47 AM	Don’t bike, walk.
119048101295	Jan 31 2026 09:46 AM	I do not - More bike racks could help those who do
119048098915	Jan 31 2026 09:40 AM	None
119048096667	Jan 31 2026 09:34 AM	I don't bike
119048094594	Jan 31 2026 09:29 AM	N/A
119048090003	Jan 31 2026 09:17 AM	Don't bike.
119048087911	Jan 31 2026 09:12 AM	X
119048087111	Jan 31 2026 09:11 AM	N/a
119048083319	Jan 31 2026 09:02 AM	N/A
119048081117	Jan 31 2026 08:56 AM	Don't live close enough to bike.
119048080365	Jan 31 2026 08:54 AM	N/A
119048078279	Jan 31 2026 08:48 AM	Posts or rack if there is one
119048077967	Jan 31 2026 08:47 AM	We have a boat at a marina and have considered biking into town but have hesitated because we haven’t taken the time to study bike parking locations.
119048068485	Jan 31 2026 08:21 AM	Yes I bike downtown in the summer and usually park by the pharmacy. No there is not enough racks for bikes.
119048063049	Jan 31 2026 08:07 AM	n/a
119048062141	Jan 31 2026 08:05 AM	NA
119048057329	Jan 31 2026 07:51 AM	I do not bike downtown
119048053795	Jan 31 2026 07:41 AM	dna
119048048354	Jan 31 2026 07:24 AM	Don't bike.
119048044413	Jan 31 2026 07:12 AM	I don’t bike downtown but Im excited about the bike trail being built/connected
119048044087	Jan 31 2026 07:11 AM	We leave our bikes by the public restrooms. No there are not enough bike friendly areas on Saugatuck. Seeets are too narrow, too many cars, its dangerous to bike in Saugatuck
119048023244	Jan 31 2026 06:04 AM	Na
119048020913	Jan 31 2026 05:56 AM	I try to. find a bike rack.
119048015037	Jan 31 2026 05:35 AM	I don’t bike
119048014404	Jan 31 2026 05:32 AM	Too much traffic to bike safely
119047956160	Jan 31 2026 01:32 AM	light poles/benches which is fine.
119047867288	Jan 30 2026 07:16 PM	Street posts
119047825205	Jan 30 2026 05:25 PM	Don’t bike downtown
119047818467	Jan 30 2026 05:09 PM	Racks
119047814397	Jan 30 2026 05:00 PM	have not because of lack of places to secure a bike. Might increase biking with the new racks if they are not always full.
119047801288	Jan 30 2026 04:32 PM	This question does not apply and should not require an answer
119047780683	Jan 30 2026 03:52 PM	I do bike. Usually lock it to a tree
119047780562	Jan 30 2026 03:52 PM	.
119047762105	Jan 30 2026 03:21 PM	I use the bike rack outside of Landsharks.
119047751326	Jan 30 2026 03:03 PM	No there aren’t sufficient places to leave a bike!
119047748030	Jan 30 2026 02:57 PM	No sufficient bike parking
119047746744	Jan 30 2026 02:55 PM	Don’t bike
119047745292	Jan 30 2026 02:53 PM	I don't bike downtown
119047742020	Jan 30 2026 02:48 PM	N/A
119047741587	Jan 30 2026 02:47 PM	No
119047738210	Jan 30 2026 02:41 PM	Could have more spaces for bikes
119047735611	Jan 30 2026 02:37 PM	Rack/sign/tree near destination
119047733871	Jan 30 2026 02:34 PM	N/A
119047731299	Jan 30 2026 02:30 PM	N/A
119047729638	Jan 30 2026 02:27 PM	Na
119047721827	Jan 30 2026 02:15 PM	N/A
119047720827	Jan 30 2026 02:14 PM	N/A
119047718075	Jan 30 2026 02:09 PM	What bike racks?
119047713274	Jan 30 2026 02:02 PM	N/A
119047712494	Jan 30 2026 02:01 PM	n/a

119047709498	Jan 30 2026 01:57 PM	N/a
119047703058	Jan 30 2026 01:47 PM	I do not bike to downtown
119047700364	Jan 30 2026 01:43 PM	There are no bike stands close to sidewalks
119047693573	Jan 30 2026 01:33 PM	.
119047674696	Jan 30 2026 01:09 PM	N/A
119047642209	Jan 30 2026 12:24 PM	not a biker
119047592556	Jan 30 2026 11:20 AM	n/a
119047590364	Jan 30 2026 11:18 AM	At my work location
119047572502	Jan 30 2026 10:56 AM	Don’t bike
119047559664	Jan 30 2026 10:41 AM	Don’t bike
119047549053	Jan 30 2026 10:29 AM	Don't ride to town.
119047520194	Jan 30 2026 10:00 AM	n/a
119047515489	Jan 30 2026 09:54 AM	I do not bike
119047487061	Jan 30 2026 09:19 AM	n/a
119047470885	Jan 30 2026 09:00 AM	N/A
119047463435	Jan 30 2026 08:50 AM	I don't use a bike for visiting downtown. But I do think they need bike racks for cyclists.
119047440646	Jan 30 2026 08:22 AM	I do not ride a bike
119047391593	Jan 30 2026 07:14 AM	Nowhere to lock up a very expensive trike
119047378530	Jan 30 2026 06:55 AM	Bikes are parked illegally in front in my store all the time
119047368555	Jan 30 2026 06:40 AM	Do nor bike
119047225186	Jan 30 2026 12:32 AM	n/a
119047196464	Jan 29 2026 10:45 PM	No, do not feel safe biking dowtown
119047164088	Jan 29 2026 09:02 PM	Never bike
119047146717	Jan 29 2026 08:13 PM	no, there are not enough bike racks
119047108003	Jan 29 2026 06:45 PM	I am unable to ride a bike
119047088630	Jan 29 2026 06:05 PM	Usually whenever I I’m going to be at
119047076850	Jan 29 2026 05:43 PM	I don't ride my bike downtown but I think we need more bike racks for those that do. I also think bike lines and signage would be great. Maybe some signs that said we share the road with bike as bikes have not been integrated into our culture yet at this point. I have ridden my bike around towns where bike riding is part of the culture and it is much nicer. Not all the roads need to have a bike lane and if there is not bike is in the lane, a car can be in that lane...look at places like Key West, Florida where bikes are everywhere and part of the culture. It works very well there. Education about bike and car rules is important too.
119047067179	Jan 29 2026 05:26 PM	I would rather there be pay and use options where you can leave a bike or scooter wherever.
119047047084	Jan 29 2026 04:52 PM	Need more bike racks for sure. A lot of times I just party on sidewalk or street
119046998388	Jan 29 2026 03:51 PM	Non-biker
119046995537	Jan 29 2026 03:46 PM	I do not bike
119046984394	Jan 29 2026 03:27 PM	NA
119046962473	Jan 29 2026 02:53 PM	More bike racks are needed to be able to safely leave and lock the bike.
119046957354	Jan 29 2026 02:45 PM	I don't bike to town
119046948463	Jan 29 2026 02:32 PM	N/A
119046934958	Jan 29 2026 02:12 PM	N/a
119046933173	Jan 29 2026 02:10 PM	During peak season bike riding in Saugatuck is not safe due to lack of police presence monitoring the speed of vehicular traffic. There is, however, a shortage of available bike parking and motorcycle parking.
119046914441	Jan 29 2026 01:44 PM	I do not bike to downtown
119046913014	Jan 29 2026 01:42 PM	There needs to be more places for bikes/scooter off the streets
119046911446	Jan 29 2026 01:40 PM	There is not enough bike parking.
119046912120	Jan 29 2026 01:40 PM	N/a
119046901847	Jan 29 2026 01:27 PM	Bike racks would be a nice addition and encourage more biking! Biking down Culver Street (from Blue Star intersection to SCA) is a bit frightening however - would love a dedicated bike path there.
119046900393	Jan 29 2026 01:25 PM	I don't bike downtown in season because there is too much car/truck traffic. On less busy days, I use a bike rack. The additional racks have improved this situation.
119046898737	Jan 29 2026 01:22 PM	Don’t use a bike
119046896435	Jan 29 2026 01:19 PM	Yes
119046895010	Jan 29 2026 01:17 PM	Not enough bike parking racks
119046888419	Jan 29 2026 01:08 PM	Typically I leave the bike in front of the shop or restaurant I plan to visit. If the city does not deem the need for a rack close by or heaven forbid a cage, then I just park it on the side walk in an out of the way spot near where I am going.
119046885736	Jan 29 2026 01:05 PM	There are insufficient bike racks.
119046869261	Jan 29 2026 12:42 PM	I see lots of bikes in racks downtown
119046862465	Jan 29 2026 12:33 PM	For now
119046861496	Jan 29 2026 12:31 PM	Usually posts. Would prefer to use bike racks if the city had more available.
119046855169	Jan 29 2026 12:22 PM	N/a

119046836275	Jan 29 2026 11:57 AM	NA
119046830031	Jan 29 2026 11:48 AM	Our friends tired on a tree or a post
119046825316	Jan 29 2026 11:41 AM	N/a
119046821177	Jan 29 2026 11:35 AM	i don't bike to downtown. Too congested
119046810360	Jan 29 2026 11:21 AM	NA
119046795700	Jan 29 2026 11:01 AM	DNA
119046790040	Jan 29 2026 10:54 AM	no
119046781189	Jan 29 2026 10:42 AM	I do not bike
119046769965	Jan 29 2026 10:27 AM	n/a
119046764520	Jan 29 2026 10:20 AM	biking to downtown is fine but don't want to bike home in the dark as we live @5 miles out
119046760428	Jan 29 2026 10:14 AM	Better racks that keep your bike from falling and fit more bikes. Something like Divvy might be popular in peak season.
119046754314	Jan 29 2026 10:06 AM	Not enough bikes at this time to warrant bike psrking
119046749706	Jan 29 2026 10:00 AM	na
119046747592	Jan 29 2026 09:57 AM	I never bike to Saugatuck since there are no bike racks
119046743916	Jan 29 2026 09:51 AM	I frequently bike downtown, and I am a cyclist. I don't like the bike racks because they are infrequent, and the design of most of them is too wide to keep a bike upright.
119046737971	Jan 29 2026 09:43 AM	N/A
119046734035	Jan 29 2026 09:38 AM	Don't bike
119046730879	Jan 29 2026 09:34 AM	N/A- too dangerous with traffic, hills, curves, pedestrians, narrow roadways as much as I would love to bike there. Safety first- it's just not worth it. People are looking at everything but the road/bikers
119046731286	Jan 29 2026 09:34 AM	N/A
119046730141	Jan 29 2026 09:33 AM	No bike
119046729251	Jan 29 2026 09:31 AM	Na
119046727566	Jan 29 2026 09:29 AM	NA
119046723376	Jan 29 2026 09:23 AM	Do not bike
119046719681	Jan 29 2026 09:18 AM	I have a private spot to park my bike
119046719011	Jan 29 2026 09:17 AM	I don't bike
119046714089	Jan 29 2026 09:10 AM	Were Ever I can
119046714014	Jan 29 2026 09:10 AM	Signposts or trees.
119046713754	Jan 29 2026 09:10 AM	I don't bike but I see people leaving their bikes leaned up against buildings because there isn't a place to put them. If you are suggesting more use of bikes they absolutely can not be ridden on the crowded sidewalks. This is already an issue.
119046711934	Jan 29 2026 09:08 AM	N/A
119046711766	Jan 29 2026 09:07 AM	Yes
119046707723	Jan 29 2026 09:02 AM	Nothing good spots. Designated bike, scooter and motorcycle parking would be beneficial.
119046702290	Jan 29 2026 08:55 AM	I leave it behind my work place. There could be more bike parking.
119046700446	Jan 29 2026 08:52 AM	I don't bike downtown
119046698957	Jan 29 2026 08:50 AM	Adequate
119046695001	Jan 29 2026 08:44 AM	Don't usually bike
119046693385	Jan 29 2026 08:41 AM	Na
119046692186	Jan 29 2026 08:40 AM	I leave it where I can keep an eye on it. You need more places to park them.
119046688456	Jan 29 2026 08:34 AM	Don't ever bike.
119046688597	Jan 29 2026 08:34 AM	N/A
119046669989	Jan 29 2026 08:06 AM	Not safe to bike downtown in peak season.
119046668447	Jan 29 2026 08:04 AM	N/A
119046661061	Jan 29 2026 07:52 AM	Where ever I can lock it up. We need more bike racks.
119046658418	Jan 29 2026 07:47 AM	I dont bike downtown.
119046652766	Jan 29 2026 07:39 AM	I live on the peninsula and don't bike into town as there are no safe routes
119046651325	Jan 29 2026 07:37 AM	Don't bike
119046650339	Jan 29 2026 07:36 AM	N/A
119046649926	Jan 29 2026 07:35 AM	Do not bike
119046646495	Jan 29 2026 07:30 AM	too much traffic to bike on the streets downtown during peak season -- I wouldn't feel safe
119046641516	Jan 29 2026 07:21 AM	I don't take a bike as riding on old Allegan is hazardous
119046638773	Jan 29 2026 07:16 AM	There isn't sufficient bike parking in downtown
119046635312	Jan 29 2026 07:10 AM	No
119046624540	Jan 29 2026 06:49 AM	I'll try biking more this summer
119046623988	Jan 29 2026 06:47 AM	No
119046622847	Jan 29 2026 06:45 AM	No never seen a place to park a bike
119046622385	Jan 29 2026 06:44 AM	On the large corner sidewalks
119046620911	Jan 29 2026 06:41 AM	More bike parking will be nice I have cocked them to trees before
119046615659	Jan 29 2026 06:29 AM	n/a

119046613619	Jan 29 2026 06:25 AM	Need more bike racks for locking up. ALLOW GOLF CARTS AS LICENSED VEHICLES IN OUR TRI-COMMUNITIES . SMALLER SPOTS REQUIRED. Something a bit different like Mackinaw Island… not to that extent with no vehicles allowed, yet encouraging golf carts, bikes …(bike safety in town needs to be addressed though)etc. HAVE A RENTALS ALLOWED OUTSIDE SAY OUT ON BLUE STAR TO RENT GOLF CARTS? Thinking out loud here.
119046611410	Jan 29 2026 06:20 AM	No biking downtown yet
119046610582	Jan 29 2026 06:19 AM	I'd love to see Saugatuck become even more bike friendly. And I'd love to see more people--ones who are able, of course--getting around other ways than cars and trucks.
119046610743	Jan 29 2026 06:19 AM	Don’t bike
119046609023	Jan 29 2026 06:15 AM	NA
119046606498	Jan 29 2026 06:09 AM	I might bike if bike racks seemed available
119046599234	Jan 29 2026 05:53 AM	I would never ride my bike downtown.
119046594987	Jan 29 2026 05:43 AM	Insufficient bike parking
119046594751	Jan 29 2026 05:42 AM	Na
119046579646	Jan 29 2026 05:05 AM	NA
119046571038	Jan 29 2026 04:43 AM	Bikes too dangerous because of the congestion
119046558925	Jan 29 2026 04:12 AM	n/a
119046503124	Jan 29 2026 01:29 AM	.
119046492165	Jan 29 2026 12:52 AM	N/A
119046449480	Jan 28 2026 10:15 PM	Rarely ride my bike into town, but when I there aren’t enough bike racks
119046444551	Jan 28 2026 09:59 PM	n/a
119046441521	Jan 28 2026 09:50 PM	N/A
119046441601	Jan 28 2026 09:50 PM	Bike racks are accessible, but it can be difficult to ride in town
119046440152	Jan 28 2026 09:46 PM	na
119046437588	Jan 28 2026 09:38 PM	Don’t bike to Saugatuck
119046436536	Jan 28 2026 09:35 PM	N/A
119046434031	Jan 28 2026 09:27 PM	Na
119046433731	Jan 28 2026 09:26 PM	Not really
119046431783	Jan 28 2026 09:20 PM	I’ve not bicked to Saugatuck
119046430108	Jan 28 2026 09:15 PM	N/a not willing to ride over bridge from Ravines
119046429218	Jan 28 2026 09:13 PM	N/a
119046428700	Jan 28 2026 09:11 PM	I do bike downtown but there are not enough bike parking spaces.
119046427862	Jan 28 2026 09:09 PM	I don’t bike
119046425463	Jan 28 2026 09:03 PM	I walk
119046424048	Jan 28 2026 08:59 PM	NA
119046421887	Jan 28 2026 08:53 PM	I don’t bike.
119046419192	Jan 28 2026 08:45 PM	yes its sufficient
119046408618	Jan 28 2026 08:18 PM	Don’t bike because there isn’t and safe place to lock my bike
119046407575	Jan 28 2026 08:15 PM	N/A
119046404522	Jan 28 2026 08:07 PM	I don't bike
119046403688	Jan 28 2026 08:05 PM	Na
119046401860	Jan 28 2026 08:01 PM	Not enough spots
119046400083	Jan 28 2026 07:58 PM	Don't ride bike
119046398840	Jan 28 2026 07:55 PM	N/a
119046386674	Jan 28 2026 07:30 PM	Yes, bike racks
119046380541	Jan 28 2026 07:18 PM	On street racks
119046365061	Jan 28 2026 06:49 PM	Yes
119046362868	Jan 28 2026 06:44 PM	Yes
119046362160	Jan 28 2026 06:42 PM	Near docks
119046360706	Jan 28 2026 06:40 PM	Unknown
119046358167	Jan 28 2026 06:35 PM	N/A
119046355441	Jan 28 2026 06:30 PM	I don't bike.
119046352852	Jan 28 2026 06:26 PM	Sometimes I bike downtown but it is very congested in the summer.
119046347445	Jan 28 2026 06:16 PM	N/A
119046347073	Jan 28 2026 06:16 PM	More bike racks would be nice
119046346671	Jan 28 2026 06:15 PM	on a pole, a bike rack would be a great option
119046344955	Jan 28 2026 06:12 PM	n/a
119046343421	Jan 28 2026 06:10 PM	n/a
119046338678	Jan 28 2026 06:04 PM	Na
119046337006	Jan 28 2026 06:02 PM	Downtown could use more bike racks.
119046332054	Jan 28 2026 05:52 PM	We do not bike.
119046327549	Jan 28 2026 05:43 PM	I have no problem finding a place to park my bike or my scooter

119046323800	Jan 28 2026 05:35 PM	n/a
119046323927	Jan 28 2026 05:35 PM	I do not bike to town.
119046322995	Jan 28 2026 05:33 PM	Typically I do not leave my bike downtown
119046319637	Jan 28 2026 05:27 PM	Leave at a bike rack in a private marina location.
119046311423	Jan 28 2026 05:12 PM	NA
119046311813	Jan 28 2026 05:12 PM	I do not
119046309201	Jan 28 2026 05:07 PM	We do not bike because the availability of a bike rack is not reliable or convenient.
119046308858	Jan 28 2026 05:06 PM	I don't bike
119046305395	Jan 28 2026 05:00 PM	Na
119046304915	Jan 28 2026 04:59 PM	N/A
119046303956	Jan 28 2026 04:57 PM	N/A
119046300999	Jan 28 2026 04:51 PM	No
119046299599	Jan 28 2026 04:48 PM	N/a
119046298978	Jan 28 2026 04:47 PM	I no longer bike to downtown but I think more bike racks would bel helpful.
119046298634	Jan 28 2026 04:46 PM	yes
119046296379	Jan 28 2026 04:42 PM	I Don’t bike
119046296131	Jan 28 2026 04:41 PM	Not in enough areas
119046293063	Jan 28 2026 04:36 PM	more bike racks, please! We often have to daisy-chain some locks together around a tree, or lock to a post which isn't ideal if it's a handicapped parking sign, for example.
119046293425	Jan 28 2026 04:36 PM	I dont bike
119046292004	Jan 28 2026 04:33 PM	Could use more
119046288508	Jan 28 2026 04:27 PM	Never bike downtown
119046287002	Jan 28 2026 04:24 PM	need more designated bike parking
119046286662	Jan 28 2026 04:24 PM	N/A
119046283509	Jan 28 2026 04:18 PM	N/A
119046281590	Jan 28 2026 04:14 PM	Yes
119046280629	Jan 28 2026 04:13 PM	We don't bike because there are few places to leave your bike.
119046280825	Jan 28 2026 04:13 PM	N/A
119046280762	Jan 28 2026 04:13 PM	N/A
119046280982	Jan 28 2026 04:13 PM	Bike racks.
119046279799	Jan 28 2026 04:11 PM	Yes
119046279197	Jan 28 2026 04:10 PM	Don’t bike
119046278510	Jan 28 2026 04:09 PM	N/A
119046278365	Jan 28 2026 04:09 PM	N/A
119046278076	Jan 28 2026 04:08 PM	yes.
119046277961	Jan 28 2026 04:08 PM	dont bike
119046277461	Jan 28 2026 04:07 PM	I don’t as not enough or convenient racks.
119046276839	Jan 28 2026 04:06 PM	I rarely bike because there's nowhere to lock it. No there is not at all.
119046276859	Jan 28 2026 04:06 PM	I don’t bike to town
119046276051	Jan 28 2026 04:05 PM	Don’t leave my bike anywhere
119046275997	Jan 28 2026 04:05 PM	Bike racks by the rest rooms or by Landsharks.
119046275529	Jan 28 2026 04:04 PM	anywhere I can find a place to lock it
119046275593	Jan 28 2026 04:04 PM	This could be improved.
119046273782	Jan 28 2026 04:01 PM	Need more secure bike areas
119046273316	Jan 28 2026 04:00 PM	Don't bike
119046272408	Jan 28 2026 03:59 PM	Na
119046272443	Jan 28 2026 03:59 PM	.
119046271747	Jan 28 2026 03:58 PM	Yes
119046271734	Jan 28 2026 03:58 PM	Don’t bike but walk daily
119046271443	Jan 28 2026 03:57 PM	Nothing place to lock or keep bike
119046271289	Jan 28 2026 03:57 PM	Na
119046271487	Jan 28 2026 03:57 PM	N/A
119046270326	Jan 28 2026 03:56 PM	I dont
119046270045	Jan 28 2026 03:55 PM	n/a
119046269851	Jan 28 2026 03:55 PM	No crest small spaces don’t allow them to take a car spot
119046270262	Jan 28 2026 03:55 PM	Na
119046269554	Jan 28 2026 03:54 PM	We don’t bike.
119046269515	Jan 28 2026 03:54 PM	Anywhere u can lock it without being in the public way
119046267858	Jan 28 2026 03:52 PM	N/a
119046267519	Jan 28 2026 03:51 PM	Can't carry my tools on a bike either.
119046264371	Jan 28 2026 03:46 PM	N/A
119046264017	Jan 28 2026 03:45 PM	Don’t bike to town
119046263423	Jan 28 2026 03:44 PM	Rack
119046262822	Jan 28 2026 03:43 PM	I dont bike

Q18. Please share any ideas you may have about improving the parking experience in downtown Saugatuck.

Respondent ID	Response Date	Responses
119066625682	Feb 27 2026 03:30 PM	Here's some great GPT feedback - this was just initial high level, it could keep going with all kinds of ideas and build out the plans for you: 1) Start by separating “trip types,” not just “people” Downtown parking fails when all trip types compete for the same few curb spaces: Essential / quick errands (pharmacy, quick pickup, 10–25 minutes) Dining & shopping (1–3 hours) Work shifts (4–10 hours; employees are the biggest “space eater” if unmanaged) Events (surges; everyone arrives at the same time) Your tools should match the trip type. If you try to solve this only by “adding more spaces,” you’ll spend a lot and still be full. 2) Fix the curb first: make on-street parking do what it’s best at On-street parking should be for short-to-medium stays with high turnover, not all-day storage. A. Create a “Pharmacy / Errand” micro-zone (very short stay) Convert a small number of the closest curb spaces to 15–20 minute parking strictly enforced. Add a clearly signed loading / pickup space near the pharmacy (and any high-frequency pickup businesses).
119066345079	Feb 27 2026 09:47 AM	The city staff should not take up spaces - why don’t they work a deal with the nearby marina for spaces?? I’m a petite woman and I don’t feel safe at night walking to the high school lot -I live in city but not walkable- there’s way too many overserved men on that route. Gross! Why can’t the perf arts center open up their lot on the days they have nothing scheduled? Seems like such a waste of parking in a prime area.
119065401614	Feb 26 2026 07:17 AM	Get rid of dinning in valuable parking spaces
119065159387	Feb 25 2026 09:25 PM	na
119065151108	Feb 25 2026 09:03 PM	Issue permits to locals for defined parking locations.
119064831194	Feb 25 2026 12:00 PM	Later hours for the Interurban, more frequent service to/from high school lot.
119064718828	Feb 25 2026 09:42 AM	We could use a large parking garage where there are currently lots.

119064709134	Feb 25 2026 09:32 AM	-There needs to be more enforced 15 min. parking spots. -Cops need to start ticketing people who park in no parking spaces. I see many of the same vehicles parked in the yellow no parking spots by the stop signs for hours at a time. Why? -Parking meters would help eliminate all restaurants & retail from taking street parking all day. Employees from the Butler abuse it the most! -One this point, it's funny that Mr. Muncey is heading this study. His vehicle is always parked on Butler Street all day long. I get it he lives downtown but how is that different from a business owner or employee parking all day on Butler Street? -Covid is OVER. Enough of the pop up patios. If a restaurant needs additional seating they need to buy a larger space to run their business. -Ban the SCA flea market vendors from parking their vehicles and trailers in the city parking lot. I constantly hear from business owners in town that the city wants employees to park at the high school. Why are the flea market vendors allowed to take up all the parking but other tax paying businesses in town are shamed from using the lot? -Ban the SCA flea market from using the city lot when the SCA over books their space for the flea market. The SCA doesn't share their parking lot with the greater community. Why should the community share our lot with them? The SCA should be paying a fee to the tax payers for using the city lot. They are taking money away from the brick and mortar businesses when they take all the parking. -Build a parking structure on the city lot. Maximize the space. -Make Butler Street a one way street with angular parking. Holland has many one way streets and they maximize their parking. -City employees and management should be parking at the high school and walking or taking the shuttle to work. Why do they deserve front door parking but other businesses in down do not?
119064707951	Feb 25 2026 09:30 AM	Increase options for those traveling via bike
119064642785	Feb 25 2026 08:08 AM	Cars and trucks with long trailers take up 2-3 places throughout city. Restaurant outdoor seating is taking up valuable places. Illegal parking continues with people straddling 2 parking spots and no tickets issued.
119064023692	Feb 24 2026 12:04 PM	The parking lot next to the SCA is free, but I've noticed that during Peak Season weekends there is a CHARGE to park (money supporting a non-profit). Don't charge for downtown parking EVER regardless who gets the money. It is important to note that there are several Handicapped Parking spaces within that parking lot. One should never have to pay for Handicapped parking (or be in a position to ask if there is a charge for handicapped parking.)
119063525181	Feb 23 2026 07:33 PM	If paying to park, have a sticker to exempt residents and employees
119063466275	Feb 23 2026 05:35 PM	It would be nice to have a parking garage that fit in to the townscape in an unobtrusive way.
119063437876	Feb 23 2026 04:47 PM	N/A
119063370750	Feb 23 2026 03:01 PM	I think starting with a dedicated parking area and Interurban bus for downtown employees with more frequent pick-up times for various shifts. Get buy-in from employers to urge employees to use that system. Then, having a dedicated Interurban Loop for tourists with dedicated bus stops... where tourists can count on it to come by every 10 or 15 minutes. That way they can park at the high school or in Douglas or walk to the nearest bus stop and hop on to their destination. There are a few areas around town that are just outside of downtown that could easily be converted to on street parking, particularly near the Peterson Preserve and those side streets. The next step if these don't ease congestion, is paid parking on all downtown streets (Butler and Water, and side streets in between). If you have too many unpaid spots, it will defeat the purpose and people will flock to the unpaid spots, stay there all day, or circle and circle and circle until they find an unpaid spot. This could increase people parking on the hill, but worth a try. A double decker parking ramp near the SCA would be a last resort. The CVB should help fund this since it's tourists who would need this and not needed in the off season. There could also be a company that could help fund it, they would get a share of the parking money with an agreement with the city. When it's not in use in the winter, there could be options for covered storage that could offset some of the costs (if it's done in a way that is not unsightly).
119062769725	Feb 22 2026 08:01 PM	.
119062705330	Feb 22 2026 04:30 PM	It would be extremely helpful to have additional parking areas such as parking structure or lot that may be outside of city limits, but easily assessible to town via Interurban
119062696908	Feb 22 2026 04:05 PM	Keep the municipal boat slips clean of duck and goose feces to attract more day boaters, requiring less cars in town. Maybe more short term mooring.
119062692693	Feb 22 2026 03:52 PM	I think parking is actually fine for a resort town.
119062684310	Feb 22 2026 03:26 PM	Stop allowing vehicles with trailers from parking in the city lot (365 days) as these selfish drivers are taking up valuable spaces. Stop allowing the takeover of the city lot by the SCA.
119062654425	Feb 22 2026 01:57 PM	More available parking lots

119062650112	Feb 22 2026 01:43 PM	The place that the old big hienz building in Douglas used to be would make an amazing parking lot. It's also near the credit union they're building. Then people could also visit Douglas and it's downtown and see what it has to offer! And it's a flat area and a short drive to Saugatuck. Probably would work only for Douglas tourists though because it would take a while to walk to Saugatuck.
119062589095	Feb 22 2026 11:02 AM	Sorry to repeat myself- I think adopting the same driving/parking situation that downtown Holland utilizes would greatly increase the amount of parking-Angled parking on one way streets.
119062585743	Feb 22 2026 10:53 AM	Tall parking garage
119062510039	Feb 22 2026 07:06 AM	Continue to keep the culver lot as a pay to park in the summer, maybe longer.
119062503096	Feb 22 2026 06:41 AM	A big plus to the area would to be put 25 minute parking spaces in front of the drugstore for all of the local people so they can run in and pick up their medication's etc.. This is very important if we can allow businesses to have outdoor restaurants and take up parking all year long. This should be a priority to have five minute parking in front of that business. They have earned that they've paid taxes and all of the city residence who frequent the drugstore need to have a place for five minute parking. This should be a top priority with or without any improvements to the parking situation.
119062403968	Feb 21 2026 10:55 PM	None
119062328122	Feb 21 2026 05:08 PM	Not really. Those that complain I think have little reference or experience with really busy places. We think this isn't too bad even when it's busy
119062326938	Feb 21 2026 05:04 PM	Maybe a list of businesses willing to open up their parking lots for visitors as a non resident I don't know if the bank appreciates folks using the lot after hours . I frequent the church with donation box because it's clear they accept overflow parking with contribution.
119062278936	Feb 21 2026 02:23 PM	Due to the importance of tourism to saugatuck and Douglas, I would recommend, as I'm sure many have, building a multi-level parking structure somewhere, but I have no idea where that could happen. Maybe one across the street from the Dunes Resort where that old factory was torn down, and another one closer to downtown Saugatuck? It might be worth sacrificing something that currently exists for the real estate to make it happen. Just thinking out loud, and I'm sure you've heard this many times. Appreciate you putting this survey together and asking for our input. Best of luck!
119062277105	Feb 21 2026 02:18 PM	Metered parking lot would be beneficial with possibility of city shuttle bus? Create public parking area located somewhere along Blue Star Hwy, central to Saugatuck.
119062273343	Feb 21 2026 02:06 PM	None
119062209990	Feb 21 2026 11:20 AM	Do not allow the SCA vendors to park in the city lot on days of their "market." When the art show is in town they require vendors to park outside of downtown. Let the SCA provide a shuttle and let's not take up spaces for customers to the local stores / restaurants. Do not allow the SCA to overtake city lot when the SCA books events in their substantial parking lot. It's unfair to businesses and their customers. Immediately suspend street pop up patios. It's unfair to parkers and to non dining businesses.
119062137377	Feb 21 2026 08:23 AM	.....
119062136189	Feb 21 2026 08:20 AM	None
119062129395	Feb 21 2026 08:04 AM	If you have no parking signs on streets those MUST be enforced. People ignore the signage and it becomes a mess and tourists get pissed. Parking up on the hill is a nightmare because police dont have time to enforce the no parking rules. City does not seem to care. The city could make a lot of money if the no parking was enforced.
119062106989	Feb 21 2026 06:57 AM	Build a structure at the school and allow them to benefit from long term revenue
119062105124	Feb 21 2026 06:51 AM	Employee parking area with bus service to and from work.
119062086284	Feb 21 2026 05:42 AM	Instead of paid parking, some timed parking spots could help. Like 15 or 30 min parking to get a prescription, pickup takeout or otherwise patronize our local businesses.
119062077927	Feb 21 2026 05:10 AM	Need additional parking options.
119061995903	Feb 20 2026 10:49 PM	I think a reasonably sized parking ramp (maybe by SCA?) would be valuable
119061928918	Feb 20 2026 06:53 PM	Removal of parking for outside dining adds to the issues, same with not requiring businesses to provide parking when developing properties.
119061881774	Feb 20 2026 04:57 PM	We are using too many street spaces for restaurants that are not busy. Wondering if there are any grants available to improve parking. Should have bought the bank to increase parking downtown
119061835170	Feb 20 2026 03:23 PM	Not sure
119061802528	Feb 20 2026 02:27 PM	Clear snow and ice from parking spots more effectively.
119061752257	Feb 20 2026 01:06 PM	Not sure.
119061520098	Feb 20 2026 07:38 AM	Parking spaces used for parking not tables. I understand there is limited space and this is not an easy problem to solve.
119061497623	Feb 20 2026 07:00 AM	You all have done a great effort on Parking please no parking deck.
119061233826	Feb 19 2026 07:52 PM	None come to mind
119061117331	Feb 19 2026 03:59 PM	Is there any where for a parking garage without totally messing up the vibe of downtown? Either above or below ground.
119060930055	Feb 19 2026 11:46 AM	The shuttle service is a god way to help relieve

119060692232	Feb 19 2026 06:11 AM	Better walking directional signage from high school to downtown - build a parking garage next to SCA parking lot. Look at the last parking committee reports that were done when Gordon Gallegher was city manager for ideas. Find a parking area with transportation for employees/owners away from downtown area during peak, these are the folks taking up the majority of parking on a long term/daily basis. Quit giving away parking spaces for outdoor dining. What restaurants are being charged to use these spaces for outdoor dining, is nowhere near the value of these spaces.
119060235536	Feb 18 2026 01:23 PM	As much as I love the outdoor restaurant seating and patios, it seems as though one option for an improved parking experience would be to reduce the amount of spots taken by the social areas. Tough trade off, though.
119060128205	Feb 18 2026 11:11 AM	None, I'm not a city planner
119059336834	Feb 17 2026 10:20 AM	angle parking? meters
119058777894	Feb 16 2026 01:03 PM	I live on State Street. Over the 30 years I have lived here, it has gone from no one parking on the street to it filling up during big summer weekend events along with some year round parking due to Short Term Rental. The issue is State Street has no parking restrictions. It needs NO parking signs on side of the street only and that should be the east side of the road. What. happens is they sometimes park on both sides and there is not enough room to pass in the middle. I have talked to Ryan Cummings and Scott Herbert about this. Last I knew they were planning to do it early in 2026.
119058053312	Feb 15 2026 06:43 AM	I see a lot of cars park illegally, or in short term parking and stay for hours, double parking, blocking driveways... I think people take their chances that there won't be any enforcement. Since there is no longer a Saugatuck police dept, I think they are right about the lack of enforcement. It's a calculated chance many will take. I don't think I've ever seen the sheriff dept issuing parking tickets. Is there a budget for a dedicated parking enforcement crew to ticket and enforce parking rules?
119057802255	Feb 14 2026 01:00 PM	Could we build a parking ramp in the existing lot next to the SCA?
119057541171	Feb 13 2026 10:32 PM	Build an appropriate parking structure that integrates with the architecture and character. Successful downtown developments thrive with this feature. Combine with affordable living (apartments)
119057441107	Feb 13 2026 05:23 PM	I don't think it's really that bad. It can randomly be a problem but for the most part you can always find a spot. You just may have to walk a few blocks during the peak season. More lots aren't appealing and neither is a garage. Any popular resort community has to deal with this. Making sure there aren't wasted street parking options would probably help. If a curb is painted to Indicate no parking, is that really necessary? Evaluating that could make a difference
119056973202	Feb 13 2026 05:57 AM	None
119056866004	Feb 13 2026 02:14 AM	The two words that have never entered into the conversation on parking in saugatuck are "saturation" and "turnover". I'm suggesting that the math equation before us can be effectively examined in the ratio of parking spaces to available tables. I live on Butler St and have observed that our day trippers are parked each on average 2½-3hrs. I've conferred with restaurant owners that when every spot is filled in the downtown area with an additional 40+ cars circling, the waiting time at most any establishment for a table is around an hour & half just to be seated, (at this point the business community is at +1.5hrs saturation). Now add a minimum of an hour for eating, add an additional half hour if they're having drinks/bottle of wine. If (hypothetically) we were able to add an additional 50 parking spaces the waiting time for a table in town would be increased to 2hrs, creating an even slower parking space turnover rate. Another common fallacy circulating on the parking problem is employees vehicles occupying spaces. Numerically they're actually helping the situation by reducing the ratio/demand of parking spaces to available tables ergo capping the 1½hr wait of the equation. Believing they should park elsewhere would have the exact opposite of the intended effect. By whatever means of adding an additional hundred parking spots would gridlock the town. Our service community does not have the staffing or facilities to service an even higher wave of patrons. The most bang for our buck solution is to increase the number of tables in town at the loss of a few spots. In doing so we could see the saturation wait time possibly cut in half or better. The time guests are eating and drinking is unalterable. The time that they are waiting for a table is. A perfect example of utilizing the vehicle to table ratio was last summer Pumpernickel's acquired two parking spaces on Butler St and placed six tables there. For giving up two spaces, four additional vehicles would be seated quicker in town than before. A quicker space turnover time translates into more customers per day in town for both our service industry as well as foot traffic for our retail businesses. I would lastly advocate that the deeper evaluation of our situation utilize the Jevens Paradox whereby the creation of additional parking does not resolve the concerns but actually compounds them.
119056841961	Feb 13 2026 01:08 AM	Less street dining
119056791829	Feb 12 2026 10:04 PM	Let it be. there are more parking spaces than tourists the town can tolerate. Let the overflow go to Douglas where the parking spaces and shops are empty

119056785136	Feb 12 2026 09:45 PM	Enforce the right of way on top of the hill. Too many homeowners have landscaping/boulders/signs that block street parking. Especially since you have blocked parking on one side of the street. They are forcing people to park fully in the road!!
119056774855	Feb 12 2026 09:16 PM	Remove the COVID dining taking up parking spaces. One way streets with angled parking, like 8th Street in Holland.
119056747065	Feb 12 2026 08:02 PM	More handicap parking
119056721448	Feb 12 2026 07:01 PM	Very challenging to pick up prescriptions. Such a quick errand but often have to have someone drive me and circle the block because there is nowhere to park. Usually avoid events such as concert in the park because of parking.
119056698917	Feb 12 2026 06:08 PM	Na
119056692144	Feb 12 2026 05:55 PM	Get fewer people to park there. I would have a few nice trolleys that run a circuit from the high school around butler and water st.....but that run no more than 10 minutes apart and have dedicated hop on/off locations with proper signage and benches for people waiting. The interurban looks like a medical transport to tourists. People would enjoy an open air trolley ride and would get cars up to the high school parking lot.
119056662221	Feb 12 2026 04:57 PM	Parking sticker (paid for) for residents of Saugatuck Township. I have started to avoid downtown during July and August but that is why I purchased a house in this area.
119056585420	Feb 12 2026 02:52 PM	There's tons of spots barely used at the marinas
119056584798	Feb 12 2026 02:51 PM	Suggestion. What if we move to a paid parking for downtown butler and lake streets? This may lead to more spaces for folks that require 1-4 hours downtown. There are some cost effective ways to deploy this method. I recently parked in downtown Ann Arbor that deploys this type of parking. I do not want a parking structure unless this will be 100% funded by visitors. Thanks for your time!
119056579428	Feb 12 2026 02:43 PM	Take back some of the Covid outdoor seating areas
119056542815	Feb 12 2026 01:51 PM	Recently no parking areas were set up in the area east of Griffith. I know I live there. This change contributed greatly to the parking shortfall you currently have. This was not carefully done. For example if the no parking on my block was on the same side of the street as my home there would be many more parking spaces. Plus houses without driveways suddenly had no place near their home to park. Also my neighbor put large boulders on his parkway blocking people from parking on the parkway and people started parking on the asphalt. This contributed to the streets being unpassable . The city should not allow people to block their parkways. Those parkways do not belong to them. I am a proponent of parking that is free and close to the city, It is necessary to keep our businesses profitable. The season is short and those businesses only have a brief period in which to make enough income for the entire year. So my first recommendation is to take the time to evaluate each block on the hill and change the no parking areas to allow for maximum on street parking on the hill. The second is to find areas in the downtown area to build parking lots, I see that the property where Great Lakes outfitters is being developed into a building for business, That area could have been a parking lot. With out our local businesses there will be no Saugatuck. We need free walking distance parking for their customers.
119056534638	Feb 12 2026 01:40 PM	Only suggestion is to monitor illegal parking. Possibly add a few more 15 min parking spots in front of certain biz.
119056505020	Feb 12 2026 12:59 PM	Parking enforcement to deter blocking areas. Workers not allowed to use multiple parking spots.
119056503375	Feb 12 2026 12:57 PM	Perhaps spots limiting oversized vehicles? I know downtown South Haven has enforced something similar during peak months. The build vehicles so big these days it can be hard to see around them, as far as line of sight is concerned. And, parking is already tight enough as is. One oversized truck could take up two regular sized parking spaces.
119056005596	Feb 11 2026 08:31 PM	Interurban is a great service. More information needs to be circulated on availability and how to use it.
119055961699	Feb 11 2026 06:43 PM	More parking. Dont charge
119055959731	Feb 11 2026 06:38 PM	A parking garage in the SCA lot
119055939552	Feb 11 2026 05:53 PM	N/A
119055926683	Feb 11 2026 05:27 PM	Several thoughts - limit the number of long term vehicles parked in the streets (campers in the summer), open up the old Harbor Duck strip in front of Couglin Park (that was a great spot for locals to park peak season), remove the pay lot across from Lady Bird (ridiculous concept), limit the time on boats docked at Couglin Park public dock, add a touch and go boat drop off location.
119055895915	Feb 11 2026 04:30 PM	None

119055860240	Feb 11 2026 03:34 PM	I think it would be great to have a parking structure near downtown, although I'm sure many locals would not like it. Even if only a few stories. You could make it look aesthetically pleasing to blend in with the town. I'd be willing to pay for parking and I'm sure many others would as well. Or maybe a lot where you have a parking spot guaranteed whenever you need to use it. You pay for the peak season a set amount and whether you ever park there or not, you still must pay the fee. I hope Saugatuck never goes to paid street parking meters though. They to me, are the death of a town. I previously lived in a smaller town who went to paid parking, and it really hurt businesses. They eventually went back to free parking to draw people back in. Thanks.
119055803978	Feb 11 2026 02:15 PM	We need more parking away from downtown and then ferry into town. Find a way to stop employees who fill all spaces by 10am. More short term parking spaces. enforced.
119055706566	Feb 11 2026 12:21 PM	Having more public lots would probably help. I don't think there's really space for it, but when the only public parking available during peak season is the high school, I'm not going.
119055683617	Feb 11 2026 11:55 AM	Make the water street & Butler St both one way streets with angle parking! One side on Butler, both sides of Water street to increase safety & more parking w easier angled parking vs parallel parking
119055679936	Feb 11 2026 11:50 AM	N/a
119055656375	Feb 11 2026 11:27 AM	Making sure every available space is utilized. Quicker system to give tickets or tow illegally parked cars. Perhaps go back to a dedicated parking officer. Please no parking meters!
119055602369	Feb 11 2026 10:28 AM	More advertising of offsite parking and the Interurban rides downtown. I feel it is underutilized and a great program..... High School parking area is a little too small for peak season....
119055536932	Feb 11 2026 09:10 AM	More parking lots in downtown at no cost
119055496070	Feb 11 2026 08:16 AM	Expand parking and interurban access during summer to ferry people out to township or other parking areas.
119055473617	Feb 11 2026 07:42 AM	designated free public parking lots that are easily accessible
119055283564	Feb 10 2026 11:17 PM	Leave it alone.
119055241318	Feb 10 2026 08:55 PM	Considerable street parking fees for anyone who isn't a local or a worker downtown. We should look to places that deal with over tourism and learn from them. Japan, Spain, Italy etc. Tourists pay a premium price to visit. Tourists who choose to drive and park downtown over public transportation should be charged a premium fee.
119055236645	Feb 10 2026 08:41 PM	Not sure if there could be an off sight parking spot on Blue Star and run the interurban back and forth during peak times……
119055212689	Feb 10 2026 07:37 PM	Not sure
119055200989	Feb 10 2026 07:09 PM	Not much can be done to improve parking in Saugatuck. During peak season there just isn't enough parking spots available to handle the enormous amount of visitors.
119055193942	Feb 10 2026 06:52 PM	Get the restaurants off the streets Covid is over. Selling parking places to only certain businesses is discrimination which I believe is against the law. Now a restaurant is making its indoor space retail and they are all over the sidewalk, right of way and street why don't you let her open a restaurant in wicks park looks like Saugatuck is at her disposal!!! So she can make more and more money.
119055179894	Feb 10 2026 06:21 PM	Get rid of the restaurant spaces using parking for tables!!
119055170626	Feb 10 2026 06:01 PM	No more tables on the street
119055164413	Feb 10 2026 05:48 PM	There isnt any more land for additional parking
119055142629	Feb 10 2026 05:04 PM	No idea
119055020907	Feb 10 2026 02:05 PM	Good luck!
119054989833	Feb 10 2026 01:26 PM	If we can get more cars to park where there is space off the streets - parking lots, etc. that would make it easier to know where to go to find parking. If there is paid parking, the apps are getting more cumbersome to utilize and download, etc.
119054986518	Feb 10 2026 01:22 PM	I wonder if one-way traffic could improve parking and traffic flow. During peak season pedestrians don't pay attention and I hate driving in downtown Saugatuck.
119054898207	Feb 10 2026 11:37 AM	Clear designated parking areas outside of downtown with interurban running to downtown
119054881034	Feb 10 2026 11:18 AM	Remove the street dinning City should but the parking lot at the old Chemical Bank
119054793822	Feb 10 2026 09:44 AM	Whehdb
119054771978	Feb 10 2026 09:21 AM	NA
119054682712	Feb 10 2026 07:39 AM	At the moment, I have no solution. That said, I don't like having to pay for street parking.
119054681035	Feb 10 2026 07:37 AM	I don't really have any ideas at moment. Whatever decisions do get made regarding parking, I hope it is not going to hurt shop owners. The tourists will come regardless of the parking every year in my opinion. I would not like being made to have to park in a lot somewhere further away in order to make more spaces for tourists:)
119054395039	Feb 09 2026 09:30 PM	We live in Holland and if parking was easier in Saugatuck, we would visit more often.
119054373664	Feb 09 2026 08:44 PM	Have designated parking for the people that work downtown
119053546595	Feb 08 2026 05:33 PM	not sure what to add other than this is a very difficult situation
119053536488	Feb 08 2026 04:56 PM	I appreciate the restaurants wanting outside dining, but they have taken far too many parking spaces.

119053527879	Feb 08 2026 04:25 PM	I think the city should be done with the street dinning . I think that Butler and Water street should be one way streets for additional angled parking. The city should make sure with new construction their is enough parking for all the guests or customers.
119053519664	Feb 08 2026 03:59 PM	One way streets with angle parking on both sides instead of parallel parking. Allow golf carts
119053507385	Feb 08 2026 03:18 PM	Angle parking. Dedicated spaces for workers that are off Butler
119053479073	Feb 08 2026 01:51 PM	Trolley with good times
119053455179	Feb 08 2026 12:41 PM	Its tough stuff, but don't add more parking to squeeze in more vehicles, Sometimes places get all they can handle and thats that.. the season is what it is.
119053365325	Feb 08 2026 08:40 AM	Some "locals only' for township residents. Otherwise I skip going into town during the summer and go elsewhere.
119053345583	Feb 08 2026 07:43 AM	Even in peak season, you can usually find a place to park if you're willing to drive around town 2 or 3 times. Saugatuck doesn't need a parking lot or a parking garage. Just live with it.
119053315599	Feb 08 2026 06:09 AM	More bike racks, more ticketing of people parking poorly or illegally.
119053172286	Feb 07 2026 07:45 PM	I don't have ideas.
119053091236	Feb 07 2026 03:08 PM	More public parking lots designated parking for cars that use the water and are gone all day. Limited time parking for 2-4 hour locations and ticket if they don't.
119053087978	Feb 07 2026 03:00 PM	More offsight parking with regular transportation along with fewer tourists
119053061072	Feb 07 2026 01:43 PM	Make employees Park a ways away and walk versus parking in all the good spots
119053027842	Feb 07 2026 12:17 PM	One way on butler and water with angel parking on both sides. Like downtown Holland
119053025134	Feb 07 2026 12:10 PM	Bring uber/lyft to the area
119052998298	Feb 07 2026 11:09 AM	In my opinion, there is not a parking issue, rather a want and tolerance of people wanting to park right in front of their desired establishment. There is plenty of parking available outside of Butler and Water streets, better signage is needed to identify where that is and indicate that the walk is minimal compared to their desired parking destination. There needs to be a better campaign , or a more visible campaign by Interurban that shows the shuttle service / abilities especially during Peak season. Additional shuttle services during peak services should be contracted by the city I think the store owners and operators should be heavily incentivized by City and CVB to have employees park outside of downtown with an actual security program for getting workers safely to their cars at the end of the night. And there needs to be communication with the businesses and the City, this cannot be a unilateral city decision without ideas and buy in from the merchants. Parking enforcement is needed, I see badly parked cars camped out for days altering the 2 spots next to them. Also there needs to be an ordinance for RVs and any vehicle towing a boat trailer and/ or designated times for when they can park in spaces. Additionally I would like to add this is an issue that is for 3 months at tops and then only during the weekends. I would hate to see some sort of comprehensive, insanely expensive 'solution' for what is a manageable issue with education, information, and some short term tactics during the 'season' Additionally, I live right downtown, the parking in front of my house is parallel. It is shocking how many people cannot parallel park, or takes them forever, so they 'ditch' the spot they have found and circle some more to find a spot that has two spots open so they don't need to park between cars. Twice I have offered to AND then parked visitors cars for them in front of my house because
119052724139	Feb 06 2026 09:06 PM	More spots
119052723875	Feb 06 2026 09:05 PM	Need a garage fairly close by
119052722347	Feb 06 2026 09:01 PM	-
119052675591	Feb 06 2026 06:54 PM	Buy or lease property from the Christian Reformed church and make a parking lot. Or pave property behind the DPW and Fire Station on Maple Street to make parking lots.
119052607024	Feb 06 2026 04:28 PM	I live on the hill It is fine for visitors to park on the street but please allow only on 1 side of street. I live on Mason
119052592400	Feb 06 2026 04:03 PM	The congestion is worse than lack of parking. As a local I often want to drop visitors off downtown. I'm happy to park up at the HS. It takes so long just to drive through.
119052538892	Feb 06 2026 02:38 PM	When the Arts center is not having a function it would be helpful to use their lot
119052489865	Feb 06 2026 01:29 PM	Create parking passes so locals can park for free during peak season and charge the tourists.
119052341023	Feb 06 2026 10:16 AM	Lose the street dining, dedicated short term spots for drugstore
119052237903	Feb 06 2026 08:09 AM	None
119052225085	Feb 06 2026 07:52 AM	NA

119052220567	Feb 06 2026 07:45 AM	I indicated that I am a resident of Saugatuck Township, but I am actually a part-time resident of Ganges Twp in the Pier Cove area, just south of Saugatuck Twp.
119052215794	Feb 06 2026 07:39 AM	Many communities have built parking garages that are much better looking than they used to be as they blend into their surroundings much better than ever. It's so sad how many times we all say, "I'd go into Saugatuck but I'll never find a parking spot" and they go up to Holland instead.
119052137363	Feb 06 2026 05:29 AM	- Do not implement pay to park. - Eliminate the restaurant seating in the streets. Covid is over and the restaurants complain they don't have enough business and can't hire staff. - Explore designated parking areas for store employees during peak season. - Some areas that are designated nonparking could be made into parking spots (driveways that are no longer there, where the duck used to park. - Some parking spots are way too big! - No boat trailer parking.
119051978574	Feb 05 2026 10:22 PM	I think that $15 is too much to ask people to park in the lot next to the event center. It should not be more than $10. It's not a great look for the town to ask people to pay that much as soon as they get here
119051963933	Feb 05 2026 09:43 PM	One thing lacking in this survey is asking about handicap parking. I have parents who are handicapped and require handicapped parking and it is basically non existent in downtown Saugatuck. I usually have to drop them off and find parking and then meet them where I dropped them off. It is inconvenient, but they , as well as me, love Saugatuck, so we make it work. Another challenge is when you are staying downtown Saugatuck and have to park on the street, once you leave, you lose your spot.
119051963437	Feb 05 2026 09:42 PM	None
119051958727	Feb 05 2026 09:31 PM	Reduce the size of spaces and you will have more. Make designated areas for larger vehicles such as trucks. Do not allow any boat trailers or RVs. Bring back a meter maid to mark tires to enforce a maximum time for parking, maybe 3 hrs. Remove the outdoor seating in the parking spaces. Sometimes the restaurant isn't open. Covid is over! Last resort, install meters.
119051920197	Feb 05 2026 08:07 PM	Angled parking on one way streets…parking ramps. Common sense!
119051884822	Feb 05 2026 07:00 PM	Maybe all street dining area should be parking again
119051848327	Feb 05 2026 05:55 PM	Designated parking spaces provided by businesses for employees
119051828986	Feb 05 2026 05:22 PM	I have concerns with pain to park in downtown, my condo building does not come with dedicated parking and I leave my car overnight when I stay at my property. Also guests that stay at my property would start to have to pay for parking, which would be a negative because they would be parking for multiple days overnight.
119051803771	Feb 05 2026 04:41 PM	Remove outside dining that is taking up valuable parking spaces. Have available space outside of the historic district for employees, giving them incentives to use the spaces provided for them. Also making sure the space provided for employees is well lit and safe.
119051781115	Feb 05 2026 04:07 PM	Poor idea to use parking spaces as dining areas. Parking spaces are already extremely limited. Also, most dining areas are unsightly.
119051780777	Feb 05 2026 04:07 PM	More parking lots
119051776916	Feb 05 2026 04:01 PM	I think a small parking structure would be great!
119051772701	Feb 05 2026 03:56 PM	Parking deck next to the SCA or another Village owned lot (not sure where)
119051724379	Feb 05 2026 02:54 PM	Just remove cars from downtown during high season. Like Mackinaw island. Build a parking deck
119051709404	Feb 05 2026 02:36 PM	Better signage and marking of spots
119051706634	Feb 05 2026 02:33 PM	Accommodating more vehicles just leads to more vehicles and traffic. It's never enough. Encourage walking, biking, ride sharing, and the Interurban.
119051672752	Feb 05 2026 01:57 PM	Actually enforcing parking. People park in non parking spaces all the time
119051658495	Feb 05 2026 01:42 PM	N/a
119051632784	Feb 05 2026 01:16 PM	Definitely don't charge, because I think that would make a already frustrating parking situation more frustrating in the peak season.
119051595583	Feb 05 2026 12:41 PM	The businesses can contract with and pay for a bus service or trolly that transports people back and fourth all day long from a parking lot that the city owns. The bus or trolly only drops off at a few locations only. Who owns the southwest corner of Blue Star and Old Allegan? City purchase and utilize? In that parking lot there can be food trucks that can provide foods that are from the restaurants downtown so people can "SAMPLE" their foods. Not meals that people fill up on but samples of the foods sold downtown so people can taste and then go to their restaurants when they arrive downtown. It gives people something to do while waiting for the trolly to return from downtown.

119051589907	Feb 05 2026 12:36 PM	Unsure
119051583111	Feb 05 2026 12:29 PM	Tear down coral gables (for health and safety reasons) and make it a public parking lot.
119051558566	Feb 05 2026 12:05 PM	Bike lanes. Hotel shuttles for visitors. Maybe advertise the town shuttle more with visitors.
119051528166	Feb 05 2026 11:36 AM	Get rid of the mayor. She is not working for our town or for us. Parking is the least of our worries with her and her posse spending our $
119051396461	Feb 05 2026 09:25 AM	More parking options and lots for employees
119051381263	Feb 05 2026 09:06 AM	No
119051376946	Feb 05 2026 09:01 AM	Close Butler St to traffic/parking and only allow traffic/parking on cross streets. Increase Interurban shuttles from high school.
119051372336	Feb 05 2026 08:55 AM	Thank you for lookin into this issue. In the peak season I actually will avoid downtown since parking is so difficult, when I would actually love to go more
119051369002	Feb 05 2026 08:51 AM	We need more parking for locals & employees. A parking garage would be nice. During the winter, better snow removal from curbs so we don't have to walk over snow mounds to get to sidewalk.
119051368346	Feb 05 2026 08:50 AM	No other ideas. I think you do a lot with what little space there is. People will always complain because they expect the sun and stars when it's not even possible. They want parking? Don't try to come downtown for the first time at 2pm and expect a valet-type experience. Walk around. See the town. Slow down lol
119051367398	Feb 05 2026 08:49 AM	Consistent and frequent shuttles. Water taxi from Douglas.
119051366464	Feb 05 2026 08:47 AM	Better pedestrian/bicycle paths would reduce need for vehicles
119051348840	Feb 05 2026 08:24 AM	It's fine, just walk down from the high school or drive around. People are too lazy. Its a small town overrun
119051346614	Feb 05 2026 08:21 AM	Would be willing to pay for parking if more pay lots were available. The hair salon I use is located in downtown Saugatuck and I'm really worried about getting a space in the summer months. Don't want to walk a mile to get my hair done.
119051341438	Feb 05 2026 08:15 AM	I think street parking needs to continue to be free and is part of the charm of Saugatuck. Interurban however could be available across more hours more regularly even in the of season. I would use Interurban more if true wait wasn't so long on the return. Getting into town is fine but often it's been over an hour in peak and needs to run later especially in weekends.
119051331678	Feb 05 2026 08:03 AM	I feel like more spaces are needed.
119051329867	Feb 05 2026 08:00 AM	Sometimes during peak season even the high school lot is full. Maybe have another off-site lot to shuttle from?
119051328930	Feb 05 2026 07:59 AM	Parking lot/ garage
119051325012	Feb 05 2026 07:53 AM	need an easier grade and safer way to ride bike up to the hill
119051303209	Feb 05 2026 07:22 AM	I think offering pay spots like Grand Rapids in prone areas would be good. Maybe no charge during Dec/jan/feb when there's plenty of parking In summer continue to work on interurban awareness, more cabs/ubers (better for tourists who are drinking anyway!). Have tourists buy an interurban pass on the Saugatuck website/when they lodge etc so they have a deal.
119051095543	Feb 04 2026 10:15 PM	Make it more bike friendly. Angled parking.
119051026330	Feb 04 2026 07:17 PM	One way streets ie Butler & Lake
119050967688	Feb 04 2026 05:16 PM	a small parking structure and meters during peak season only would be good. And the money should go to the PPW budget for infrastructure and parks
119050691332	Feb 04 2026 10:54 AM	As you know, you've got people live downtown, short term rentals, and employees who all park downtown. Go downtown in the summer before any businesses open, and parking is pretty full. This is gonna be a tough one to solve. I think city hall needs a short visit parking spot out front, and the 15 minute spot by the post office needs to be enforced. But thanks for trying to make improvements!!
119050609239	Feb 04 2026 09:22 AM	Add some moped/motorcycle specific spots, so mopeds are not taking up a full spot for a regular vehicle. I ride my moped very frequently in peak season and find it extremely difficult to find a spot to park that is not a regular vehicle sized parking spot.
119050546226	Feb 04 2026 08:01 AM	For Saugatuck Drug Store there should be 15 minute parking at the spaces around the store. On Peak Season evenings, parking should be paid parking. There should be parking reserved for people who are working downtown. The city should buy some property and convert the property to parking lot(s).
119050522573	Feb 04 2026 07:26 AM	Creating more distance between the intersections and street parking spots for more visibility.
119050450453	Feb 04 2026 05:02 AM	Ban large vehicles
119050440492	Feb 04 2026 04:36 AM	Should focus on golf carts and scooters in peak season
119050269164	Feb 03 2026 08:01 PM	Allow the air bnbs back, visitors from other areas are spending money to stay there and it comes with parking, freeing up space for more visitors and/or employees. Both towns survive off of tourism and lodging was taken away. Saugatuck Douglas is a beautiful area but not meant for families with small children, it's an entertainment district … not even the new playground is safe for younger kids.

119050268486	Feb 03 2026 08:00 PM	Current parking helps limit the amount of people in town. Parking structures and mass transportation will only make the town more crowded. Increase angled parking. Expand parking lot areas were possible. Parking is the only thing that keeps overcrowding to somewhat manageable other than not building mass hotels.
119050185993	Feb 03 2026 05:08 PM	I used to work in downtown Saugatuck and the employees use many of the parking spots available. Can you develop a program to encourage the employees to park at the high school?
119050131406	Feb 03 2026 03:40 PM	A bigger public parking lot or pay to park via app.
119050105104	Feb 03 2026 03:01 PM	I wish I did. If parking was easier to acquire, I would visit and shop in Saugatuck.
119050079481	Feb 03 2026 02:25 PM	Parking available for short term visits or specifically for locals who can buy a parking permit. Either way would allow a certain number of spaces for smaller blocks of time, example: 15 minute parking (maybe outside of the drugstore) to 1 hour parking scattered on each block.
119050012841	Feb 03 2026 01:00 PM	Would be ideal if peak season there was limited vehicles downtown - should encourage biking and walking and public transit! It would increase foot traffic for businesses, add the quaint charm! Otherwise, need public parking garages...which would be a shame.
119049987761	Feb 03 2026 12:30 PM	Parking is not a problem as long as I remember that I won't get a spot on Butler Street but can always get a spot on the hill. The city blocked off what I assume are dozens of spots on the hill. Why? The spots along the guard rail behind the Episcopal Church were fine but the city removed them. Same by the ball diamond by the school. Residents place rocks and other obstructions on public spaces to inhibit parking. This is public right of way, not their land. Remove them.
119049929621	Feb 03 2026 11:22 AM	A small parking deck would be ideal at the SCA.
119049831082	Feb 03 2026 09:28 AM	parking garage?
119049822599	Feb 03 2026 09:18 AM	I don't believe restaurants should continue to take up parking in peak season.
119049730779	Feb 03 2026 07:27 AM	Get the restaurants off the streets so the streets are more, SAFELY passable, and you free up few more parking places, to boot.
119049670743	Feb 03 2026 05:47 AM	I don't know what you could do. There are no places to add parking lots. Could stop charging so much to park in lots on the weekends-I know it's for a good cause (school) but if I remember right, it was pretty pricey.
119049636302	Feb 03 2026 04:37 AM	Pay for parking
119049633801	Feb 03 2026 04:33 AM	The old "Haworth" property in Douglas. Clear it and build a massive parking garage with Interurban shuttle to downtown Saugatuck. BAN and ticket store/restaurant employees from taking up "prime" parking spots ALL DAY LONG!!!!!! Copy South Haven parking police who drives around in a car that automatically tickets illegally parked cars, and cars that exceed the time limit!!!
119049609105	Feb 03 2026 03:42 AM	Use the interurban more efficiently and effectively by having pick up points every 15-30 minutes and go between Douglas and Saugatuck. Continuously through out the day
119049473832	Feb 02 2026 08:55 PM	I don't think it is as bad as many suggest.
119049471232	Feb 02 2026 08:48 PM	Provide alternative pick up locations to Saugatuck high school
119049418611	Feb 02 2026 06:44 PM	We mostly take our boat from Holland to Saugatuck when we spend time downtown. We would like to see more boat parking at the dingy dock.
119049393120	Feb 02 2026 05:58 PM	It would be nice to have "convenience " parking in the peak season for picking up carrot or a quick run in for a prescription.
119049372255	Feb 02 2026 05:18 PM	Perhaps some of the side streets could become 1-ways and then it would allow the option to put in a significant amount of angle parking. Or doing a more in depth analysis of the inter-urban offerings and see if that can be tweaked or adjusted to help alleviate the parking and traffic downtown
119049367337	Feb 02 2026 05:09 PM	Restaurants should not be able to use parking spaces for tables. It's dangerous to have people sitting out at tables in the street where people are pulling their cars in and out of spaces right next to them. Better bike paths, more functional bike racks that can accommodate ebikes as well. They don't need to be decorative they need to be functional and available in places that make sense and do not block the sidewalk. More clear signage for the interurban around town so tourists and locals know they can use it with ease. Ticket illegally parked cars. The crosswalks are incredibly dangerous bc people are parked illegally or some spaces or outdoor dining tables are just too close to the pedestrian crosswalk areas. The parking space markings need an efficiency and safety evaluation throughout the downtown. Yes there will never be "enough" parking in the downtown itself, but what we have needs to be used safely and efficiently to maximize every available space.
119049352223	Feb 02 2026 04:41 PM	Parking lots
119049314193	Feb 02 2026 03:36 PM	Parking garage
119049208322	Feb 02 2026 01:18 PM	parking structure would be great, just an eye sore depending on where it is.
119049173877	Feb 02 2026 12:32 PM	Have retail employees park offsite and "shuttle" in.

119049161432	Feb 02 2026 12:16 PM	Reclaim the parking spaces from the Covid accommodation. Create a safe parking (system) out of business district for employees.
119049155711	Feb 02 2026 12:09 PM	Not ticketing patrons in the summer months at the high school for overnight parking. We have guests that park there because we have more rooms than parking available.(40 rooms, 19 spots) Parking is a constant issue and biggest complaint for our guests. We've run out of ideas as to where they should park. Possibly an off-site parking lot(not downtown) with shuttle service every 20 mins in the summer months.
119049109659	Feb 02 2026 11:13 AM	We need either an off-site lot that can utilize the interurban, or we need some kind of parking structure closer to downtown.
119049103845	Feb 02 2026 11:06 AM	n/a
119049027395	Feb 02 2026 09:36 AM	None
119049020818	Feb 02 2026 09:28 AM	Remove dining in street parking area. Add parking garage if land and funds are available, it's ok to let Saugatuck grow up and host friends!
119049007940	Feb 02 2026 09:13 AM	For those of us who live here, I would be open to a sticker on my windshield which identifies that so that I don't need to pay for parking.
119049001600	Feb 02 2026 09:06 AM	Perhaps have a 2-hour parking limit so there is more rotation of cars within the parking spaces. If you do charge, I'd be sure to use parking that can be paid via app like ParkMobile.
119048988153	Feb 02 2026 08:50 AM	Post signs drawing attention to the high school parking with shuttle service, and make shuttle pickup areas known by signs. We don't ever use it because we fear not being picked back up.
119048947517	Feb 02 2026 07:58 AM	Three to five story parking garage to replace the parking lot on the corner of Griffith and Mason St. as a private/public project.
119048914978	Feb 02 2026 07:16 AM	When we attended the film festival we used the shuttle from the high school and that was easy and efficient .
119048911308	Feb 02 2026 07:10 AM	pay to park with surge pricing
119048860253	Feb 02 2026 05:19 AM	Na
119048858788	Feb 02 2026 05:15 AM	Parking structure in lot next to SCA
119048819438	Feb 02 2026 03:46 AM	Off site lots like the high school work fine. Wait times for bus could be improved at times.
119048714459	Feb 01 2026 09:52 PM	Would hate to see this but the most practical solution is a parking garage multistory—-but it would look awful on our beautiful town!
119048709387	Feb 01 2026 09:34 PM	Na
119048706930	Feb 01 2026 09:25 PM	I have worked in downtown Saugatuck for the past 8 years and over that time I have not experienced increased difficulty in finding parking
119048705453	Feb 01 2026 09:19 PM	I don't know. Perhaps limit the street seating and give less Spaces. Also, does every establishment really need it? I can think Of a couple that do not.
119048696130	Feb 01 2026 08:43 PM	I'd say advertise the school parking lot more.
119048674015	Feb 01 2026 07:23 PM	Take out street seating
119048668473	Feb 01 2026 07:06 PM	I wish you'd actually close more of the downtown streets to traffic to make walking easier during peak times. I'd rather walk from the high school sometimes rather than try to park and avoid crazy drivers and tourists
119048667746	Feb 01 2026 07:04 PM	More public lots. Rentals need dedicated parking so they are not on the street.
119048666904	Feb 01 2026 07:01 PM	N/a
119048660046	Feb 01 2026 06:37 PM	One way streets with angled parking. Think 8th street downtown holland.
119048651550	Feb 01 2026 06:08 PM	There should be a parking garage constructed outside of the down town area. Interurban can then bus people downtown from those spaces. This could also help for public school functions that also suffer from parking problems. Downtown during the peak season should be closed to cars to help promote healthier modes of transportation like biking and walking.
119048644558	Feb 01 2026 05:43 PM	N/a
119048621609	Feb 01 2026 04:19 PM	Please don't hurt the charm of downtown Saugatuck with parking "improvements". Having a lot not too far away with a shuttle would be preferable.
119048619850	Feb 01 2026 04:13 PM	More parking, even a structure by the high school, would be great

119048608930	Feb 01 2026 03:35 PM	Buy into the Hawoth property with Douglas. Put a three story parking garage up with a destination on the top floor. Restaurant, event center, etc.. Put the bus station there, and run a regular cycle into Saugatuck, Douglas, Oval, etc. In the Winter when the garage isn't as busy, set up the Farmers Market and have outdoor event space available. This could also be done in Saugatuck at the SCA parking lot, but getting in and out would be more difficult. You aren't going to reduce the number of people wanting to come into town. If you want to see what adding paid meters will do, talk to St Joe, they attempted it last year and had to shut it down. Fact: you won't stop employees from parking close to work. Fact: you will get serious kickback from locals if you install meter parking. Suggestion: do something massive and put this problem to bed once and for all!
119048585884	Feb 01 2026 02:20 PM	As much as I know the locals won't like it, I think that there needs to be a parking garage. Since they were installed downtown Holland there is no trouble finding parking.
119048581449	Feb 01 2026 02:05 PM	no idea
119048569791	Feb 01 2026 01:28 PM	n/a
119048563175	Feb 01 2026 01:07 PM	Shuttle loop
119048557303	Feb 01 2026 12:48 PM	Need to have one parking spot for prescription parking infront of to side of pharmacy.
119048549002	Feb 01 2026 12:22 PM	.
119048545713	Feb 01 2026 12:12 PM	n/A
119048533629	Feb 01 2026 11:35 AM	Im wondering if its possible to get a business parking discount at public places
119048530743	Feb 01 2026 11:27 AM	More handicap parking. Elderly ppl spend money too, but can't walk blocks to and from a parking space, which i have had to do on occasion.
119048521022	Feb 01 2026 11:00 AM	The only way to remedy parking is by having an offsite parking lot or deck. I see only places for that would be by high school, on bluestar near town and shuttle people into town or at the old factory land in Douglas and shuttle people into town.
119048519217	Feb 01 2026 10:55 AM	.
119048512590	Feb 01 2026 10:36 AM	people who work downtown get all the best spots have them park at the high school
119048512438	Feb 01 2026 10:36 AM	Keep the fundraising parking lot next to the SCA! Visitors are usually quite happy to pay
119048507461	Feb 01 2026 10:22 AM	Pay for parking
119048505999	Feb 01 2026 10:18 AM	Please stop voting Saugatuck the “best art town/beach scene/girls getaway” until we have the infrastructure (PARKING) to handle the influx of visitors
119048498817	Feb 01 2026 09:59 AM	More public parking lots like the one by SCA. No outdoor dining eating up spaces
119048490914	Feb 01 2026 09:35 AM	Consider using the church parking lot at Allegan & Blue Star (except Sunday mornings).
119048488549	Feb 01 2026 09:29 AM	I think it would beneficial to our downtown businesses to have an employee specific parking area. The business employees keep this town running!
119048478795	Feb 01 2026 09:01 AM	Making Water andButler streets one ways might allow for more parking spots.
119048475371	Feb 01 2026 08:52 AM	Remove outdoor seating in road
119048445662	Feb 01 2026 07:24 AM	So many spots and yellow curbs that don’t seem to make sense, take back some spots from restaurants
119048441293	Feb 01 2026 07:10 AM	FYI. Question 15 made me answer for work but I am retired. So i just answered less than 1 hour.
119048437518	Feb 01 2026 06:57 AM	Off site parking area with dedicated express transport and bike rental options.
119048346243	Feb 01 2026 12:25 AM	Honestly it’s fine, it can be annoying but there’s not much else we could do and it’s sort of just first come first serve. I feel if we try to do anything else it’ll just make it worse
119048335166	Jan 31 2026 11:08 PM	Saugatuck employees parking for more people. Like a pass we could pick up in the town office, that employees register for a pass or sticker and we have designated spots
119048333346	Jan 31 2026 10:57 PM	parking structures.. there are plenty of places to put one where it wouldn’t be ugly and an eye sore
119048325090	Jan 31 2026 10:06 PM	Research other seasonal vacation towns and SHARE IDEAS WITH LOCALS -- there must be something out there that will address the issue
119048320421	Jan 31 2026 09:38 PM	Remove parking lines for parallel spots. Those marked spaces are massive and typically waste space for another 1-3 cars depending on the block
119048316049	Jan 31 2026 09:14 PM	Less paid parking more parking for employees
119048310148	Jan 31 2026 08:44 PM	Please do NOT build a parking garage in Saugatuck. The shuttle service from the high School is brilliant. Boost this service. Promote it More.
119048309569	Jan 31 2026 08:41 PM	Employee only parking. How am I supposed to aid tourists if they’re taking all my parking spots and then I get to walk back to my car that’s a mile away at 11:30. Not safe at all.
119048306202	Jan 31 2026 08:25 PM	I would make the streets that run parallel to the river one way streets which would increase parking by about 60% in my opinion.

119048302696	Jan 31 2026 08:09 PM	Na
119048294043	Jan 31 2026 07:31 PM	Reducing the number of random little breaks in the curbing that are not really driveways but eliminate a space. Also more short term spaces sprinkled throughout town for locals that are trying to do errands.
119048292151	Jan 31 2026 07:24 PM	Don't have any ideas right now.
119048288415	Jan 31 2026 07:08 PM	Adding fees for parking during the season will likely make it better for turning spots.
119048287358	Jan 31 2026 07:04 PM	-Charge out of state people to pay for parking. Saugatuck town and township and Douglas should have free stickers for their cars. -Find locations in Saugatuck and Douglas for parking and have frequent shuttles like airport parking. Designate certain areas for locals (including township and Douglas)to park. We could buy passes. Designate short term spaces particularly on Butler St
119048276913	Jan 31 2026 06:20 PM	Parking garage. More street parking on streets that currently don't allow it.
119048275418	Jan 31 2026 06:14 PM	NA
119048265251	Jan 31 2026 05:34 PM	See above! Install pay to park with one way streets on Bulter & Water
119048256490	Jan 31 2026 05:00 PM	n/a
119048256133	Jan 31 2026 04:59 PM	Maybe more shuttle options.
119048253379	Jan 31 2026 04:48 PM	Eliminate restaurants having seating in the streets
119048252506	Jan 31 2026 04:45 PM	Is angled parking a possibility? Something such as Holland?
119048251145	Jan 31 2026 04:40 PM	Remove all the uphill rocks gardens etc from public right away and allow parking.
119048251294	Jan 31 2026 04:40 PM	I feel the parking situation isn't as big of an issue as people make it out to be. It's a normal inconvenience during peak season and not an issue at all during off season.
119048245969	Jan 31 2026 04:21 PM	A parking garage, more free spaces
119048245818	Jan 31 2026 04:20 PM	Build a parking garage
119048245417	Jan 31 2026 04:19 PM	Lake Geneva, WI. Inexpensive parking meters. Plus you don't have to walk back to pay the meter. Use an app
119048243082	Jan 31 2026 04:10 PM	I think we've always had a problem in the summer and we aren't making more parking spaces. Businesses want more people in town but it's at the cost of employee and local residents parking. I don't know what the answer is
119048241800	Jan 31 2026 04:06 PM	Love INTERURBAN!
119048241370	Jan 31 2026 04:04 PM	Find appropriate real estate to construct at least one parking garage. The garage spaces can be metered.
119048240416	Jan 31 2026 04:01 PM	Question 15 requires an answer even if you don't work in Saugatuck. Was much thought put into this survey???
119048239773	Jan 31 2026 03:59 PM	Get people to use the interurban. It's misunderstood and a confused mind says no! You need to get people using this amazing service!
119048236329	Jan 31 2026 03:47 PM	Would be amazing if we had one central parking garage.
119048233755	Jan 31 2026 03:38 PM	Read #14
119048233466	Jan 31 2026 03:37 PM	build a parking garage in the lot next to the SCA
119048232665	Jan 31 2026 03:34 PM	make more bike trails leading into downtown?
119048231256	Jan 31 2026 03:30 PM	Downtown Employees should park in satellite areas
119048225845	Jan 31 2026 03:12 PM	More handicap parking
119048222720	Jan 31 2026 03:03 PM	NA
119048220579	Jan 31 2026 02:56 PM	Valet Parking and texting options , interurban if we could texted for a ride . Being honest I dont want to wait or have to walk far for my car . Convenient and fast .
119048217304	Jan 31 2026 02:46 PM	N/A
119048215090	Jan 31 2026 02:40 PM	reinforce that a full-downtown isn't a bad thing...parking challenges exist because our town is popular. If we were all banks, realtors, and insurance agents we'd have parking, but no tourists. Please amplify park and ride with buses. it's easy and most communities do it. NOT a parking garage, or more lots...
119048214316	Jan 31 2026 02:37 PM	More handicapped less restaurants using up parking spots
119048212018	Jan 31 2026 02:31 PM	Would love to give more input anytime!
119048205260	Jan 31 2026 02:12 PM	please do not add parking meters, they are a pain in the ass to use and will take away the ambience of downtown Saugatuck
119048199612	Jan 31 2026 01:56 PM	The city zoning regulations for parking spaces are larger than some other cities. Allowing for more compact spaces especially for small private businesses would make sense.
119048199144	Jan 31 2026 01:55 PM	Cut back on short term rentals. We as locals find it very difficult to enjoy our town during peak season because of the overcrowding.
119048182821	Jan 31 2026 01:12 PM	Put in meter machines so all the staff doesn't take up all the spaces
119048176879	Jan 31 2026 12:58 PM	Na
119048155732	Jan 31 2026 12:05 PM	Park and ride lots, perks for carpooling (discounts similar to Zeeland power dollars, which is just a subsidized return to stores)
119048151616	Jan 31 2026 11:54 AM	Conveniently located Vertical parking garage ~ city owned . People will pay for the convenience.
119048151136	Jan 31 2026 11:53 AM	Na

119048137644	Jan 31 2026 11:19 AM	See note above about Mt Dora/roving shuttles. Also more options to park in Douglas and shuttle into Saugatuck and vice versa without having to move the car and find new parking
119048137032	Jan 31 2026 11:17 AM	Have a dedicated remote parking lot with free bus service for employees. More spots for visitors and more convenient for employees. Please do NOT add metered parking.
119048135980	Jan 31 2026 11:15 AM	There are several unreasonable on-road seating. Pumpernickel, for example, takes up more space than needed. They used to have sidewalk seating that was fine.
119048129501	Jan 31 2026 10:59 AM	why doesn't the city counsel get off their ass and visit like cities and gain idea, they have all put in parking gargages that are free. Our taxes in the area are high and with most of the property tax being not residents there is no reason why this can't be funded along with grants.
119048122492	Jan 31 2026 10:40 AM	Remove the dining from street parking locations. People who dine at the establishment should be able to park there. There is obviously a parking problem or this survey wouldn't exist. Adding more dining availability and removing parking spaces exasperates the issue.
119048119853	Jan 31 2026 10:33 AM	Better access to parking.
119048117696	Jan 31 2026 10:28 AM	Eliminate the restaurants using parking spaces. Make the bank parking free again. Charging at the SCA side parking can often be expensive
119048114106	Jan 31 2026 10:19 AM	Build a parking ramp and limit street parking. Make downtown roads one way. Make it easier to bike downtown.
119048113779	Jan 31 2026 10:18 AM	I liked when I worked at Otavalito, and they would have the lotto for downtown employees to enter to win the $50 if you rode the interurban. I won enough to keep me using the Interurban to save parking spaces for the vacationers and out of towners. I hope awareness... and encouraging locals and employees to be considerate of the vacationers, out of towners, dinner guests, shoppers, elderly & disabled, children with small families, etc. can all help. Being a former shop owner myself, I hope that people can be considerate of all the small businesses and restaurants trying to make a living. As a mom of small children and daughter of a mother with bad knees, I hope people can be considerate of leaving parking spots for those that need them most, and not just what is convenient for themselves. As a person that likes to vacation, I hope people can be considerate of vacationers that are looking to enjoy our wonderful area and not being fustrated by parking. As a former employee, I hope people can be considerate of people needing to work to make the community run. Thanks :) I wish this all luck for the benefit of our beautiful downtown. Interurban for the win!!
119048112898	Jan 31 2026 10:16 AM	none I can think of
119048112681	Jan 31 2026 10:15 AM	I feel the restaurants have enough seating inside and should cut back on the parking spots taken to seat more. It's dangerous for drivers when passing these seating areas.
119048109388	Jan 31 2026 10:07 AM	Disallow anyone employed in shops/ restaurants from parking in downtown, maybe offer a pay incentive or Interurban transportation from an outside parking lot. Change what can be done safely to diagonal parking Make certain streets one way to accommodate diagonal parking
119048107259	Jan 31 2026 10:01 AM	Stop charging for public lots
119048102994	Jan 31 2026 09:50 AM	My suggestion is to build a municipal parking structure on the property on Blue Star and offer shuttle service to and from downtown.
119048101689	Jan 31 2026 09:47 AM	No multistory parking ramps! Use one way streets to provide more parking and eliminate parallel parking. If a multistory parking facility is proposed create a special business district tax zone and let them pay for it. Residents/property owners don't need additional parking or additional taxes.
119048101295	Jan 31 2026 09:46 AM	No one charging at public parking lots - don't add too much parking in our sweet little downtown area but summer peak season yes some solution is definitely needed… take away out door seating options that took up parking spaces. Carpool or Interurban pickup drop off to and from the Highshool and church up the hill. Not sure where but adding some sort of parking lot or parking garage in an existing lot would be a bit crazy … it really is a struggle to find parking for those who work shifts starting at 4 pm id say are the worst. Before I had my business I worked year round at a restaurant downtown and I'd give myself about 20-30min before my shift to find parking and walk sometimes it would take the full time, sometimes I'd be late due to no parking, and sometimes I'd get super lucky! If we were able to add a massive lot which I can't think of anywhere for that … it could lead to actual overcrowding downtown. It's one of the quirks of our cute quaint little town.
119048098915	Jan 31 2026 09:40 AM	None
119048096667	Jan 31 2026 09:34 AM	I don't think you have a big enough problem to really worry about. It's a tourist town. It's quaint and it's very nice
119048094594	Jan 31 2026 09:29 AM	First and foremost, get rid of "Streatery" setup/seating! Covid is over.
119048090003	Jan 31 2026 09:17 AM	I absolutely hate the paid parking lot used to raise money for the schools. We should be encouraging visitors and free parking is one way to do this.
119048087911	Jan 31 2026 09:12 AM	Parking structure
119048087111	Jan 31 2026 09:11 AM	Another parking lot in downtown would ruin the feel; I would definitely park in a free lot away from downtown if there was a free shuttle that ran regularly

119048083319	Jan 31 2026 09:02 AM	A option to park outside of Saugatuck with a free shuttle (every 1/2 hour or so) from the parking area to downtown Saugatuck.
119048081117	Jan 31 2026 08:56 AM	What I like about Saugatuck is that I don't have to pay to park. Making people pay to park everywhere will just drive me to visit other lakeshore towns. I don't know why someone thinks paid parking will fix everything.
119048080365	Jan 31 2026 08:54 AM	A ramp of some kind near downtown would be ideal.
119048078279	Jan 31 2026 08:48 AM	Parking garage (SCA) City should be making money off parking spaces . Maybe to improve the roads!!!! 🤷‍♀️
119048077967	Jan 31 2026 08:47 AM	Would love to see more parking lots just outside of the downtown area, a brief walk in. Happy to pay for on street parking in the downtown area as well. Holland has a darling little free parking structure that I use often. This option has lead to me actually moving some services and shopping to Holland because I know I can find easy, safe, free parking and I can make it to appointments on time and with ease.
119048068485	Jan 31 2026 08:21 AM	There are alot of apartments and B&Bs using alot of downtown parking spots. Those residences should not be allowed to take parking, they should have their own spots. Build a parking garage, like Holland, has on the outskirts of town.
119048063049	Jan 31 2026 08:07 AM	A parking garage on the outskirts of town, with shuttle service
119048062141	Jan 31 2026 08:05 AM	GET THE TABLES OUT OF THE STREETS! Are you waiting for a terrible accident and/or possible deaths to go back to vehicle use only. Delivery trucks are your major problem, parking anywhere they please
119048057329	Jan 31 2026 07:51 AM	I would hate to see you start charging for parking. It truly would deter me from visiting for shopping/dining. These activities have already become for expensive and I would not be willing to dine or shop there if I have to pay for parking too.
119048053795	Jan 31 2026 07:41 AM	Stop allowing restaurants to spread into the streets. It's dangerous and rediculous. Get the chairs out of the streets and the sidewalks. Require new builds to provide parking spaces.
119048048354	Jan 31 2026 07:24 AM	I know one of the major challenges for visitors, is that there are many shop/restaurant owners and employees that fill many of the convenient spots. If there could be off-site parking provided (with a shuttle service for safety and ease), that might make a difference.
119048044413	Jan 31 2026 07:12 AM	I wish I had answers I just don’t feel like Saugatuck or Douglas was built or designed to Handel as many tourist as you/we have now.
119048044087	Jan 31 2026 07:11 AM	This is a tough issue to correct, good luck to the team and thank you for asking for input.
119048023244	Jan 31 2026 06:04 AM	Not sure since space is so limited
119048020913	Jan 31 2026 05:56 AM	I would park and take the bus if there was parking for cars by bus stop.
119048015037	Jan 31 2026 05:35 AM	Worry about cleanup here not the parking. We could look a whole lot better. Tour some of the towns north along the lake. They have poured money into their towns.
119048014404	Jan 31 2026 05:32 AM	No more golf carts.
119047956160	Jan 31 2026 01:32 AM	no clue
119047867288	Jan 30 2026 07:16 PM	There should be a parking pass system for residents and employees. The obvious scenario of a parking structure does not fit model of the area. Yet parking passes may deter and take away available spaces in peak season.
119047825205	Jan 30 2026 05:25 PM	I think there needs to be some enforcement of parking as it feels like people are just driving around making you turns blowing stop signs doing what they want and there’s no consequences for their behavior and people are parking facing the opposite direction. It is just frustrating also in the paid parking lot next to Lulu Cadeux people are taking up two spots when they pay for one and there seems to be no enforcement of that.
119047818467	Jan 30 2026 05:09 PM	Encourage workers to park outside of busy areas but provide transport to cars
119047814397	Jan 30 2026 05:00 PM	We need parking enforcement to improve problem areas. Water Street is very bad with cars up to the intersection. Some of these are residents or workers because it is the same vehicles throughout the summer. There are also still 15 min parking signs in front of empty businesses, and a few "well known business owners" that think it's acceptable to put a cone out to save a parking spot for themselves. These practices have to stop. The city also needs to make a fact based analysis to justify continuing to "rent" parking spaces to restaurants to have outdoor seating. Restaurants profit with expanded seating (and revenue) for very little cost - all at the expense of inconveniencing visitors that need to park in order to visit the city and sustain our economy.
119047801288	Jan 30 2026 04:32 PM	Put a parking garage/structure between the Butler and Coral Gables.
119047780683	Jan 30 2026 03:52 PM	Take back restaurant spots
119047780562	Jan 30 2026 03:52 PM	.

119047762105	Jan 30 2026 03:21 PM	I love the idea of making Butler and Water Street one way streets (going in opposing directions) with diagonal parking on either side. This would increase available parking and make walking through town much safer. I also think it's time to reconsider dining on the streets. We have now have plenty of restaurants that are all competing for the same dollars. Moving restaurants onto the streets requires more employees for those businesses, which impacts labor for other businesses as there are fewer people in the hiring pool. And it irks me that retail businesses are not allowed the pleasure of increasing their square footage to help their bottom line but restaurants are. Side note: I'd really love to see a conversation about whether or not having a social district that allows drinking while moving about town is working. Efforts like this are rarely revisited, but there is a price that retailers are paying - from destroyed carpet to merchandise and no return in sales (customers drinking alcohol rarely make purchases, from our experience).
119047751326	Jan 30 2026 03:03 PM	One way traffic and angled parking on Butler, like in downtown Holland?
119047748030	Jan 30 2026 02:57 PM	More broadly advertise shuttle service from high school and run the shuttles every ten minutes
119047746744	Jan 30 2026 02:55 PM	Maybe we should have a long term plan on buying property to make parking available.
119047745292	Jan 30 2026 02:53 PM	Better utilize the Saugatuck Center for the Arts lot. But don't charge people to park there. More people downtown means they spend more money. Add fees to short term rental owners--they're the reason we have more people crowding downtown!--and give these funds to the Arts center. In turn, there will be more free parking, more people will shop and spend money downtown and the Arts Center will be supported.
119047742020	Jan 30 2026 02:48 PM	N/A
119047741587	Jan 30 2026 02:47 PM	Make Butler St and Water St one way alternating from Culver St to Franis St (ex: Butler is north traveling only and Water St is south traveling only). This would give more room to increase the parking spots and/or the size of the parking spots and the width of the road.
119047738210	Jan 30 2026 02:41 PM	Need for more handicap spaces
119047735611	Jan 30 2026 02:37 PM	N/a
119047733871	Jan 30 2026 02:34 PM	Emphasize Douglas as an option for shopping as well and provide more shuttle services beteeen the two towns.
119047731299	Jan 30 2026 02:30 PM	N/A
119047729638	Jan 30 2026 02:27 PM	Na
119047721827	Jan 30 2026 02:15 PM	Possibly a parking structure?
119047720827	Jan 30 2026 02:14 PM	Several spots are too big. You could squeeze more legal space in now. Post-Covid there's no reason to give invaluable and much needed parking spaces to restaurants. Let them go back to using their sidewalks and interiors for seating.
119047718075	Jan 30 2026 02:09 PM	No changes are needed. This survey and "study" are a waste of taxpayer dollars, including ours. Stop listening to people whining about parking. If you find a way to create more parking you will just increase the wait time for restaurants. Parking is a minor issue a few hours of a few days in the year. When the automobile was invented, the residents were super excited because the parking issue would be solved...smaller than a horse and cart. Just move on and quit wasting money trying to solve a champagne problem.
119047713274	Jan 30 2026 02:02 PM	Build a parking deck on the City lot and stop the restaurants from taking spots for outdoor dining.
119047712494	Jan 30 2026 02:01 PM	Having a dedicated parking lot for all our employees would be nice, but the parking service (shuttle, etc) would have to run after midnight. The city should build a garage (which I know no one will approve) to fix this problem. The city can make a killing and fixes the problem.
119047709498	Jan 30 2026 01:57 PM	Outdoor patios in street need to go away. Enforce timed parking. We also need more handicap spaces and handicap accessible sidewalks
119047703058	Jan 30 2026 01:47 PM	As a full time resident and a senior citizen, parking near the drug store for residents only would be helpful. Also, better enforcement of the handicap parking spots is needed. I have confronted tourists about parking in the handicap spots many times and their reply is "well there's no where else to park".
119047700364	Jan 30 2026 01:43 PM	I owe business in town and I never hear people complain about parking.
119047693573	Jan 30 2026 01:33 PM	No parking garage, please
119047674696	Jan 30 2026 01:09 PM	Maybe an open trolley bus like S.F. has the train for local pickups & drop offs
119047642209	Jan 30 2026 12:24 PM	create more parking areas on available property ie: city property, dpw, fire district, douglas, and subsidize/support valet parking companys to shuttle, similar to chain ferry agreement
119047592556	Jan 30 2026 11:20 AM	extend interurban hours. We want to stay downtown longer after dining
119047590364	Jan 30 2026 11:18 AM	NA
119047572502	Jan 30 2026 10:56 AM	More parking is needed. We're willing and able to walk a few blocks so wherever it can be located it will help
119047559664	Jan 30 2026 10:41 AM	Maybe more diagonal parking spots to fit more? More frequent Interurban buses that travel a wider range.
119047549053	Jan 30 2026 10:29 AM	Even in the winter when there are no tourists around the retail workers still fill most of the parking on Butler. Not easy to run into the drug store to get a rx, etc. Several times I wanted to get something at landsharks and there is no parking around there even winter.
119047520194	Jan 30 2026 10:00 AM	more time limits on spots
119047515489	Jan 30 2026 09:54 AM	parking garage

119047487061	Jan 30 2026 09:19 AM	Perhaps some paid lots would be beneficial and the police need to enforce all prohibited parking areas and ticket appropriately. Visitors often park in yellow curb zones and block driveways for hours and no one does anything about it.
119047470885	Jan 30 2026 09:00 AM	We live on the hill which is part of the city. We have dedicated parking and can walk downtown during busy season. Would not like to see a high-rise structure which would detract from the little village look.
119047463435	Jan 30 2026 08:50 AM	The city should have bought the bank parking lot.
119047440646	Jan 30 2026 08:22 AM	Perhaps put a time limit on parking spaces, not necessarily paid parking.
119047391593	Jan 30 2026 07:14 AM	We did a very expensive parking survey a few years ago, wish the current council and staff had the experience to look it up before wasting more money on it. They suggested one way streets downtown and angled parking and locals were not interested.
119047378530	Jan 30 2026 06:55 AM	Build a dedicated structure
119047368555	Jan 30 2026 06:40 AM	Long and short term parking garage
119047225186	Jan 30 2026 12:32 AM	In general, like it and please do not institute paid parking. It will kill some business traffic off! It's happened to another shop we have in another community when they did it. Business killer for such a small amount of revenue!
119047196464	Jan 29 2026 10:45 PM	Get the restaurant tables off the street and give us back those parking spots!
119047164088	Jan 29 2026 09:02 PM	None
119047146717	Jan 29 2026 08:13 PM	designated employee parking area on the hill and have the interurban make multiple trips between 9 and 10am. Designated "bus" stop in town to shuttle employees from noon-9pm back to designated spaces.
119047108003	Jan 29 2026 06:45 PM	Remove outside seating in the parking areas
119047088630	Jan 29 2026 06:05 PM	Less dinner in the street parking spots
119047076850	Jan 29 2026 05:43 PM	One thing is to take back the "Duck" parking space. The Duck has not been in town for several years and does not appear to be coming back anytime soon so, please take that back. People who know it's not used and park there are getting ticketed for the first time ever. Just make that space legal parking. One thought I have is that more parking is not going to help during the busy season. It already takes a very long time to get into a restaurant for dinner and as a Saugatuck resident I don't go downtown for dinner at my favorite places in the summer because you can't get in. More parking is only going to make that worse. If we create more parking, we are just going to have more congestion. Actually, if you had fewer parking spaces, the time to get into a restaurant might improve. I mean, if the town is full, then the town is full. There is only so much space and we can be very thankful we have the issue we have with so many visitors. I absolutely DO NOT agree with residents of Saugatuck or Douglas or the Township having to pay for parking. We already pay high taxes to live here and have to put up with all the tourists (though we love them and need them). That would just be an insult. I really think you could absolutely tighten up spaces. Maybe having designated spaces for larger vehicles? Is that even possible? Like I said in the past, an interurban bus or even a cute trolly that had a consistent route with stops all along the way from Douglas to Saugatuck could help with parking splitting it between the two towns and getting people from their cars parked in different places to all the places they would want to go could be a great solution. I have been to many tourist towns that do this during their busy season. I DO NOT think an expensive and ugly parking structure would be a good solution. I know people think it would be but I have spoken with experienced people who say it is not a good solution and is very expensive. One way to look at it is that if you create more parking, more people will come and you end up with the same problem in the end. A parking structure would be an eyesore, take away from the water view and not solve for the problem at hand. I would prefer to see bathrooms build at Coughlin park. People come off their boats at the shoppers dock and need a place to go. I've been told by residents that live near the shopper dock that people get off their boats and "relieve themselves" where they shouldn't and it's very unpleasant. We really can afford to build attractive facilities in that park and they are greatly needed on that side of town
119047067179	Jan 29 2026 05:26 PM	local transit park & ride lot, mobile app that includes pay for parking meters on streets + availability maps, local employee/business lots that give a guaranteed option to those.
119047047084	Jan 29 2026 04:52 PM	Angle the spaces like in holland 8th st. Encourage residents to spot hero their driveways if they want to make extra money, put meters in to drive revenue and increase turnover
119046998388	Jan 29 2026 03:51 PM	Locals get a designated spot and sticker
119046995537	Jan 29 2026 03:46 PM	Have specific employee parking areas that work for all types of employment (Day and night shifts). Make sure owners are letting employees know not to park on butler or in front of stores and start enforcing the 3 hr street parking limit. And if there is a spot for it, a one level parking ramp.
119046984394	Jan 29 2026 03:27 PM	NA
119046962473	Jan 29 2026 02:53 PM	Perhaps payment zones/kiosks with time limits during peak season with a discount for residents of the city.
119046957354	Jan 29 2026 02:45 PM	It might be easier to have parking at an angle instead of parallel
119046948463	Jan 29 2026 02:32 PM	Have incentives for using interurban
119046934958	Jan 29 2026 02:12 PM	I have no ideas. It is limited space and I don’t want to see any parking garages anywhere in the area.

119046933173	Jan 29 2026 02:10 PM	This has been an on-going problem for as many years as I can remember. I commend your efforts to try and solve this problem. Good luck!
119046914441	Jan 29 2026 01:44 PM	more available parking spots
119046913014	Jan 29 2026 01:42 PM	I'd love to see Saugatuck allow non-street legal golf carts/ORVs
119046912120	Jan 29 2026 01:40 PM	Restaurants should no longer use parking spaces for outdoor dining.
119046911446	Jan 29 2026 01:40 PM	Expand the dinghy dock!
119046901847	Jan 29 2026 01:27 PM	Would love the option of a water taxi. I think this would encourage people to potentially park in other spots if linked by waterway. I've seen signage near Singapore Harbor for water taxis so I wonder if there was one in the past? Linking Douglas and Saugatuck with a water taxi would be unique, fun and help with parking congestion in downtown Saugatuck.
119046900393	Jan 29 2026 01:25 PM	I live on the hill. Please avoid solutions that encourage more people to park in our neighborhood as we are already overloaded.
119046898737	Jan 29 2026 01:22 PM	Angled parking?
119046896435	Jan 29 2026 01:19 PM	Please find some solutions - with locals in mind.
119046895010	Jan 29 2026 01:17 PM	Please don't allow restaurants to use the few spots we have. Is there a spot we can put a parking garage with a couple of stories?
119046888419	Jan 29 2026 01:08 PM	As the school system recently received land for athletics near the community church, now might be a good opportunity to use the sizable amount of cash ($12M) to build a parking structure on the baseball/tennis court sights at the High School, the area all ready has a large school, paved tennis courts and fencing and a baseball field, it is not in the historic district, so a perfect out of the was spot to put a big concrete structure as it would only visually impact 4 to 5 houses that would face it and another 5 to 7 that would have their back yards backing up to it, with the proper design work and landscaping it blend in well with the High School. The Interurban already has a route here, so many visitors area already familiar with the general location. Of course an underground moving walkways utilizing Main Street and emptying out at the public restrooms at Main and Butler would make it even more convenient!!!
119046885736	Jan 29 2026 01:05 PM	Somehow incent employers to get their employees to not park downtown during peak times.
119046869261	Jan 29 2026 12:42 PM	It would be a problem if parking wasn't a problem. It"s part of the experience and the charm. Saugatuck is a popular place. The LAST thing I'd like to see is another parking garage (The Butler).
119046862465	Jan 29 2026 12:33 PM	Expensive at first, but build a parking garage in the back parking lot of the SCA. Come in on Culver, and leave on Mason. Charge per hour! Not sure how you are gonna make parking better without adding spots cause we don't have excess real estate for parking downtown, so build up! My .02 cents.
119046861496	Jan 29 2026 12:31 PM	Potentially offer, in peak season, a scheduled route from the high school parking to 2-3 drop off spots downtown.
119046855169	Jan 29 2026 12:22 PM	1) additional 15 minute spaces for businesses (and enforce it); 2) require downtown businesses to have their employees park elsewhere or charge them for spaces; 3) require any new business or expansion to provide additional parking.
119046836275	Jan 29 2026 11:57 AM	Stop leasing out parking space to increase dining space at restaurants!
119046830031	Jan 29 2026 11:48 AM	There should be more spots where you could park for say a half hour. There have been quite a few times where I needed to just drop something off but there was no parking spot. So something like that would work. And then just make more spots available.
119046825316	Jan 29 2026 11:41 AM	As said above need a small garage to help with peak season parking.
119046821177	Jan 29 2026 11:35 AM	Restaurant workers jam streets(Marros and others) between 4-9pm.Workers park in front of stores all day. Create maller motorcycle spaces. Don't permit campers. Permit parkway parking again on Lake and Culver. Permit parking for certain areas?
119046810360	Jan 29 2026 11:21 AM	Paid parking will hurt businesses, tourism , and the competition Saugatuck is having with other towns on the lake . Be more creative to add parking spots. Paid parking will be another reason for tourists to choose other towns . Traffic is down already in town . Don't hurt it more
119046795700	Jan 29 2026 11:01 AM	See answer to question #14. Also, this survey is a good start. In my experience, most people will hate paid parking. It does create a lot of income and keeps those from staying in one spot for 8+ hours. In Petoskey we use a lot of our revenue for snow removal, beautification, refurbishing old lots. You will have to educate your community. I strongly reccommend you look at our Petoskey Downtown website and contact April, she is a wealth of information. April Sanders Director Parking, Mobility, & Accessibility 231-439-9124 april@petoskeydowntown.com
119046790040	Jan 29 2026 10:54 AM	No more waivers for businesses setting up tables. No more setting in the road right of way. The city needs those spots for parking.
119046781189	Jan 29 2026 10:42 AM	More shuttles from high school
119046769965	Jan 29 2026 10:27 AM	the city should have bought the bank building and made that lot public. The only thing that is not working is the limits and the eyesore signs on the hill banning parking on shoulders. That alone took a MAJOR amount of parking away.
119046764520	Jan 29 2026 10:20 AM	?

119046760428	Jan 29 2026 10:14 AM	https://www.motoelectricvehicles.com/vehicles/vehicles_detail/motoev_electro_transit_buddy_15_passenger_shuttle/ Me again! Just wanted to provide a link to the type of "open air tram" I was talking about. Imagine: A bus stop on the corner of main and butler, and a parking lot on the edge of town by the turnabout. All that it does is go back and forth. This thing could make a killing and solve the problem. I can imagine kids remembering it as a highlight of their Saugatuck summer vacation
119046754314	Jan 29 2026 10:06 AM	The problem only occurs between noon and 8 PM. Saugatuck has had this problem for as long as I've been here and I seriously doubt that there will ever be quick fix.
119046749706	Jan 29 2026 10:00 AM	If there was a spot to add a small two/three level parking garage, that would be great. or designate (as Holland does) and employee lot for businesses. Even if employees had to pay a small flate fee for summer. Not only that but I work with teenage girls, I don't feel safe having them park up at the HS then walk solo to their cars at 10-11 or later at night. Especially during the high summer season with so many unknown tourist. Yes, Saugatuck is safe, but its not 100%.
119046747592	Jan 29 2026 09:57 AM	None
119046743916	Jan 29 2026 09:51 AM	1. I know it's ugly, but this town needs a parking garage. The lot by the old bank is maybe too close to butler street, so I would choose the lot next to SCA to build it. Tripling or quadrupling the parking spots in that lot would solve the issue entirely. We can paint a beautiful mural on the wall and it will improve what is otherwise one single eyesore that is far enough from the downtown strip that no one minds. This will improve the general aesthetic and vibe of the whole town by reducing traffic looking for parking. Look at Holland - The garages help massively with 8th street traffic. It helped even more when it didn't have so many private parking spaces 2. Locals (including township, Fennville and Holland residents!) should get stickers for free parking, and we should charge everyone else. I'd say a local is anyone from Allegan or Ottawa county because they might work here and support local business on a regular basis. This applies for the street parking and garage parking. The city could make a killing off of collecting money for parking, but if you started charging the locals, I personally would feel burned by this choice, and it would reduce my desire to visit downtown. I don't think the same is true for visitors- I don't think it would make any difference to them, they might even expect it. 3. The street parking spots are enormous. Even if we can't construct a garage somewhere, These should absolutely be reduced in size (or painted lines eliminated) to accommodate more vehicles. Most of our residents AND visitors have connections to Chicago, Detroit, and other major cities. We know how to park, so you dont need to give us that much room. I actually think in the paralell areas, completely removing the painted corners that indicate where you "should park" would help a lot. Sometimes a small coupe vehicle is taking up a "spot" and you could literally fit 2 of them in that spot, but no one feels comfortable parking near them because they don't want to go over the painted corner boundary, which then creates enormous gaps between people's cars. Having no boundaries at all (similar to cities) allows the person parking to decide an appropriate distance between their own vehicle and the ones next to them, and it makes parking easier for everyone with a vehicle that is a reasonable and normal size. It will make parking more difficult only for people with huge trucks or suburbans, which will deter them from bringing those types of vehicles, which will be even better, because we will have even more room!
119046737971	Jan 29 2026 09:43 AM	Find somewhere to build a 2 tiered lot. People will walk
119046734035	Jan 29 2026 09:38 AM	More flat lot parking.
119046730879	Jan 29 2026 09:34 AM	Multiple pick-up/drop off lots for free shuttle
119046731286	Jan 29 2026 09:34 AM	It is what it is. There is always parking at the school and either walking or taking the interchange bus into town. Don't destroy the ambiance of Saugatuck with a building for parking.
119046730141	Jan 29 2026 09:33 AM	None
119046729251	Jan 29 2026 09:31 AM	Golf carts
119046727566	Jan 29 2026 09:29 AM	Don’t have any
119046723376	Jan 29 2026 09:23 AM	Do not allow downtown employees to park downtown
119046719681	Jan 29 2026 09:18 AM	Enforcement of illegal parking and enforcement of time constrictions especially when it comes to employees. Many employees arrive early in the morning so they take many of the available parking spaces and then stay all day until they leave work. Many times this can be 8-10 hours. If the employees did not take many of the spaces I think there might be more than enough for tourists.
119046719011	Jan 29 2026 09:17 AM	The city should have bought the bank parking lot and kept that for locals to come into town to do business.
119046714089	Jan 29 2026 09:10 AM	We Need a multi-level parking structure
119046714014	Jan 29 2026 09:10 AM	Paid parking and enforcement. The primary issue is business owners and staff who park as close as possible to their place of work and don't move for several hours.

119046713754	Jan 29 2026 09:10 AM	Butler St should be a one way street with angled parking on both sides of the street. This should be metered parking at a reasonable rate. This could also allow a small bike path on one side of the street in front of the parked (angled) cars.
119046711934	Jan 29 2026 09:08 AM	Not sure
119046711766	Jan 29 2026 09:07 AM	More open lots in peak season and more pay to park options
119046707723	Jan 29 2026 09:02 AM	Allow and promote golf carts. Address traffic circulation which will increase parking spaces and efficiency.
119046702290	Jan 29 2026 08:55 AM	In talking with others, one idea is to make Butler a one-way street and implement angled parking on both sides to get more spaces. Also, some type of parking garage like downtown holland would create more spaces. In the off-season/winter it could be used for boat storage, etc..
119046700446	Jan 29 2026 08:52 AM	If a suitable location could be found I think a structure like the parking garage in Holland which looks quite nice, would be acceptable
119046698957	Jan 29 2026 08:50 AM	Limitations on number of parking spaces used by restaurants for outdoor dining. Identify additional lots on Blue Star and other satellite locations (not downtown) that visitors can choose before even entering town that Interurban can access.
119046695001	Jan 29 2026 08:44 AM	More shuttles
119046693385	Jan 29 2026 08:41 AM	Na
119046692186	Jan 29 2026 08:40 AM	Limit the amount of tourists. :)
119046688597	Jan 29 2026 08:34 AM	I have none
119046688456	Jan 29 2026 08:34 AM	Don't have any...
119046669989	Jan 29 2026 08:06 AM	Build a 3 story parking facility on existing lots,
119046668447	Jan 29 2026 08:04 AM	We live in Fennville. We love downtown Saugatuck and Douglas. We prefer local season when we can park, dine, shop without all the tourist challenges. Why can't more be done for full time local residents as we all pay taxes to live here. Why can't we be a priority? It's becoming increasingly challenging for us in peak season to enjoy our communities in Fennville, Douglas and Saugatuck. Tourism is great but don't forget about the locals as we get pushed away. Please take care of the locals. Also make it known that visitors can park and walk from the school lots.
119046661061	Jan 29 2026 07:52 AM	Switch from parallel parking to angled parking if it would yield more spaces on Butler street and there is room to do so. Take the parking lot next to the SCA and build a four or five story garage.
119046658418	Jan 29 2026 07:47 AM	Paid parking during peak demand (peak season, Thursday-Sunday) will solve a lot of problems. Perhaps having a mini Shuttle service (large golf cart(s)?) available to take employees to/from the high school lot would help too.
119046652766	Jan 29 2026 07:39 AM	simply put - paid parking in the peak season (say April-November) would fix the supply/demand problem especially as it relates to business employees taking up the spaces
119046651325	Jan 29 2026 07:37 AM	A multi level parking garage would be beneficial, if located nearby and reasonably priced.
119046650339	Jan 29 2026 07:36 AM	I'm not opposed to having a pay or meters in some areas but would prefer it be a last resort. I do like that the interurban shuttles visitors from the high school into town. An expansion of that would be helpful.
119046649926	Jan 29 2026 07:35 AM	None
119046646495	Jan 29 2026 07:30 AM	I am glad you are considering all the options and am excited to hear what you learn.
119046641516	Jan 29 2026 07:21 AM	more accessible alternate ways, bike lanes or larger shoulders for bikes or walking. more accessible shuttle service , free larger parking areas nearby
119046638773	Jan 29 2026 07:16 AM	Currently, spaces are quite large for today's smaller vehicles. Explore the possibilities/detriments of one way streets which would offer up angle parking. Study the costs and community benefits of a downtown parking structure.
119046635312	Jan 29 2026 07:10 AM	Don't know how it would work but if working people had a better place to park other than downtown with shuttle for them to get to and from parking
119046624540	Jan 29 2026 06:49 AM	No idea
119046623988	Jan 29 2026 06:47 AM	Maybe build a space with just a lot some where for parking only
119046622847	Jan 29 2026 06:45 AM	One-way streets
119046622385	Jan 29 2026 06:44 AM	Get rid of the on street dining, ticket residences that put up orange cones, one way streets with angled parking
119046620911	Jan 29 2026 06:41 AM	City sticker parking for saugatuck Douglas home owners, not just residents. Many locals avoid this area during peak hours because of parking.
119046615659	Jan 29 2026 06:29 AM	Good survey and it will be interesting to see results. There's been a lot of buzz about creating a parking structure but that seems like a difficult proposition. Curious why the High School Interurban option wasn't mentioned. It must ease a lot of the parking burden? Also the option of walking versus waiting for the vans? I see a lot of people doing that. Thanks!
119046613619	Jan 29 2026 06:25 AM	If you're thinking of a putting in a parking structure. id suggest next to the SCA. With entrance in one way on culver/lake street, out on mason street.??

119046611410	Jan 29 2026 06:20 AM	Get rid of the divisive, manipulative and rude council members, starting with the “mayor”. focus on ALL citizens, not just the loudest.
119046610582	Jan 29 2026 06:19 AM	This is a challenge, for sure, and I appreciate your attention to it. There is a great little book called "Walkable City" by Jeff Speck that I'd like to recommend. In case you're not already aware of it. Lots of valuable data--including the fact that metered parking spaces, limited to 2 hours, keep people moving along. In other words, people come in, spend money, then leave, opening the space for another person to do the same.
119046610743	Jan 29 2026 06:19 AM	.
119046609023	Jan 29 2026 06:15 AM	Retail owners/employees be required to park at School or subject to tickets or towing for multiple violations.
119046606498	Jan 29 2026 06:09 AM	It’s really just peak season that is the problem. Could the post office/churches/banks be encouraged to let folks use their space
119046599234	Jan 29 2026 05:53 AM	People who own short term rentals need to make sure the renters park in their driveways. Sometimes up to 5 vehicles are parked on the road and don't move all week!
119046594987	Jan 29 2026 05:43 AM	No comment
119046594751	Jan 29 2026 05:42 AM	Eliminate on street dining that takes up spaces. Provide more lots with 2 hr parking limits.
119046579646	Jan 29 2026 05:05 AM	Angled parking one way streets
119046571038	Jan 29 2026 04:43 AM	Put a parking garage at the Dpw or buy land to build one at a central location close to town. Again too many people attempting to park up on hill area from the rentals and businesses. That literally is what everyone says where to park and it is always full. Everyone complains no support from locals in the winter it is a direct correlation because of parking and locals just stop coming. I know several families from near and far and when you say anything about Saugatuck that is the first thing they say. Again a non stressed out visitor will walk and explore leading to more money spent. Also the employees and owners need to park away from downtown in morning time they take probably 1/2 the spots and then will complain about parking. It isn't too safe for a wait staff or employees to walk to hill or school at 3 in the morning because that area is poorly lit with lots of trip and fall hazards.
119046558925	Jan 29 2026 04:12 AM	The best option in my opinion is a shuttle and lot. There's the HUGE empty lot off Blue Star just before Isabelle's, Could we clean that up and use it? Big signs and great advertising so that people know about it.
119046503124	Jan 29 2026 01:29 AM	.
119046492165	Jan 29 2026 12:52 AM	Don't charge for parking at the city lot next to the SCA
119046449480	Jan 28 2026 10:15 PM	Again, Holland is a place that does this well. Also Naperville in Illinois… they have a free garage in the shopping district
119046444551	Jan 28 2026 09:59 PM	Pay parking spots with discounts for residents
119046441521	Jan 28 2026 09:50 PM	Parking garage. Expensive but would help a lot. Reevaluate parking spots taken by outdoor dining.
119046441601	Jan 28 2026 09:50 PM	As a downtown resident, a free parking pass would be the only way I would be in support of paid downtown parking. But overall, I don't think that will control the flow of traffic much at all because I think most people would pay it anyways. Angled parking may add some more spaces, but the angle parking on water street can be precarious so larger vehicles sticking out and some of the driving feeling tight, and less visibility of pedestrians. A larger parking lot outside of town, maybe with some kind of guaranteed security with another shuttle similar to the one at the high-school seems like a relatively easy and less expensive option that also supports the local Interurban Parking structures or lots in downtown feels unacceptable and wouldn't match the charm of the town. Lodgings could purchase shuttle passes to designated spots in lots just outside of town. Same with restaurants & shops validating parking ? But i do feel like external shuttle lots might work to ease some of the pressure on downtown
119046440152	Jan 28 2026 09:46 PM	remove the covid era outdoor dining in the streets. We are one accident away from making nationals news about a distracted /disabled driver killing a family enjoying dinner outside
119046437588	Jan 28 2026 09:38 PM	Less space for dining on streets
119046436536	Jan 28 2026 09:35 PM	Off site parking for employees with escorted transportation to/from off site parking.
119046434031	Jan 28 2026 09:27 PM	Golf cart / Gem reduced size vehicle parking
119046433731	Jan 28 2026 09:26 PM	Clear signs
119046431783	Jan 28 2026 09:20 PM	Build a parking deck after 5-10 years of charging to park. Or tax the houses who host as VRBO’s to pay for the parking deck.

119046430108	Jan 28 2026 09:15 PM	Free parking multi level garage
119046429218	Jan 28 2026 09:13 PM	Have more designated parking lots that transfer you to downtown. We've stopped coming certain summer weeks just to avoid the traffic in town and the beach lot being full and closed.
119046428700	Jan 28 2026 09:11 PM	Saugatuck needs better parking signage, needs to make better use of time controlled parking with or without parking meters (such as one hour, two hours, etc.), should make better use of municipal facilities for extra parking utilizing a shuttle bus or the interurban during peak times, restrictions on business employee parking downtown during peak times, etc. A separate parking facility is unnecessary. Saugatuck simply needs to make better/more efficient use of its on-street parking, off street parking in city-owned facilities and the interurban.
119046427862	Jan 28 2026 09:09 PM	Don't make it payed. It's a horrible idea for locals. Charge tourists only.
119046425463	Jan 28 2026 09:03 PM	Can't think of any
119046424048	Jan 28 2026 08:59 PM	NA
119046421887	Jan 28 2026 08:53 PM	One way traffic on Butler to allow more parking via angled parking.
119046419192	Jan 28 2026 08:45 PM	consider paid parking with limits on time near busy areas and restaurants with longer term limits further outside of the heart of downtown.
119046408618	Jan 28 2026 08:18 PM	Eliminate business owners/employees from parking downtown, including City Staff/Officials
119046407575	Jan 28 2026 08:15 PM	Perhaps building a parking garage next to SCA?
119046404522	Jan 28 2026 08:07 PM	I have none
119046403688	Jan 28 2026 08:05 PM	Charge for parking for non residents. In Rehoboth each home gets free street parking for two cars. Everyone else has to pay.
119046401860	Jan 28 2026 08:01 PM	Enforce time restricted parking zones. Require wait, staff and retail employees to park outside of city center.
119046400083	Jan 28 2026 07:58 PM	Build parking ramp
119046398840	Jan 28 2026 07:55 PM	Local stickers for a part of each block. Paying for spots won't change anything bc everyone will pay and we end up in the same situation. Besides, I NEVER have cash and older folks can't figure out apps. Decrease the spot sizes - there's no need for all parallel spots to be Escalade size! Don't allow boats or trailers or rvs to take spaces. Make half spots for motorcycles. Can we get some local contract Ubers to cover hours that Interurban doesn't run or for those willing to pay more? When I go out, I have a babysitter drop/pick up and that would be super convenient if Interurban had an "uber" pool that is on demand and goes later. I would leave my car home for that!!! we may not have the real estate to solve all the parking problems, but surely we can bridge the gap for those would would pay for the convenience of a private reasonably priced"uber" (and not a car service that is more expensive).
119046386674	Jan 28 2026 07:30 PM	I think the parking is about as good as anywhere but at least it's free.
119046380541	Jan 28 2026 07:18 PM	Na
119046365061	Jan 28 2026 06:49 PM	No parking structures. Save town charm. It's what has always brought visitors.
119046362868	Jan 28 2026 06:44 PM	No ideas
119046362160	Jan 28 2026 06:42 PM	Remote parking with shuttle to downtown, fee's to park in the downtown area, limit the amount of time for downtown parking (increase rotation), no over-sized vehicles and increased enforcement of violations.
119046360706	Jan 28 2026 06:40 PM	Eminent domain.
119046358167	Jan 28 2026 06:35 PM	For those of us who are long time summer residents, (65+ years) I would have a real issue with having to pay for parking. We have supported the local businesses for years and will continue to do. However, with increased tourist traffic (which has been endlessly advertised for) those of us who have been here through thick and thin shouldn't be charged more to do what we have been doing for years…… supporting this town.
119046355441	Jan 28 2026 06:30 PM	Do not invest in some big parking garage that would negatively affect the city's vibe.
119046352852	Jan 28 2026 06:26 PM	You are ignoring the fact that visitors park on the Hill where I live and go downtown for many hours or even overnight. This creates congestion and noise ie dogs left in the car while downtown. There is no police presence to insure that people drive safely. I've see multiple traffic violations including speeding, not stopping at stop signs or even driving in reverse through a 4 way intersection with stops signs just to grab a parking spot. Sometimes the visitors will block a driveway or arrive back at their car at 2 am when they are drunk and loud awakening the residents. I have been yelled at while watering my plants because Your town doesn't have enough parking. People also park too close to the street corners which blocks the view of oncoming traffic causing accidents. Yellow signs to indicate no parking near the corner are needed. Downtown Saugatuck needs to enforce the pedestrian Right of Way with signs like Douglas so that we can safely walk across streets. I am constantly having to yield to a driver searching for parking downtown when I have walked downtown from my home on the Hill. Not safe.
119046347445	Jan 28 2026 06:16 PM	Parking garage

119046347073	Jan 28 2026 06:16 PM	Nothing. No meters!!!! It hasn't hurt business nor has kept people away. No meters!!!! No more parking lots. I know of a town that increased its number of parking lots and it looks and feels awful. Ugly use of space. Promote the Interurban. I do think employees that work late should have some kind of escort to their cars available.
119046346671	Jan 28 2026 06:15 PM	None
119046344955	Jan 28 2026 06:12 PM	Given the size of downtown it should be expected that parking will be an issue and you should expect to have to park farther away from downtown depending on the season and time of day.
119046343421	Jan 28 2026 06:10 PM	Parking ramp?
119046338678	Jan 28 2026 06:04 PM	NA
119046337006	Jan 28 2026 06:02 PM	Better balance of parking spaces and restaurant dining areas. More and more parking is being used for outside dining.
119046332054	Jan 28 2026 05:52 PM	Improving the parking and access to Oval Beach. The "lot is full" sign is often up when parking is still available which may send cars back to town. Two-level lot at the old bank?
119046327549	Jan 28 2026 05:43 PM	Do nothing, it's fine just as it is, parking is not preventing people from coming to town
119046323927	Jan 28 2026 05:35 PM	Not sure where, but designated public parking lot(s) would be ideal.
119046323800	Jan 28 2026 05:35 PM	Angled parking along "one-way" Butler St has been mentioned for years to gain a lot of spaces. For Pumpernickels to take multiple street spaces after already having adequate sidewalk table space was ridiculous last summer.
119046322995	Jan 28 2026 05:33 PM	Utilizing water travel - more single/multiple day boat slips to allow people to boat over, park, and experience Saugatuck. Experiment with flexible parking regulations such as allowing valet parking similar to larger cities where cars are then able to be parked closer to one another than if they were being parked by the owner. Ideal if the fire department has access to the site at other suitable locations
119046319637	Jan 28 2026 05:27 PM	There has been an explosion of residential development in neighborhoods that, while "in Saugatuck" or "in Douglas," in terms of their street address, are not conveniently walkable to the business district. All of my friends who live in these 'in town but too far to walk' neighborhoods, drive their private cars and use any available parking they can find, when meeting for activities or meals at restaurants.
119046311813	Jan 28 2026 05:12 PM	Parking and shuttle other than the high school
119046311423	Jan 28 2026 05:12 PM	Build a 3 level parking deck
119046309201	Jan 28 2026 05:07 PM	Incentives for using Interurban. Partner with STR owners to offer incentives and market the Interurban better. Access to park in another lot (park and ride, or somewhere else nearer to the highway) on a regular Interurban route. A covered place to stand while waiting for Interurban at the HS or other off-site lot. A consideration for further subsidizing the Interurban so that rides downtown are no cost for visitors - perhaps an additional STR fee for Saugatuck and Douglas. An unlimited Interurban monthly ride card for residents. I feel strongly that we do not need a single-use parking structure downtown. The times where parking is challenging are a small percentage of times that most businesses operate (in a calendar year).
119046308858	Jan 28 2026 05:06 PM	The parking is fine. Any high demand destination is going to be busy. During peak season most of the restaurants have long wait times as it is. If we're looking at adding parking is that just for people walk around? The very worst thing Saugatuck could do would be adding a multilevel parking structure. Would destroy the vibe.
119046305395	Jan 28 2026 05:00 PM	Time limits at meters
119046304915	Jan 28 2026 04:59 PM	a nearby dedicated parking garage with shuttle service
119046303956	Jan 28 2026 04:57 PM	None
119046300999	Jan 28 2026 04:51 PM	Take the parking spaces away from restaurants. Make parking again.
119046299599	Jan 28 2026 04:48 PM	.
119046298978	Jan 28 2026 04:47 PM	I live on the dune side of Saugatuck. I used to use the ferry when it was $1 round trip but now it is $4 round trip and I rarely use it, If there were a resident rate or a senior rate that would be helpful.
119046298634	Jan 28 2026 04:46 PM	parking hasn't been an issue for me
119046296379	Jan 28 2026 04:42 PM	Visitors should have to pay before city residents
119046296131	Jan 28 2026 04:41 PM	Put a 3 story parking ramp where the Huntington Bank use to be

119046293425	Jan 28 2026 04:36 PM	Work w downtown businesses to mandate their employees use the interurban. The business employees are the biggest problem taking up spaces for shoppers and diners!! If ees used interurban, there would be NO parking problem. I see where they park and then walk to their job ! I live pt in another westside lakeshore city that implemented paid parking and the businesses lost revenue and customers....Saug does NOT need paid public parking....if anything, promote free parking and get ees to use interurban. Mid May thru September there could be more communications about using the interurban. Issue/post maps with buss stops, prices, & possible incentives to use it. Also, some of these questions mandate an answer but there is no "not applicable" answer...ex: under one of the "work" quedtions.
119046293063	Jan 28 2026 04:36 PM	Another centralized spot, maybe a low-rise double-decker ramp like in Holland, which built 2 of them in recent years.
119046292004	Jan 28 2026 04:33 PM	One way on butler might help
119046288508	Jan 28 2026 04:27 PM	More pedestrian infrastructure. Improvement of pedestrian infrastructure especially on the hill, where there are sections with no sidewalk (Griffith from Spear to Mary) and crumbling stairs at multiple locations. Keep in mind that increased vehicular parking capacity may not necessarily relieve parking challenges; more capacity could equal more cars.
119046287002	Jan 28 2026 04:24 PM	Holland has been very successful with having free parking. follow their example and encourage people to use the city lot at a reasonable cost or no cost. restaurants need to pay fees that go towards providing parking for customers. they are often empty in the morning and afternoon and even in the evening.
119046286662	Jan 28 2026 04:24 PM	A parking structure that has retail store fronts to help it blend in. The lot between Scooters and SCA would be great a great location. I would pay for an annual pass or even daily parking up to $20 for special events. A Saugatuck/Douglas/Fennville resident parking pass for city owned lots. Paid parking for the existing parking lots. Downtown valet service
119046283509	Jan 28 2026 04:18 PM	Somehow advertise more vigorously the high school lot with shuttle
119046281590	Jan 28 2026 04:14 PM	Angle parking / one way streets. Interurban shuttle between Saugatuck and Douglas
119046280629	Jan 28 2026 04:13 PM	Should allow parking on both sides of the streets on the Hill
119046280825	Jan 28 2026 04:13 PM	More lots, or, multi-level garage.
119046280982	Jan 28 2026 04:13 PM	Metered parking would be a huge benefit to the city and visitors. Some folks park their vehicle and leave it all day. Metered parking would ensure that doesn't happen.
119046280762	Jan 28 2026 04:13 PM	Employees park elsewhere during peak season
119046279799	Jan 28 2026 04:11 PM	Make the large parking area next to SAC double deck or triple.
119046279197	Jan 28 2026 04:10 PM	Get more of it
119046278365	Jan 28 2026 04:09 PM	Get it done.
119046278510	Jan 28 2026 04:09 PM	Allow businesses to purchase 1 nearby employee parking space for permanent use, have an "on call" bus service where you can call for a ride and arrange transportation into town in advance, have a distinctive bus and route that only travels between downtown Saugatuck and the high school parking lot and arrives every 5-10 minutes, build a parking structure on Blue Star Highway and run transportation to and from there. I know it seems counter-intuitive, but eliminating cars from the merchant-heavy areas of Butler Street would make a much more enjoyable experience. Also, people would know they can't find a parking there and use other venues more readily.
119046277961	Jan 28 2026 04:08 PM	Make the ferry more reliable and run, later then more people on the west side would take it to town.
119046278076	Jan 28 2026 04:08 PM	Control the extra long vehicles (trucks) of which there are many from parking on both sides of Water street especially where it is diagonal parking and makes the roadway very narrow. Even the pararrel parking isn't long enough for all of the large pickup trucks. May have to actually lose some spots to make the spaces larger with markings. Maybe, the large vehicles should be required to park at the school. (Sorry Folks)
119046277461	Jan 28 2026 04:07 PM	I suggest prohibiting parking along Butler and Water. Also get rid of angle parking as too many stick out in the lanes in each direction, causing issues.
119046276839	Jan 28 2026 04:06 PM	Parking seems to be an issue but only because driving a car is the only option. Think cycling first. Have a bike share system where both locals and tourists can conveniently borrow a bike and use it to get around. Have docking stations not only around downtown but also farther out, including in Douglas, Douglas Beach, opposite the Chain Ferry, by the Dunes. Build safe bike lanes in and around town separated from cars and pedestrians. Have ample bike parking for those who ride their own bikes. I would never drive to town again in the summer if there were a safe and easy way to ride a bike.
119046276859	Jan 28 2026 04:06 PM	It's likely too late to do it but some of the biggest restaurants should've been required to have parking. They hold hundreds of people and some have no spots.
119046276051	Jan 28 2026 04:05 PM	Nothing. Fewer tourists. They have taken over our city and I hate it. I'd never move to Saugatuck today.

119046275997	Jan 28 2026 04:05 PM	I think in some place the marked spaces are much bigger than they need to be, so rightsizing might add more spaces. I think you should prohibit trucks with boat trailers from parking downtown during the busy season - they often take two or three spaces for the whole day. May be worth exploring making Butler one way with angled parking on both sides if that would increase spaces. Perhaps during the busy season you could designate a few specific Interurban pick up and drop off spots downtown (with good signage) and run a regular route to and from the high school - I'm not sure it's clear to tourist how to catch and use it.
119046275529	Jan 28 2026 04:04 PM	n/a
119046275593	Jan 28 2026 04:04 PM	Please require tour buses to park remotely when waiting for tourists to finish their tours (Star of Saugatuck, etc.).
119046273782	Jan 28 2026 04:01 PM	My suggestion would be a parking garage out of town or lot with inter urban or shuttle. But again if you have a hard time getting into restaurants now do we need more people? Just a question. Garage you could charge for please don't turn the downtown spots into pay
119046273316	Jan 28 2026 04:00 PM	Stop wasting spaces for street seating.
119046272408	Jan 28 2026 03:59 PM	More public lots.
119046272443	Jan 28 2026 03:59 PM	I think the Interurban is a great resource, but I think it could be advertised and promoted a bit better. There is the sign hung on Lake Street, but could be a different and bolder design. I am not sure how to entice people to use it as a first choice, though - - again, human nature is to try and find the spot right outside the door. Good luck!
119046271734	Jan 28 2026 03:58 PM	I don't think charging people to park downtown is going to solve the problem I think without additional capacity in close proximity it's not gonna make sense i.e. SCA has a big need dining has a big need and shopping could be a little more flexible putting a garage multistory in the downtown area would be an ideal
119046271747	Jan 28 2026 03:58 PM	Eliminate on street dining. Eliminate driveway parking that aren't really driveways.
119046271487	Jan 28 2026 03:57 PM	Nothing to add
119046271443	Jan 28 2026 03:57 PM	My suggestion would be make butler street a one way with angled parking. Throughout all of the street. And lake street a one way in the opposite direction. With angled parking
119046271289	Jan 28 2026 03:57 PM	In my mind parking is a problem in most small resort towns anywhere you go. My thoughts are people are use to these issues in small resort towns I feel we are making a bigger deal out of this.
119046270326	Jan 28 2026 03:56 PM	See above comment on parking/lot garage
119046270262	Jan 28 2026 03:55 PM	I appreciate the partnership with the interurban during big events such as the 4th of july night or the Venecian festival.
119046270045	Jan 28 2026 03:55 PM	Charge for parking!
119046269851	Jan 28 2026 03:55 PM	Charge for parking during summer, create small spaces for motor cycles and bikes, don't allow trailers or camper vehicles, make interurban more visible and frequent
119046269554	Jan 28 2026 03:54 PM	Visitors don't seem to know about parking at the high school. Perhaps more signage. Are there any empty lots on Blue Star Hwy that could be municipal lots and Interurban could shuttle people back and forth every 15 minutes? Could that strip of empty land near Isabel's in Douglas be a parking lot where interurban shuttles people back and forth on busy summer weekends?
119046269515	Jan 28 2026 03:54 PM	Multi level parking garage
119046267858	Jan 28 2026 03:52 PM	The restaurants should not be allowed to use parking spaces for dining anymore now that Covid is over. I know it's not a ton of spaces, but every little bit helps. If restaurants can use parking spaces for outdoor dining every day all season, why can't shops use parking spaces for outdoor merchandise? It makes no sense anymore.
119046267519	Jan 28 2026 03:51 PM	Parking garage or large capacity lot!
119046264371	Jan 28 2026 03:46 PM	Increase awareness of interurban for tourists.
119046264017	Jan 28 2026 03:45 PM	There is a lot of street parking and love Interurban shuttle to school during peak times. Might be useful for standard pickup/dropoff downtown to assist customers in knowing where to go. Live very close to downtown so always walk in peak season. And often on off season. Please continue to clear sidewalks of debris (summer/fall) and snow/ice. Might be helpful for some sand or salt on sidewalks.
119046263423	Jan 28 2026 03:44 PM	Get rid of business taking up parking spots.
119046262822	Jan 28 2026 03:43 PM	No

Parking Study Stakeholder Interviews

The City of Saugatuck Parking Improvements Task Force identified organizations for Walker to contact for stakeholder interviews. These organizations represent short-term rental owners and managers, including individual hosts and larger property managers, event planners, arts organizations such as the Saugatuck Center for the Arts and the Chamber Music Society, and marina operators. Saugatuck's city manager sent email inquiries to numerous community representatives; 10 inquiries were received and responded to, with expressions of interest in participating in a stakeholder survey. Each interview lasted approximately 30 minutes and was conducted by telephone on March 9, 10, and 12. Questions were emailed to participants before the calls. Each respondent was contacted separately. Below is a compilation of the questions and responses.

Summary of Responses

Opinions on the Current Parking System

Most stakeholders agree that parking functions adequately during off-peak seasons but becomes highly constrained from June through September. Common concerns include a lack of enforcement, illegal parking, insufficient accessible spaces, and employees parking in prime spots. Some believe there is no real parking problem outside of summer, while others highlight visitors' frustration and safety issues.

Annual Days Reaching Capacity

Consensus indicates that parking reaches or approaches capacity most days between Memorial Day and Labor Day, especially in July and August. Many noted a growing shoulder season and increased demand on fall weekends.

Views on a Parking Structure

Most stakeholders oppose a parking garage due to cost, seasonal usefulness, and concerns over aesthetics and community character. A minority believes it could support long-term growth or reduce congestion, though funding remains a major concern.

Support for Paid Parking

Opinions are split. Some support seasonal paid parking or limited paid areas to encourage turnover. Others strongly oppose it, believing it would harm the small-town feel or burden residents and workers.

Support for Paid On-Street Parking to Fund a Garage

Nearly all oppose using paid on-street parking to subsidize a garage. Even those open to paid parking generally do not support linking it to a structure they believe is unnecessary.

City's Role in Managing Parking

Many believe the city should focus on enforcement, communication, signage, and partnerships with schools, Douglas, and Interurban. Some support city management through contracted operators. Others believe the city should explore remote lots and multi-modal transportation.

Private Sector Role

Most felt the private sector should play a limited role, though some support employers encouraging employees to park remotely or private partnerships for remote lots or garage development. Many believe parking is ultimately a municipal responsibility.

Effective Aspects of the Current System

Interviewees cited the high school lot, the Interurban system, the fundraising lots, and the availability of on-street parking as functioning reasonably well. Some noted the informal flexibility allowed by lenient enforcement.

Ineffective Aspects of the Current System

Common themes include a lack of enforcement, insufficient peak-season capacity, confusing or inadequate communication, limited shuttle options, and safety concerns arising from angled parking in narrow areas.

Perceptions of Enforcement

Nearly all agreed that enforcement is minimal to nonexistent. Many had never seen a parking ticket issued. This contributes to overstaying in limited-time spaces and illegal parking.

Remote Parking for Employees

Opinions vary. Some support it to keep prime spaces open for visitors, but many question the feasibility, fairness, and enforceability. Some believe employee participation would require reliable shuttles.

Best Practices from Other Cities

Suggestions included seasonal paid parking, improved transit frequency, angled parking in select corridors, tram-style shuttles, multi-modal planning with bike infrastructure, and exploring low-speed vehicle (golf cart) regulations used in other resort communities.

Detailed Responses

1. What are your opinions on the current parking system in downtown Saugatuck? Do you believe it meets the needs of your employees, customers, and the community?

   Stakeholder #1 – Chicago transplant. Wants to be objective. Silly to think there's a parking problem at Saugatuck, but the Saugatuck Center for the Arts has its own parking lot. You might have to walk a block. He leans towards the idea that paid parking is a great idea. A parking structure is a great idea. She thinks people

should pay for parking. There is a parking problem in the summer. Lives in Saugatuck as a permanent resident. People might struggle to find parking, but it's because it's free.

Stakeholder #2 – Lived there her whole life. Working in the tourism industry, they hear visitors' woes. Not enough parking. Parking enforcement is not enforced, which is frustrating for residents and visitors alike. People park everywhere; there are lots of illegal parking, blocking traffic and emergency vehicle access. Employees parking in the downtown area would be nice if these employees did not generate parking demand downtown, so visitors could use these spaces; one sheet executed one time. There has been a program, but it hasn't taken off, promoting employees using the interurban, parking remotely, or not driving. Interurban costs $1 per person.

Stakeholder #3– Second year as superintendent; previously principal. Interurban uses Douglas Elementary School and Middle School/High School. Has had a place in Douglas since 1993; moved there about 12 years ago. Lucky to have a parking problem. Tourism is great. Not all the squawk is valid; we shouldn't pay attention to it all. Some shops and quaint downtown; people like to walk downtown. Tourists are aging out.

Stakeholder #4 – For most of the year, yes, it meets the needs. During the peak season, when kids are out of school, mid-June through early September, parking is a challenge. Every day is a weekend in the summer.

Stakeholder #5– People avoid downtown in the summer. We need to make it easier to bike around. There are no safe bicycle lanes. A garage would only be helpful for two months out of the year, and maybe on some weekends. Instead of building a garage, it would be much more cost-effective to invest in some bicycle infrastructure. The City has not invested in bicycle lanes; it reacts to complaints. People are complaining about parking. There have been some discussions about creating a bike path along the Blue Star Highway. We need to connect Saugatuck to Douglas with a bike path.

Stakeholder #6– He has an assigned parking space at the yacht club, so he does not have parking problems. Grew up in Douglas and has been in the area his entire life. Residential areas have plenty of parking. Parking seems to be at its maximum.

Stakeholder #7 – No, parking does not meet the community's needs. During the in-peak season, parking is at a premium. The advertisement for shuttles is incomplete. More shuttle parking venues are needed. The high school lot gets heavy use during the season, but it fills up and is inadequate. Interurban needs to be on a regular schedule. On demand is inadequate. Need to have a more regular schedule. Another pick-up location, in addition to the high school, would be beneficial. High school, Wicks Park, and Chain Ferry are designated pick-up/drop-off points.

Stakeholder #8 – Parking is super tight, especially during peak season.

Stakeholder #9 – June 1 through October 31, Thursday through Sunday, is when prime parking is an issue. Weekends get busier in the fall with local travel; people from Holland come over. Hollanders have different expectations than people from larger cities; city folks from Chicago do not have issues with walking.

Stakeholder #10 - There are definite challenges with the current parking system. One of the most significant issues is the lack of consistent enforcement. Fifteen-minute and two-hour spaces are not reliably monitored, and vehicles often remain longer than permitted, reducing turnover and increasing congestion.

I also do not believe there are enough accessible/handicap spaces. Additionally, some angled parking spaces extend too far into the roadway, particularly on Lake Street and Water Street, making it difficult for two vehicles to pass safely and creating pedestrian safety concerns.

Overall, I believe the system needs thoughtful revision.

In terms of meeting needs:

- Employees: Employees working late at night should have safe and reasonable parking options. While I believe employees should park offsite during peak season (as is common in many tourist communities), safety must be prioritized. A designated remote lot with reliable shuttle service would make sense.
- Customers and Guests: Visitors often struggle to find parking, especially during peak season. The high school has been used as overflow, but during school hours, it is not safe or realistic due to security concerns. Even in summer, students use those spaces. It is not a sustainable long-term solution. Another alternative lot is needed.
- Community: Residents have access to the Interurban and walkable options, yet many still choose to drive, often with multiple vehicles per household. The community also plays a role in easing congestion, not just the city.

2. Considering a full year, including winter off-peak, shoulder, and summer peak seasons, how many days annually would you estimate that the parking system would reach its capacity? Is it primarily during weekends in July and August?

   Stakeholder #1 – Summer, including weekdays and weekends; amplified on weekends. Memorial Day to Labor Day parking challenge. Center for the Arts stretching program into the fall.

   Stakeholder #2 – The July-September peak season is when parking problems occur. A seven-day-a-week problem. People drive around for maybe ten minutes.

   Stakeholder #3– 2-3 months a year. Shoulder seasons have grown, but still… People want to go where other people are. Weekdays and weekends are busy during peak season. COVID was good to Saugatuck.

   Stakeholder #4 – Hears from guests who complain about parking. Sets a bad mood. Lack of parking and driving around is the issue.

   Stakeholder #5– July and August are the peak months; busy seven days a week. Avoids going downtown during these months. Weekends through Memorial Day through Labor Day are very busy.

   Stakeholder #6– There has been a little bit of a shift. Early mornings, not much activity. Business volumes pick up Wednesday through the weekend, starting at 11 a.m. Prime time is June through September, Memorial Day through Labor Day.

   Stakeholder #7 – July and August are peaks. Weekends are a huge problem. Weekdays during the season are also a problem. Parking is also challenging on weekends during June and September.

Stakeholder #8 – April through October/November is the season. Does not believe they should have to pay for parking in the off-season. Employees fill some parking spaces in the morning before visitors and customers arrive.

Stakeholder #9 – The peak is June 1 through October 31, Thursday through Sunday.

Stakeholder #10 - I would estimate that, from Memorial Day through Halloween, nearly every weekend reaches capacity. From mid-June through Labor Day, many weekdays also feel at or near capacity. Fall weekends are especially busy. Winter and shoulder seasons are increasingly active, though not consistently at capacity. Parking pressure is no longer limited to July and August weekends; the busy season has expanded significantly.

3. A 300-space parking structure would cost over $10 million to construct and over $1 million per year to operate and maintain. This represents approximately 20% of the city's annual budget. Do you consider this an appropriate expense?

   Stakeholder #1 – Tourists will spend to park. Some hotels are charging $700 per night in the summer peak season. Price sensitivity isn't there among travelers from large cities. Grand Rapids, Chicago, etc., Business owners could see an increase in business if parking is improved. He thinks business owners could possibly pay.

   Stakeholder #2 – Maybe change Butler Street to one-way and switch to angled parking. A parking structure does not fit the aesthetics. Agrees with the garage's cost-prohibitive nature.

   Stakeholder #3– Thinks it would be foolish to build a parking structure. We shouldn't be appeasing squawking tourists who might benefit from the garage 2-3 months a year. City should invest in signage, maps, communications, and usage of the school parking lot (interurban).

   Stakeholder #4 – He is concerned about losing business because of a lack of parking. What are the long-term impacts? Not sure about the finances. A parking structure should be considered as a long-term goal. Parking rates could offset some costs. Lack of parking creates vehicular congestion as motorists search for parking spaces.

   Stakeholder #5– Thinks parking garage is too expensive. It would primarily be used for two months out of the year. Unwise investment for Saugatuck. Locals avoid going downtown during peak hours. We need to focus on total access, not only cars and parking.

   Stakeholder #6– No ROI on a parking garage. What about adding one level of parking to the Yacht Club parking lot, maybe in partnership with the city?

   Stakeholder #7 – Doesn't like the parking garage idea. She doesn't think they need parking meters. This is a small town with an old feel. Losing some old buildings and don't want to continue to see the town change. The city owns an open-air trolley. In addition to the high school, the old furniture building, Saugatuck Church's paved lot and grassy field (which can hold a couple of hundred cars), and the new city hall sites could serve as remote parking sites. Advertise the trolley as public transportation; communicate well; could look

touristy, etc. The trolley is stored; it is not being used right now. Need a separate transportation mode from the interurban.

Stakeholder #8 – Does not think a parking garage is the solution. Should not create a taxpayer burden. Where would the garage be located? There's nowhere to put it.

Stakeholder #9 – Outlying area or remote parking with a shuttle is appropriate. Walking 3-4 blocks is not a big deal for most people. People are walking around anyway, so what's the issue with walking a few blocks from where you parked to downtown? City-owned land up by Blue Star; if we could find outlying areas that are free, then shuttle in, that works well. Parking garage costs are prohibitive; there are so many other solutions that could be implemented in lieu of a garage. Does not believe that a lack of parking is limiting business in the downtown; restaurants are already full. More parking will not induce more restaurant demand. A garage could be great; it would be empty nine months of the year. Where are you putting the garage? Sunday through Thursday, parking is not really an issue, even during the peak season. This garage would be a waste of money.

Stakeholder #10 - I do not believe allocating approximately 20% of the city's annual budget to a parking structure is appropriate. I am also not convinced it addresses the root issue.

It feels financially risky given the largely seasonal nature of the challenge and may not align with Saugatuck's charm and character. I would prefer to explore creative, flexible solutions first, such as expanding Interurban routes and frequency, adding remote lots with shuttle service, utilizing underused summer properties, such as the elementary school, and exploring the currently undeveloped Douglas property as a remote parking lot with buses. These approaches feel more adaptable and community-aligned.

4. Do you support paid parking? If so, why?

Stakeholder #1 – Yes. See above. Charges for parking in its lot in season. $20 flat rate for theatre events. Sells out every night. Has about 40 spaces, about 15 reserved for donors, plus a few for union employees. Sells 20-25 spaces regularly. The lot between Mason and Culver allows high school boosters to park cars, charging $20 per car. Thinks this lot is owned by the city. Sell-outs on weekends during peak season.

Stakeholder #2 – Supports paid parking.

Stakeholder #3– Do not.

Stakeholder #4 – He supports paid parking in a garage.

Stakeholder #5– Not opposed to it. Year-round paid parking would be annoying during the off-season. Doesn't support year-round paid parking.

Stakeholder #6– No.

Stakeholder #7 – People grumble about paid parking. Saugatuck is an old town and needs to preserve some of its older practices. It would really detract. Doesn't work well for residents and locals during the off-season. Doesn't support paid parking for tourists either.

Stakeholder #8 – Saugatuck is behind other cities. Does support paid parking.

Stakeholder #9 – No. Does not support paid parking.

Stakeholder #10 - I partially support paid parking. While I hesitate to charge guests who are already spending money in our town, modest paid parking could discourage unnecessary multiple-vehicle trips and encourage greater use of the Interurban, biking, or walking. If implemented, it should remain affordable and reasonable. I also appreciate the paid parking near the school as a fundraiser; it feels transparent and community-driven. Many visitors are already accustomed to paying for parking in other tourist destinations.

5. Would you support paid on-street parking to subsidize the cost of constructing a parking structure?

   Stakeholder #1 – Yes.

   Stakeholder #2 – Yes.

   Stakeholder #3– No.

   Stakeholder #4 – No. Paid on-street parking would hurt the locals. It could be an hour's wages for a person. An interurban or shuttle ride adds to employees' workday.

   Stakeholder #5– Doesn't like the idea of a parking structure. No, does not support paid on-street parking to support a garage.

   Stakeholder #6– Questions the value of charging for parking. Saugatuck is a small city.

   Stakeholder #7 – No.

   Stakeholder #8 – Supports paid on-street parking but doesn't agree with the idea of building a parking garage.

   Stakeholder #9 – No, does not support paid parking.

   Stakeholder #10 - Since I do not support building a parking structure, subsidizing one through paid on-street parking does not make sense to me.

6. What should the city's role be in managing parking?

   Stakeholder #1 – The surface lot in Duck Alley and the Saugatuck Center for Performing Arts might be a site for a garage. The city should build and manage or hire a commercial operator.

   Stakeholder #2 – Enforcement.

   Stakeholder #3– Provide signage, communicate verbiage (website and maps), partnership with school, partnership with interurban.

   Stakeholder #4 – The city should oversee parking.

   Stakeholder #5– The city should provide enforcement. Was unaware of posted time limits. City should enforce these time limits; enforcement can be expensive, though. Concern about the city spending resources on parking enforcement. Should not have rules if they go unenforced. We need an accessibility plan for

downtown Saugatuck. Need dedicated bike paths, bike parking, bike share, bike app, etc. The city should develop a multi-modal vision and execute the plan.

Stakeholder #6– It's not the city's sole responsibility to provide parking to everyone who comes into town. Every place has limiting factors. If parking is satisfied, other limiting factors will surface.

Stakeholder #7 – The city should work with Douglas to provide a shuttle and manage parking and shuttle sites. The city should also advertise shuttle and parking availability. Public outreach could be much better. City and CVB could provide more parking and transportation communications, and enhance their websites. Provide maps.

Stakeholder #8 – Supports paid parking in season for on-street. Doesn't like the garage idea. The city should hire a firm to install meters and manage parking. The city should not do it. City should rely on a commercial operator to provide on a turnkey basis.

Stakeholder #9 – The city should look at the property owned by the city and build more remote parking capacity at a much lower cost than building a parking garage.

Stakeholder #10 - The city should lead parking management. However, this must be a tri-community effort involving Saugatuck, Douglas, and the township. When visitors come to town, all three communities benefit. Collaboration is essential.

7. What should the private sector's role be in managing parking?

Stakeholder #1 -

Stakeholder #2 – Encourage employees not to consume preferred parking. Thinks it's the city's problem to solve.

Stakeholder #3– No role for the private sector. Likes the idea of private businesses making parking available for visitors and customers. Might be difficult to implement. Many employees are commuting from other Michigan cities, including Grand Rapids.

Stakeholder #4 – Businesses are already paying taxes. They should be able to rely on the city to provide parking.

Stakeholder #5– Private sector could take on garage project; would support this before he supports city building a garage.

Stakeholder #6– If you're expanding your business, you need to anticipate the parking demand increase and plan accordingly.

Stakeholder #7 – She doesn't have any views on this.

Stakeholder #8 – The private sector should be hired to manage the city's parking. Local businesses should encourage employees to park remotely, but that's difficult to enforce. We should not be putting a public enterprise in the private sector. Employers should not be on the hook to make anything happen with their employees.

Stakeholder #9 – The private sector should work with the city to identify designated parking lots for use. Ordinances require enforcement. Employees working a six-hour shift should park remotely and not reserve a parking space for the entire shift. The private sector could require employees to park remotely to free up spaces for visitors and customers. A designated employee parking lot would help. The funeral home has been a good opportunity for shared parking. Employees arrive early and get the pick of the litter. Business owners and employees should be part of the solution by not taking up the most convenient spaces. How do we help travelers coming from out of town find the available spaces?

Stakeholder #10 - Ideally, minimal. I would be concerned about parking becoming overly profit-driven rather than community-focused. However, partnerships may make sense for things such as shuttle services or leasing remote lot space.

8. What aspects of the existing parking system are functioning effectively?

Stakeholder #1

Stakeholder #2 – Two lots downtown, high school fundraiser, and Lulu Cadieux (owner installed own meters, not owned by the city). $10 flat rate?

Stakeholder #3– The fact that even if you must drive a bit, you get to see the place.

Stakeholder #4 – He likes that there is paid parking; it makes finding parking easier. One church has a lot and asks for donations. Police are not strictly enforced. Police not enforcing illegal parking is acceptable; it allows creative parking. The downtown area needs more parking.

Stakeholder #5– The high school lot and the interurban work well. It seems like a lot of people use it.

Stakeholder #6– Overall, what they have seems to work well. Using the school lot works well. Illegal parking should not be accepted. Need enforcement.

Stakeholder #7 – The high school parking works well. There is a lot of on-street parking. School is closed in the summer. The streets are wide, so on-street parking in the school area does not disturb residents.

Stakeholder #8 – The interurban is nice to have. They could be a big partner in the solution. Parking could be disallowed overnight; this addresses the short-term rental situation. Would require enforcement. This is a small town with some big city parking problems.

Stakeholder #9 – The high school lot and funeral home work well. It could be advertised better. If additional remote or shared lots are available, they should be advertised more prominently. SPA is used as a fundraiser for the elementary school; it works well. It would be good to identify more of these and advertise them.

Stakeholder #10 -The Interurban is a strong asset that could be expanded. The system has historically supported growth. Community-based solutions like school fundraising lots reflect local engagement.

9. What aspects of the existing parking system are not functioning effectively?

Stakeholder #1 – No parking enforcement, interurban limited, and could benefit from a more regular schedule, no paid parking, and no parking garage.

Stakeholder #2 – Lack of enforcement.

Stakeholder #3– Used to have a duck boat. People like driving around.

Stakeholder #4 – The lack of paid parking spaces is a problem.

Stakeholder #5– There is not enough parking in the summer. Could be limiting business and income.

Stakeholder #6– Residents take up parking spaces that could otherwise be used by visitors and customers. Used to have a meter maid who marked tires, no longer in play.

Stakeholder #7 – Seems disorganized and discombobulated. The shuttle advertisement is weak. She doesn't know if Saugatuck is interested in working with Douglas; she thinks they should collaborate. Douglas would like to see more tourism and visitation. The Supervalu grocery in Douglas has a large lot.

Stakeholder #8 – There is too much parking demand. Decrease demand by charging for the supply. Encourage the use of interurban; encourage carpool use through parking rates.

Stakeholder #9 – Not enough parking spaces during peak times. The power plant must have capacity during peak demand, even though it sits unused much of the time. The capacity is not there. Can we get more parking on the hill?

Stakeholder #10 - Lack of consistent enforcement for timed parking. Safety concerns from angled parking extending too far into traffic lanes. The high school is listed as an overflow during school hours. Residents on the hill are experiencing congestion and parking directly in front of their homes.

10. How do you perceive parking enforcement policies and practices? Are they effective, ineffective, appropriate, overly harsh, or overly lenient?

Stakeholder #1 – Has never seen a parking enforcement officer, and he's been there for 12 years (8 full-time, most of the year). Doesn't have its own police force.

Stakeholder #2 – Has never seen a parking ticket in Saugatuck. Does not have city police.

Stakeholder #3– Thinks what they're doing is effective. Lives in Douglas; can ride his bike if he needs to get around. Doesn't see much parking abuse. People cycle in and out.

Stakeholder #4 – He thinks the parking enforcement is appropriate. He doesn't see many parking problems.

Stakeholder #5– Was not aware of time limits. Has never seen anyone enforce parking. Does not pay attention to existing signage.

Stakeholder #6– There is no parking enforcement. Saugatuck does not have a police department. Has not seen any enforcement. Enforcement can create turnover, but it might not solve a problem. Cars can be moved to another space.

Stakeholder #7 – There is no parking enforcement. There is no police department or security. Given the lack of meters, is enforcement necessary? Has never seen any enforcement. The Allegan County Sheriff is contracted to provide services, but does not enforce. She did not know that there were three-hour spaces.

Stakeholder #8 – There is no parking enforcement. There is no police department. The sheriff is not writing parking tickets. The three-hour on-street spaces are acknowledged, but everyone knows there is no enforcement. People will take the risk of a ticket as the cost of doing business. Not aware of anyone who's received a parking ticket.

Stakeholder #9 – He likes parking enforcement. He has some favorite spaces he uses, parks illegally, and rarely receives a ticket. There is no parking enforcement; the sheriff has been writing tickets sporadically for the last couple of years; he's received a couple. Not sure what happens when tickets go unpaid. The sheriff's department does not go after scofflaws. Fifteen years ago, they had a dedicated enforcement officer.

Stakeholder #10 - Currently, I find enforcement ineffective and overly lenient. If we establish time limits and policies, they must be consistently enforced. Otherwise, they lose meaning.

11. Would you be interested in assigning employees to park remotely during peak season to alleviate parking congestion for visitors and customers?

    Stakeholder #1 – Supports enforcement. Doesn't think existing regulations are well understood and not consistently enforced.

    Stakeholder #2 – Yes, would like to see more enforcement. Might also benefit from assigning employees to park outside the downtown.

    Stakeholder #3– No. He thinks what they're doing now is effective.

    Stakeholder #4 – It would be unfair to put this on workers. They are already dealing with commutes and housing affordability issues in Saugatuck. A lot of them live in other Allegan County communities and the west side of Grand Rapids.

    Stakeholder #5– Does not know whether parking employees remotely is a good idea. Could park employees at the high school, and they could walk or take a shuttle.

    Stakeholder #6– Would add to the challenges of finding people to work. It would add one more layer of bureaucracy to someone's job.

    Stakeholder #7 – Assigning employees outside the downtown could make spaces available for visitors and customers, but how do you enforce it?

    Stakeholder #8 – Thinks it would be a good idea to park employees outside of downtown. She is from Detroit.

    Stakeholder #9 – Requiring employees to park outside of the downtown is a good idea, but how do you force compliance? Also, they do not like it when people put traffic cones to reserve spaces in the public right-of-way. Restaurants should not be allowed to occupy on-street spaces. COVID is over. Why are we still allowing

restaurants to use street parking? This is public space. Saugatuck should promote its parking problem; it's a good problem.

Stakeholder #10 - Yes. Most employees commute into town and must drive, but they should not occupy prime visitor parking spaces during peak season. A designated remote lot with shuttle service would help alleviate congestion. However, any policy must be enforceable to be effective.

12. Are there any best parking practices in other cities that could be implemented in Saugatuck and potentially be effective? If so, what are these practices?

    Stakeholder #1 – Charge for parking. Santa Fe, Grand Rapids, and Chicago charge. The interurban system is woefully underutilized. Rode public transportation in Chicago for 25 years. The Interurban system could be improved, more regular, better promoted, and extended hours, etc.

    Stakeholder #2 – No.

    Stakeholder #3– Interurban operated by its own board; paid for by taxpayers. Becky Crandall runs the interurban. Traverse City does a good job of running parking; they provide diagonal parking. Allows traffic to move faster. Water Street has some angled parking. What about using at least one side of Butler for angled parking? Lucy, Culver, and Griffin might be other opportunities.

    Stakeholder #4 – Allegan and Maple at the church - what about a paid shuttle service? Disney handles inbound guests well with its tram system. It could be a source of advertising income that could offset shuttle costs. How do we make the shuttle ride an attraction?

    Stakeholder #5– Saugatuck is unique. He's not sure there are any other Michigan cities that run parking as well as Saugatuck. We need to focus on multi-modal solutions, not just car parking solutions. Moving employees to remote parking could help. We could also make it easier for employees to bike.

    Stakeholder #6– No. He doesn't have any.

    Stakeholder #7 – No. Does not have any examples. Dropping the hammer and writing parking tickets would create problems and not be part of the solution. Need to maintain a friendly, small-town feel. There is no Uber or Lyft in Saugatuck. There are a couple of taxis. The interurban shuts down at night, sometimes at 7 p.m. during the summer and 9 p.m. on weekends, and 11 p.m. on other nights.

    Stakeholder #8 – In Grand Rapids, there is a 2-hour maximum, $3.50 fee, and credit card payment is offered. One can park right in front of the salon and pay, or park several blocks away and not pay. When parking demand is high, people are willing to pay for convenience. Interurban needs to run on a schedule as well as on demand.

    Stakeholder #9 – In Fort Lauderdale, there are private and public facilities. City-owned facilities are priced lower. Private companies tend to charge more, like city-operated parking, because they keep the rates down. It's easy to contract it out, but that comes at a cost.

    Stakeholder #10 - I believe Saugatuck should approach parking as part of a broader mobility strategy rather than focusing on a single large infrastructure solution. In addition to remote parking, expanded Interurban

service, and stronger enforcement, I believe we should seriously evaluate a regulated golf cart (low-speed vehicle) ordinance.

Many resort and waterfront communities have successfully integrated Low-Speed Vehicles (LSVs) to reduce short in-town car trips. In Saugatuck, many peak-season trips are short, from rental homes to restaurants, shops, or the waterfront, and these are exactly the types of trips LSVs are designed for.

Research in transportation planning consistently shows that lower average vehicle speeds reduce crash frequency and severity. Golf carts and LSVs are typically limited to 20–25 mph, which can naturally calm traffic, an important consideration in our pedestrian-heavy downtown.

From a parking standpoint, smaller vehicles occupy less physical space and can be accommodated in designated compact areas. Communities that support alternative transportation options often see more "park once" behavior. If visitors can park remotely, shuttle into town, and then use a low-speed vehicle for short trips, they are less likely to repeatedly move full-sized vehicles in and out of prime downtown spaces.

This would only work if clearly regulated, with safety standards, designated parking, and coordination between Saugatuck, Douglas, and the township. It is not a standalone solution, but as part of a comprehensive mobility plan, it may be a more cost-effective and character-aligned alternative to investing over $10 million in a parking structure.

Creative, layered solutions deserve serious study before committing to a single expensive structural fix.

Estimated Cost to Build and Operate a Parking Structure in Saugatuck

Purpose

This document summarizes the likely capital and operating costs associated with constructing and maintaining a self-park, public parking structure in Saugatuck, Michigan. The estimates are based on current U.S. and Midwest parking-industry benchmarks and scaled to the size and seasonal nature of a small resort community.

Likely Scale of a Saugatuck Parking Structure

If pursued, a parking structure in Saugatuck would most realistically consist of 100 to 400 spaces in a two- to four-level, above-grade, open-air configuration. This type of structure represents the lowest-cost form of structured parking and is typical of small cities that choose to build garages.

Construction Cost Estimates

Above-grade concrete parking structures in the Midwest currently cost around $35,000 per parking space to construct. Based on this estimate, a 200-space structure would likely cost about $7 million, while a 300-space structure would likely cost more than $10 million. These figures exclude land acquisition and assume the structure is built above grade on a geometrically friendly site that allows for a minimum footprint of 120' x 135', allowing for an efficiency of 335 square feet per space or better, and includes modest architectural treatments. These costs are intended to provide an idea of probable costs; actual costs will vary and depend on site characteristics, the details of final design, and the selected contractor's guaranteed maximum price.

Soft Costs and Total Project Cost

In addition to construction costs, parking structures typically incur soft costs equal to 20 percent of construction value. These costs include engineering, architectural design, soils and materials testing, permitting, inspections, construction management, and legal and financing expenses. When soft costs are added to construction costs, the total per-space project cost is expected to be $42,000 in 2026 dollars. Escalation can be expected in the coming years and has been exceeding general inflation.

Annual Operating Expenses

Walker maintains a database of parking garage revenues and expenses, and based on the 303 multi-level above-grade parking structures in the database, the median annual operating cost is $783. For a 200-to-300-space garage, this equates to approximately $156,000 to $235,000 per year. These costs cover lighting, electricity, cleaning, minor concrete repairs, striping, insurance, and routine maintenance, but exclude debt service and major capital rehabilitation.

Long-Term Lifecycle Considerations and Structural Maintenance Costs

Over its lifespan, parking structures require periodic major reinvestment, including concrete and structural repairs, joint replacement or traffic topping membrane replacement, waterproofing, lighting upgrades, and code compliance updates. Regular investments in repairs and maintenance can significantly extend the life of a parking structure. Neglecting a new precast parking structure means it might only have a useful service life of 30-40 years before demolition is prudent; however, a well-designed, built, and maintained cast-in-place, post-tensioned concrete parking structure could last the better part of a century. To ensure sufficient funds for a well-maintained facility, we recommend that owners set aside at least 1% of initial construction costs in a sinking fund and increase this amount annually to cover inflationary construction costs.

Revenue Considerations in a Seasonal Community

Because Saugatuck experiences highly seasonal parking demand, a parking structure would likely be heavily used during peak summer weekends but underutilized for much of the year. As a result, parking revenue alone would likely not fully cover construction, operating, and long-term maintenance costs. Most small resort communities treat parking structures as subsidized public infrastructure rather than revenue-generating assets.

Revenue Required to Break Even

Putting it all together, total ownership costs for building, owning, operating, and maintaining a parking structure are significant. To provide a point of reference, it can be helpful to parse out the true cost of parking, including upfront capital costs, operating expenses, and capital expenses for repairs, replacements, and maintenance.

The following table presents the monthly total cost per parking space or the monthly revenue needed to break even (assuming amortization over 30 years at 5.0 percent interest), given all costs.

Table 1: Total Per-Space Monthly Cost to Own, Operate, and Maintain (2026 Dollars)

		Annual Operating and Capital Maintenance Cost Per Space					
		$600	$800	$1000	$1200	$1400	$1600
Project Cost Per Space (2026 Dollars)	$32,000	$222	$238	$255	$272	$288	$305
	34,000	$233	$249	$266	$283	$299	$316
	36,000	$243	$260	$277	$293	$310	$327
	38,000	$254	$271	$287	$304	$321	$337
	40,000	$265	$281	$298	$315	$331	$348
	42,000	$275	$292	$309	$325	$342	$359
	44,000	$286	$303	$320	$336	$353	$370
	46,000	$297	$314	$330	$347	$364	$380
	48,000	$308	$324	$341	$358	$374	$391
	50,000	$318	$335	$352	$368	$385	$402
	52,000	$329	$346	$362	$379	$396	$412

*Note: Facility financing is assumed across an amortization period of 30 years at an interest rate of 5.0 percent.

Source: Walker Consultants, 2026

Assuming a project cost of $42,000 per space and annual operating and capital maintenance costs of $1,000, the monthly total cost of ownership is $309 per space, rising further when land acquisition costs are included. This exceeds almost all parking rates charged in Michigan, including Detroit, the state's largest city, suggesting that a garage would require significant subsidies beyond user fees to cover costs. Note that actual costs will vary from those shown; Walker provides this conceptual cost statement for informational purposes only.

Overall Assessment

For Saugatuck, a parking structure would represent a significant public investment, likely requiring close to $10 million in upfront capital and several hundred thousand dollars annually to fund operating and ongoing capital expenses, including repairs and replacements. Such a facility would need to be justified primarily on access, economic vitality, and land-use efficiency grounds rather than on the expectation of full cost recovery through parking fees. It's a difficult sell given the need is only for a few days annually.

Paid Parking Considerations for Saugatuck

Purpose

The City of Saugatuck and its Parking Improvements Task Force have identified the possible introduction of paid parking as a consideration for future implementation to improve downtown parking conditions. This discussion provides context and information to help educate decision-makers on what other Michigan resort communities are doing, understand the costs of paid on-street parking, and weigh the pros and cons of paid parking and parking meters.

Peer Michigan Cities Survey

The following table summarizes ten other Michigan resort cities and their approaches to paid on-street parking and time limits, compared with Saugatuck.

Community	Core Time Limit	Paid On-Street	Enforcement	Technology	Notes / Effectiveness
Boyne City	2 hr or unlimited; a few: 15 min.	No	City	Signage	Free, low-friction
Charlevoix	2 hr core; 3 hr lot	Yes (seasonal)	Police + seasonal officers	ParkMobile, text-to-pay	Strong summer turnover
Frankfort	No time limits	No	City enforcement	Maps, signage	Simple & effective
Grand Haven	3 hr downtown	No	Public Safety Dept	Permits, kiosks for off-street	Manages overnights and residents
Ludington	15-min. 2, 3, and 8 hr. sp.	No	Police Dept.	Maps, posted limits	Clear tiering reduces conflict
Mackinaw City	3 hr.	No, but there are pay lots	City	Lot systems	Curb rules are unclear
Manistee	2 hr by ordinance	No	City enforcement	Ordinance + signage	Very clear block rules
Marquette	3 hr. in core, 10 hr. in outlying area	Yes	Police + Treasurer	Pay stations, Passport	Tech-driven compliance
Saugatuck	3 hr typical (posted)	No	Dedicated parking staff	E-ticketing, digital chalking	Time limits encourage turnover
South Haven	3 hr zones	No, but beaches have pay lots	Police Dept.	Passport app, kiosks	Paid where demand peaks
St. Ignace	2 and 3 hr downtown	No, but has pay lots	City / DDA	HONK app	Good curb/lot split

As shown in the previous table, most cities surveyed have time limits of 2 or 3 hours for on-street spaces in specified core areas without paid parking or meters. Instead, most of the cities surveyed rely on enforcement by dedicated parking enforcement officers and police or public safety departments. Various technologies are

used, including e-ticketing and digital chalking, mobile cellular phone applications, permits, multi-space meter kiosks, signage, and maps.

The time-limit-only approach used by Boyne City, Frankfort, Grand Haven, Ludington, Manistee, and South Haven is cited as a peer example relevant to Saugatuck. All communities share a resort-oriented economy, strong seasonal visitation, and concerns about balancing visitor access with neighborhood protection. These examples demonstrate that posted time limits can be an effective parking management strategy in resort settings when paired with consistent enforcement and complementary employee parking solutions.

Several Michigan resort communities, including Charlevoix and Marquette, do not follow a time-limit-only model. In addition to time limits, these cities also use cellular phone applications. Charlevoix allows text-to-pay, while Marquette has multi-space meter kiosks. These communities are therefore not examples of exclusive reliance on posted time limits.

Resort communities that rely on posted time limits instead of meters generally share several characteristics: a compact downtown area, strong seasonal tourism demand, an emphasis on preserving historic or aesthetic character, and a policy preference for simple enforcement. These communities typically use two- to three-hour limits, enforce them primarily during peak summer months, and provide peripheral parking areas for employees and long-term stays.

The Pros and Cons of Paid Parking and Parking Meters

The following table discusses the pros and cons of paid parking and parking meters.

Pros	Cons
Parking meters can improve voluntary compliance by encouraging drivers to self-regulate their parking behavior. Paying for parking creates an immediate behavioral signal that reinforces the expected duration of stay. Even low hourly rates significantly increase voluntary compliance compared to free, time-limited parking, which relies entirely on the threat of enforcement after a violation occurs.	Upsets the status quo for free parking. Saugatuck residents, employees, visitors, and customers are accustomed to free on-street parking. Changing the status quo invites resistance for several reasons mentioned within this list of cons and must be overcome to gain political acceptance.
Generates municipal revenue that can be reinvested into infrastructure, transportation, and downtown improvements.	Creates a financial burden for residents, visitors, and business owners due to higher access and daily commuting costs.
Improves traffic management by encouraging turnover and reducing congestion in high-demand areas.	Does not fully address urban design problems; pricing alone is insufficient.

Pros	Cons
Promotes alternative transportation, reducing reliance on personal vehicles and supporting sustainability goals.	Negative public perception, often viewed as a "cash grab," creates resistance and political challenges.
Parking meters offer an efficient operation—solar-powered, intuitive interfaces, and multiple payment methods.	Accessibility and equity concerns for low-income individuals and those with limited mobility.
Unified reporting and real-time data allow better parking management and operational oversight.	Enforcement costs and operational burden—meters require regular monitoring, maintenance, and replacement, and violations create negative experiences.
Encourages turnover that supports business access, as seen in case studies like Seattle and Old Pasadena.	Meter systems can confuse users, such as when they forget license plate numbers or display receipts incorrectly.
Reduces reliance on punitive enforcement measures. Time-limit-only systems depend heavily on ticketing to change behavior, which can feel punitive and arbitrary to the public. Meters shift the city's role from punishment to management by giving drivers a clear, proactive way to comply. This reduces confrontational enforcement encounters and lowers public dissatisfaction with parking regulation.	Although paid parking is unlikely to represent a significant expense relative to total expenditures for a day trip, a vacation, or a dinner out, it can deter visitors and reduce foot traffic, potentially hurting small businesses and retail activity. The consultant believes this is more of an argument than a reality.
Provides administrative and legal clarity by providing objective, defensible evidence of violations. An expired meter may be easier to document and adjudicate than proving a vehicle exceeded a posted time limit. This reduces disputes, appeals, and administrative burden while increasing consistency and fairness in enforcement.	Parking meters can create street and curb clutter, and some people find this undesirable when choosing between meters and no meters. Even on-street payment systems without meters still require parking space numbering, which is usually done with signage and adds to street and curb clutter.
Lowers parking enforcement costs. Metered systems reduce the need for frequent patrols and repeated observations required under time-limit-only enforcement. Officers can focus on clear, visible violations, improving	Parking meter revenues in Saugatuck are likely to exceed the upfront capital and ongoing operational costs of the meters, but the meters will still be a financial burden on the city.

Pros	Cons
efficiency, and reducing labor costs despite the presence of paid parking infrastructure.	

Summary of On-Street Parking Meter Costs

Should Saugatuck elect to implement paid on-street parking, a mechanism for collecting parking revenues is likely required. This could include single-space meters, multi-space meters, or kiosks, or exclusive pay-by-cell, which may be feasible, but is not prevalent.

To install parking meters, the upfront capital costs are as follows:

- Multi-space meters typically cost $8,000 to $10,000 each.
- Smart single-space parking meters cost about $1,200 to $1,800 per meter, including the meter dome, pole, and installation.
- Capital costs also include ancillary equipment and installation, including signage and bollards.

Parking meters also have ongoing operating expenses as follows:

- Multi-space meters incur $50–$60 per meter per month in data and management fees.
- Single-space meters incur $6–$8 per meter per month plus credit card transaction fees.
- Cash collection operations add labor, vehicle, security, and handling costs.
- General operating expenses include staff overhead, enforcement, and neighborhood impact mitigation.

Finally, there are ongoing costs related to parking meter maintenance, repairs, and replacement:

- Meters require periodic repair, component replacement, and lifecycle upgrades. The typical parking meter has a lifespan of 10 years, after which reliability begins to decline, and systems become outdated.
- Cities must fund replacement of outdated or failed equipment over time.

In total, a reasonable estimate of annual on-street parking meter costs, including the amortized cost of equipment, ancillary equipment, ongoing operating expenses, and capital expenditures for repairs and replacements, is on the order of $300,000, of which about one-third to one-half is enforcement costs.

Saugatuck On-Street Parking Revenue Potential

Based on industry norms and Saugatuck's downtown parking capacity, a preliminary revenue estimate suggests that with roughly 300 pay-on-street spaces in high-demand areas, an average hourly rate of $2.00, and typical seasonal occupancy, annual gross revenue could range from $450,000 to $600,000. At $1 per hour, these figures would be halved to $225,000–$300,000. These estimates align with those of similar Midwestern resort cities and can be refined with additional data. Actual results will vary; this provides an order-of-magnitude approximation.

Key Takeaways

Cities use parking meters, time limits, and low rates together because pricing enhances compliance, fairness, flexibility, and operational efficiency. Time limits alone can be effective in certain contexts, but meters often offer a more stable, less contentious, and more adaptable way to manage curbside parking turnover. Posted

time limits without meters can work well in small or seasonal communities with predictable enforcement, clear signage, and strong political tolerance for ticketing. Many resort towns successfully rely on time limits, targeted residential permit zones, and peripheral long-term parking instead of paid systems.

WALKER CONSULTANTS

City of Saugatuck, MI

Wayfinding, Signage, and Communication Evaluation

April 2026



1. Introduction

Effective wayfinding, signage, and communication are essential for enhancing visitors' experiences in any downtown area. Clear and informative signage not only guides individuals to their desired destinations but also promotes a sense of safety and comfort. Well-designed wayfinding systems can significantly reduce confusion and frustration, helping visitors find available parking and navigate the area easily.

Saugatuck attracts many visitors during the summer months. By prioritizing clear communication through effective signage, Saugatuck can enhance the overall visitor experience, promote local businesses, and create a welcoming environment for everyone.

The following evaluation assesses the current state of wayfinding and signage in Saugatuck, identifying opportunities for improvement that will contribute to a more cohesive and enjoyable experience for both visitors and residents alike.

2. Current Conditions Assessment

Existing Sign System

Observation 1: A Limited Amount of Arrival and Directional Signage at the Entry Points into the City.

The current arrival signage does not effectively create a welcoming atmosphere and does not enhance the character or sense of place for visitors entering the City. Additionally, while the sign at Blue Star Highway serves as a noticeable gateway, there is no directional sign indicating a left turn into downtown.



Top left: The current gateway sign at the intersection of Blue Star Highway and Lake Street is an important decision point for entering downtown, but it lacks any directional messaging. Top right: As visitors enter the City on Lake Street, this is the only sign indicating that they are entering downtown, and it lacks a sense of arrival. Bottom: The current entry sign on Holland Street is a typical street sign and lacks any aesthetic qualities or character representative of Saugatuck.

Observation 2: Lack of Vehicular and Pedestrian Directional Signage in Downtown.

The only vehicular directional signage in downtown pertains to shuttle parking at the high school; there is no additional signage to guide drivers to other destinations. This lack of guidance can create a negative experience for infrequent or first-time visitors. Without clear signage, drivers must rely on navigation on their mobile phones or vehicle systems to reach their destinations, which could lead to conflicts with pedestrians, especially during peak times. While there are some pedestrian-oriented directional signs, such as map kiosks, they are limited to the south side of the city. There are no signs at parking locations or downtown, making it challenging for visitors to navigate the area after parking.



Top Left: There is no vehicular directional sign at the key decision point located at the intersection of Culver Street and Butler Street downtown. Top Right: There is no pedestrian directional sign at the decision point at the intersection of Butler Street and Hoffman Street. Bottom Left: This shows the current directional sign for the park-and-ride. Bottom Right: These are the existing map kiosks located at the southern end of downtown.

Observation 3: No Clear Parking Identification Signage at Public Parking Facilities

Currently, some public parking facilities have identification signs, but these signs often lack facility names or parking-related information and are too small to determine whether the facilities are available for public use when searching for parking. Providing clearer, larger information can enhance the overall visitor experience and reassure drivers that where they are parking is available for public parking.



Top Left: This is the only documented parking identification sign downtown indicating public parking. However, it is too small to read easily and lacks information about facility identification and time restrictions. Top Right: There are no signs at the facility's entrance indicating that this lot is available for public parking. Bottom: This area is part of the on-street parking inventory downtown, but because of its location and layout, it could easily be mistaken for private parking. Currently, there are no signs indicating that these spaces are designated for public parking, not even on-street signage.

Observation 4: Excessive Clutter of On-Street Parking Signs

The on-street parking signage has too many signs and too much information, making it difficult for visitors to find what they need.

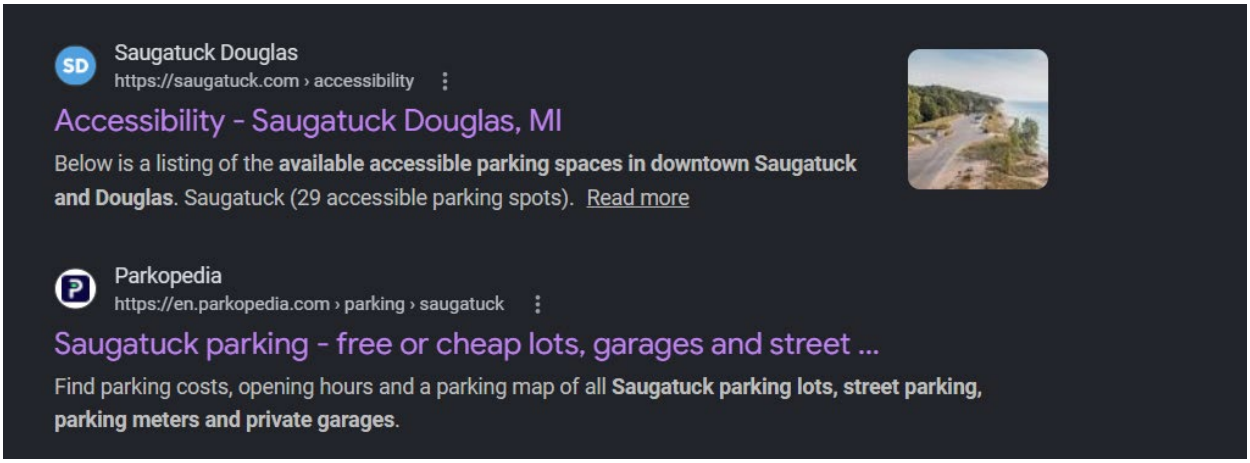


The images above show examples of on-street parking signs and the information they provide. The numerous signs and information can make it hard to understand, which may discourage people from parking or lead to negative perceptions during their visit to Saugatuck.

Parking and Transportation Communications

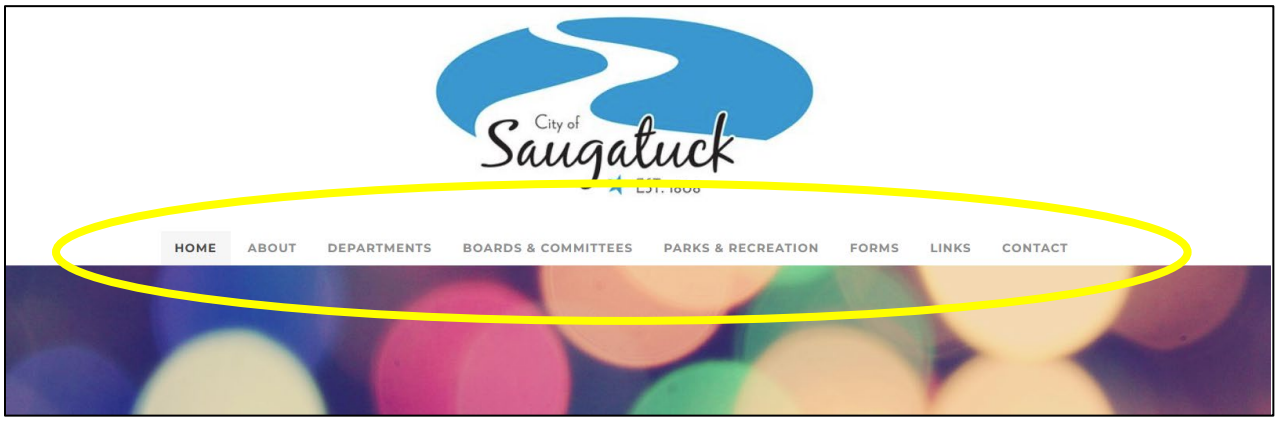
When people visit a city for the first time, they often look for online recommendations regarding restaurants, attractions, and parking options. By providing clear, easily accessible parking information on their websites, cities can significantly reduce the stress newcomers or infrequent visitors may experience.

Currently, the City of Saugatuck's website does not provide any information about public parking. In fact, when searching online for parking, the City of Saugatuck does not appear among the top results. Instead, websites like Parkopedia, Saugatuck Douglas Accessibility Parking, Yelp, and Tripadvisor dominate the search results for parking-related information.



Above: An example screenshot of the top results when searching for parking information in Saugatuck.

As noted earlier, parking information is not easily accessible on the City's website. Below is a screenshot of the current homepage. The homepage lacks any information or messaging about parking. Only after conducting a search can, one find the Parking Improvements Task Force, which still does not provide any parking-related information for viewing.



3. Recommended Improvements

Signage and Wayfinding Recommendations

Recommendation 1: Install Updated Gateway and Directional Signage at City's Entrances

To improve visibility at key decision points and city entrances, Walker recommends installing updated gateway and directional signage at the intersections of Blue Star Highway and Lake Street, and of Holland Street, North Street, and Riverside Drive. These locations serve as the primary entry points into downtown Saugatuck.

Blue Star Highway and Lake Street Entry Point



The city should consider the following updates:

A. Update the existing Saugatuck Gateway Sign to be consistent with the existing City branding and improve overall visibility by providing more modern materials for better readability and to include more welcoming messaging.

B. Install directional signage with arrows to guide drivers left into downtown.

Below are examples of Gateway Signs and Directional Signage at downtown entrances.





Top Left: This is an example of a gateway sign for Douglas, MI. It features messaging for downtown and includes a directional arrow at a key decision point on Blue Star Highway. Top Right: This example shows a vehicular directional sign that provides arrows and downtown messaging, indicating that drivers should turn right to enter downtown.





Top Left: This is an example of a gateway sign in Holland, MI. The sign features welcoming messages and design elements that reflect the city's history. It is also highly visible. Image Source: https://guidestudio.com *Top Right: This is an example of directional signage located at a key decision point in Holland, MI.*

Recommendation 2: Develop a Sign System that includes Vehicular and Pedestrian Directional Signage within the Downtown

In any downtown area, an effective signage system is essential for improving navigation and enhancing the overall experience for both pedestrians and drivers. Walker recommends creating a comprehensive signage system that addresses the needs of both vehicles and pedestrians, ensuring safety, clarity, and ease of movement. Below is an example of various sign types from Winter Haven, FL. These sign types include gateway signs, vehicular directional signs, pedestrian directional signs, parking directional signs, and parking identification signs.



The images below provide other examples of how vehicular and pedestrian directional signage could look.

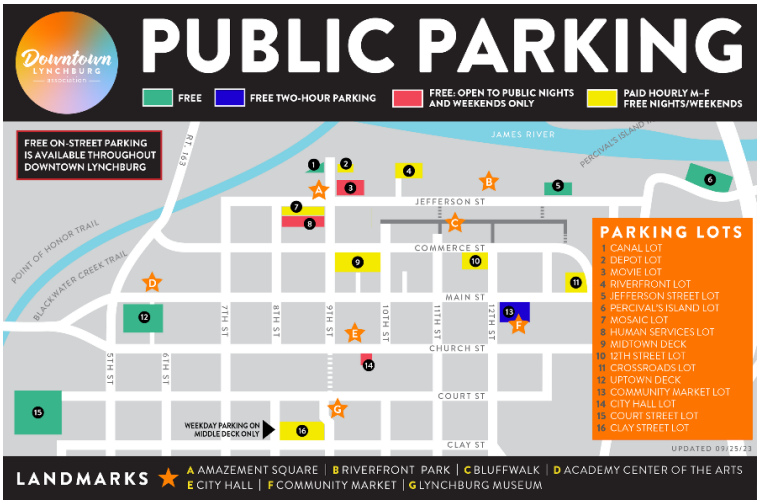


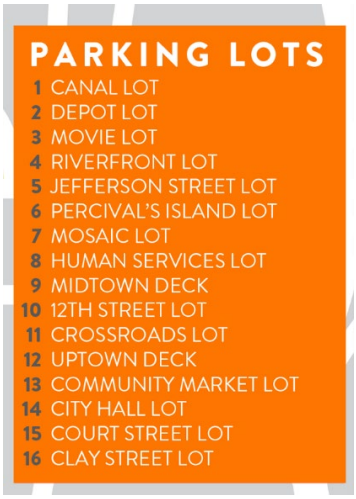




Recommendation 3: Establish a Standardized Naming Convention for all Publicly Accessible Off-Street Parking Facilities

Establishing a uniform naming system would create consistency and continuity in marketing and communicating the available parking options to visitors and residents. For instance, all publicly available parking facilities could be labeled as A, B, C, 1, 2, or 3, or have some directional or geographical connections. This would enhance wayfinding to these facilities on the City's website and through physical signage in and around downtown. Below are examples of how other municipalities have applied a naming convention to their parking facilities.





The example above shows a parking map and a list of parking facilities in Lynchburg, VA. The city has assigned names for the facilities based on their locations and designated use.



The example to the left shows a parking map and a list of parking facilities in Lake Orion, MI. The village has designated names for each facility based on its geographic location. Additionally, parking lots are labeled using the naming convention P# and shared lots as S#. The P# and S# designations can also be included on the signage at the entrances of these facilities.



Recommendation 4: Design and Install Parking Identification Signs at the Entrances of all Publicly Available Parking Facilities

As mentioned in Recommendation 2, which would include parking identification signs, there needs to be greater emphasis on parking signage overall. Currently, there are no signs indicating the names of parking facilities or their availability for public use. Walker recommends that clear parking identification signs be designed and installed at all publicly accessible parking facilities.

Each sign should feature the facility's name, be consistent with the City's naming convention as discussed in Recommendation 3 and clearly indicate whether the facility is available for public parking. Additionally, the signs should outline any specific parking restrictions for that facility. Below are examples of best practices for implementing effective parking identification signs throughout the City.

Parking identification sign examples









Recommendation 5: Simplify and Consolidate Messaging for On-Street Parking Signage

It's important to keep messaging clear and concise while providing necessary directions and information. Overloading signs with too much information can confuse visitors who may not be parking experts, leading to frustration and compliance issues. Walker recommends consolidating on-street parking signs to a maximum of two: one sign for parking-related time limits and another for additional restrictions, such as prohibiting trailers.

Existing On-Street Signage





Below are examples of on-street signs with simple and clear messaging.

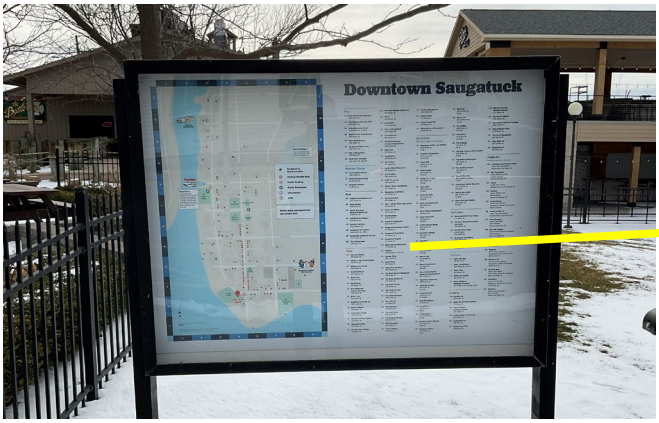




Left: An example of a parking sign displaying time restrictions and the parking symbol "P." Right: An example of on-street parking signage that includes permitted information, which could apply to the restrictions of trailers in Saugatuck.

Recommendation 6: Install Additional Map Kiosks at Every Pedestrian Exit Point of Each Parking Facility

Currently, map kiosks are located in the southern part of downtown, as shown below. Walker recommends installing similar kiosks at other locations throughout downtown, particularly at pedestrian exit points of public parking facilities.





Recommendation 7: Update and Add More Social District Signs Downtown.

Currently, there are only a few social district signs, especially at the entry and exit points, as shown below. Walker recommends adding more of these signs to improve communication for visitors exploring downtown, particularly at district entrances and exits. In addition, Walker recommends enhancing the maps on the social district signs by including more context and reference points to aid in wayfinding. Furthermore, Walker recommends providing additional messaging options, such as vinyl sidewalk stickers.

Existing Social District Signs in Saugatuck





Below are examples of how other municipalities have implemented Signage and Messaging for Social Districts.







Recommendation 8: Install Shared Parking Signage at The High School.

Currently, the high school offers parking during peak times to accommodate the shuttle service to and from downtown. This service is available only during specific times of the year. Walker recommends installing permanent shared parking signage, which clearly indicates the designated parking areas and the months during which parking is allowed. This will eliminate confusion about when and where visitors can park and prevent them from parking in restricted areas or during non-peak times.

Below are examples of how other municipalities have implemented Shared Parking Signage.





Parking and Transportation Communication Recommendations

Recommendation 9: Improve Visibility and Enhance Usability of Online Parking Resources on the City's Website

Improving the visibility of online parking resources involves making parking information easier to find and more accessible. This can be achieved through clearer navigation and more prominent placement on relevant platforms. Enhancing usability is crucial to ensure that users can easily navigate these resources, quickly locate parking options, and obtain the necessary information. The overall goal is to create a user-friendly experience that helps individuals efficiently find and utilize parking services online.

Signage alone is not enough. The City would also benefit from a continuous public relations program to effectively communicate parking opportunities and regulations.

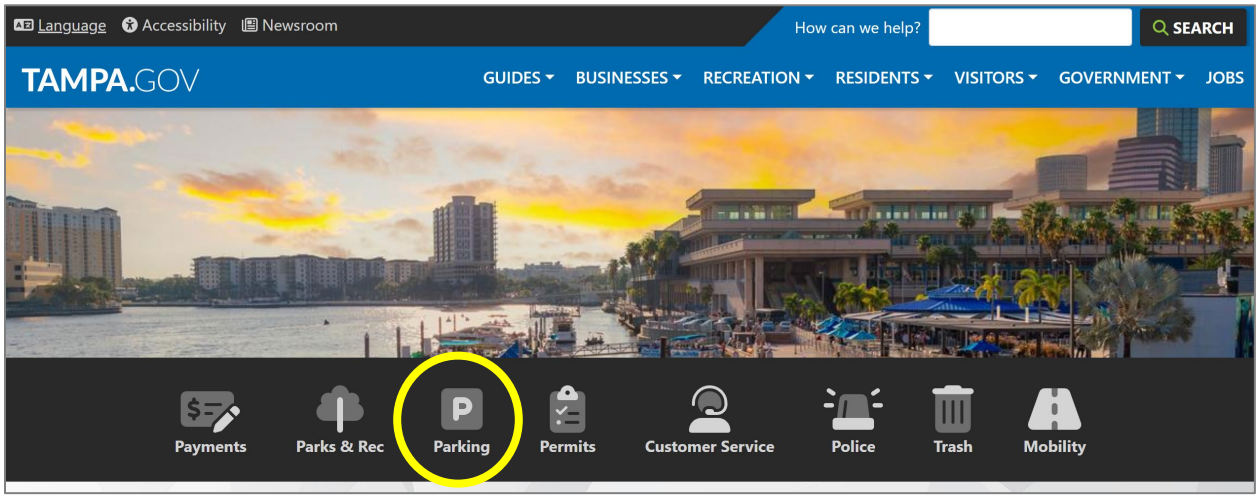
As mentioned earlier, the City currently lacks a dedicated website or webpage for downtown parking. To address this, the City should not only create a dedicated downtown parking website but also develop public parking brochures, maps, and other relevant information. This content should be made available on a dedicated parking webpage that aligns with the physical signage recommended for the downtown area.

In addition, Walker recommends the following strategies related to parking and transportation communication:

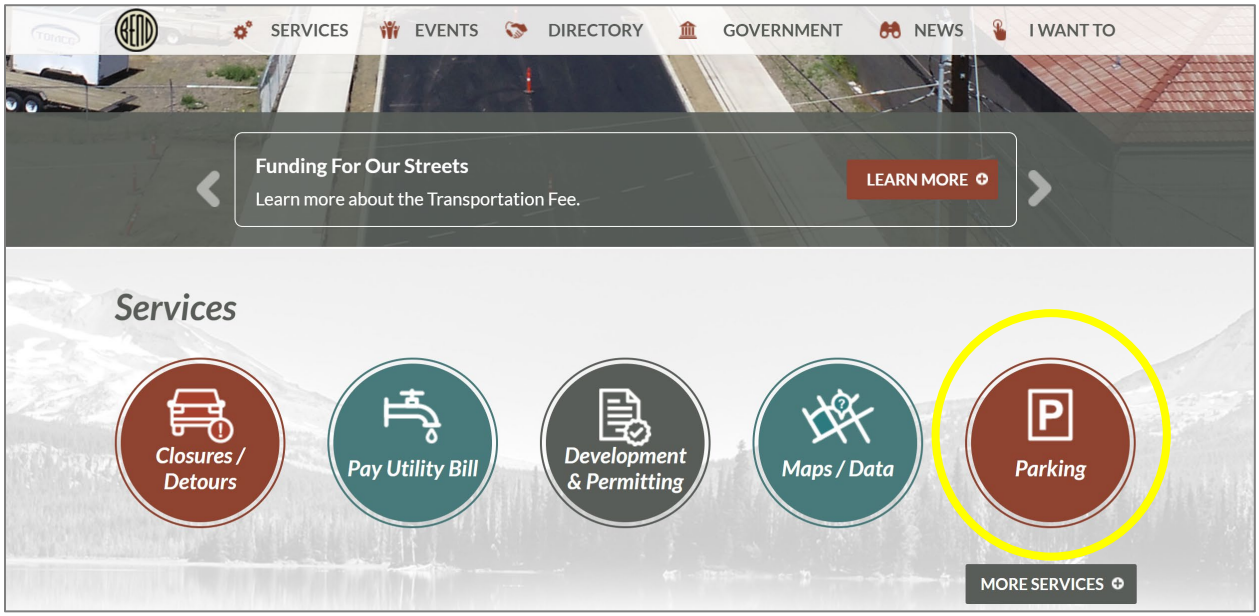
- Create a dedicated parking page on the city's website and add a parking icon or link on the city's homepage.
- Feature an interactive parking map directly on the parking page to ensure clear and accurate communication of all parking information, eliminating reliance on third-party websites.
- Include descriptions of each parking facility and on-street parking spaces on the interactive map. This information should include:
    - The facility's address
    - A picture of the entrance or street
    - The number of ADA spaces available
    - Details about EV charging stations, if applicable
    - Provide descriptions for each parking facility to highlight the most convenient parking options for specific destinations or events.
- Regularly share information related to public parking and its availability, including options for remote parking and shuttle services, through various platforms such as popular websites and social media.

The following are still images of home pages, dedicated parking pages, and interactive parking maps from other cities.

Website Home Landing Page Examples

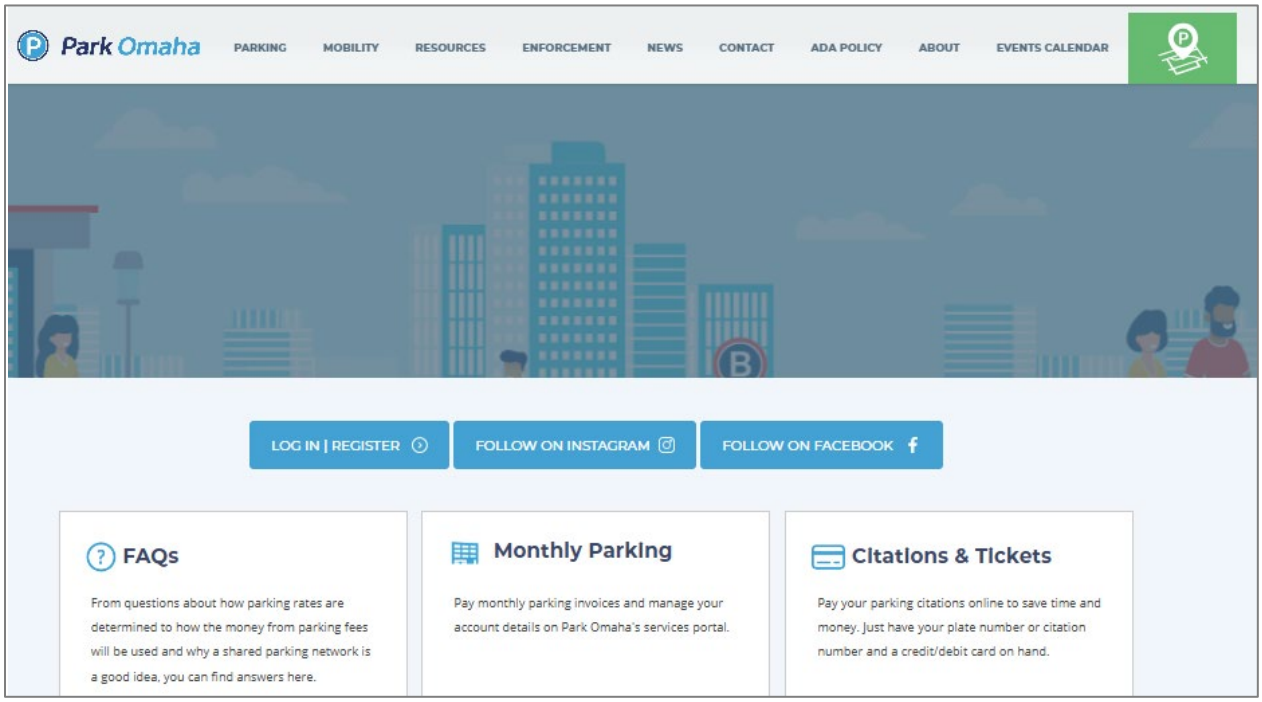


City of Tampa, FL

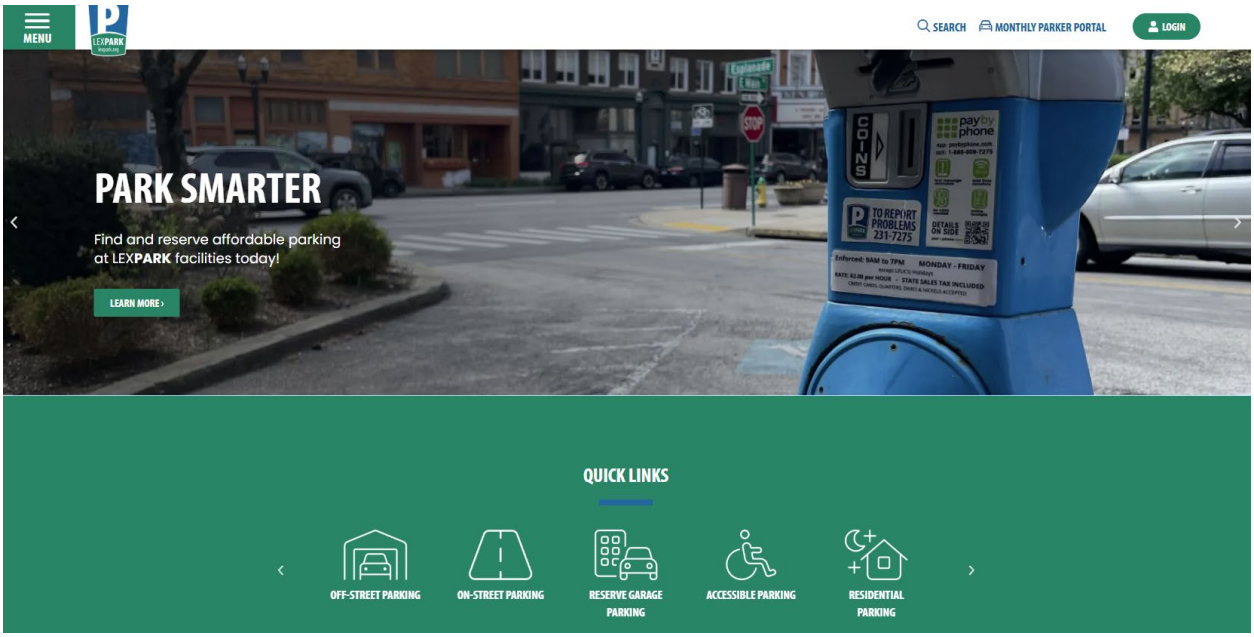


City of Bend, OR

Dedicated Parking Page Examples



City of Omaha, NE

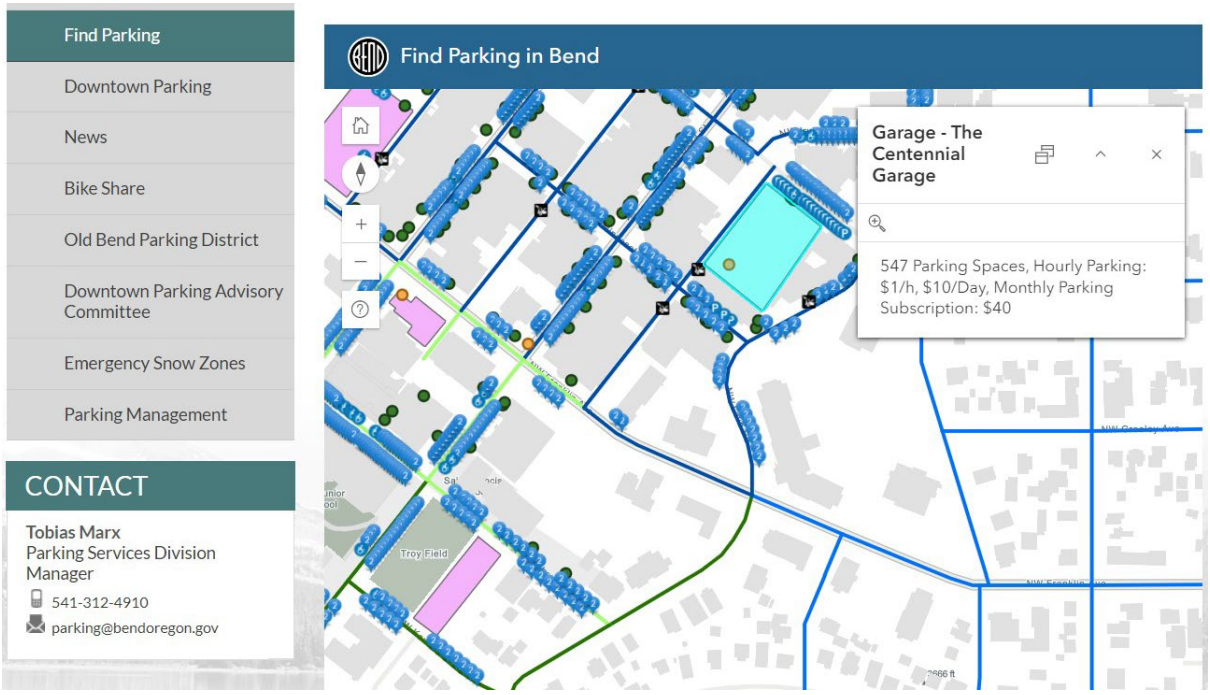


City of Lexington, KY

Interactive Map Examples



City of Minneapolis, MN



City of Bend, OR



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Framing Saugatuck's Parking Challenges and Potential Remedies

Parking Conditions and Challenges

- Peak-season congestion from June through September leads to difficulty finding parking, with many days operating at or near capacity.
- Enforcement is widely viewed as inconsistent or non-existent, resulting in overstays, illegal parking, and reduced turnover.
- Employees often occupy prime parking spaces, reducing availability for visitors.
- Safety concerns include angled parking encroaching into travel lanes and insufficient accessible spaces.
- Shuttle services and Interurban transit are perceived as limited in schedule, reach, and reliability.
- Survey results show that over 70% of respondents require more than 5 minutes to find parking in peak season, and most rely on personal vehicles.

Options Under Consideration

- Paid on-street parking (seasonal or year-round).
- Construction of a parking structure.
- Remote parking lots with shuttle service.
- Improved or expanded Interurban service.
- Enhanced enforcement of existing time limits.
- Employee parking management (remote lots or restrictions).
- Bicycle and multi-modal infrastructure upgrades.
- Low-speed vehicle (golf cart) system.

Pros and Cons of Options

- Paid Parking – Pros: Improves turnover, generates revenue, reduces reliance on strict enforcement.
- Paid Parking – Cons: Unpopular with many residents; may burden workers; could impact small-town character.
- Parking Structure – Pros: Adds supply; may support long-term growth; reduces circulation from drivers searching for spaces.
- Parking Structure – Cons: Very high capital and operating cost; limited seasonal usefulness; aesthetic concerns.
- Remote Parking/Shuttles – Pros: Low cost; scalable; reduces congestion downtown.
- Remote Parking/Shuttles – Cons: Requires reliable frequency; may inconvenience employees; needs strong communication.
- Improved Enforcement – Pros: Increases turnover without infrastructure costs; clarifies expectations.
- Improved Enforcement – Cons: Could be perceived as punitive; requires staffing resources.
- Bike & Multi-Modal Enhancements – Pros: Reduces vehicle demand; improves safety and community character.
- Bike & Multi-Modal Enhancements – Cons: Requires capital investment; adoption may be gradual.

- Low-Speed Vehicle System – Pros: Reduces short car trips and demand for downtown parking.
- Low-Speed Vehicle System – Cons: Requires regulation, designated areas, and multi-jurisdictional coordination.

Additional Findings from Recent Studies

- Parking supply totals 1,868 spaces citywide, with 1,502 on-street and 366 off-street. Zones 1 and 2 account for the majority of the supply. (Inventory Summary)
- Accessible spaces total 28 citywide—only 1.5% of supply, indicating a shortage. (Inventory Summary)
- Wayfinding evaluation identifies a lack of arrival signage, inconsistent pedestrian/vehicular direction signs, and cluttered on-street signs. (Wayfinding Report)
- City website lacks clear parking information; visitors rely on third-party sites. (Wayfinding Report)
- Recommended improvements include new gateway signage, facility naming conventions, simplified parking signage, added kiosks, and better online resources. (Wayfinding Report)

Additional Findings: Parking Structure Cost and Feasibility

- Parking structure costs estimated at $35,000 per space to construct; 200-space cost ~$7M, 300-space >$10M. (Cost Summary)
- Soft costs add ~20%, raising per-space cost to ~$42,000; total project likely near $10M. (Cost Summary)
- Annual operating costs estimated at $156k–$235k for a 200–300 space structure. (Cost Summary)
- Lifecycle costs are high; need a reserve fund of at least 1% of the construction cost annually. (Cost Summary)
- Saugatuck's seasonal demand means a structure would be underutilized much of the year; unlikely to be revenue-sustaining. (Cost Summary)
- Break-even monthly cost per space ~$309 at $42k/space and $1k annual O&M—higher than typical Michigan parking rates. (Cost Summary)

Summary of Paid Parking Considerations

- Peer Michigan resort communities often rely on 2–3 hour time limits with enforcement rather than paid parking. (Paid Parking Considerations)
- Paid parking can increase compliance, generate revenue, improve turnover, promote alternative transportation, and reduce punitive enforcement. (Paid Parking Considerations)
- Cons include resistance to changing free parking norms, potential burden on residents and workers, negative public perception, enforcement costs, and concerns about clutter from meters. (Paid Parking Considerations)
- Implementation costs include meter equipment ($1,200–$10,000 per unit), data fees, credit card fees, maintenance, and labor. Estimated annual cost ~ $300,000, including enforcement. (Paid Parking Considerations)
- Potential revenue: $450k–$600k annually at $2/hr for ~300 spaces during peak season; half at $1/hr. (Paid Parking Considerations)
- Paid parking improves compliance and turnover but may not address all design issues. Works best with signage, communication, and multimodal improvements. (Paid Parking Considerations)

City Pumps Brakes on Downtown Garage – Now It's Time for Real Transportation Solutions



Key West officials have quietly paused plans for the controversial $6 million parking garage at Simonton and Angela Streets. According to the Key West Weekly (**Feb 12 edition**), City Manager Brian Barroso scrapped the proposal by February 6th in response to public opposition following a contentious January 27 workshop where neighbors raised concerns about flooding, cost, and the project's impacts on downtown.

This is the right call. As we explored in our January series on the garage (**here**, **here**, and **here**), the City never demonstrated demand for the facility, never inventoried existing parking supply, and never explained how 85 new spaces fit into any broader transportation strategy. The project was, as we put it, “a solution in search of a problem.”

But here’s the more important question: Now what? In our story below we explore why downtown transportation matters, seven things that should happen instead, and the work ahead to get there.









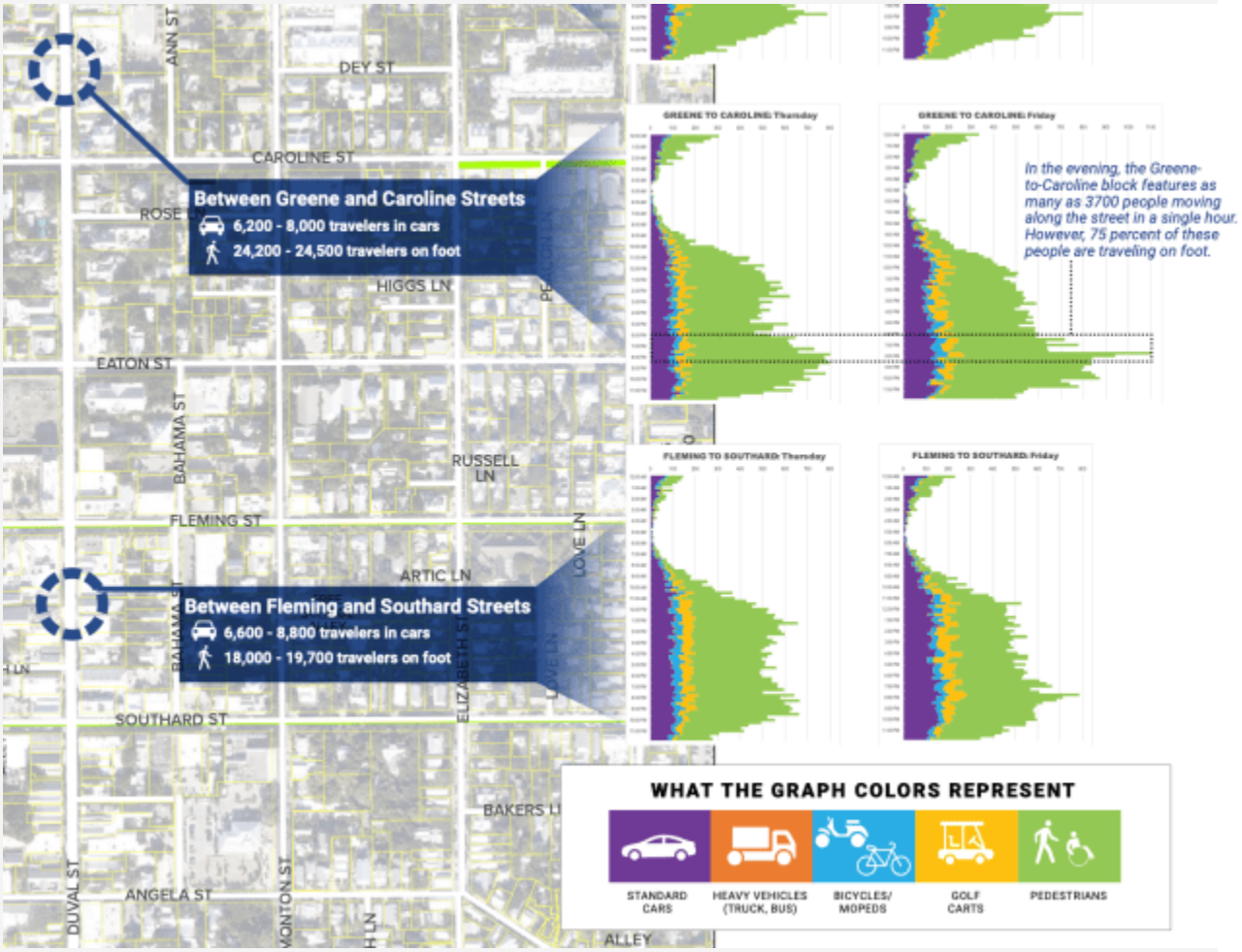


Why Downtown Transportation Matters

This should be about more than a parking garage. It's about something much bigger: How do we keep downtown Key West thriving as the walkable, bikeable, human-scaled place that makes our island special?

Our historic downtown core is the economic engine of Key West – the golden goose, if you will. It's where locals gather, where tourists explore, where small businesses and cultural institutions flourish, and where the unique character of this island comes to life. Duval Street, the surrounding blocks and the Seaport aren't just another commercial district. They're

what sets us apart from every car-choked, strip-mall-dominated place on the Florida mainland.



This graphic from the Duval Street Resiliency project shows how many pedestrians are on our main street. That's the golden goose. Click to enlarge.

But that special quality is fragile. If we let downtown become dominated by cars – by traffic congestion, parking lots, and the endless hunt for spaces – we lose what makes it work. We become just another place where you drive from Point A to Point B, park in front of your destination, and leave. That's the mainland model. That's not Key West.

The real question isn't "do we need more parking?" The real question is: "How do we make downtown function better while preserving the

walkable, bikeable, transit-friendly character that is our competitive advantage?”

The good news? We already know how to do this. We just need to double down and commit to it.

Seven Things That Should Happen Next Instead

The City doesn’t need to start from scratch. Much of the groundwork is already in place – adopted plans, proven strategies, and ongoing initiatives that just need commitment and funding. Here’s the path forward:



1. Fund the Duval Loop From Tourist Tax Dollars

The suspended Duval Loop was exactly the kind of service downtown needs: frequent, **free**, and designed for tourists. And beloved by downtown workers and residents too. As we documented last summer and fall (**here**), the Loop's elimination was a tragedy that hurt both visitors and the businesses that serve them. Commissioner Monica Haskell has been leading the charge to secure Tourist Development Tax funding for tourist-serving transit like the Loop, and Commissioner Sam Kaufman has been equally vocal about the need to act quickly.

This is the most immediate, high-impact move the City can make. **Using TDT funds for transit** doesn't raise local taxes, serves the visitors who pay those taxes, and reduces the very congestion and parking pressure the garage was supposedly meant to address. The City and County need to finalize this funding for the next fiscal year budget cycle, which begins in October.

2. Boost Transit for Workers and Residents

But the Duval Loop alone isn't enough. Workers commuting from up the Keys and residents throughout the island need reliable, frequent transit options. That means:

- *Lower Keys Shuttle*: Increase frequency from the current 90-120 minutes down to 60 minutes or even better every 30 minutes. With adequate funding – potentially from TDT for the tourist-serving portions – this becomes a viable option for workers and visitors alike.

- *Workforce Express*: Expand the service connecting Stock Island workforce housing to downtown with more frequent and simplified runs and extended hours to match actual shift times.
- *Key West Rides on demand and new fixed routes*: Provide more capacity for Key West Rides and implement new fixed route services called for in the **10-year plan**.

The goal is simple: make taking the bus faster, easier, and more reliable than hunting for parking. That's how you actually reduce downtown congestion.



As long as the unmarked, free for up to 72 hours spaces are available, many people like George Costanza will hunt for them and not pay to park in a garage or lot. That exaserbates congestion.

3. Manage Existing Parking Better

As we've written extensively (**here**), downtown already has more than 10,000 parking spaces. The problem isn't supply – it's management. There are still 1,000-2,000 unmarked, free on-street spaces spread throughout Old Town that encourage "hunting for parking" and create the illusion of scarcity.

The solution:

- Eliminate or time-limit free on-street parking in the commercial core (more **here**)
- Improve wayfinding so visitors know where the garages and lots actually are (**here** and **here**)
- Right-price parking to match demand and encourage turnover (**here**)
- Better promote and coordinate the existing City and private lots and garages

Do this and you'll reduce the circling, the congestion, and the frustration – without building a single new space.





4. Invest in Bike and Pedestrian Infrastructure

Key West ranks #1 in Florida for bikeability and in the top 50 in North America, according to PeopleforBikes (**here**). But we can do better. The adopted Bike/Ped Master Plan (**here**) calls for safer infrastructure, and recent projects like the new bike lanes on United and South Streets show progress. The new Safety Action Plan (**story here** and **plan here**) will show us the projects and policies that will have the most immediate impacts. Keep that momentum going.

More specifically:

- Continue building out protected bike lanes and the Crosstown Greenway
- Install more bike parking downtown (there's even **an app for suggesting locations**)
- Create parklets and wider sidewalks on key commercial blocks by removing a few parking spaces where it makes sense – we've written about this before (**here**)
- Enforce e-bike and e-scooter regulations on promenades to keep pedestrians safe (**here**)

Making it safer and easier to bike doesn't just help residents – it gives tourists a fun, memorable way to explore the island.





5. Market Car-Free Options to Visitors

Here's the reality: roughly 1.37 million visitors arrive in Key West by car each year. They're already here. The question is: do we make it easy for them to park once and explore on foot, by bike, or by transit? (**here**) Or do we encourage them to drive everywhere, hunting for parking and adding to congestion?

As we explored in our two-part series on making Key West car-free for visitors (**here**), the solution is marketing and infrastructure working together, because research (**here**) tells us that people who have a car, will use that car to get around, unless there's easy alternatives:

- Promote transit, bike rentals, and walkability in TDC materials
- Partner with hotels to provide guests with transit passes and bike access
- Create clear wayfinding from parking areas to downtown attractions
- Brand the experience: "Park once, explore Key West the easy way"

This isn't anti-car. It's pro-choice. Give people options and many will choose the easier, more enjoyable path.

6. Create a Comprehensive Downtown Transportation Plan

Only after doing the above – or at least committing to it – should the City revisit the question of whether any additional structured parking is needed. And if that conversation happens, it needs to be grounded in actual data:

- A complete inventory of all parking (public, private, on-street, off-street)
- A demand study showing actual utilization patterns and future needs
- An analysis of alternative locations like the Stock Island Intermodal Center (**here**), which could intercept cars before they reach downtown
- A transportation plan that integrates parking, transit, biking, and walking into a coherent strategy

This is what the January workshop lacked. This is why the garage proposal failed. Don't repeat that mistake.

7. Recommit to the Duval Street Resiliency Project

At the parking garage workshop, City Manager Barroso twice mentioned the need for funding to start the **Duval Street Resiliency and Revitalization Project** – work that would improve Duval Street and the surrounding neighborhood's resilience against sea level rise and flooding. Much of this work will be underground infrastructure, but it presents a golden opportunity: while we're tearing up the street anyway, let's reimagine what's on top to make it more walkable, bikeable, and people-friendly.

This project has been in the works for years (**here**). It's time to stop talking and start building.



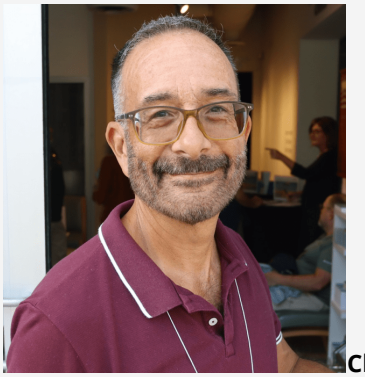
The Work Ahead

Pausing the garage was the easy part. Now comes the harder work: actually building the transportation system downtown deserves.

The good news is we're not starting from zero. The City has adopted plans. Commissioners like Haskell and Kaufman are pushing for solutions. The TDC has the resources. Business leaders like Paul Menta have been vocal about the need for better transit. The pieces are there – they just need to be assembled and funded.

This isn't about being anti-car or anti-development. It's about being pro-Key West. It's about recognizing that our downtown's walkable, bikeable character isn't a luxury or a nice-to-have – it's our competitive advantage. It's what draws people here. It's what keeps local businesses thriving. It's what makes this island worth protecting.

The mainland has plenty of car-dominated commercial strips. Key West has something different, something special. Let's keep it that way.



Chris Hamilton *is the founder of Friends of Car-Free Key West & Duval Street/Historic Downtown, a local advocacy group championing sustainable mobility and vibrant public spaces. Subscribe to the* ***blog*** *and follow on* ***Facebook***, ***Twitter***, *and* ***Substack*** *for updates. All stories are cross posted at* ***KONK Life News****. Originally from Washington, D.C., Chris spent over two decades leading nationally acclaimed initiatives in transit, biking, walking, and smart growth for Arlington County, VA's DOT. Since moving to Key West in 2015, he has embraced a car-free lifestyle downtown, dedicating his time to non-profits and community projects. Explore all Streets for People column articles* ***here****.*

From: Lauren Stanton <lstanton@saugatuckcity.com>
Sent: Tuesday, February 24, 2026 5:02 PM
To: Holly Anderson <Holly@saugatuckcity.com>; Ryan Cummins <rcummins@saugatuckcity.com>
Cc: Chris Peterson <cpeterson@saugatuckcity.com>
Subject: Fw: Parking article Key West

This is the article about parking in Key West I mentioned at last night's meeting. It's lengthy, but worthwhile and worth clicking where it says "here" in a number of places within the article because it gets into really good specifics. Obviously Key West is much bigger, but good ideas on how we could use the Interurban in a tourist loop with bus stops, and also having a designated bus for employees so they can park outside of downtown during the peak summer months. There are other ideas about paid parking and utilizing existing spaces differently. Just something worth reading.